



Mayor's Goal 1: "Philadelphia becomes one of the safest cities in America"

Topic: Office of Emergency Management

Key Presenters: Director of Emergency Management,
Samantha Phillips

Date: March 27th, 2015



Agenda

- ❑ **Executive Summary**
- ❑ **Who We Are**
 - ❑ Mission
 - ❑ Organizational Structure
 - ❑ Budget
- ❑ **What We Do**
 - ❑ Goals and Benchmarks
 - ❑ Division Summaries
 - ❑ Challenges
- ❑ **What's on the Horizon**

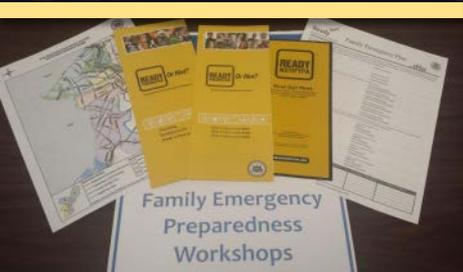
Executive Summary

❑ **Major Accomplishments:**

- ❑ Recruitment and development of highly professional and competent employees
- ❑ Comprehensive and operationally sound planning
- ❑ Development of key facilities and resources

❑ **Challenges:**

- ❑ Financial resources
- ❑ Placement within City organizational structure
- ❑ Maintenance and sustainment/surge capability



Who We Are

- ❑ Mission
- ❑ Organizational Structure
- ❑ Budget

Mission

Responsible for ensuring the readiness for the City of Philadelphia for emergencies of any kind.

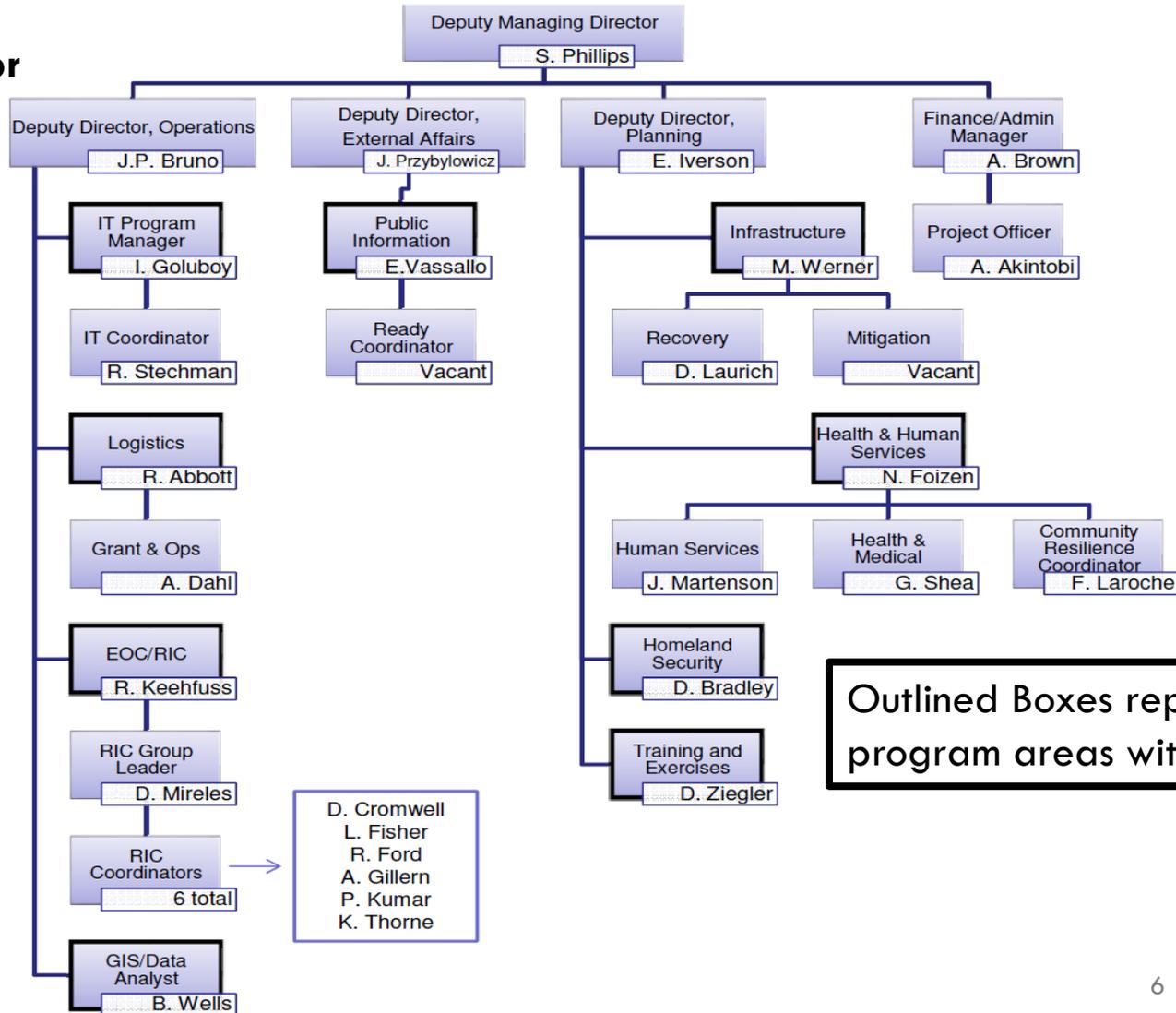
An integrated and collaborative program designed around five tenets:

- ❑ Public Education
- ❑ Mitigation
- ❑ Planning
- ❑ Training and Exercises
- ❑ Response and Recovery

Organizational Chart

The Deputy Managing Director reports to:

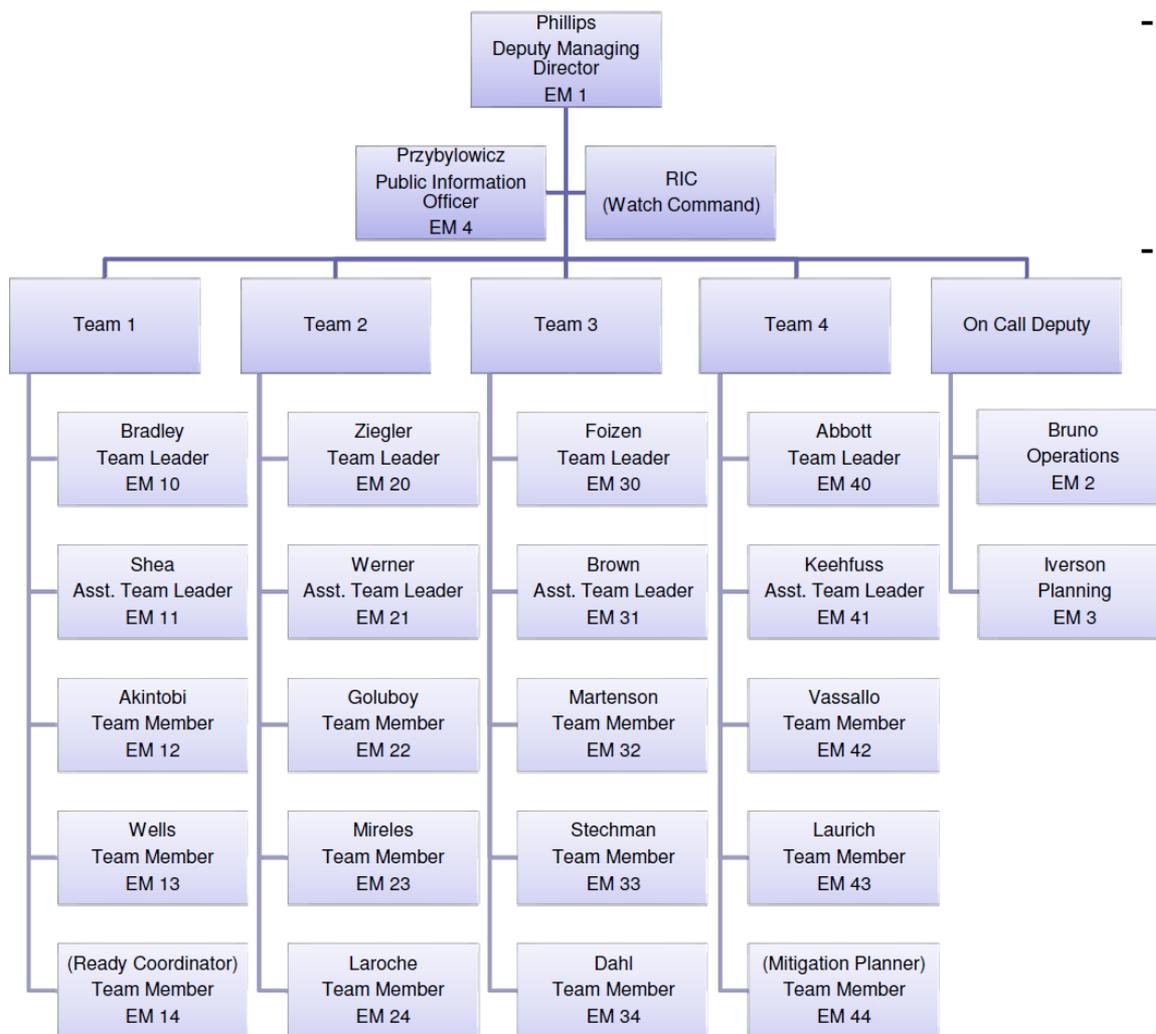
- Mayor
- Deputy Mayor for Public Safety
- Director of Public Safety
- Managing Director



