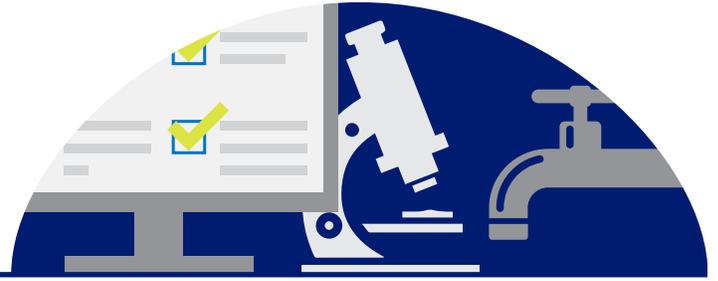


Protecting Your Health and Safety



Safe, high-quality water from source to tap.

Every hour of every day, we work to provide you with safe, reliable service and water you can trust.

PIPES, PLANTS, and PEOPLE

make top quality drinking water possible. Our investment strategy anticipates ongoing and future infrastructure needs to maintain and improve system reliability and meet all health and safety regulations.



Specialized labs are constantly testing your water at every step to ensure quality.

INVESTING IN PARTNERSHIPS & TECH

Delaware Valley Early Warning System (EWS)

We joined federal, state and private partners to create the Delaware Valley Early Warning System, an emergency communication tool that protects our drinking water using a rapid notification process that allows for a quick response to events that could impact water quality.

This high-tech system is one of the many tools we use to ensure Philadelphia's residents, businesses, hospitals and more have uninterrupted access to high-quality water.



SCIENTISTS WORKING FOR YOU

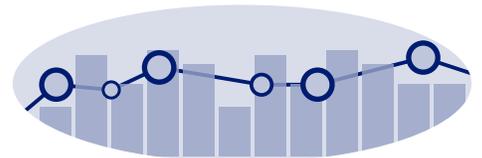
Specialized, state-of-the-art labs constantly test thousands of water samples collected from our rivers, mains, treatment plants and more. Customers can even call us and request testing at their tap.

MONITORING WATER FROM SOURCE TO YOUR TAP

We work with partners to maintain an extensive network of gauges and monitoring tools to study water quality. Data is rigorously reviewed and used by our scientists, engineers and planners.

TOP-RATED ENVIRONMENTAL PROTECTION

The National Association of Clean Water Agencies ranks our Water Pollution Control Plants "Platinum," a distinction earned by achieving **perfect federal compliance five or more years in a row.**



BY THE NUMBERS



2,000+
Employees devoted to keeping your water safe

85
Water Monitoring Locations throughout Philadelphia

2,500+
Monthly tests done by our labs to ensure water is safe & top quality

40
Real-time water quality monitoring instruments in our Surveillance and Response System