The Health & Human Services Cabinet's plan to ensure that individuals and communities are healthy, safe, and supported.

**HEALTHY PEOPLE**
Provide a healthy environment and high-quality physical and behavioral health care.

**SAFE PEOPLE**
Keep people safe and secure in their homes and communities.

**SUPPORTED PEOPLE**
Ensure that the most vulnerable residents stabilize their lives, and communities support their residents.

Read the full report at: [www.phila.gov/hhs](http://www.phila.gov/hhs)
## Accomplishments for 2017

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<th>Measure</th>
<th>Activities for 2017</th>
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<tr>
<td>Prevent developmental delays in at-risk children ages 0-5.</td>
<td>Established group to coordinate home visiting programs; Trained Early Intervention staff on special infant maltreatment services</td>
<td>Increase the number of children referred for Infant Toddler Early Intervention (ITEI) screening who enroll in PHL Pre-K: <strong>389</strong> (FY16), <strong>239</strong> (FY17)</td>
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<tr>
<td>Reduce incidence of lead poisoning and asthma.</td>
<td>Released Childhood Lead Poisoning Prevention Plan; Sent 6,000 warning letters and issued 2,000 fines to landlords breaking lead safety rules; Launched a public awareness campaign on lead safety and landlord responsibilities; Visited 31 more homes of children with high lead levels; Made a plan to expand home visits for asthmatic children</td>
<td>Reduce incidences of blood lead levels &gt; 5 µg/dL among children &lt; 6: <strong>4.7%</strong> (CY15), <strong>4.26%</strong> (CY16)</td>
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<td>Expand quality of afterschool activities to reduce truancy and improve literacy.</td>
<td>Released an evaluation of Out-of-School Time (OST) initiative; Moved afterschool data to a single database, Cityspan; Hired a citywide OST coordinator to improve service quality</td>
<td>Increase rate of DHS-involved youth enrolled in OST programs: <strong>6.8%</strong> (FY16), <strong>7%</strong> (FY17)</td>
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<td>Strengthen physical and behavioral health supports in schools.</td>
<td>Launched the Support Team for Education Partnership (STEP), placing social workers in 22 schools during the 2017-18 school year; Launched Healthy Internships in three schools (paid work for teens to create physical activity breaks); Launched Health Enterprise Zone, placing new PDPH staff in four schools to support diet and activity goals</td>
<td>Increase the number of students in Student Assistance Programs or in Support Team for Education Partnership programs: <strong>1,188</strong> (FY16), <strong>1,661</strong> (FY17)</td>
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<td>Expand the continuum of behavioral health supports for youth.</td>
<td>Launched the Children’s Behavioral Health (CBH) Urgent Care Center and three mobile children’s behavioral health teams to support youth in their communities; Trained 18 providers in evidence-based treatment for youth, such as parent-child interaction therapy</td>
<td>Increase the number of agencies trained in evidence-based practices: <strong>45</strong> (FY16), <strong>55</strong> (FY17)</td>
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<td>Encourage people to have healthy diets, stay active, and avoid addictive substances.</td>
<td>Capped the number of retailers selling tobacco, reducing sellers by 300; Prohibited tobacco sales within 500 feet of a school and from retailers repeatedly selling to youth; Conducted awareness campaigns to discourage smoking and promote physical activity, with 71 million impressions; Saw estimated 50% decline in sweetened beverage sales</td>
<td>Decrease city cigarette tax revenue: <strong>$4,897,193</strong> (FY16), <strong>$3,950,069</strong> (FY17)</td>
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### To learn more about our work, visit [www.phila.gov/hhs](http://www.phila.gov/hhs)
# Accomplishments for 2017

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<td><strong>1 Support at-risk families to ensure children can safely remain in their homes.</strong></td>
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<td>Trained DHS intake staff and field screening unit to connect families to support services during investigations to reduce the use of the child welfare system; Expanded case management for at-risk families</td>
<td>Revise Family-Team Conference, a planning meeting for a child’s safety and well-being, to increase family engagement; Expand prevention-focused case management by $800,000; Release a DHS scorecard looking at intake and investigations</td>
<td>Decrease the number of placements: 5,932 (FY16), 6,095 (FY17) Decrease the percentage of children moving to out-of-home placement from in-home services: 10.1% (FY16), 8.9% (FY17)</td>
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<td><strong>2 Increase safe reunifications of youth with their families or a move to a safe and permanent home.</strong></td>
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<td>Found permanent homes for 52 youth in a Rapid Permanency Review pilot to remove barriers for long-term DHS-involved youth</td>
<td>Expand Rapid Permanency Reviews to the entire city; Use data to connect all youth in the child welfare system to behavioral health resources; Expand supports for youth receiving antipsychotic medication</td>
<td>Increase the percentage of families reunited: 13.4% (FY16), 13.4% (FY17) Increase the percentage of youth who reach permanency: 22.5% (FY16), 23.7% (FY17)</td>
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<td><strong>3 Reduce the use of congregate or group care for youth.</strong></td>
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<td>Evaluated residential treatment facilities to decrease use and improve quality; Developed a foster parent recruitment campaign; Launched functional family therapy to reduce behavior problems and delinquency</td>
<td>Use a Residential Treatment Facility model with a smaller numbers of clients at each site; Launch foster parent recruitment campaign; Increase emergency foster care slots to guarantee homes in crises</td>
<td>Reduce the percentage of DHS-involved youth placed in group settings: 14.4% (FY16), 12.9% (FY17)</td>
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<td><strong>4 Reduce community violence.</strong></td>
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<td>Launched Network of Neighbors, providing support services in response to violence; Launched a public awareness campaign to foster conversations on the impact of gun violence</td>
<td>Expand BenePhilly to enroll returning citizens in Medicaid and behavioral health services; Recruit a FUSE fellow to plan a redesign of social service integration with the criminal justice system</td>
<td>Reduce the number of victims of gun violence: 1,308 (CY16), 1,220 (CY17)</td>
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<td><strong>5 Reduce domestic violence and human trafficking.</strong></td>
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<td>Piloted domestic violence screening at OHS intake; Provided domestic violence training to 300 DHS agency staff and contractors; Implemented a new process to connect human trafficking victims to specialized support services; Expanded support services available for human trafficking victims</td>
<td>Co-lead staff the Shared Safety working group; Set standards for HHS’s domestic violence services contracts; Pilot broad safety screening (including human trafficking) at shelter intake; Create a DHS domestic violence response unit; Expand immigrant survivor services, including housing; Add domestic violence to training curriculum for new DHS/CUA staff; Launch an online training for City staff</td>
<td>Increase rate of screening for domestic violence: 65.4% (FY16), 69.7% (FY17) Decrease rate of positive screening for domestic violence: 3.3% (FY16), 5.5% (FY17) Increase the number of referrals for sex trafficking of children: N/A (FY16), 28 (FY17) Increase the number of positive assessments for sex trafficking of children: N/A (FY16), 16 (FY17)</td>
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# SAFE PEOPLE

