Annual Indicators Report

Fiscal Year 2026

July 1, 2025 – June 30, 2026



Office of
Children and Families
CITY OF PHILADELPHIA
Department of Human Services

Content Areas

- Purpose
- Hotline and Investigations
- DHS Prevention Programs
- Dependent Services
- Permanency
- Juvenile Justice Programs
- Additional OCF Programs
- Parent and Youth Voice



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Purpose

The Quarterly Indicators Report highlights trends in Philadelphia Department of Human Services' (DHS), Community Umbrella Agencies' (CUA) and provider agencies' functions, key outcomes, and progress toward the four primary goals of Improving Outcomes for Children (IOC).

Improving Outcomes for Children (IOC) Goals



More children and youth maintained safely in their own homes and communities



A reduction in the use of residential placement



More children and youth achieving timely reunification or other permanence



Improved child, youth, and family functioning

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DHS Vision, Mission, and Values

Vision

Philadelphia children and youth have access to the support, resources, and opportunities they need to thrive within their communities.

Mission

Serve Philadelphia's children, youth, families, and communities by building on their strengths and advancing safe and supportive environments.

Values

Respect, Transparency, Accountability, Equity, and Wellness



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Executive Summary



Strength: Safely Reducing the Use of Formal Services

Fewer families accepted for DHS services

In Fiscal Year 2026, there were fewer families open for formal services than in any of the previous four years. This reduction was possible despite an eight percent increase in hotline reports because of successful efforts at prevention and timely closing of cases.



Strength: Safely Reduce the Use of Residential Placement

Decrease in the use of residential placement

At the end of Fiscal Year 2026, 125 dependent youth in placement were in professionally operated dependent residential placement facilities. There has been a 42 percent decline in youth in dependent residential placement since June 2022.

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Strength: More Children Supported in their Own Communities

Focusing on keeping children with kin

Of the children and youth with formal services who were not in their own homes on June 30, 2026, more were in kinship care (45%) than in either foster care (43%) or residential placement (6%).



Strength: Fewer children and youth removed from their homes

Prioritizing supporting children in their own homes

The number of children and youth who were removed from their homes decreased by 20 percent since Fiscal Year 2025. The number of children in dependent placement also declined, down 42 percent since Fiscal Year 2022.



Area of Focus: Room for Growth in Reunification and Permanency

Opportunities to grow reunification and get youth to permanency more quickly

The percentage of children and youth reunifying with family has trended down since Fiscal Year 2022. Although reunifications has trended down since Fiscal Year 2022, Fiscal Year 2026 saw an increase for the first time since FY22.

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Area of Focus: Recruiting and Retaining Staff

Staff turnover at CUAs remains an opportunity for improvement

Four of ten CUA providers increased recruitment and decreased turnover. Multiple strategies were used by DHS and CUA to improve recruitment and retention including controlling caseload averages across CUAs.

Area of Focus: Increases in Delinquent Residential Placement

More youth placed and placed longer in Delinquent Residential Placement

While the number of youth held in detention at PJJSC decreased by 36 percent since June 30, 2023, the number of youth placed in delinquent residential placement remained steady and the median length of stay increased.

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Hotline and Investigations

Glossary of Terms

DHS Hotline and Investigations units receive and investigate reports of alleged child abuse and neglect.

- **Hotline** - The unit within CWO responsible for receiving reports of alleged child abuse and neglect and determining if reports need an investigation
- **Child Protective Services (CPS)** - Services provided by DHS for child abuse as defined by Pennsylvania law
- **General Protective Services (GPS)** - Services provided by DHS for cases requiring action under Philadelphia policies, but that do not rise to the level of CPS
- **Secondary Diversion** - A process to review GPS reports that were accepted for investigation with a 3-7-day priority. The goal is to divert these reports if possible, using the Safe Diversion Protocol
- **Safe Diversion Protocol** - A process for Hotline supervisors to divert a case after an initial review or deploy a Hotline worker for screening. Deployed Hotline workers may choose to send a case to Intake for investigation or divert it to other services meant to strengthen families

Glossary of Terms (continued)

Hotline and Investigations - Counts and Measures

- **Intake -** Unit within CWO responsible for investigating reports of suspected child abuse and neglect after they are referred from hotline

- **Investigation** - The process of fact finding related to a report. Findings from the investigation inform whether a youth is unsafe and accepted for child welfare services

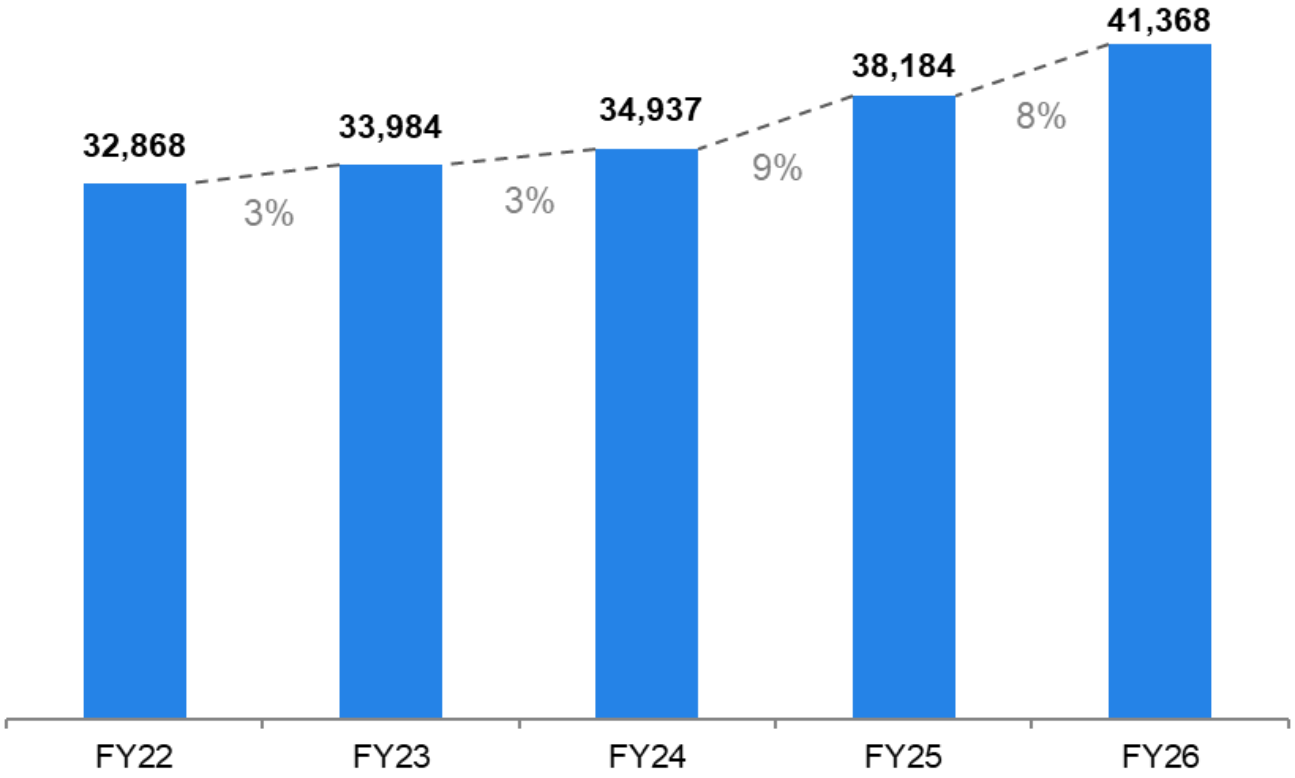
- **Repeated Maltreatment:** Youth who need CPS services who had a second need for CPS services within 12 months following the original report. DHS uses the Federal measure on the Federal fiscal year

- **Report -** An account of suspected abuse or neglect by a member of the public or other person who contacts DHS (e.g., family friend, teacher, nurse, neighbor, police officer). Reports are usually the unit of measurement for hotline and investigations indicators

I. Hotline

Call Volume

Figure 1. Total Hotline Reports



There were 41,368 reports to the Hotline in FY26, an eight percent increase compared to FY25.

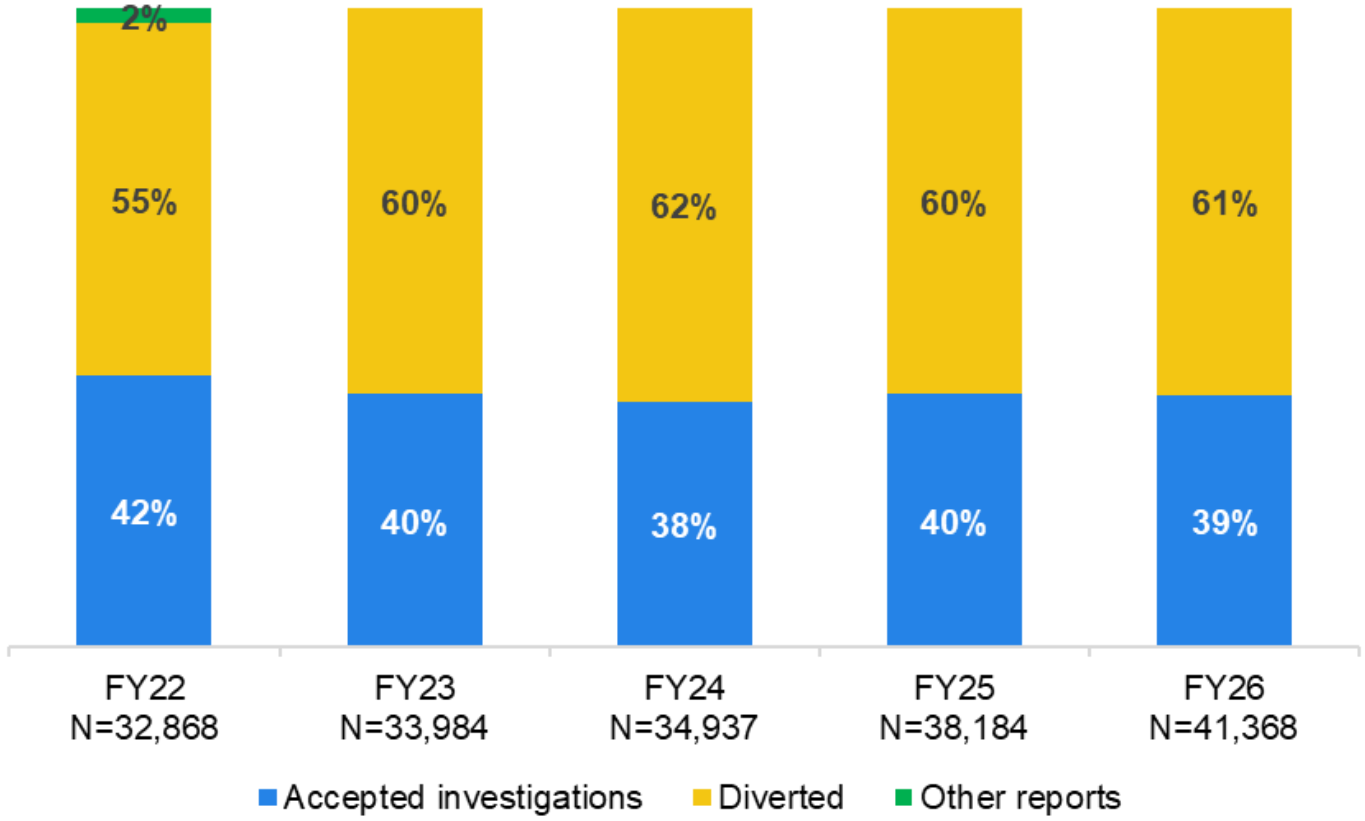
Hotline reports increased every year in the last five years, rising by over a quarter (26%) since FY22.

Data run 7/10/2026

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Hotline Decisions

Figure 2. Hotline Action



Data run 7/10/2026
In FY23, DHS redefined these categories to remove the category of "Other" because reports previously categorized as Other are still screened using Hotline Guided Decision-Making protocols and can subsequently be accepted for investigation.

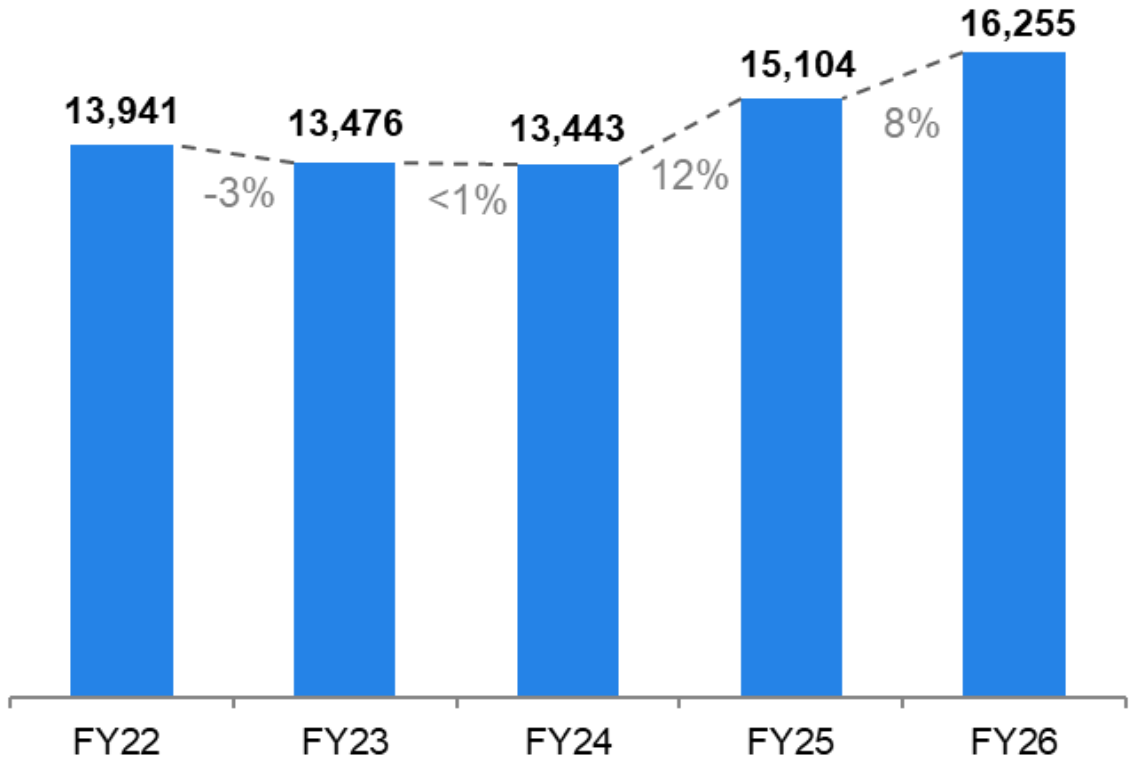
Continuing to divert more Hotline reports than are accepted for investigation, three of every five (61%) reports were diverted in FY26.

In FY26, fewer than two of every five (39%) reports were accepted for investigation.

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Investigations

Figure 3. Total Investigations



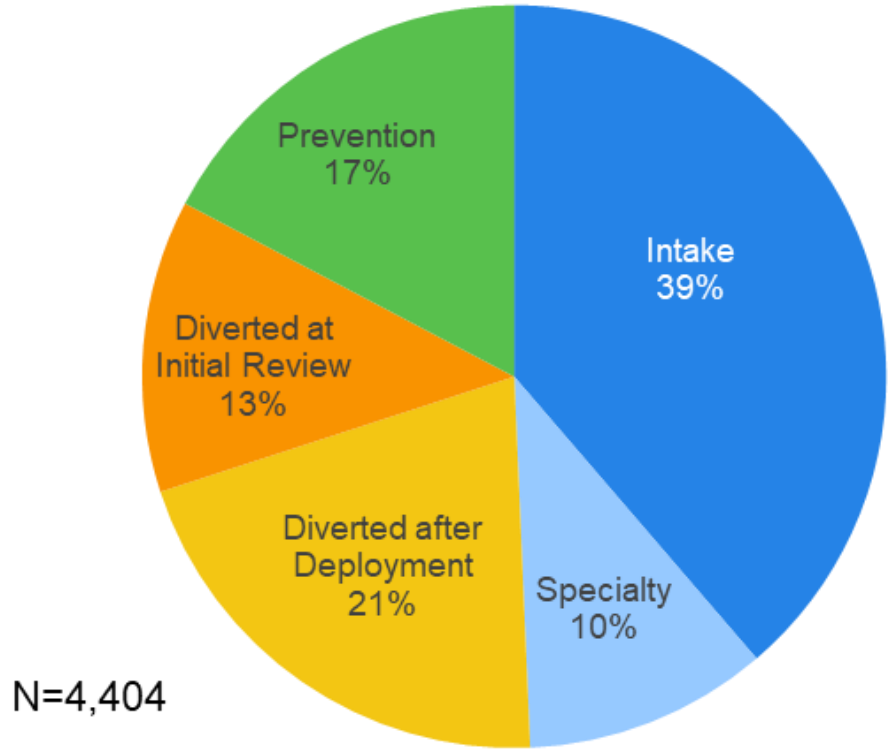
In FY26, there were 16,255 investigations, an eight percent increase from FY25.

Data run 7/10/2026

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Hotline Decisions

Figure 4. Secondary Diversions by Type



In FY26, of the 4,404 reports sent to the secondary diversion unit, half (51%) were diverted or sent to Prevention.

One in three (34%, N=1,471) reports were diverted at initial review or after deploying Hotline staff.

Nearly one in six (17%, N=761) reports were referred to Prevention services.

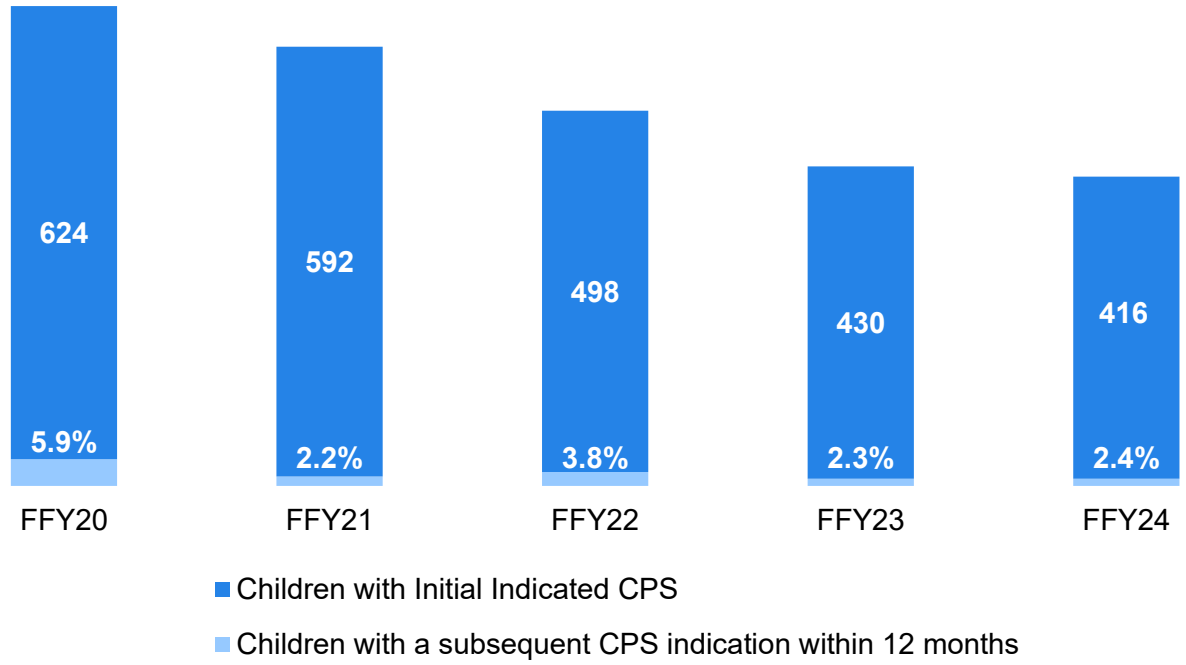
Nearly half (49%, N=2,172) of secondary-diversion reports were sent to Intake or Specialty Investigations.