Outlined Boxes represent program areas within OEM

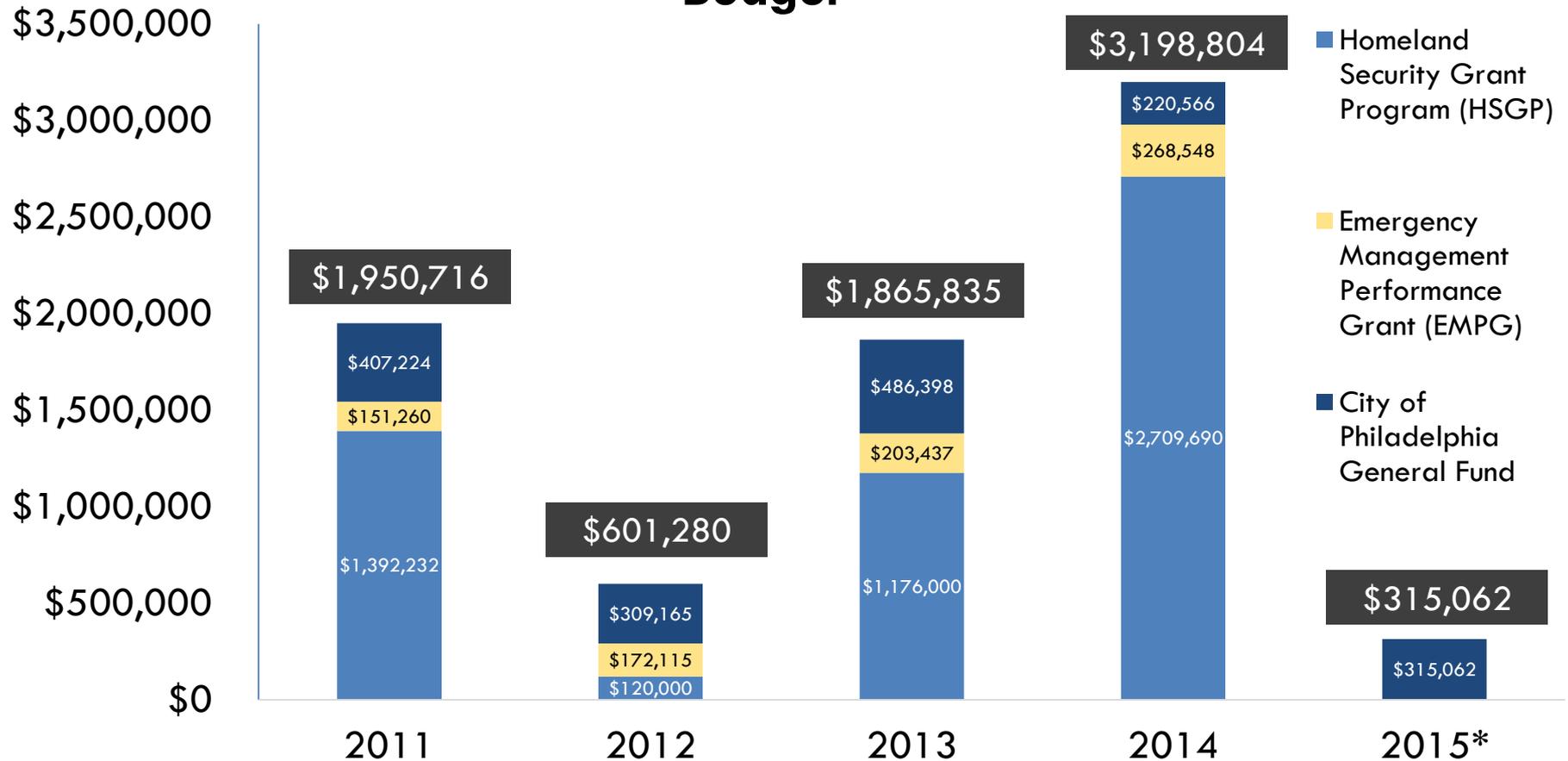


Staffing Organizational Chart for Emergency Coverage

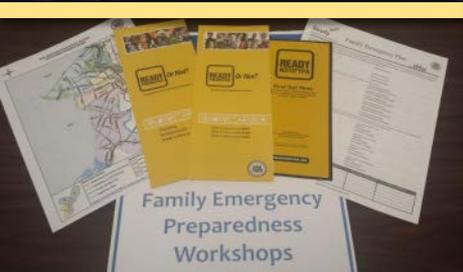


- OEM's on-call response teams. In addition to traditional 9-5 responsibilities, every member of OEM has 24/7 duties
- **On Call:**
 - o 2 weeks on followed by 6 weeks off
 - o Must be able to report to work/emergency scene within 1 hour of notification
 - o Employees must find a substitute if they cannot fulfill their on-call duties
 - o On call teams are managed by a team leader and assistant team leader (OEM can manage two incidents at a time without calling in additional personnel)

Budget



*Applications for Fiscal Year 2015 Federal grants have not yet been submitted



What We Do

- ❑ Goals and Benchmarks
- ❑ Division Summaries
- ❑ Challenges

Goals and Benchmarks

After Hurricane Katrina, an Emergency Preparedness Review Committee was established:

- 309 total recommendations
 - 178 complete
 - 74 partially complete
 - 54 incomplete
 - Technology and Communications
 - Legislative and Legal
 - Finance and Procurement
 - Surge (volunteer coordination, capacity building)

- Philadelphia's OEM is one of the newer programs in the country but has quickly established itself as a national leader

Division Summary: Planning

