Your Bill Will Reflect New Rates

We do this to make sure enough money is available to provide excellent water and wastewater services, including fixing downed mains and toilets, and upgrading our aging system. Beginning July 1, 2016, your water, sewer and stormwater bill will reflect new rates. For water, wastewater and stormwater services, the changes are as follows:

Beginning July 1, 2016, your water, sewer and stormwater bill will reflect new rates.

• New rates are required so that Philadelphia Water can pay for all costs associated with operating a safe, reliable water and wastewater system.
• Rising costs for chemicals and general goods and services.
• Less revenue due to reduced consumption (more bottled water, etc.).
• Required state and federal environmental regulations.
• Senior Citizen Discount
• Grants to prevent shutoff or restore water service.
• Assistance programs to help with your bill.
• Investment in facilities and plants that make your water safe.
• Environmental services.
• Service Charge

What’s in my bill?

Your bill consists of three parts:

- Usage: Detailed rates for various usages and meter sizes
- Service Charge: Help pay for costs associated with managing stormwater and environmental services. Also pays for $300 million in new water mains, $275 million in new wastewater mains, and 28 miles of water mains.
- Stormwater Charge: Help pay for costs associated with managing stormwater and environmental services.

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