Data run 7/10/2026
Percentages for this figure have been rounded to the nearest whole number, so total may not equal 100%

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Investigations

Figure 5. Repeat Maltreatment: Federal Measure during most recent federal fiscal year (FFY)



Of the 416 children who needed CPS services between October 1, 2023 and September 30, 2024, ten children (2.4%) had another indicated CPS report within 12 months.

Data run 10/27/2025
Because the repeat maltreatment can happen anytime for one year after the initial report, the data take a full year to come to maturity. These data are updated once a year based on the Federal fiscal year (FFY) of October 1st to September 30th.

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Hotline and Investigations Summary

In FY26, the total number of reports to the DHS Hotline of suspected abuse and neglect increased by eight percent from previous year.

At 61 percent in FY26, Hotline staff continued to divert more than half of all reports, and repeat maltreatment remained consistent with previous years.

The percentage of youth who needed CPS services twice within one year remained consistent with the previous year.

Overall, despite Hotline reports continuing to increase, Hotline and secondary-diversion staff continued to safely divert most reports.

DHS Prevention Programs

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Glossary of Terms

DHS Prevention programs are voluntary services offered to families in Philadelphia who have been the subject of a Hotline report but do not need a formal safety service.

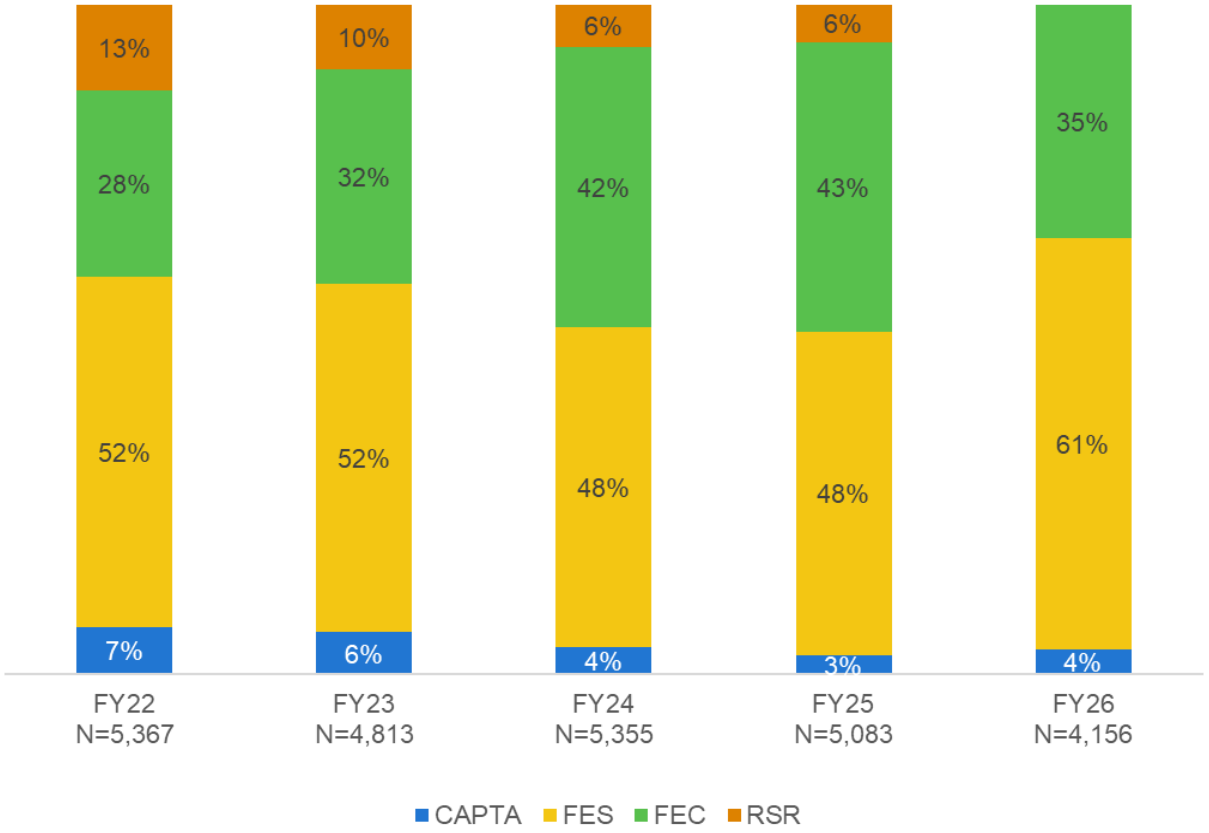
- **CAPTA** - A Case Coordination Program under the Child Abuse Prevention and Treatment Act
- **FEP** - Family Empowerment Programs, including both:
  - **FES** - Family Empowerment Services
  - **FEC** - Family Empowerment Centers
- **RSR** - Rapid Service Response referred to families by Intake. Most have an open investigation.

Measures

- **Total Referrals** - all families referred to child welfare prevention programs, including referrals diverted from Hotline or Investigations and referrals from CUA and other sources
- **Voluntary Service Rate** - the proportion of families who voluntarily enrolled in services out of all cases received

Referrals to Prevention Programs

Figure 6. Referrals to DHS Prevention Programs by Program



In FY26, 4,156 families were referred to DHS prevention programs, an 18 percent decrease from FY25.

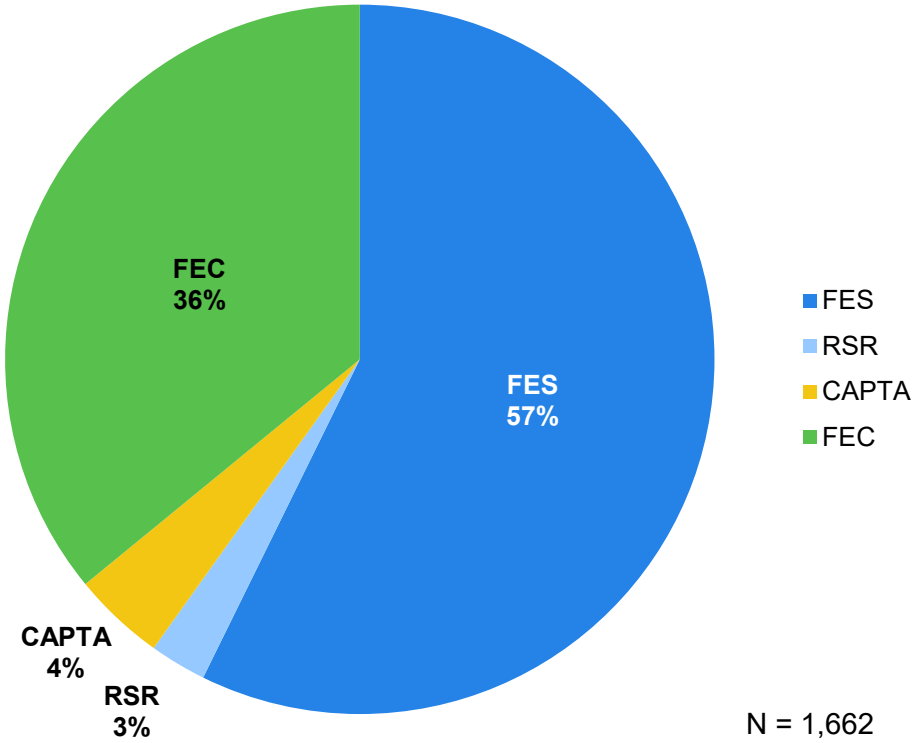
Family Empowerment Services (FES) and Family Empowerment Centers (FEC) received 96 percent of FY26 referrals.

Data run on 7/14/2026
RSR was temporarily unavailable in FY26.
Referrals are counted if they are received by CWO Prevention programs, rather than referrals made by front end staff. Of all referrals made, some may be subsequently rejected because families are already receiving services, referrals were made for the incorrect program, or multiple referrals were made.

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Families Served

Figure 7. Total Families Served by DHS Prevention Programs in FY26 by Program



In FY26, 1,662 families received some prevention services.

Family Empowerment Services and Family Empowerment Centers are the most used DHS prevention programs, serving 93 percent of families receiving prevention services.

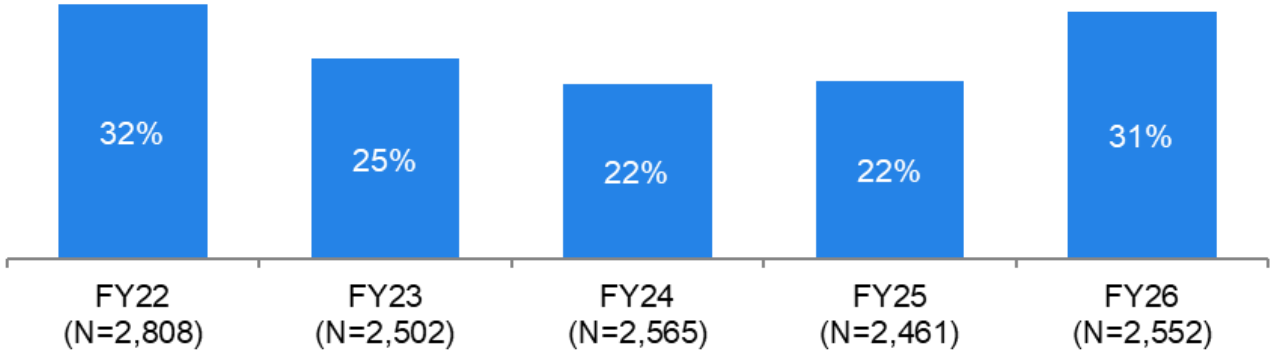
Data run 7/14/2026

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Family Empowerment Services

Family Empowerment Services (FES) offer intensive case management supports that stabilize families to **limit future involvement** with formal child welfare services.

Figure 8. Families Voluntarily Enrolled in FES as a Percent of those Referred



Of the 2,552 families referred to FES in FY26, almost a third of families (31%) voluntarily enrolled in services, the highest rate since FY22.

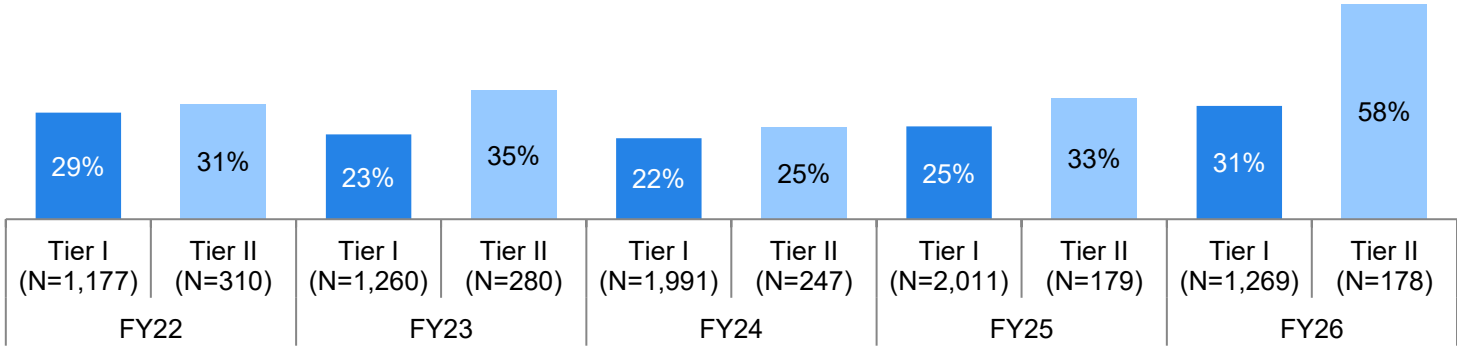
Data run on 7/14/2026

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Family Empowerment Centers

Family Empowerment Centers (FEC) are community-based hubs that provide intensive supports to families to prevent future involvement with DHS. Families receive different levels of support based on risk: lower risk families are serviced through Tier I and higher risk through Tier II.

Figure 9. Families Voluntarily Enrolled in FEC as a Percent of those Referred



In FY26, nearly one in three Tier I families and over half of Tier II families voluntarily enrolled in FEC services, both exceeding the rates from the previous year.

Data run on 7/14/2026

FEC Tier II shows a significantly higher voluntary service rate in FY26 compared to previous fiscal years (58% vs. 33% in FY25 and 25% in FY24). This increase correlates with the closure of a Rapid Service Response (RSR) provider in July 2025 and more referrals from the investigations' unit. Referrals form investigations tend to have higher service uptake.

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DHS Prevention Programs Summary

The number of families referred to DHS prevention programs was 4,156 in FY26, with FES and FEC receiving 96 percent of referrals.

The percent of families referred to prevention programs that voluntarily enrolled in services increased in FY26. The acceptance rate for families referred to FES and FEC was as high as it has been in the last five years.

Overall, at the end of FY26, DHS prevention programs served 1,662 families in their own homes to prevent formal involvement with DHS.

Dependent Services

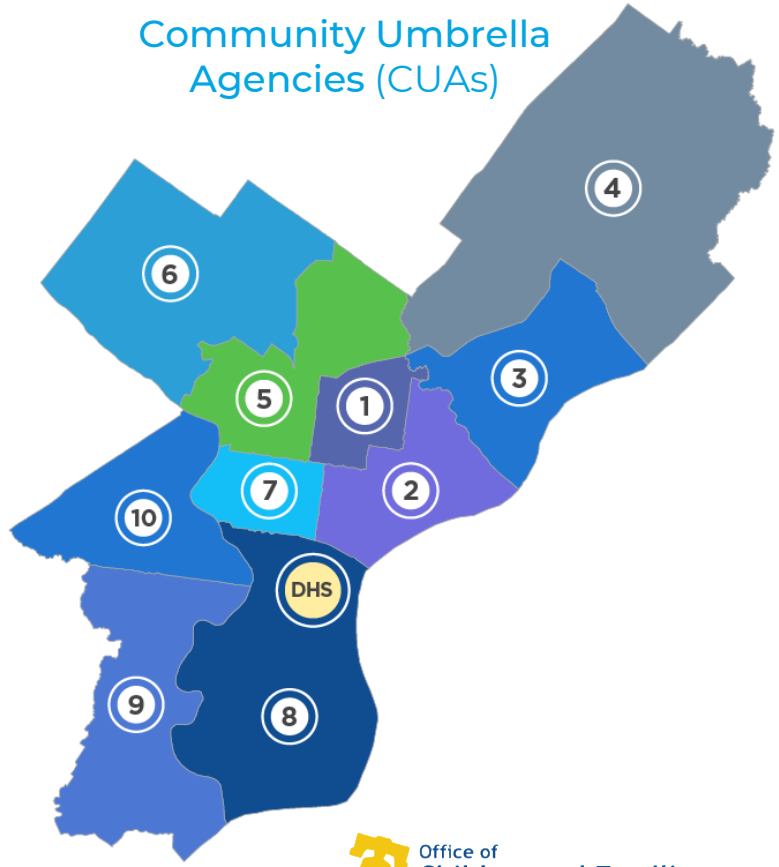
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Glossary of Terms

DHS Dependent Services are for families who DHS determined through an investigation to require formal services to keep youth/children safe.

- **Community Umbrella Agencies** (CUAs) **-** Community-based organizations that provide case management for families accepted for formal child welfare services
- **Accepted for Service -** Process to formally open cases for families who, through investigation, intake determined to need formal services
- **Closed -** Case status for families who received CUA services and are no longer active
- **In-Home Safety -** Services for families where there are active safety threats, but whose children can safely stay in their own homes with a Safety Plan.
- **In-Home Non-safety -** Services provided to families in a home without active safety threats. These services are often for families who are court mandated to receive CUA case management services due to truancy issues.

Community Umbrella Agencies (CUAs)



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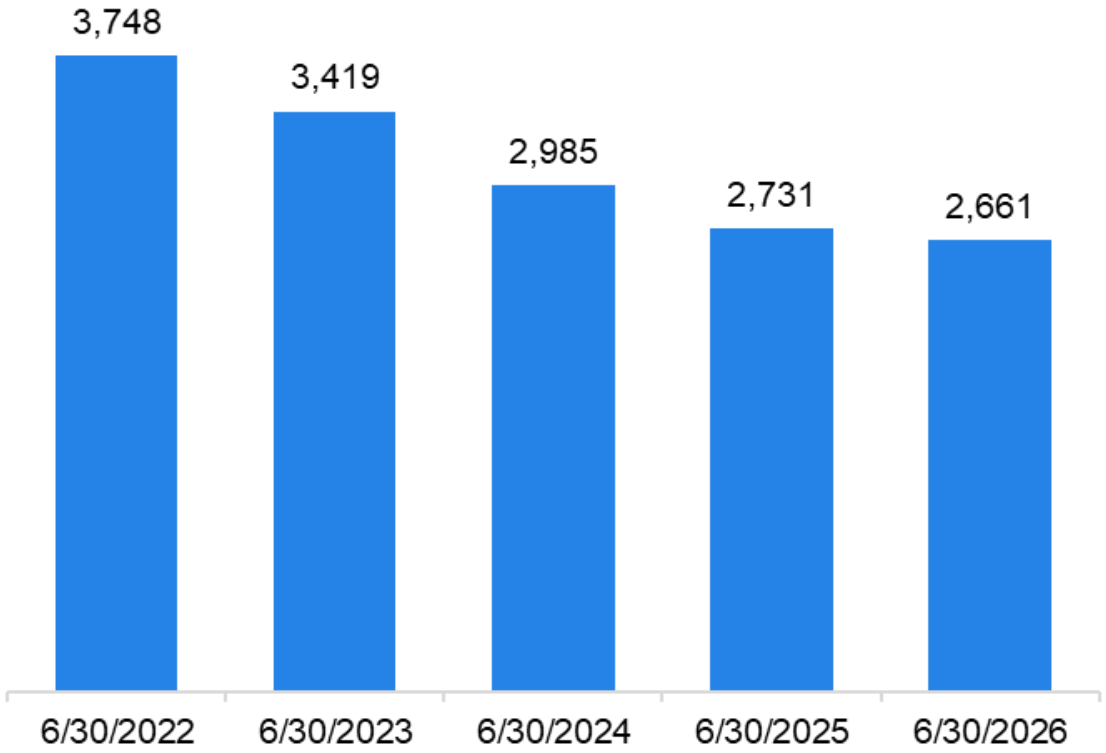
Glossary of Terms (continued)

Dependent Services Placement Types and Measures

- **Dependent Placement** - A temporary placement for children whose safety cannot be ensured in their home of origin. Includes family-based placements and residential placement
- **Kinship Care** - A family-based, out-of-home placement with caregivers whom the youth knew before the placement began
- **Foster Care** - A family-based, out-of-home placement with caregivers whom the youth did not previously know
- **Dependent Residential Placement** - Dependent out-of-home placement in a group setting. Dependent residential placement Includes Emergency Shelter, Group Home, and Community Behavioral Health-Funded Psychiatric Residential Treatment Facilities and Institutions.
- **Caseload** - The number of cases each caseworker is responsible for managing. Each case may have multiple youth with the same caregiver(s)
- **Visitation** - Case Managers are expected to regularly visit children to ensure their safety and well-being and help families work toward case closure. Visitation metrics measure the percentage of on-time visits that occurred within a given period.