Health and Humans Services	Homeland Security	Infrastructure	Training and Exercises
<ul style="list-style-type: none"> <input type="checkbox"/> Mass Care and Shelter <input type="checkbox"/> Mass Casualty and Mass Fatality <input type="checkbox"/> Hospital Coordination <input type="checkbox"/> Family Assistance Services 	<ul style="list-style-type: none"> <input type="checkbox"/> Critical Infrastructure Security <input type="checkbox"/> Special Event Modeling and Rating Criteria <input type="checkbox"/> Unified Facility Security <input type="checkbox"/> Unified Call Center 	<ul style="list-style-type: none"> <input type="checkbox"/> Utility Restoration Planning <input type="checkbox"/> Damage Assessment and Public Assistance <input type="checkbox"/> Debris Planning and Assessment <input type="checkbox"/> Infrastructure Steering Committee 	<ul style="list-style-type: none"> <input type="checkbox"/> Comprehensive/ Interdisciplinary Exercise Program <input type="checkbox"/> Corrective Actions Database <input type="checkbox"/> Training Tuesday

Division Summary: Planning

Plans and Training and Exercises: Summary Table					
	Plan Updates	New Plans	Incident Action Plans	Total by Year	Activities
2015	10	7	5	22	15
2014	5	8	6	19	36
2013	3	2	5	10	49
2012	5	3	3	11	25
2011	6	3	2	11	20
2010	4	1	4	9	33
2009	3	0	5	8	27
2008	3	0	3	6	15
Total	39	24	33		220

LEGEND:

Plans

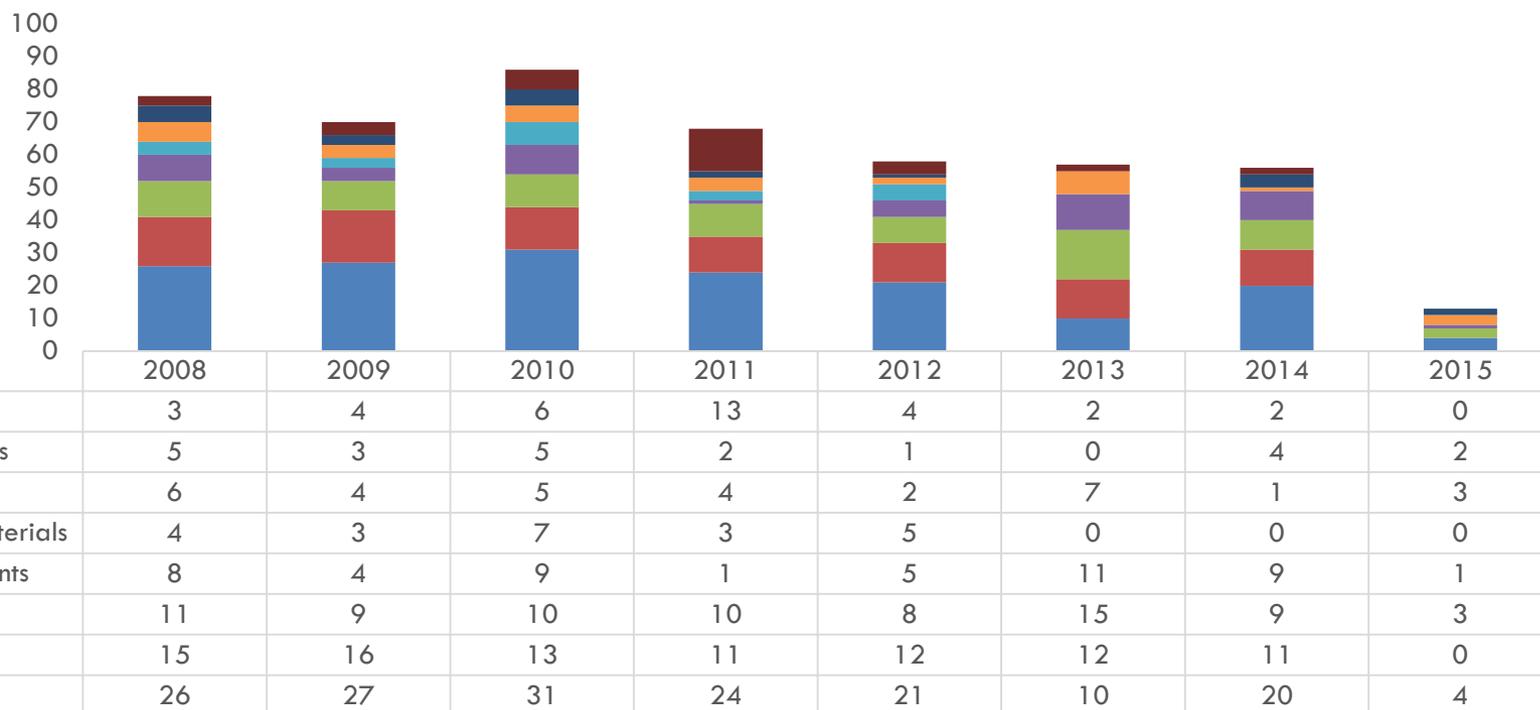
Training and Exercises

Division Summary: Operations

IT	Logistics	EOC/Regional Integration Center	GIS
<ul style="list-style-type: none"> <input type="checkbox"/> Server and Data Maintenance <input type="checkbox"/> Continuity of Operations (COOP) <input type="checkbox"/> IT Go Kits 	<ul style="list-style-type: none"> <input type="checkbox"/> Warehouse Development <input type="checkbox"/> Resource Management Planning <input type="checkbox"/> Data Manager Program 	<ul style="list-style-type: none"> <input type="checkbox"/> 24/7 Monitoring and Notification <input type="checkbox"/> Incident Support and Data Analysis <input type="checkbox"/> Enhancing and maintaining EOC 	<ul style="list-style-type: none"> <input type="checkbox"/> Mapping and Application Development <input type="checkbox"/> Enhancements to OEM Situational Awareness Portal

Division Summary: Operations

Responses and Activations



Notes:

CP1 Deployments - Incidents, Special Events, Showings

Fires – includes multi-alarm fires as well as smaller incidents that have a residential component

Hazardous Materials – includes spills or air emissions, as well as suspicious materials

Structural – includes building collapses and vacate operations

Utility – includes carbon monoxide leaks, power outages, water main breaks, and other utility or infrastructure issues

Special Events – planned deployment to special events such as Eagles home games, World Series or Stanley Cup games, and the deployments to Welcome America activities on July 4.