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<tr>
<td>1 Provide supports to prevent evictions and homelessness.</td>
<td>Co-located homeless prevention staff at shelter intake to divert from shelter</td>
<td>Implement screening to prioritize those most at-risk of homelessness; Expand rental assistance and services to 130 new, at-risk families; Increase rental aid from three to up to 12 months, based on need</td>
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<td>Increase the number of households receiving homeless prevention assistance:</td>
<td>824 (FY16), 814 (FY17)</td>
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<td>2 Decrease reliance on emergency shelter.</td>
<td>Adopted a Coordinated Entry System that provides housing based on need; Created 105 new housing slots for the chronically homeless; Updated emergency housing standards focused on person-centered approach</td>
<td>Redesign the flow of shelters to improve experience; Provide technical assistance to shelters on housing-focused case management; Add 60 Housing First slots for people with opioid addiction</td>
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<td>Decrease the average length of stay in emergency housing and transitional housing:</td>
<td>234 days (FY16), 243 days (FY17)</td>
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<td>Increase the percentage of exits from unstable subsidized housing into permanent housing:</td>
<td>38% (FY16), 33% (FY17)</td>
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<td>3 Prevent homelessness for DHS-involved families.</td>
<td>Developed a plan for earlier intervention for families in the DHS and OHS systems</td>
<td>Launch Rapid Rehousing for Reunification to reunify DHS-involved families through housing; collect housing status at DHS intake; train staff to address housing for DHS-involved families</td>
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<td>Increase the number of DHS-involved families within OHS who are placed in permanent housing or a time-limited housing subsidy:</td>
<td>158 (FY16), 164 (FY17)</td>
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<td>4 Help extremely low-income families move into permanent housing.</td>
<td>Added 33 Housing First units for the chronically homeless; Converted 138 transitional housing units to Rapid Rehousing; Launched shallow rent pilot with 30 units</td>
<td>Develop plan to help stabilized households transition to community housing options; Reallocate unused funds to expand shallow rent</td>
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<td>Increase the number of homeless individuals in permanent housing or time-limited subsidized housing with supports:</td>
<td>1,142 (FY16), 970 (FY17)</td>
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<td>5 Expand housing services for young adults, particularly youth aging out of foster care.</td>
<td>Developed a plan to improve housing for youth aging out of the child welfare system; Released Voices of Youth Count, detailing youth homelessness locally</td>
<td>Launch youth-specific access sites, providing friendly spaces for youth in a housing crisis to find services; Expand homeless prevention to 100 young adults</td>
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<td>Reduce the number of formerly DHS-involved youth receiving OHS services:</td>
<td>1,095 (FY16), 1,083 (FY17)</td>
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<td>Decrease the number of DHS-involved youth leaving care without permanent residence:</td>
<td>270 (FY16), 271 (FY17)</td>
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<td>Increase the number of temporary and permanent housing slots for young adults:</td>
<td>221 (FY16), 242 (FY17)</td>
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<td>6 Strengthen connections to financial and benefits counseling for at-risk households.</td>
<td>Enrolled individuals in Kensington struggling with addiction in public benefits</td>
<td>Launch financial counseling pilot for youth with disabilities seeking employment; Provide public benefits enrollment at Community Schools; Launch pilot to enroll the recently incarcerated in benefits</td>
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<td>Increase the number of clients enrolled in public benefits through BenePhilly:</td>
<td>5,029 (FY16), 5,408 (FY17)</td>
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<td>Increase the number of people who improve their credit score by at least 35 points:</td>
<td>382 (CY16), 184 (CY17)</td>
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<tr>
<td>7 Support a citywide workforce agenda that connects low-income workers to opportunities to help them succeed.</td>
<td>Supported release of a workforce development plan; Supported the launch of First Step Staffing to temporarily employ the formerly homeless; Expanded PowerCorpsPHL, job training for disconnected youth, to a year-round model; Secured $250,000 to scale City employment pathways</td>
<td>The new Office of Workforce Development will drive workforce development efforts in 2018; Pilot the Customized Employment Project to prepare individuals in recovery to enter the workforce</td>
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<td>Increase the number of individuals with employment barriers engaged by the City in a career pathway:</td>
<td>0 (FY16), 840 (FY17)</td>
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