

FW: Water rate increase protest

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Sent: Z hqghvgd|/#Dsub#9/#5349#9=74#SP**To:** P dxud#duyl**From:** unrqgdv**Sent:** #Wxhvgd|/#Dsub#8/#5349#8=54#SP**To:** #Z dwhUdwhErdug**Subject:** #Z dwhUdwh#qfuhdvh#surwhw

I cannot attend to testify - I have osteoarthritis and asthma and have a problem walking. That said, I wish to voice my protest to the proposed rate increase. I believe Philadelphia is among the highest rates, if not THE highest, in the nation. They should have already taken the steps to conserve costs. I recommend the following cost-cutting measures

- 1) combine gas and water billing and meter reading into one bill and one reading, I.e, the same person would read both gas and water meters.
- 2) Instead of reading every month, read every other month and send an "estimated" bill (like you used to) for the month that doesn't get an actual reading -- most people's bills are close to the same every month;
- 3) offer a discount for people who opt to go paperless and who pay online -- this saves you the cost of mailing bills out (postage) and of the paper to print them (as well as cut out excessive personnel - it takes less people to post online). Between gas and water, the postage bills must be outrageous. I already am paperless on gas - the water company doesn't go paperless. I also pay both bills online through my bank's bill-pay program so money is electronically deposited to your accounts saving you the trouble of opening the mail, depositing checks, etc.

Thank you.