Families Open for Service

Figure 10. Total Families Open for Service on June 30, 2026



There were 2,661 families open for service on June 30, 2026.

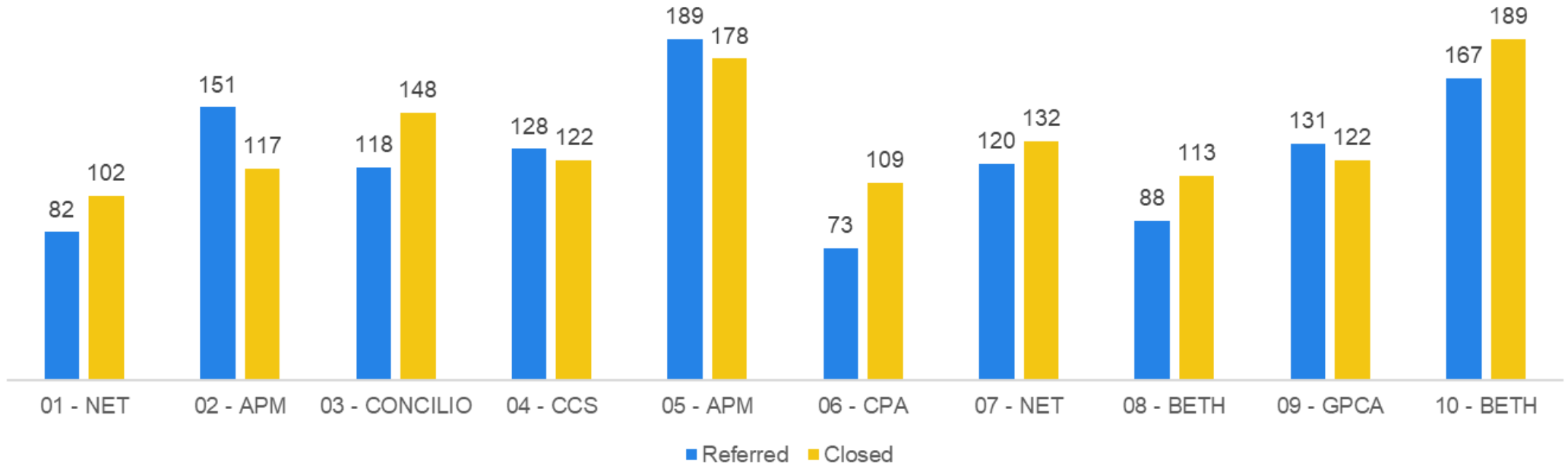
The number of families open for service has declined 29 percent since 2022.

Data run on 7/08/2026

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Families Accepted for Service and Families Closed

Figure 11. Families Referred and Closed in FY26, by CUA



In FY26, six of ten CUAs closed more family cases than were referred to them.

CUA 6 had the highest ratio of closed cases to referrals, closing 49 percent more cases than they were referred.

Data run on 7/08/2026
Families closed includes those transferred to Non-CWO Services (Delinquent or Subsidy).
From May 16 2026- July 15th 2026 cases were diverted from CUA8 to CUA10.

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Caseload

Table 1. Case Management Workers' Caseload Distribution on June 30, 2026

CUA	Total Workers	Total Cases	Median Caseload	Average Caseload
01 - NET	24	238	11	10
02 - APM	13	233	18	18
03 - CONCILIO	20	274	14	14
04 - CCS	21	195	10	9
05 - APM	22	393	20	18
06 - CPA	23	170	9	7
07 - NET	33	251	9	8
08 - BETH	23	253	12	11
09 - GPCA	39	248	7	6
10 - BETH	43	263	6	6
Overall	**261**	**2,518**	**9**	**10**

The median caseload for CUAs was nine cases per worker.

CUA 10 had the lowest median caseload (6), and CUA 5 had the highest at 20.

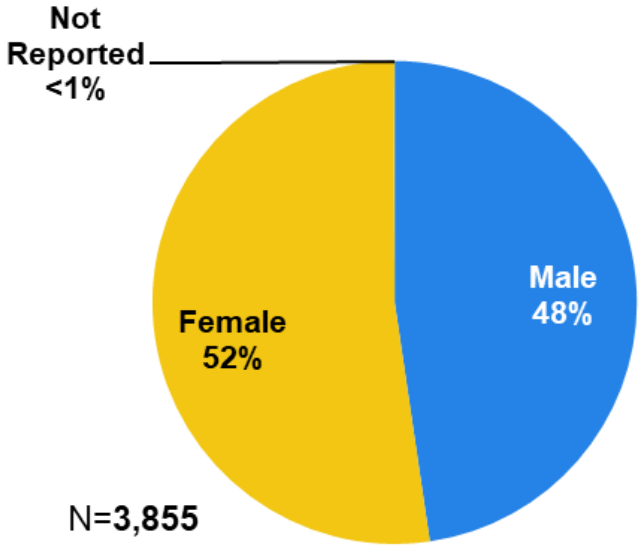
CUA 5 had the largest number of total cases at 393.

Data run on 7/10/2026
Cases that did not have a case manager designated in the electronic database at the time data were run were excluded from the analysis.

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Sex of Dependent Youth – June 30, 2026

Figure 12. Sex of All Dependent Youth



On June 30, 2026, there were slightly more female than male children and youth receiving dependent services.

Figure 12a. Sex of Dependent Youth **In-Home**

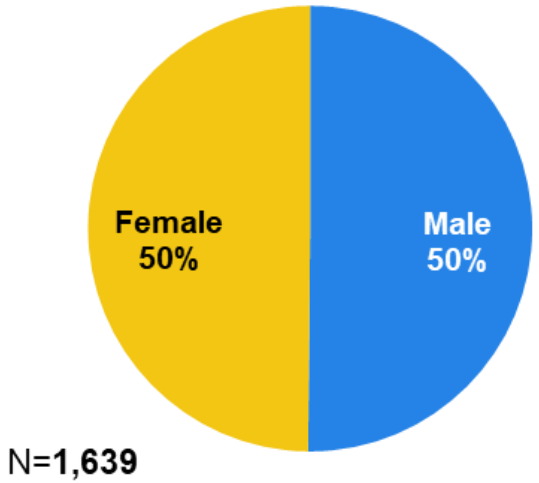
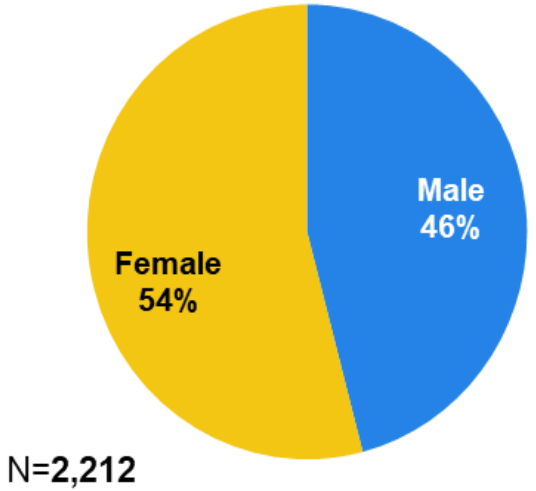


Figure 12b. Sex of Dependent Youth in **Placement**



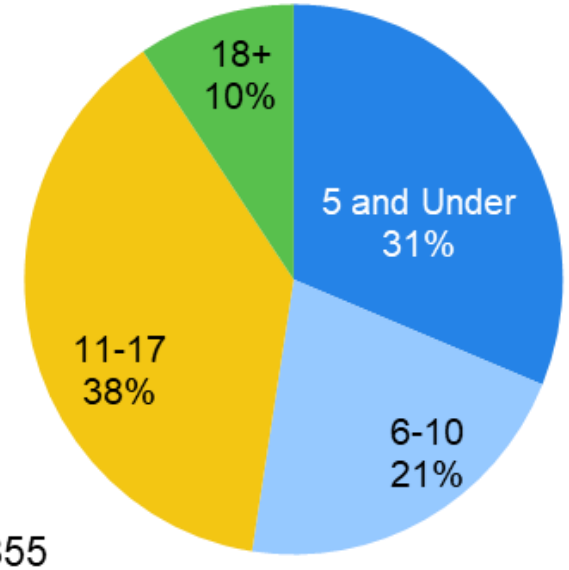
On June 30, 2026, females made up 50 percent of In-Home youth and 54 percent of youth in placement.

Data run on 7/08/2026
*Sample size discrepancy across sex, age, and race/ethnicity is the result of unreported sex, race, and age. Youth is defined as children 18 and under.

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Age of Dependent Youth – June 30, 2026

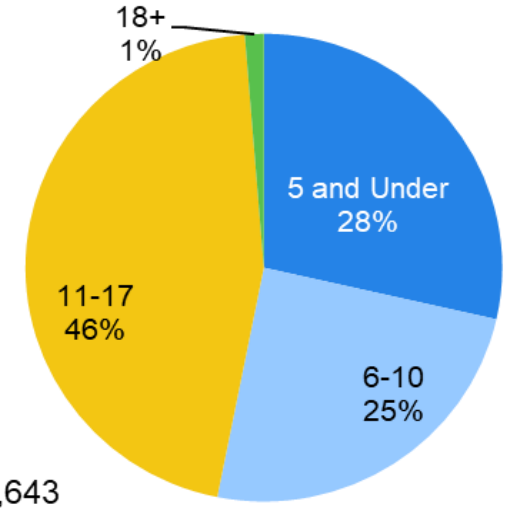
Figure 13. Age of All Dependent Youth



N=3,855

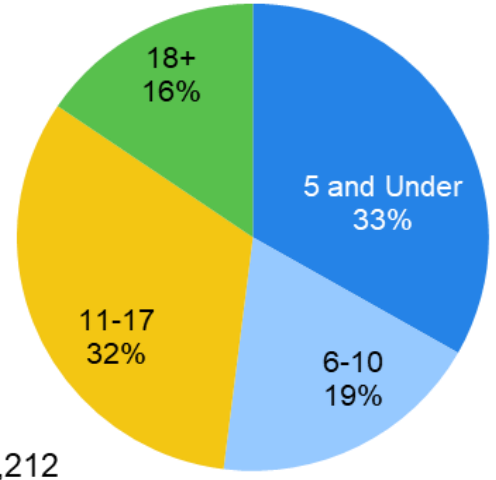
On June 30, 2026, older children aged 11-17 were the most represented age group.

Figure 13a. Age of Dependent Youth **In-Home**



N=1,643

Figure 13b. Age of Dependent Youth in **Placement**



N=2,212

On June 30, 2026, children aged 11-17 made up 46 percent of in-home youth and 32 percent of dependent youth in placement, the largest age group for both categories.

Data run on 7/08/2026

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Race/Ethnicity of Dependent Youth – June 30, 2026

Figure 14. Race/Ethnicity of All Dependent Youth

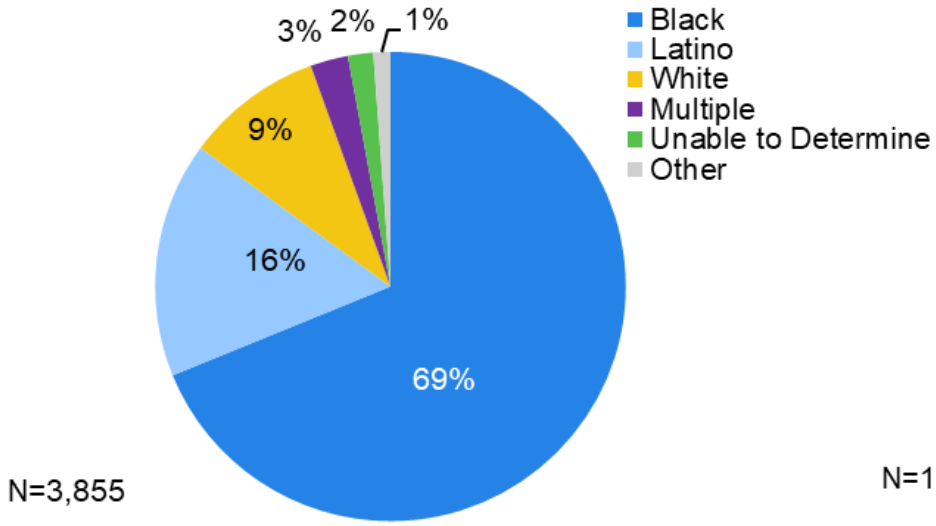


Figure 14a. Race/Ethnicity of Dependent Youth **In-Home**

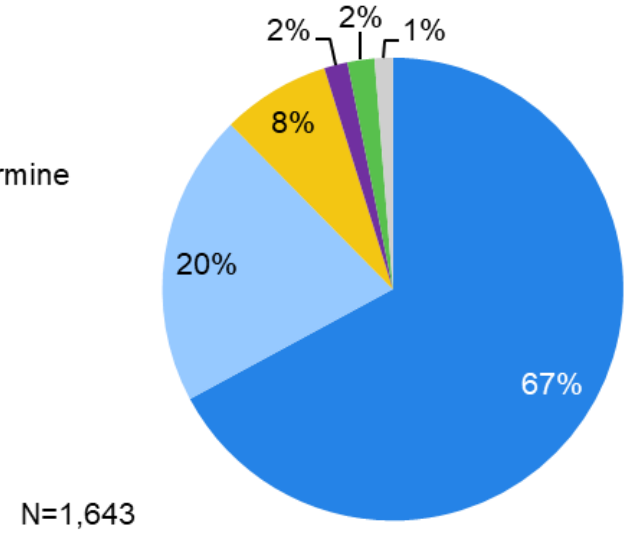
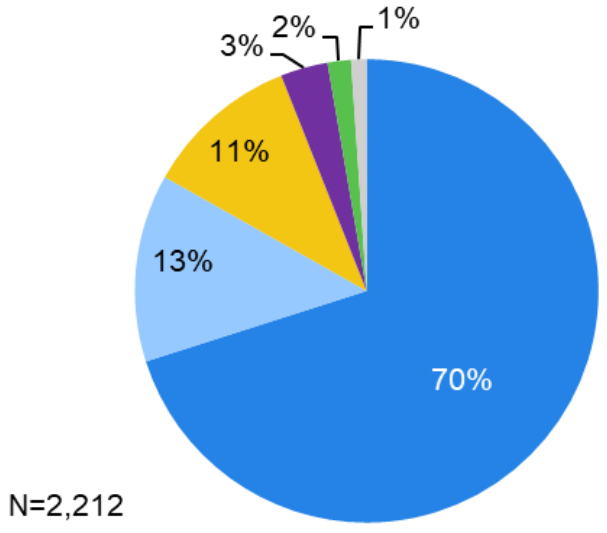


Figure 14b. Race/Ethnicity of Dependent Youth in **Placement**



More than two out of three (69%) dependent youth are Black, compared to 43 percent of Philadelphia youth who are Black. Latino youth with dependent services make up 16 percent of all youth with dependent services, compared to 25 percent of youth in Philadelphia overall who are Latino.

The percent of youth with in-home services who are Black (67%) is lower than the percent in placement (70%).

Data run on 7/08/2026
*Sample size discrepancy across sex, age, and race/ethnicity is the result of unreported sex and age. Youth is defined as children under 18.
Philadelphia youth demographics from 2024 American Community Survey
https://data.census.gov/table?q=race/ethnicity%20by%20age%20in%20philadelphia

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In-Home Services

Figure 15. Total **Families** with In-Home Services

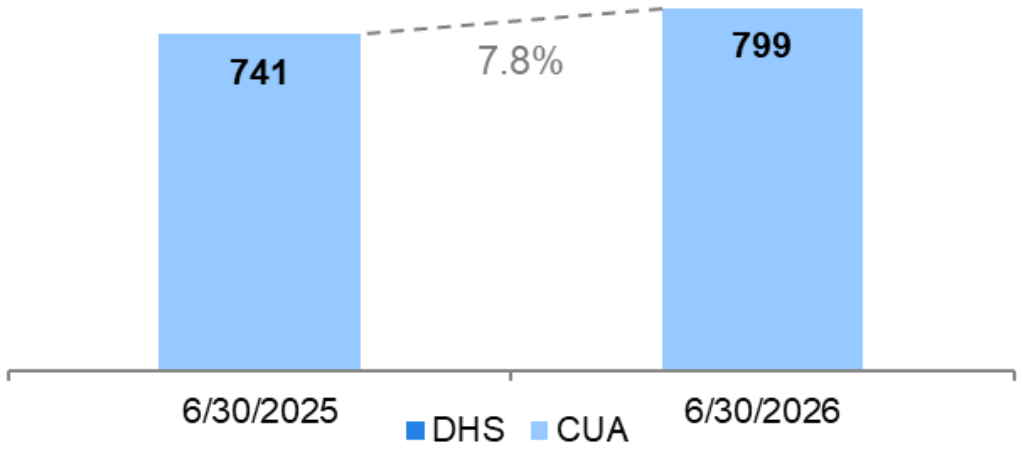
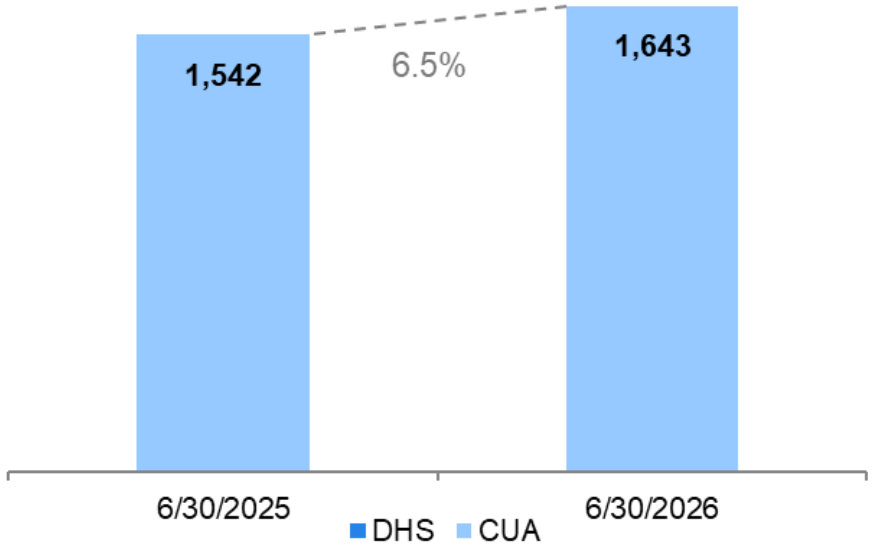


Figure 16. Total **Children** with In-Home Services



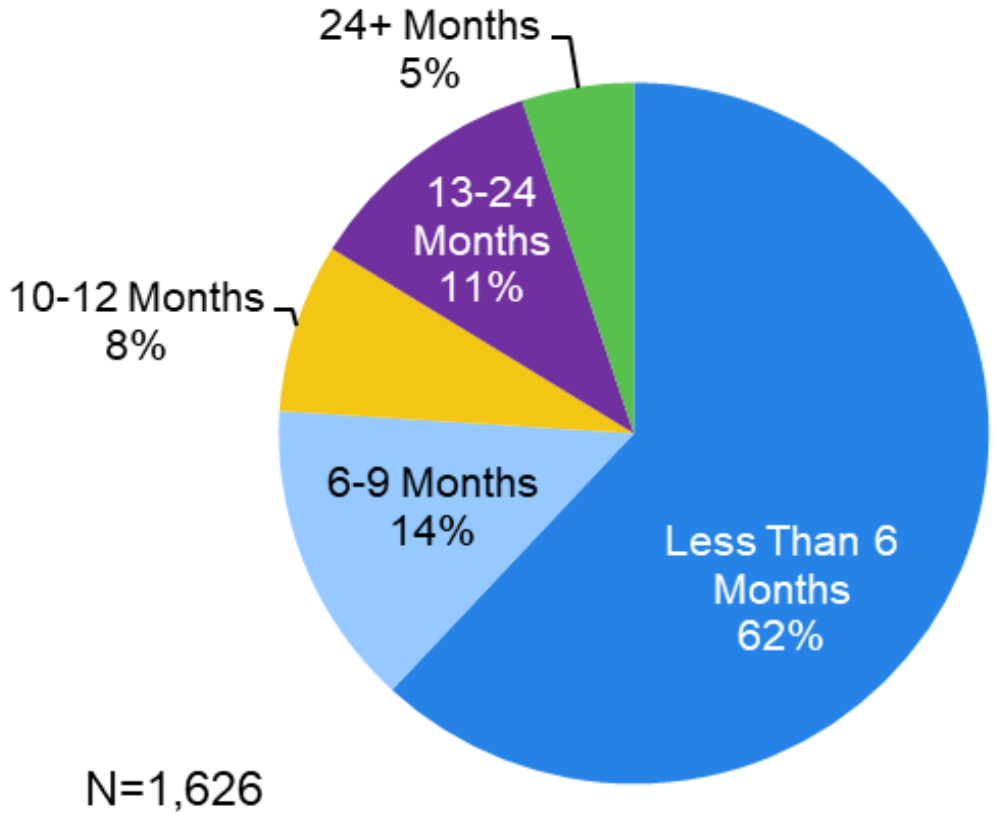
Compared to June 30, 2025, the total number of families with In-Home Services increased by about eight percent while the total number of children increased by around seven percent.

