



## MISSION STATEMENT

*The mission of the Industrial Waste Unit (IWU) is to protect the City's freshwater resources and wastewater treatment plants by enforcing local, state and federal regulations governing wastewater discharges to the City's wastewater and stormwater collection systems.*

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### Inside This Issue:

### What's Inside?

- In this issue, the Compliance Assistance section covers the ins and outs of SNC (Significant Non-Compliance), what it means to your facility, and strategies to prevent it.

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## What to Do If You Find Yourself in SNC! (Strategies to Prevent SNC)



### Respond

Contact your Permit Administrator and send in a written response within fifteen (15) days of the receipt of notice. The written response must state the reasons for the violation(s), all actions that have or will be taken to return to compliance, and when full compliance will be achieved.

### Resample

If a parameter is out of compliance, resample to indicate a return to compliance. Remember to maintain good documentation. Submit all results to your Permit Administrator.

### Review

Ensure completion and accuracy of all documentation and reports prior to sending to your Permit Administration.

## REMINDER

**Semi-Annual Compliance Reports are Due NO LATER THAN January 31, 2016.**

Submitting your Semi-Annual Compliance Report more than 30-days late is considered Significant Non-Compliance.



# Compliance Assistance Significant Non-Compliance (SNC)

Users who find themselves in Significant Non-Compliance (SNC) are subject to enforceable compliance schedules, increased sampling, mandatory fines and permit revocation.

## What is an SNC and What Does it Mean to your Facility?

An Industrial User is in Significant Non-Compliance (SNC) when any Pretreatment Standards or Requirements are not met. Users can be in SNC if it meets one or more of the following criteria:

### REPORTING

**Failure to provide any required reports within thirty(30) days after the report's due date including:**

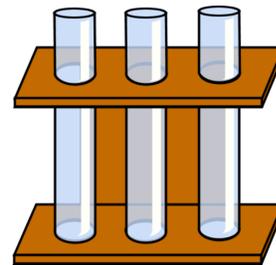
- ◆ Periodic Compliance Reports
- ◆ Spill Prevention and Slug Control Plans
- ◆ Semi-Annual Compliance Reports
- ◆ Responses to Notices of Violations
- ◆ Baseline Monitoring Reports

**Failure to report noncompliance accurately**

- ◆ Incomplete Reporting — Reports and notifications are timely submitted but contain errors or omissions.
- ◆ Intentional Falsification of Reports — The Industrial User has intentionally falsified reports or documents.

### SAMPLING AND MONITORING

**Monitoring for any parameter less than 100% of the total sampling events required by the Permit.**



**Examples of sampling violations:**

- ◆ Failure to sample for any required parameters
- ◆ Failure to follow proper sampling protocols
- ◆ Failure to sample at the appropriate point
- ◆ Failure to sample as frequently as required in the Wastewater Discharge Permit

## Industrial Waste Unit Contact Information

Questions, comments and suggestions for future topics are always welcome and suggested.

For comments on draft permits contact us at:  
Industrial Waste Unit  
1101 Market Street, 3rd Floor  
Philadelphia, PA 19107

Phone            215-685-6236  
Fax                215-685-6232



For questions about your permit:  
Baxter Water Treatment Plant  
9001 State Road  
Philadelphia, PA 19136

Kim Veres            215-685-8096  
Lonnie Goldiner    215-685-8034  
Walter Milton        215-685-8095  
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Visit the Industrial Waste Unit Online at: [www.phila.gov/water/IWU.html](http://www.phila.gov/water/IWU.html)