Other – includes coordination for weather events that did not merit an EOC activation, officer shootings, and other incidents that do not fall into the above categories (e.g. Duck Boat accident or earthquake)

Division Summary: Operations

RIC Metrics		2012	2013	2014	2015
Internal Notifications / Incident Monitoring	<p>RIC became operational in October 2011. Data was not collected until 2012.</p>	570	398	444	87
External Notifications / Coordination		738	1,083	1,543	390
Public Messages		162	128	137	56
Knowledge Center Alerts		40	58	37	9
Testing Coordination		83	88	66	8
ReadyNotifyPA Technical Support Issues Resolved		N/A	169	93	25
Daily Situation Awareness Reports		366	365	365	59

Assets Inventory ready for deployment to incidents

Asset type	#	Asset type	#
Mobile Emergency Operations Center (MEOC)	1	Shelter Assistance Kits	10
IT Go Kits	10	Cots	998
Mobile Joint Information Center (JIC)	1	Wheelchairs	191
Philadelphia County Animal Response Team Equipment		Walkers	157
Damage Assessment Kit	1	Wheelchair Ramp Assembly	3
Portable Small Generators	17	Portable Wheelchair Ramps	4
Portable Heaters	10	Meals Ready to Eat (MRE)	2,016
Light Towers	6	Assistive Communication Kits	3
Surveillance Camera Trailer	2	Scene of Incident – PEMA Radios	21
POD Storage Units	4	City 800Mhz Portable Radios	35
Equipment Trailers	2	IT Portable Microwave - Point to Point System	1
Shelter Trailer – No-Notice	1	Portable Helicopter Downlink Receivers	2
		Phone Bank Equipment	1

All grant funded

Division Summary: External Affairs

Public Education and Outreach	Online Presence	Planning and Response
<ul style="list-style-type: none"> <input type="checkbox"/> Community Workshops and Preparedness Events <input type="checkbox"/> Development and distribution of Preparedness Literature 	<ul style="list-style-type: none"> <input type="checkbox"/> Maintenance of website <input type="checkbox"/> Social Media: <ul style="list-style-type: none"> <input type="checkbox"/> Twitter <input type="checkbox"/> Facebook <input type="checkbox"/> YouTube <input type="checkbox"/> BlogSpot 	<ul style="list-style-type: none"> <input type="checkbox"/> Public Information Plan <input type="checkbox"/> Joint Information Center Guidebook and Equipment Cache

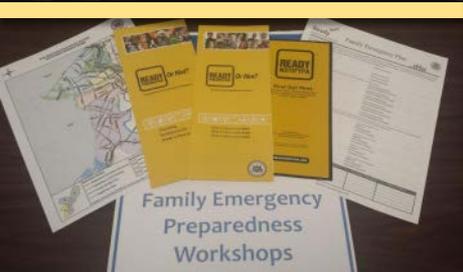
Division Summary: External Affairs

READY PHILADELPHIA PROGRESS



Challenges

- Financial Resources
 - ▣ Predominantly supported by competitive grant funds
 - Vary from across grant periods
 - ▣ Grant regulations place restrictions on use of funds
- Just-in-time purchasing capability restricted by procurement statutes
- Organizational structure within City government
- Employee turnover
 - ▣ High demand
 - ▣ Competitive market



What's on the Horizon

- ❑ Future Work

Future Work

- Emergency Management Accreditation Program (national accreditation)
 - ▣ Strategic Planning in process
 - ▣ Vision, Mission, Goals, Objectives
- Migration to new internal/external communication system
- World Meeting of Families
- Democratic National Convention

Recap

- OEM has made tremendous strides in planning and operational readiness
- Highly skilled and ambitious personnel
- OEM's work is not limited to the 30 people who work in emergency management. It is about creating a ready and resilient city
- There are opportunities to work smarter and more efficiently when city-wide emergencies occur

Additional Public Resources

www.phila.gov/ready

www.readynotifypa.org

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