Data run on 7/08/2026
Family and child totals vary slightly from next slide because of missing data for CUA and Service Type.

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In-Home Services

Figure 17. Length of In-Home Services as of June 30, 2026



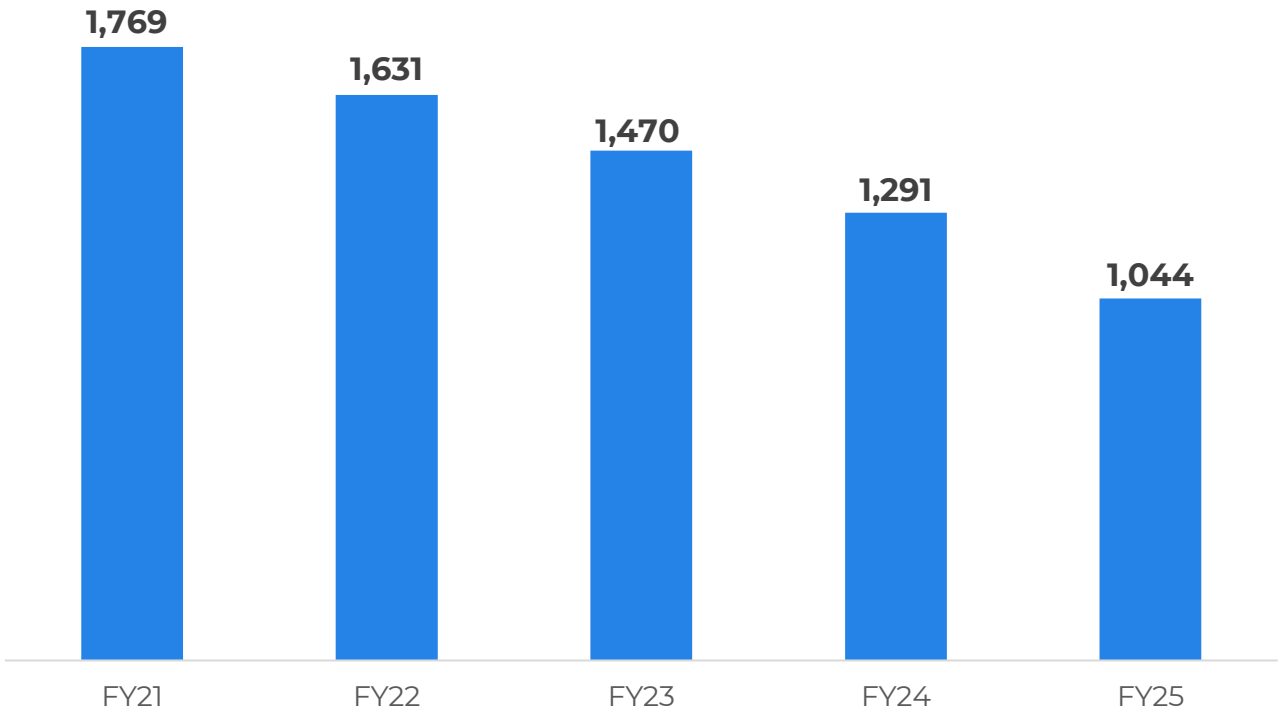
On June 30, 2026, about two-thirds (62%) of youth with In-Home Services had been receiving services for less than six months, and 84 percent have received services for less than one year.

Data run on 7/08/2026
Youth whose service information had yet to be entered into the electronic database are excluded from this figure.

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Removals from Home

Figure 18. Number of Children Removed from Home, by Federal Fiscal Year*



Between October 1, 2024 and September 30, 2025, there were 1,044 children removed from their homes.

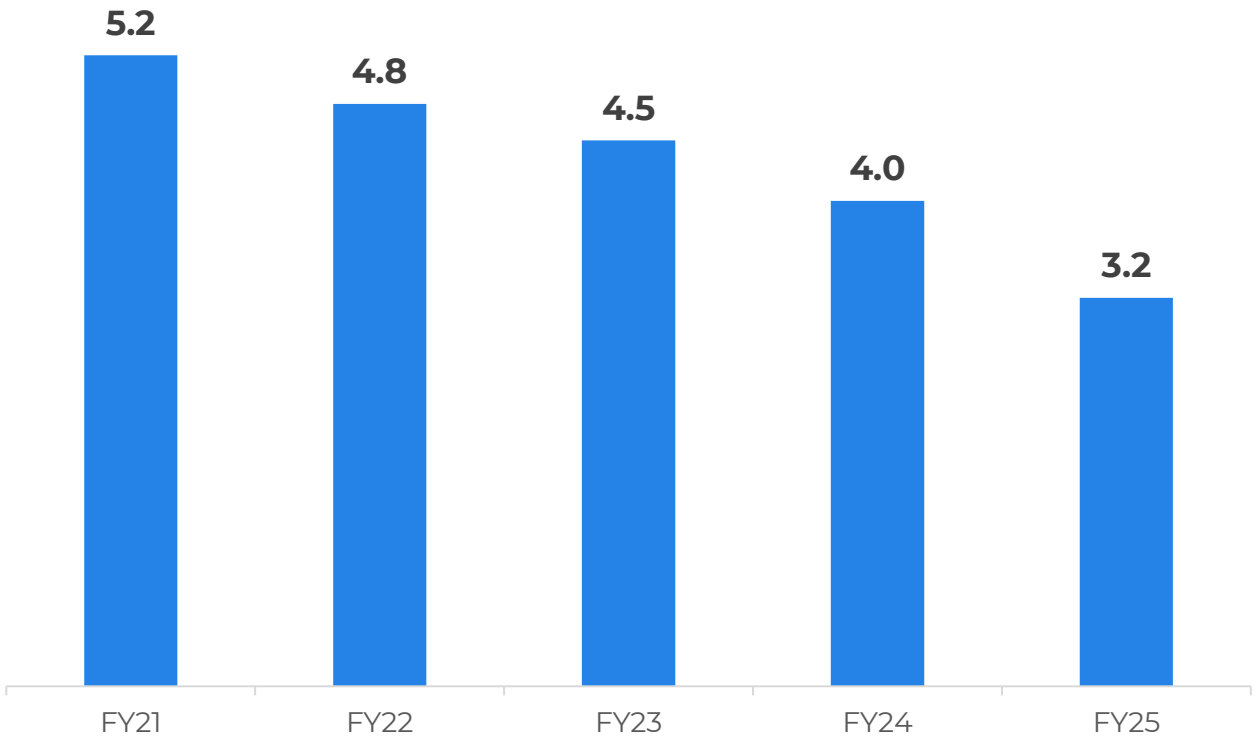
In FY25, the number of removals was 41 percent lower than in FY21 (1,769 children).

Data run on 10/23/2025
Removals from home are entries into dependent placement in the Adoption and Foster Care Analysis and Reporting System (AFCARS).
*Federal fiscal year runs 10/1 to 9/30. The federal fiscal year is used to provide better comparisons with other US jurisdictions.

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Rate of Removal from Home

Figure 19. Removal Rate of Children per 1,000 Philadelphia Children, by Federal Fiscal Year*



In Federal FY25, the removal rate for Philadelphia was 3.2 per 1,000 children.

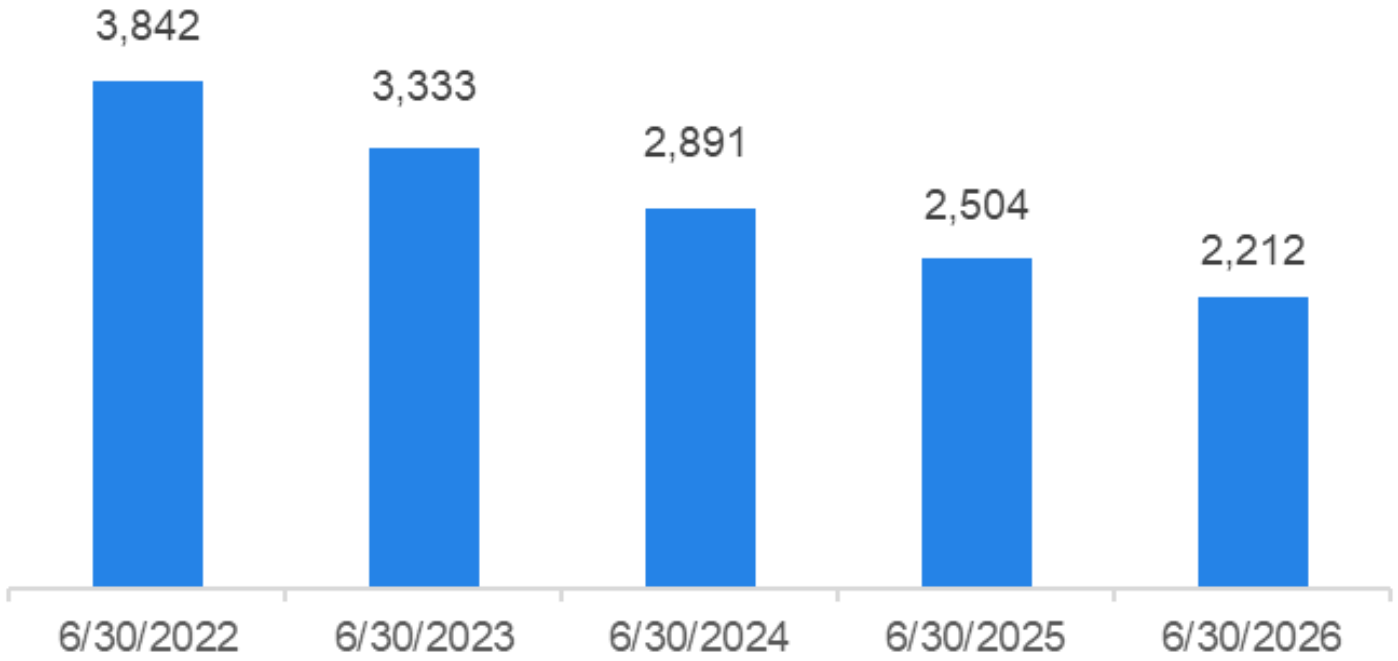
The FY25 rate represents a 39 percent decrease from FY21.

Data run on 10/23/2025
Removals from home are entries into dependent placement in the Adoption and Foster Care Analysis and Reporting System (AFCARS).
*Federal fiscal year runs 10/1 to 9/30. The federal fiscal year is used to provide better comparisons with other jurisdictions within the U.S.
Data Source: Updated Using Federal Entry Rate Cognos report and most recent under age 18 Phila census data from American Community Survey 1 year estimate.

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Children in Placement

Figure 20. Number of Children in Dependent Placement on June 30th of Each Year



On June 30, 2026, there were 2,212 children in dependent placement.

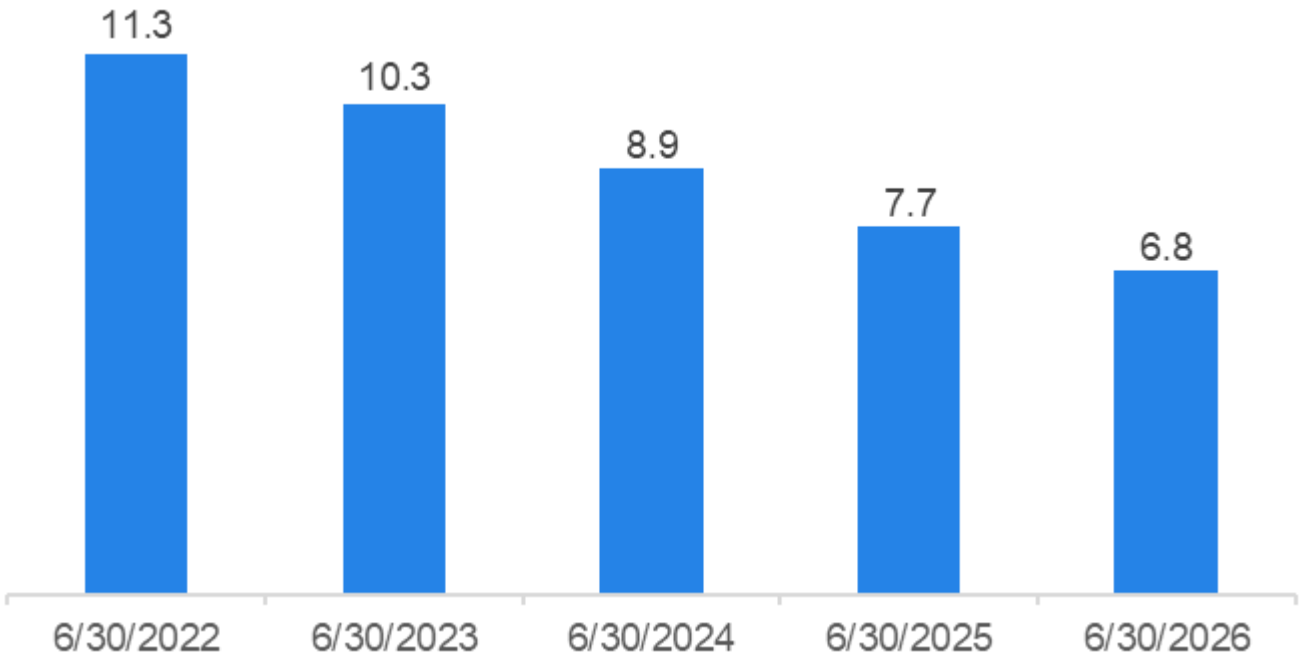
The number of children in placement on June 30, 2026 was 42 percent fewer than on June 30, 2022.

Data run on 7/08/2026

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Rate of Children in Placement

Figure 21. Rate of Children in Dependent Placement per 1,000 Philadelphia Children on June 30th of Each Year



On June 30, 2026, the rate of children in placement was 6.8 per 1,000 children.

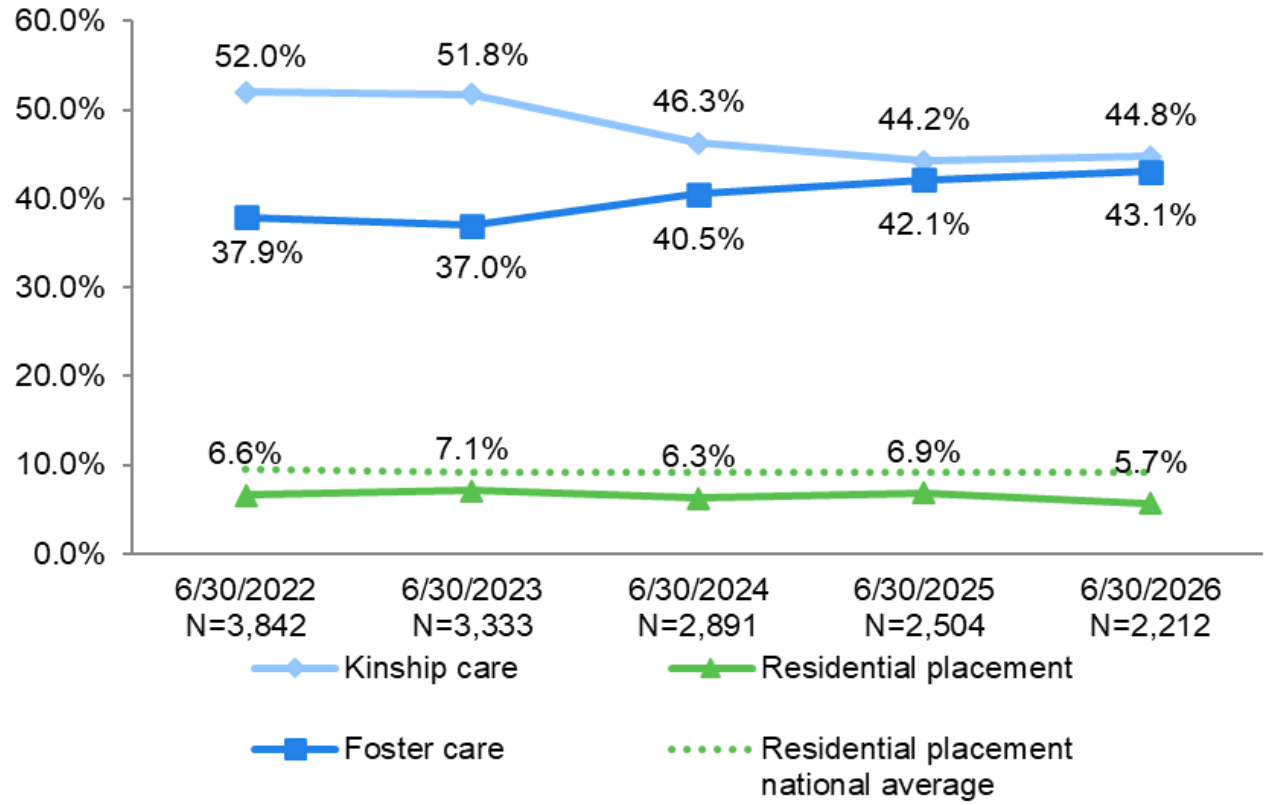
The June 30, 2026 rate of children in dependent placement was 40 percent lower than in 2022.

Data run on 7/08/2026
Data Source: Updated Using Federal Entry Rate Cognos report and most recent under age 18 Phila census data from American Community Survey 1 year estimate.

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Dependent Placements by Type

Figure 22. Dependent Placements on June 30th of Each Year



The number of children in Kinship, Foster, and Residential Placement have each decreased since 2022.

Kinship care was the most common placement on June 30, 2026, accounting for 44.8 percent of youth.

Residential Placement was 5.7 percent of all placements in June 2026, below the national average of 9.2 percent.

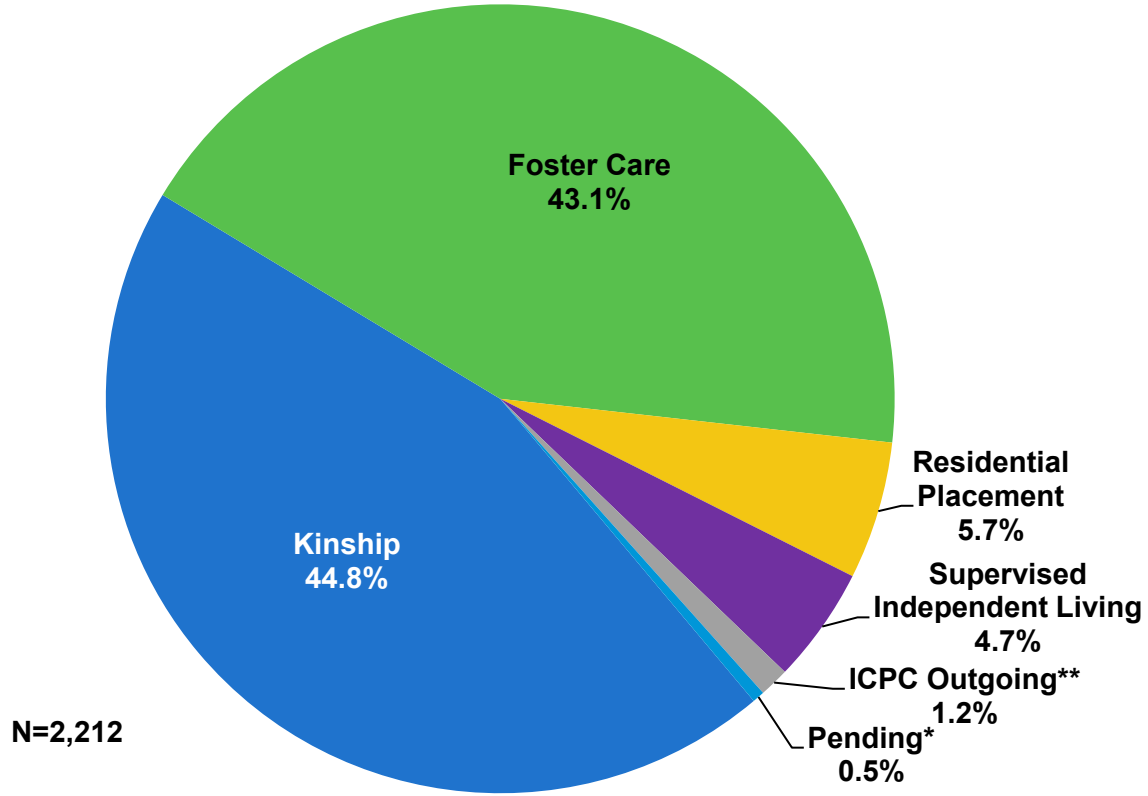
Data run on 7/08/2026

Residential Placement national average was calculated by aggregating national institution and group home totals reported in AFCARS Reports. Current average is from AFCARS Report #30, Preliminary Estimate for Federal Fiscal Year 2022, the most recent report available

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Dependent Placement Services

Figure 23. Children in Dependent Placements on June 30, 2026, by Placement Type



Nearly nine in ten (89%) youth in placement on June 30, 2026 were in Kinship or Foster Care.

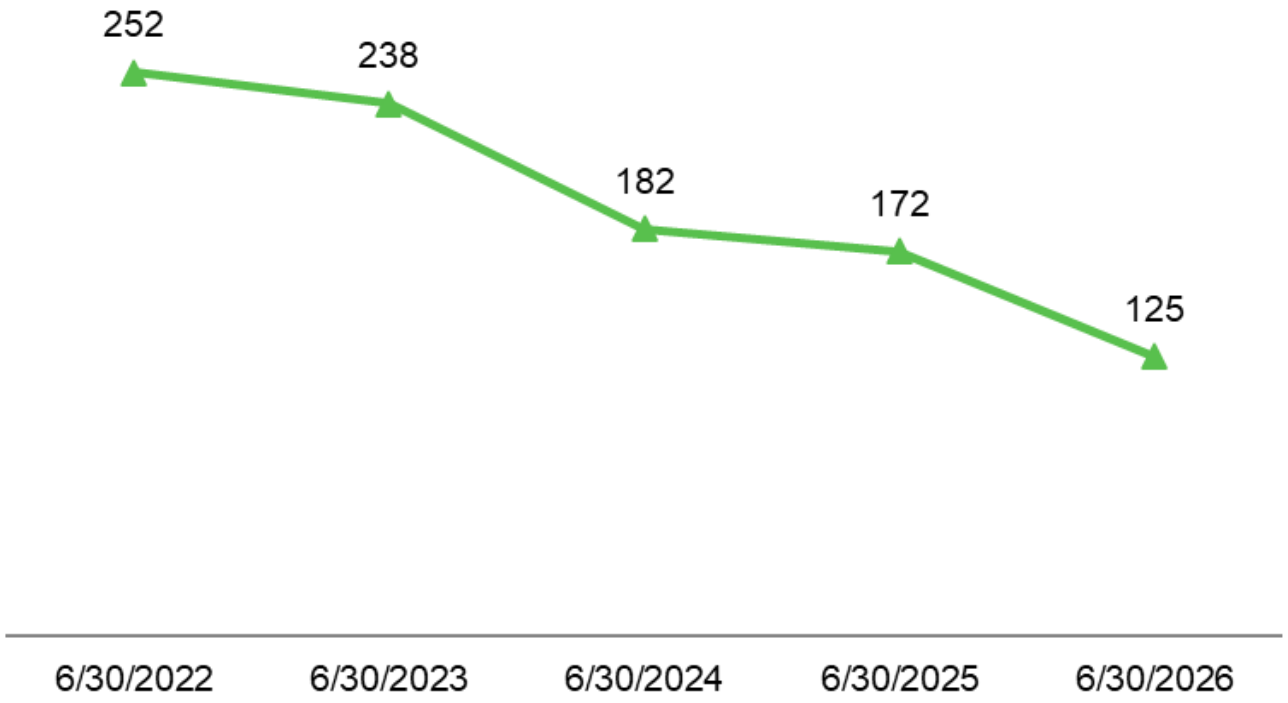
Fewer than one in ten (6%) youth in placement were in Residential Placement.

Data run on 7/08/2026
*Pending youths' service information had yet to be entered into the electronic database as of the date the data were run. Percentages for this figure have been rounded to the nearest whole number, so total may not equal 100%
**Interstate Compact for Placement of Children (ICPC) Outgoing placements excluded from this Figure until Q4 of FY26

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Dependent Residential Placement Services

Figure 24. Dependent Residential Placement Totals on June 30 of Each Year



Since June 30, 2022, the number of dependent youth in Residential Placement settings has decreased over 50 percent from 252 to 125 youth.

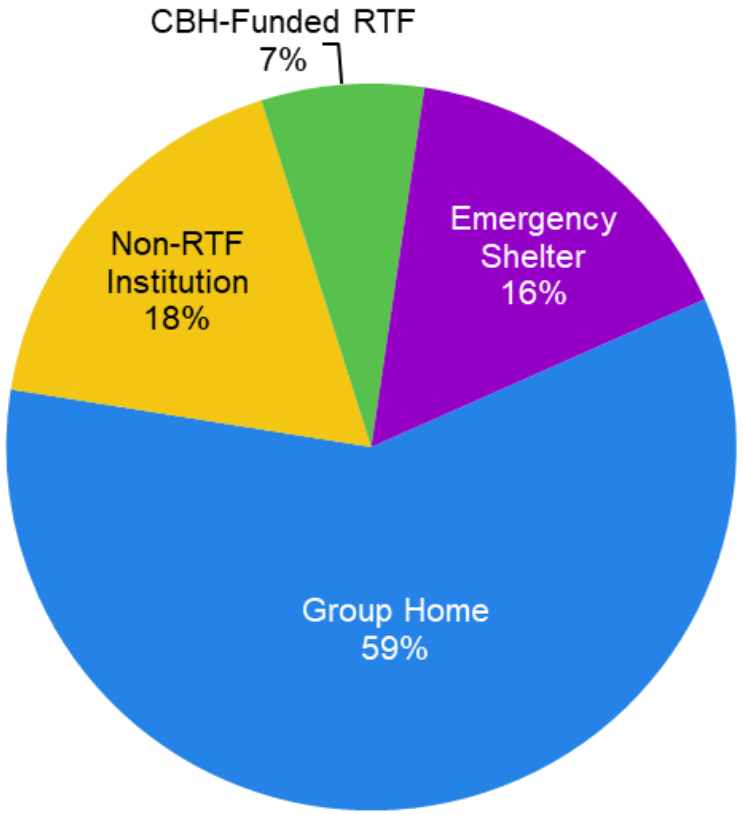
For the same timespan, overall youth in dependent placements decreased by 42 percent.

Data run on 7/08/2026

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Dependent Residential Placement Services

Figure 25. Children in Dependent Residential Placement* on June 30, 2026



Almost three in five (59%, N=74) youth in Dependent Residential Placement were in group homes on June 30, 2026.

Twenty youth were in emergency shelters, representing 16 percent of Residential Placements.

Data run on 7/08/2026
*Residential Placement was previously called Congregate Care

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Dependent Residential Placement Services

Table 2. Distance between Residential Placement Facilities and City Limits on June 30, 2026

Distance	# of Facilities	# of Youth
In Philadelphia	6 (24%)	47 (38%)
Within 5 Miles	5 (20%)	38 (30%)
6 - 10 Miles	3 (12%)	12 (10%)
11 - 25 Miles	5 (20%)	11 (9%)
26 - 50 Miles	2 (8%)	9 (7%)
Over 50 Miles	4 (16%)	8 (6%)
Total	**25**	**125**

More than half (56%) of dependent Residential Placement facilities serving 78 percent of youth were either in Philadelphia or within 10 miles of the city.

Data run on 7/8/2026
A facility is defined as an agency site and/or campus. Providers with multiple sites within the same ZIP code are considered a campus and counted only once. Providers with sites spread across multiple zip codes are counted multiple times– once for every ZIP code.

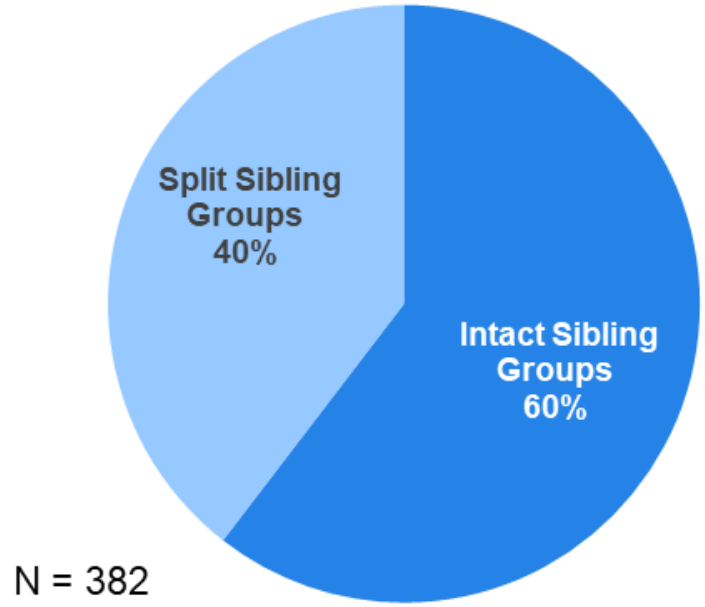
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Family Foster Care Sibling Composition

Table 3. Sibling Composition of Youth in Foster Care and Kinship Care on June 30, 2026

CUA	Total Number of Sibling Groups	Total Number of Intact Sibling Groups	Percentage of Intact Sibling Groups
01 - NET	34	20	59%
02 - APM	32	25	78%
03 - CONCILIO	45	25	56%
04 - CCS	22	11	50%
05 - APM	63	36	57%
06 - CPA	28	16	57%
07 - NET	44	28	64%
08 - BETH	34	22	65%
09 - GPCA	42	21	50%
10 - BETH	38	27	71%
Overall	**382**	**231**	**60%**

Figure 26. Sibling Composition of Youth in Foster Care and Kinship Care on June 30, 2026



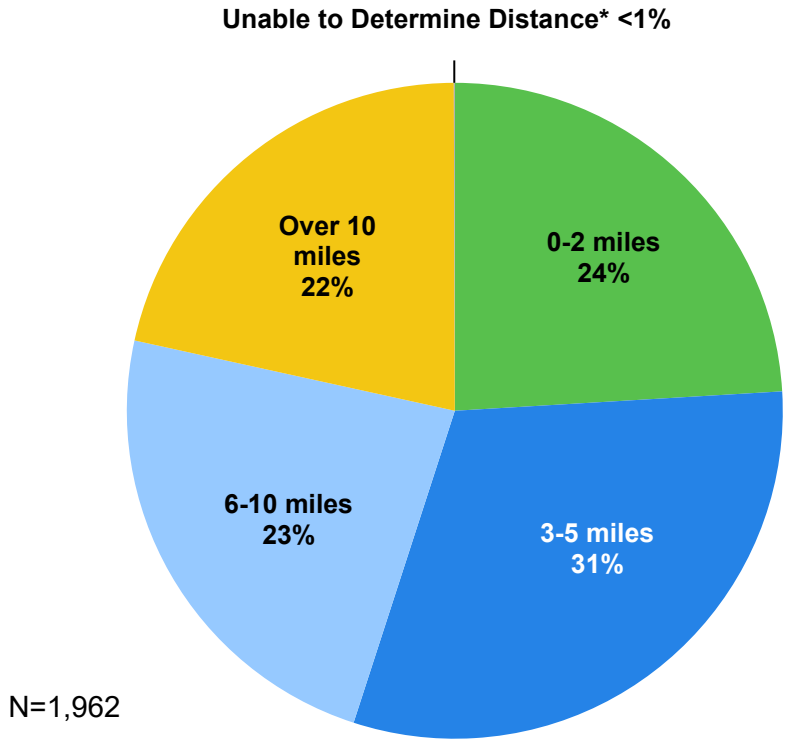
Of the 382 sibling groups placed in Family Foster Care, three in five (60%) were placed together. CUA 2 had the highest percentage of intact sibling groups at 78 percent, while CUAs 4 and 9 had the lowest percentage at 50 percent.

Data run on 7/08/2026

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Family Foster Care Distance from Home

Figure 27. Distance from Home for Youth in Kinship and Foster Care as of June 30, 2026



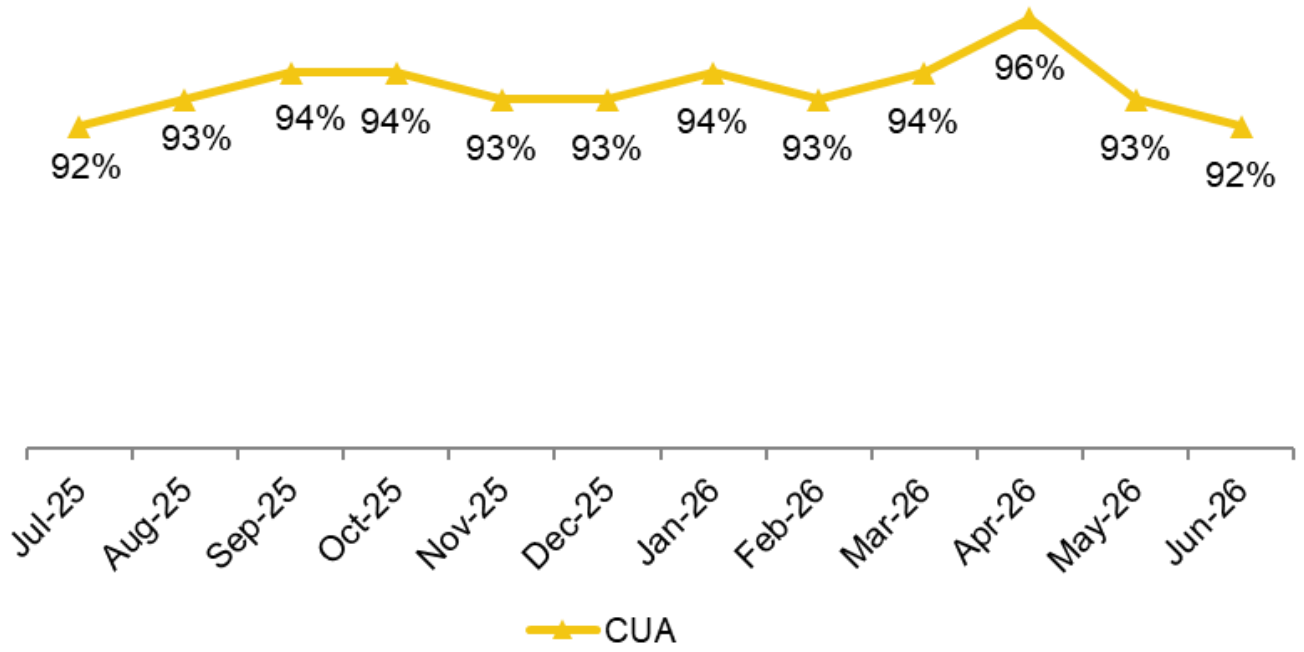
Over half of youth in Kinship and Foster Care (55%) lived within five miles of their home of origin, and close to four in five (78%) youth lived within 10 miles.

Data run on 7/08/2026
*Total N includes youth in respite placements
When addresses were missing the entries were removed before geocoding, resulting in a lower number of youth included in the analysis.
"Unable to Determine Distance" included houses located outside of Philadelphia or incomplete addresses that could not be geocoded.

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Monthly Visitation

Figure 28. CUA Visitation Rates by Month



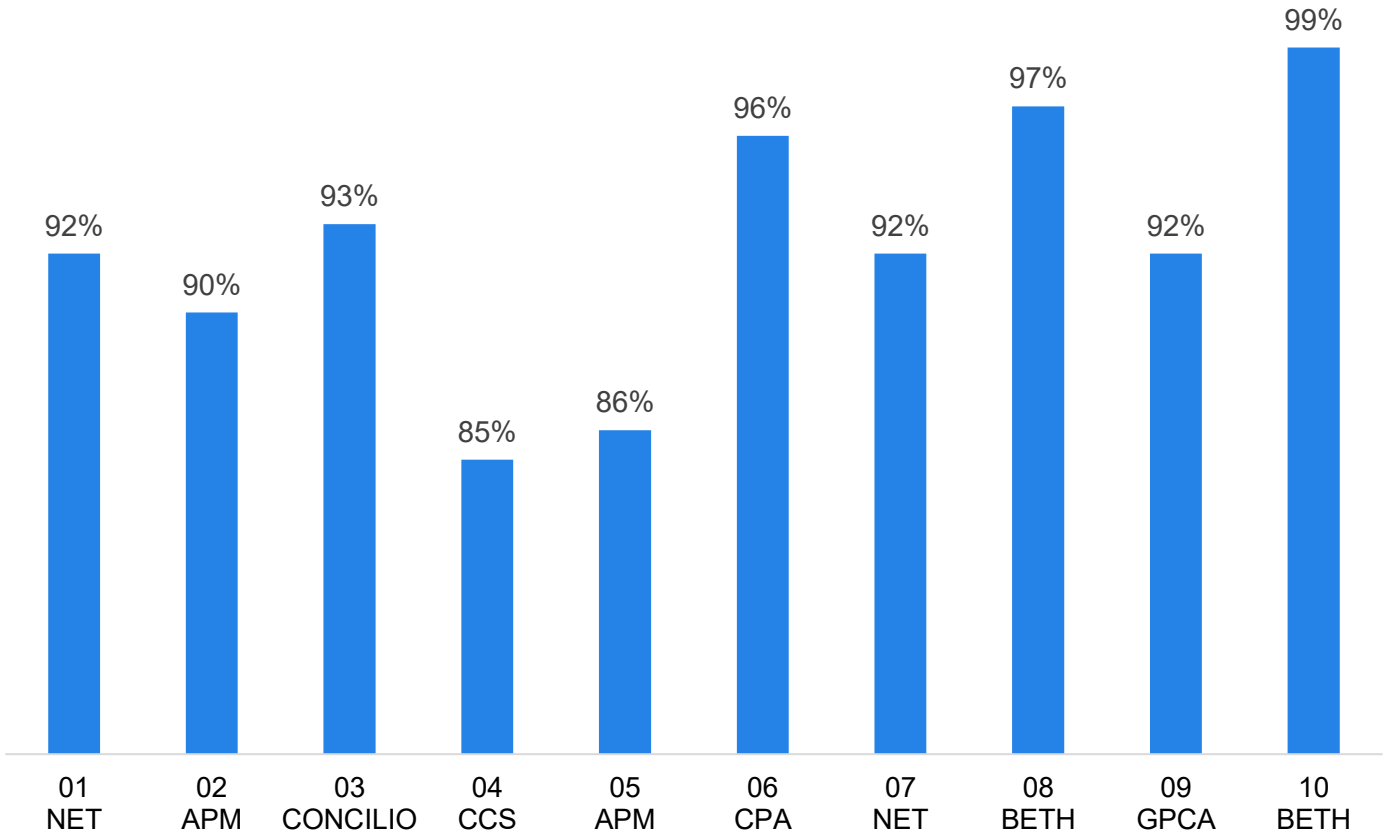
Overall, CUAs exceeded the benchmark of visiting 90 percent of families every month in the last full year ending on June 30.

Data run on 7/08/2026

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Monthly Visitation

Figure 29. June 2026 Visitation Rates, by CUA



In June 2026, eight of ten CUAs met the benchmark visitation rate of 90 percent or higher. The highest visitation rate was at 10-BETH with 99 percent, while the lowest was 85 percent at 04-CCS.

Data run on 7/08/2026

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Dependent Services Summary

The number of families open for service continued to decline. The number of children with In-Home Services (1,643) increased but the number of children with Dependent Placement Services (2,212) decreased more.

While caseloads in the system overall are within recommended levels, some CUAs have more than triple the median caseload of others.

Less than half of youth in Dependent Placement were in Kinship Care (45%), lower than recent years but more than Foster Care (43%) or Residential Placement.

At 125 youth on June 30, 2026, the total number of youth in Dependent Residential Placement was lower than any of the last five years.

While more progress can be made, more children and youth are being supported in their own homes and communities.

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Permanency



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Glossary of Terms

DHS Permanency Services aim to reunite children in placement with their families of origin or with a permanent family to achieve a stable, long-term living arrangement.

- **Reunification** - Process through which children in dependent placement go back to living with their families of origin. Reunification is always the first goal for children in dependent placement.
- **Adoption** - Process of establishing a legal relationship of parent and child between persons who are not so related by birth.
- **Permanent Legal Custodianship (PLC)** - A legal option approved in Court granting legal custody of a child to a person(s) while maintaining some of the birth parents' rights.
- **Life Connection** - An adult with whom the youth has a connection. A life connection can be kin, a former foster parent, or mentor that is willing to help provide support and resources to a youth as they transition out of the system.

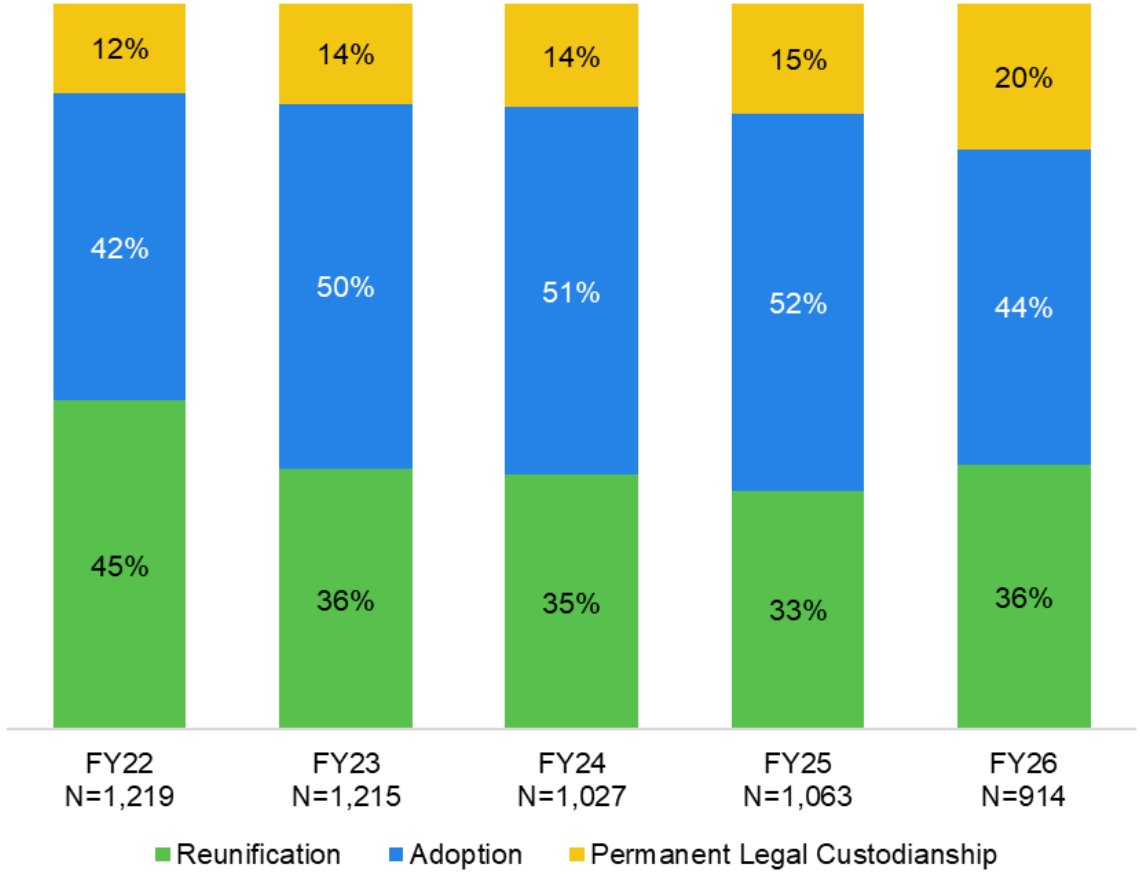
Glossary of Terms (continued)

Permanency Measures

- **One Year Re-Entry Rate** - Percentage of children who are reunified that re-enter foster care within one year of reunification.
- **Permanency data** are updated once every six months to better reveal longer term patterns on youth attaining permanency.

Permanency Rates and Totals

Figure 30. Permanency Totals by Permanency Type



In FY26, 914 children and youth attained permanency through Reunification, Adoption, and Permanent Legal Custodianship.

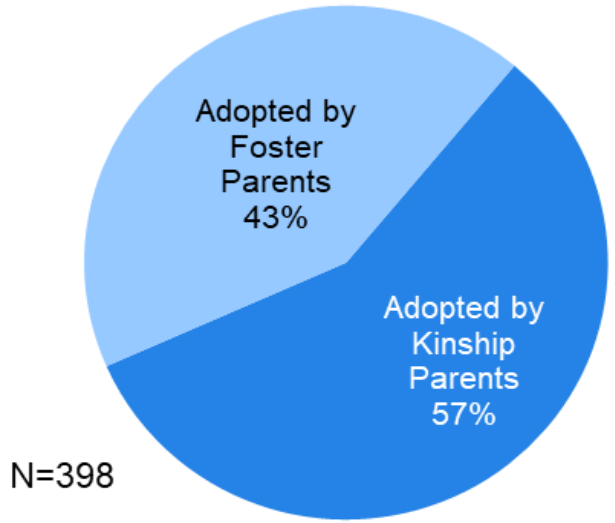
Around one-third (36%) of permanencies in FY26 were Reunifications, and over two in five (44%) were Adoptions.

Data run on 7/10/2026.
Permanency data are updated once every six months to more clearly show patterns on youth attaining permanency.

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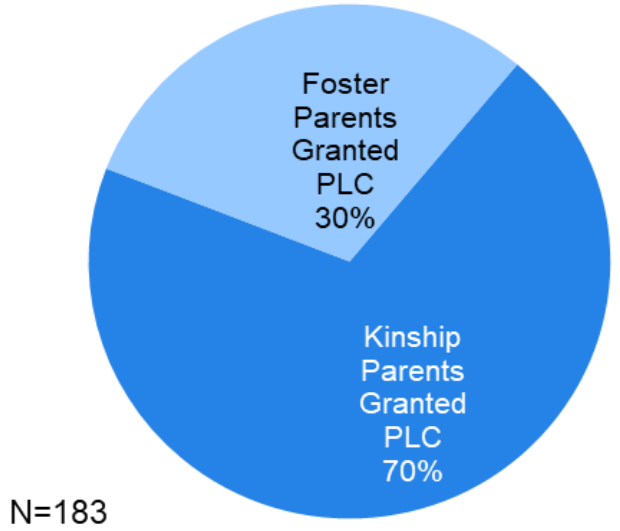
Adoptions and Permanent Legal Custody (PLC)

Figure 31. Youth Who were **Adopted** by Foster and Kinship Parents



Of the 398 children and youth who were adopted in FY26, nearly three in five (57%) were adopted by their kinship resource parents.

Figure 32. Youth who achieved **PLC** with Foster and Kinship Parents



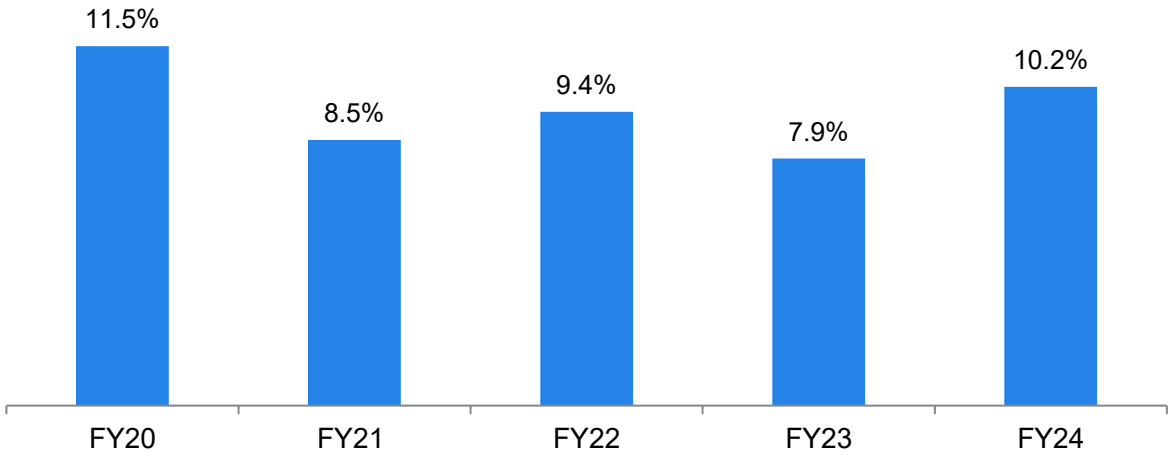
Of the 183 children and youth who achieved PLC, over two-thirds (70%) were in the custody of their kinship resource parents.

Data run on 7/10/2026
Permanency data are updated once every six months to more clearly show patterns on youth attaining permanency.

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Permanency- Re-Entry

Figure 33. One-Year Re-Entry



Approximately 10 percent of youth who were reunified between October 2023 and September 2024 re-entered dependent placement within one year.

Data run on 10/27/2025
Because this measure looks forward in time, there is a one-year delay in reporting repeat maltreatment.
These data are updated once a year based on the Federal fiscal year of October 1st to September 30th.

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Outcomes for Youth Aging Out of Care

Figure 34a. Aging Out Totals

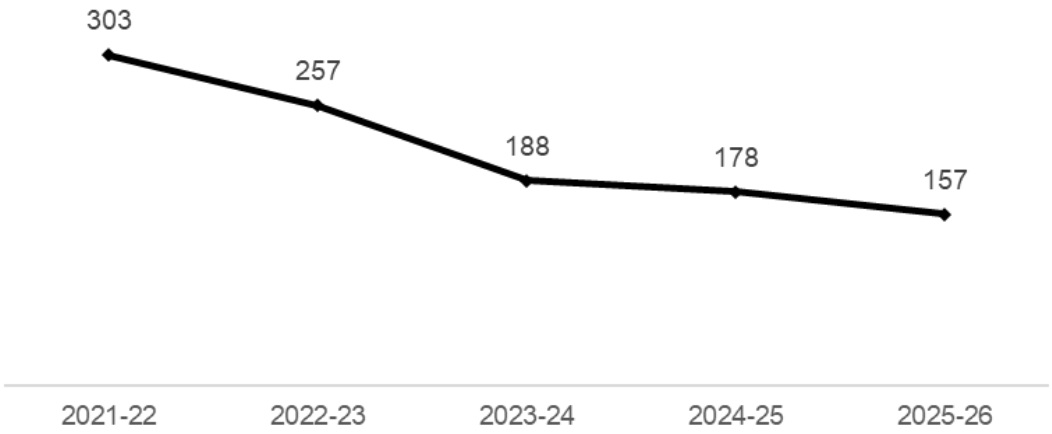
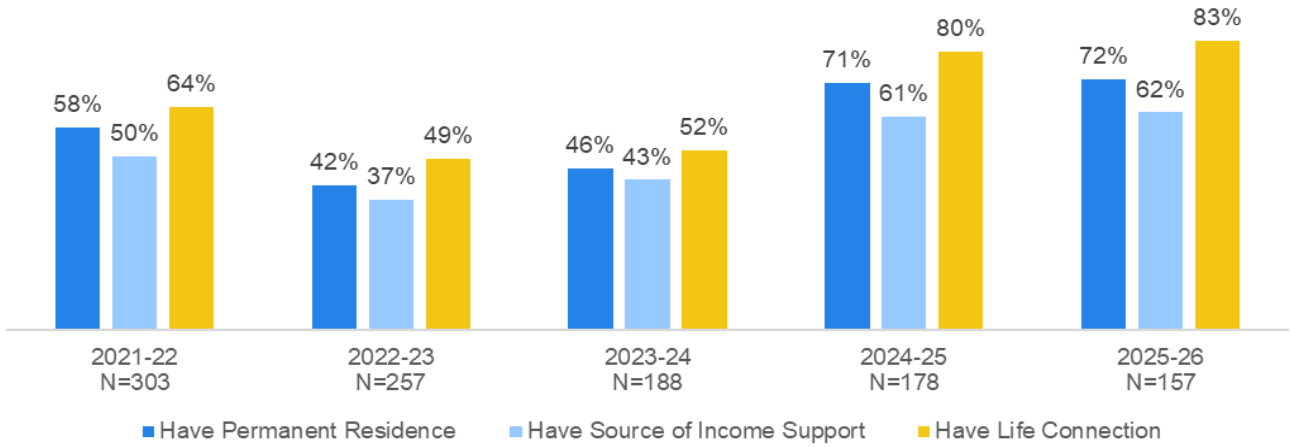


Figure 34b. Outcomes for Youth Aging Out



The number of youth aging out of care decreased 48 percent from FY22 to FY26, from 303 youth to 157 youth.

The percent of youth aging out with a permanent residence, a source of income, and a life connection all increased each of the last four years.

Data run on 7/27/2026

Aging out data and accompanying narrative are reproduced from Philadelphia's 2026-27 Needs-Based Plan & Budget (NBPB) submission to the Commonwealth of Pennsylvania.

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Permanency Summary

The percent of permanencies through Reunification increased slightly in the last year after trending downward over the previous four years.

Re-entry of children to Foster Care within a year of permanency has fluctuated over the last five years.

The number of youth aging out of care has trended downward since FY21, and higher percentages of youth aging out have basic life supports.

The percent of children and youth reunifying with family has trended down since FY22 but increased in the last year.

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Juvenile Justice Programs

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Glossary of Terms

DHS' Division of Juvenile Justice Services goal is to provide safe and secure detention options that focus on youths' well-being through trauma-informed practices, while diverting youth at risk of delinquency from the formal juvenile justice system through Community-Based Prevention Services.

DHS Juvenile Justice - Prevention Programs

- **Intensive Prevention Services (IPS)** - Community-based services that provide support to youth (ages 10-19) who are having disciplinary issues at school or conflicts at home. The goal is to improve behavior and prevent entry into the juvenile justice system.
- **Community Evening Resource Centers (CERCs)** - Free, safe spaces, activities, and connection to resources for youth ages 10-17 every night from 7pm-2am. CERCs can also receive youth who are in violation of the City's minor curfew law and have come to the attention of the Philadelphia Police.

Glossary of Terms (continued)

DHS Juvenile Justice - Alternatives to Detention

- **Evening Reporting Centers (ERCs)** - ERCs offer programming to help youth complete probation terms, prevent reentry in the juvenile justice system, and successfully reintegrate them into their communities. There are four different types of ERCs:
  - **The Pre-ERC:** for youth in the pre adjudicatory phase
  - **The Community Intervention Center (CIC) ERC:** for youth during their court case
  - **The Post-ERC:** for youth after their case has been adjudicated
  - **Aftercare ERC (AERC):** for youth who have been discharged from JJ residential placement
- **In-Home Detention (IHD)** - A court-ordered program for delinquent youth, offering an alternative to residential detention
- **Intensive Supervision Program (ISP)** - A community-based prevention program offered to youth aged 10 to 19 who are at risk for involvement with the Juvenile Justice System

Glossary of Terms (continued)

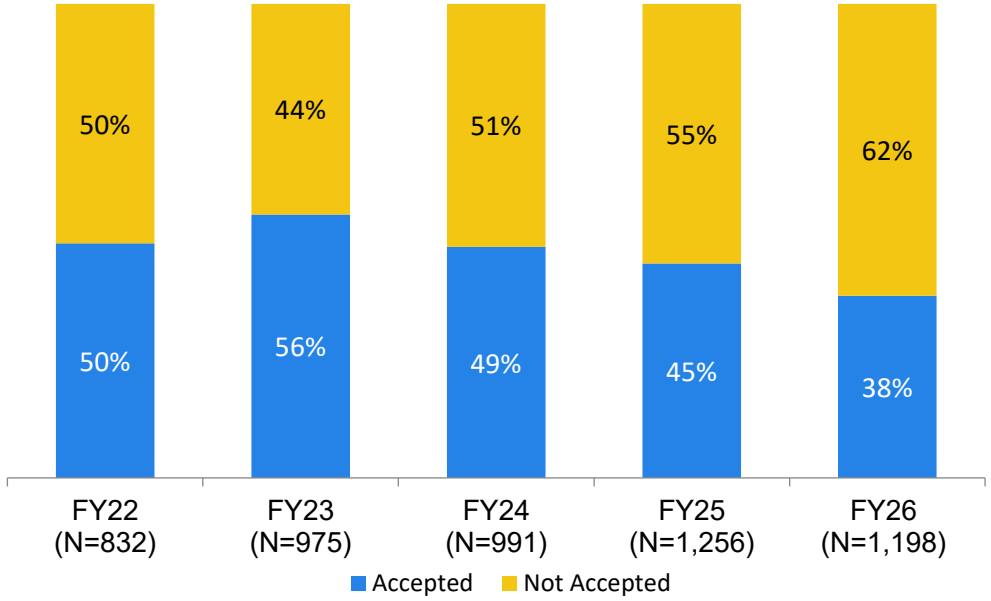
Juvenile Justice Detention and Residential Placement and Measures

- **Philadelphia Juvenile Justice Services Center (PJJSC)** - Philadelphia's only secure juvenile detention center for youth. The PJJSC holds youth at the request of the Courts while they wait for their day in court.
- **Delinquent Residential Placement** - Facility-based placements for juvenile justice-involved youth who are adjudicated delinquent by the Court and ordered into a residential placement. Delinquent Residential Placement includes Group Homes, CBH-Funded Residential Treatment Facilities (RTFs), Non-RTF Institutions, and State Institutions.
- **Length of Stay** - Amount of time youth has spent in a particular service location. Length of stay is calculated by taking the median number of days all youth spent at the PJJSC or residential placement in a specified time-period.

Intensive Prevention Services

Intensive Prevention Services (IPS) serve youth between 10 and 19 years' old who are at risk for becoming dependent or juvenile justice-involved due to high-risk behaviors.

Figure 35. IPS Voluntary Service Rate



IPS received 1,198 referrals in FY26, higher than the count from FY25 and prior years.

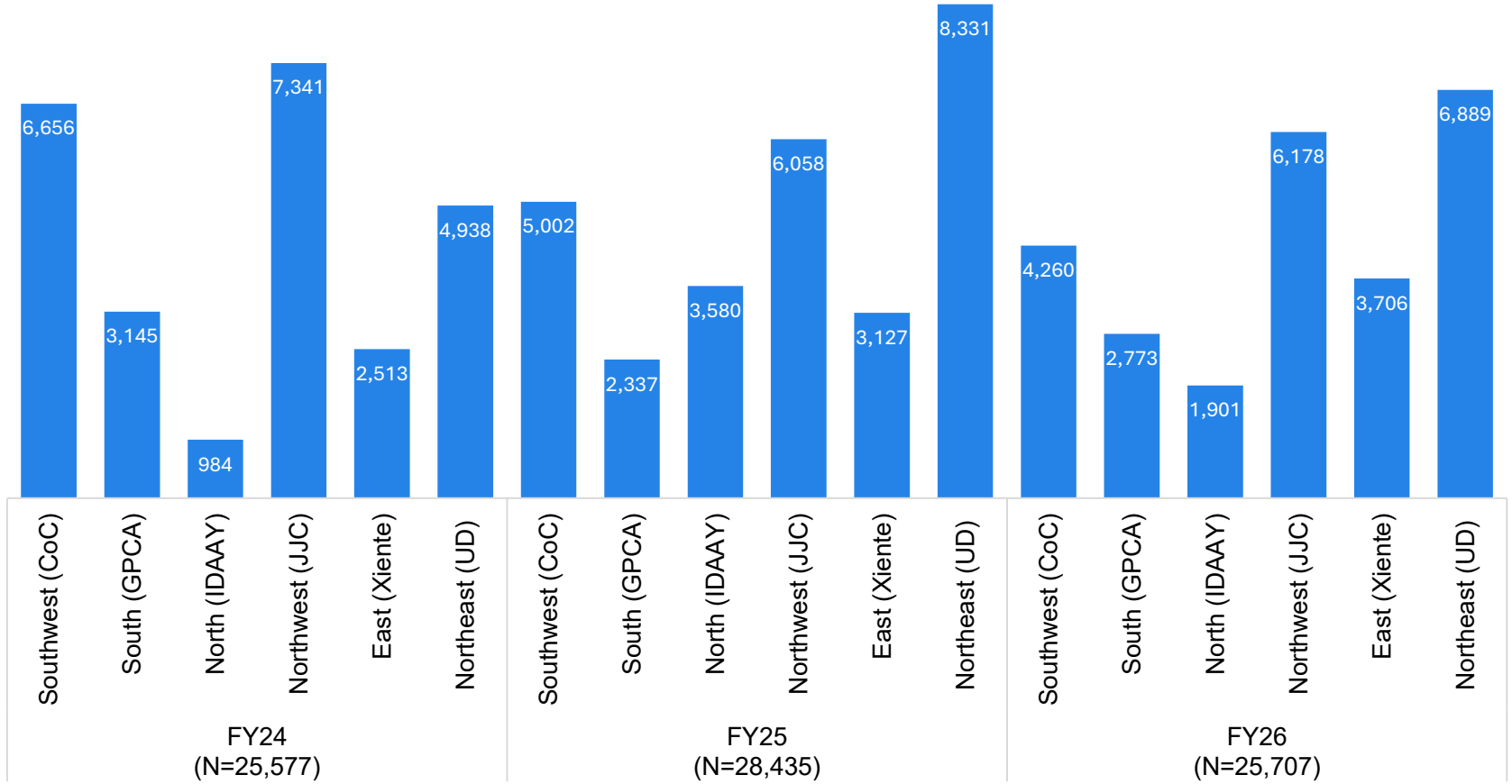
Of these referrals, 460 were accepted, representing a 38 percent acceptance rate, lower than last year (45%).

Data run on 7/10/2026
Service Referrals consist of all youth referred who were eligible to be served.

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Community Evening Resource Center (CERC) Visit Volume

Figure 36. Total CERC Visits



In FY26, CERCs received 25,707 visits representing about a ten percent decrease from FY25.

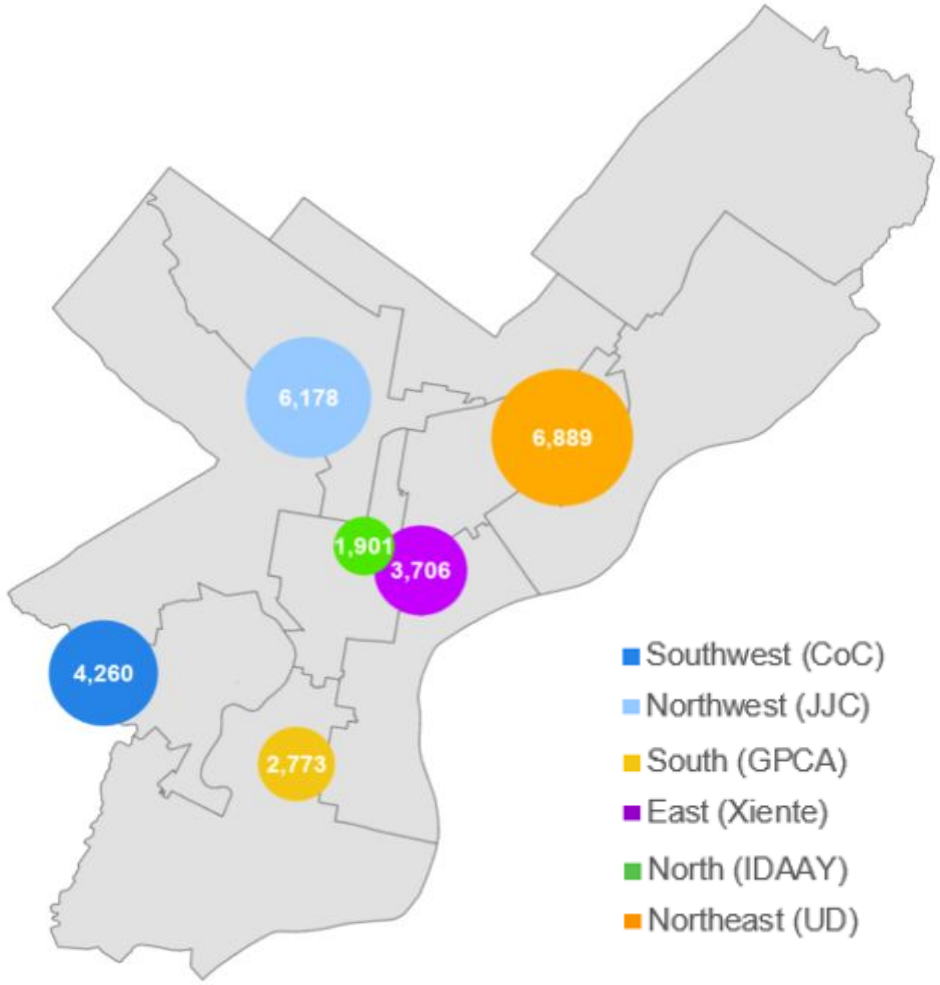
Unique Dreams in Northeast Philadelphia had the most visits (6,889) in FY26.

Data run on 7/10/2026
CERC programming expanded over time with the North and Northwest divisions opening in FY23Q2 and the East and Northeast divisions opening in FY24Q1.
IDAAY stopped providing CERC services as of 7/1/2026

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CERC Visits by Provider – FY26

Figure 37. CERC Visits by Provider



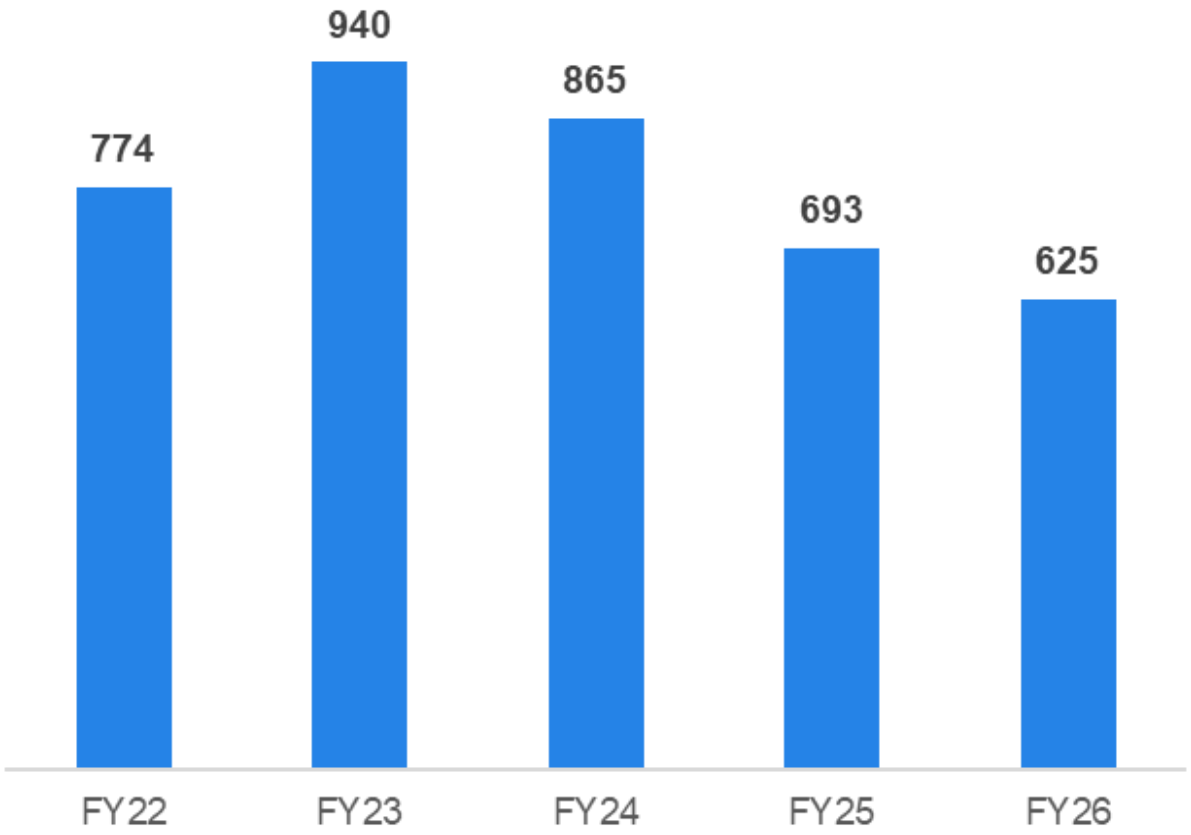
Data run on 7/10/2026
IDAAY stopped providing CERC services as of 7/1/2026

Northeast and Northwest CERCs saw the most visits in FY26, accounting for just over half (51%, N=13,067) of all visits. JJC has replaced IDAAY in the north section for CERC as of 7/1/2026.

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In-Home Detention Program

Figure 38. Youth Served in In-home Detention (IHD)



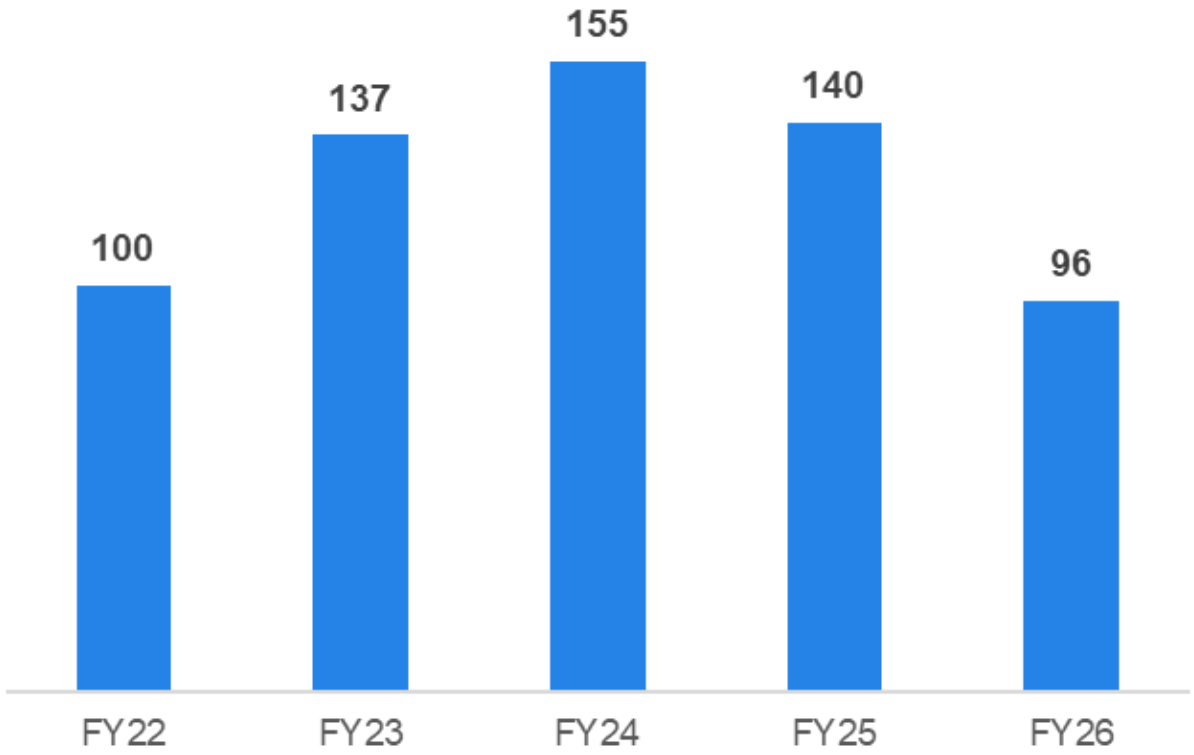
In FY26, 625 youth experienced in-home detention, continuing the downward trend from FY23.

Data run on 7/10/2026

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Intensive Supervision Program

Figure 39. Youth Served in Intensive Supervision Programs (ISP)



In FY26, 96 youth were in the Intensive Supervision Program, down 31 percent from FY25.

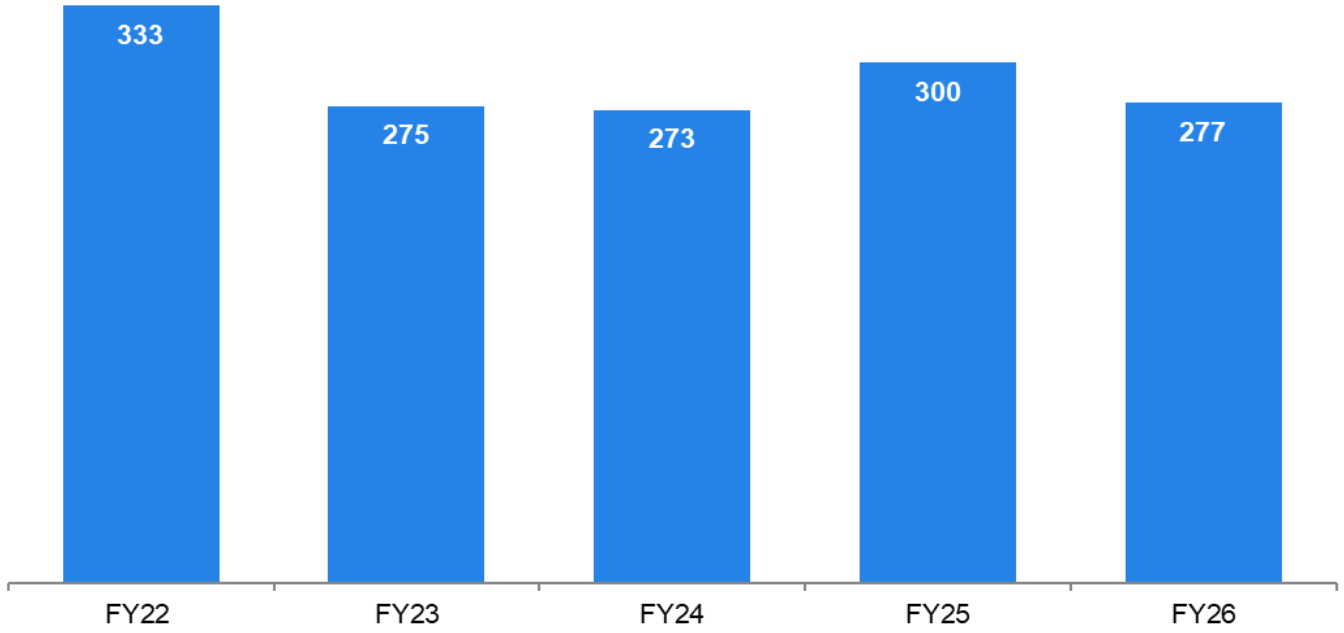
Data run on 7/10/2026
ISP services are no longer being offered as of 7/1/2026

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Evening Reporting Centers

Evening Reporting Centers (ERCs) are community-based, afterschool programs that provide daily structured activities and serve as an alternative to placement for juvenile justice-involved youth ages 14-18.

Figure 40. Youth Receiving Evening Reporting Center Services



Evening Reporting Centers served 277 youth in FY26, an eight percent decrease from FY25.

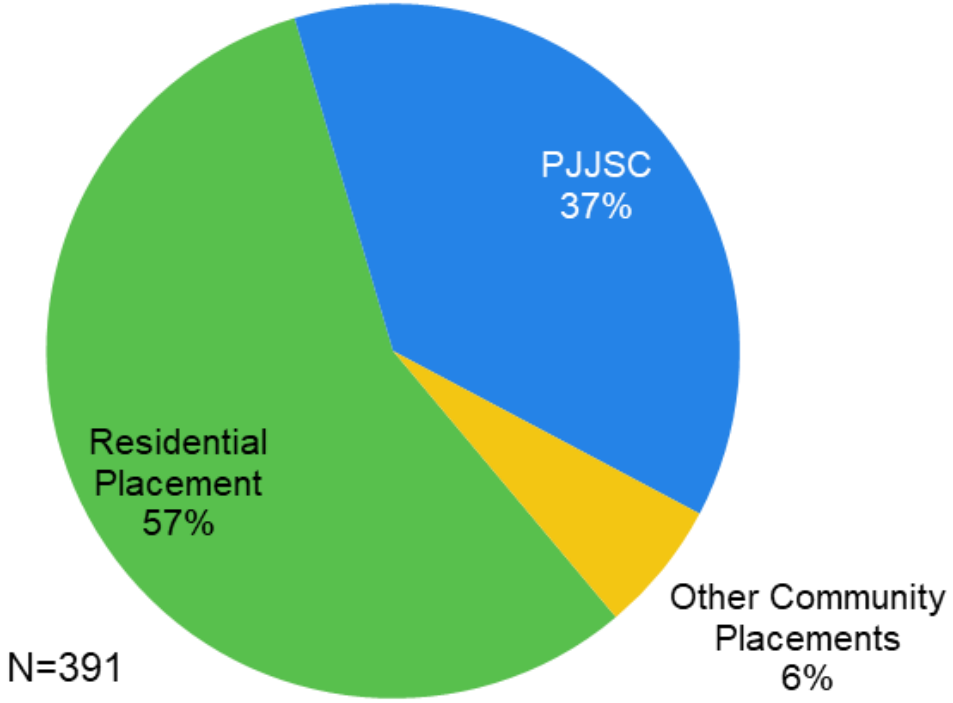
Data run on 7/10/2026

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Juvenile Justice-Involved Youth Placed Outside of Home

PJJSC, Delinquent Residential Placement & Community Placements

Figure 41. Juvenile Justice-Involved Youth Placed Outside the Home on June 30, 2026 by Location



On June 30, 2026, there were 391 juvenile justice-involved youth placed outside the home.

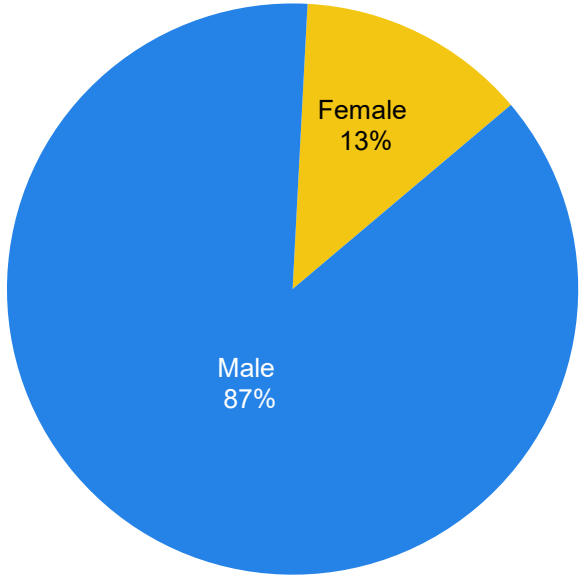
More than half (57%) of those youth were placed in residential placement, and over one-third were in detention at the Philadelphia Juvenile Justice Services Center (PJJSC).

Data run on 7/10/2026
PJJSC count was based on PJJSC roster point in time for 6/30/26, not Delinquent Placement Population and Congregate Care
"Other community placements" include foster care and supervised independent living
Data for Juvenile Justice-involved youth in placement alternatives, such as GPS monitoring, are not tracked directly by DHS

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Sex of Juvenile Justice-Involved Youth – June 30, 2026

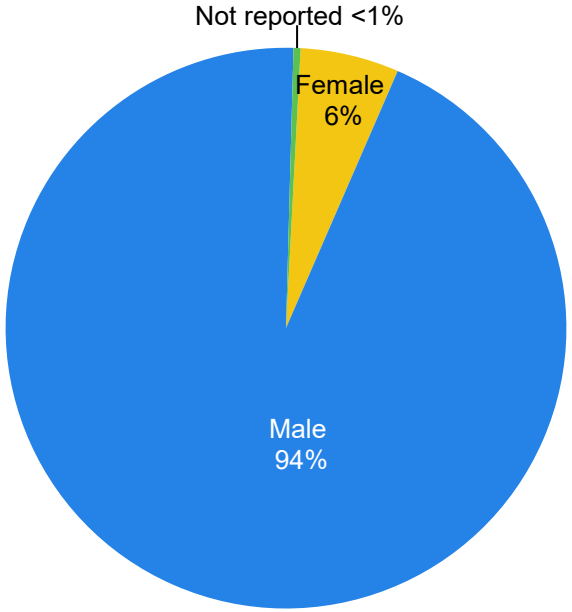
Figure 42a. Sex of Youth Held in the Philadelphia Juvenile Justice Services Center (PJJSC)



N=146

On June 30, more than four in five (87%) youth held in detention at the PJJSC were male.

Figure 42b. Sex of Youth in Delinquent Residential and Community Placement



N=246

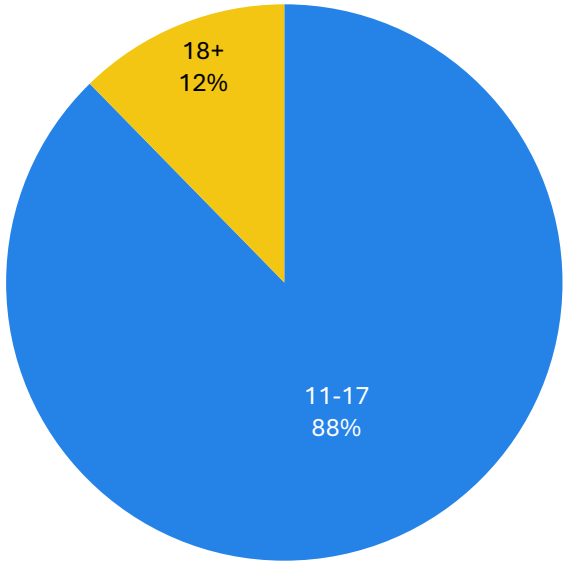
More than nine in ten (94%) youth in residential and community placement at the end of June were male.

Data run on 7/10/2026

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Age of Juvenile Justice-Involved Youth – June 30, 2026

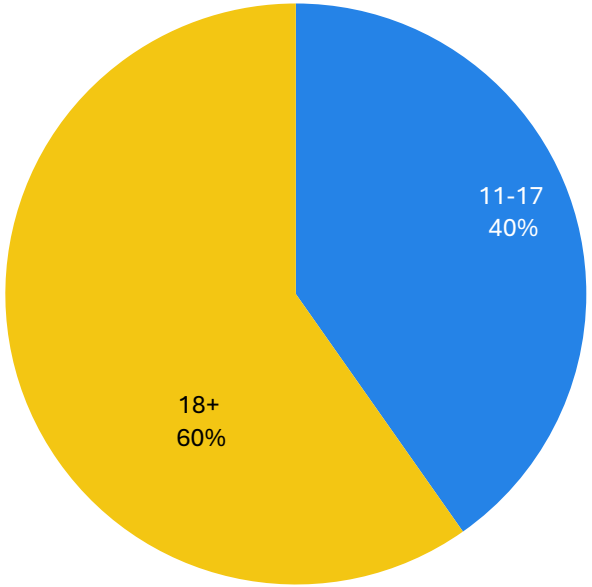
Figure 43a. Age of Youth Held in the Philadelphia Juvenile Justice Services Center (PJJSC)



N=146

On June 30, over four in five (88%) youth held in detention at the PJJSC were 11-17 years old.

Figure 43b. Age of Youth in Delinquent Residential and Community Placement



N=246

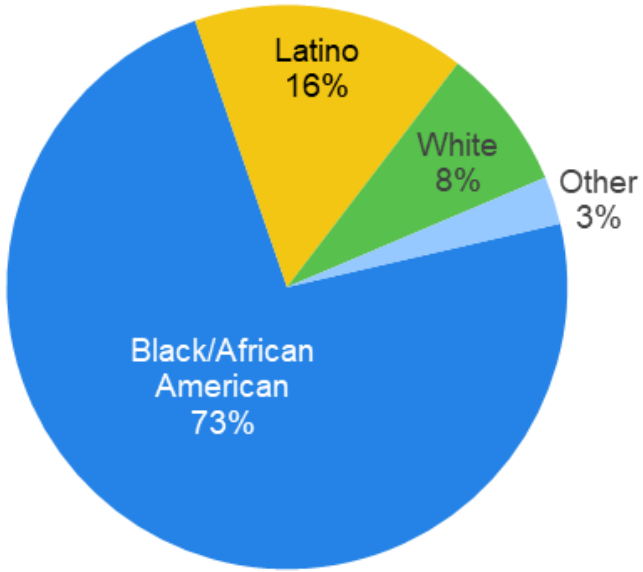
Two in five (40%) youth in residential and community placement were 11-17 years old.

Data run on 7/10/2026

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Race/Ethnicity of Juvenile Justice-Involved Youth – June 30, 2026

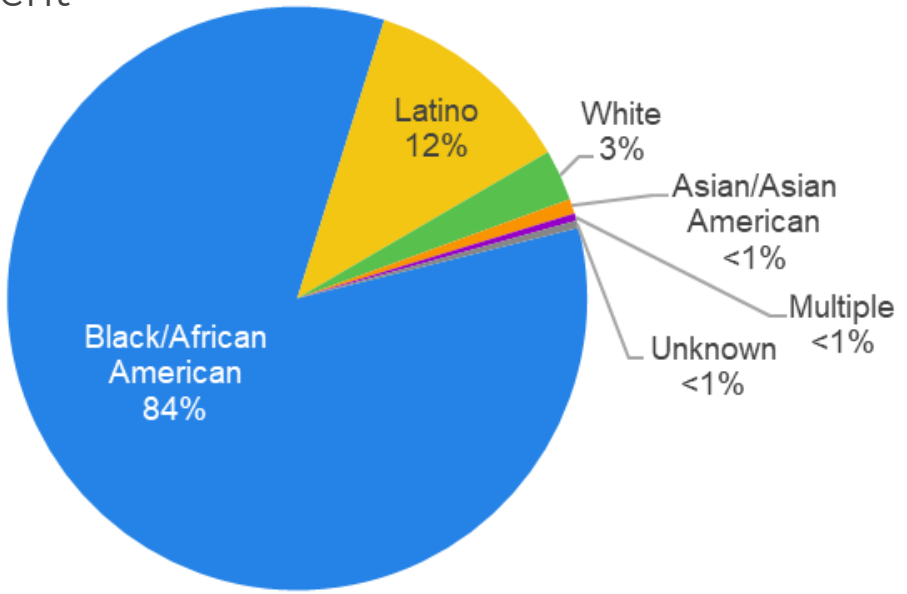
Figure 44a. Race/Ethnicity of Youth Held in the Philadelphia Juvenile Justice Services Center (PJJSC)



N=146

On June 30, almost three in four youth (73%) held in detention at the PJJSC identified as Black compared to 43 percent of youth in Philadelphia who are Black.

Figure 44b. Race/Ethnicity of Youth in Delinquent Residential and Community Placement



N=246

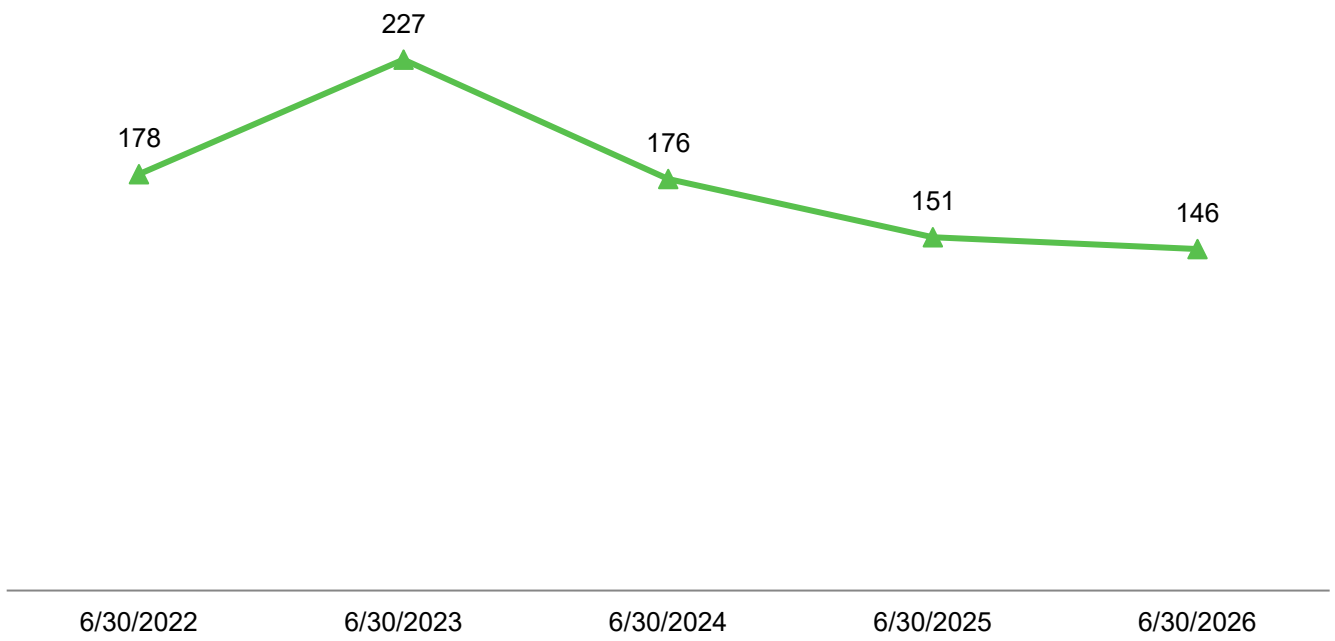
On June 30, over four in five youth (84%) in delinquent residential and community placement identified as Black.

Data run on 7/10/2026
There were no youth described as Asian American, Hawaiian/Pacific Islander, or Mixed Race in the PJJSC on September 30.
Philadelphia youth demographics from American Community Survey at https://data.census.gov/table?q=race/ethnicity%20by%20age%20in%20philadelphia

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Juvenile Justice Placement Services

Figure 45. PJJSC Placement Totals on June 30 of Each Year



On June 30, there were 146 youth in detention at the PJJSC.

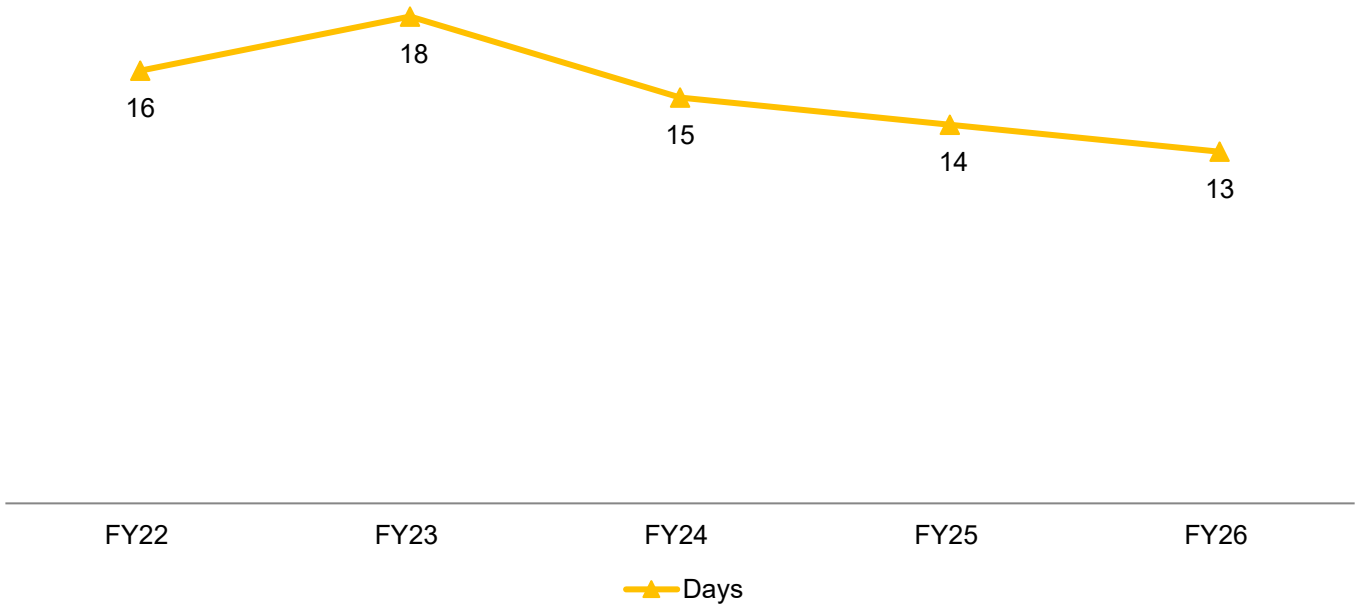
The number of youth held in detention at the PJJSC decreased 36 percent since 2023 when it was at its highest level.

Data run on 7/10/2026
Data is preliminary and may not reflect all discharges as of data run date

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Juvenile Justice Placement Services

Figure 46. Median Length of Stay (Days) for Youth Exiting the PJJSC



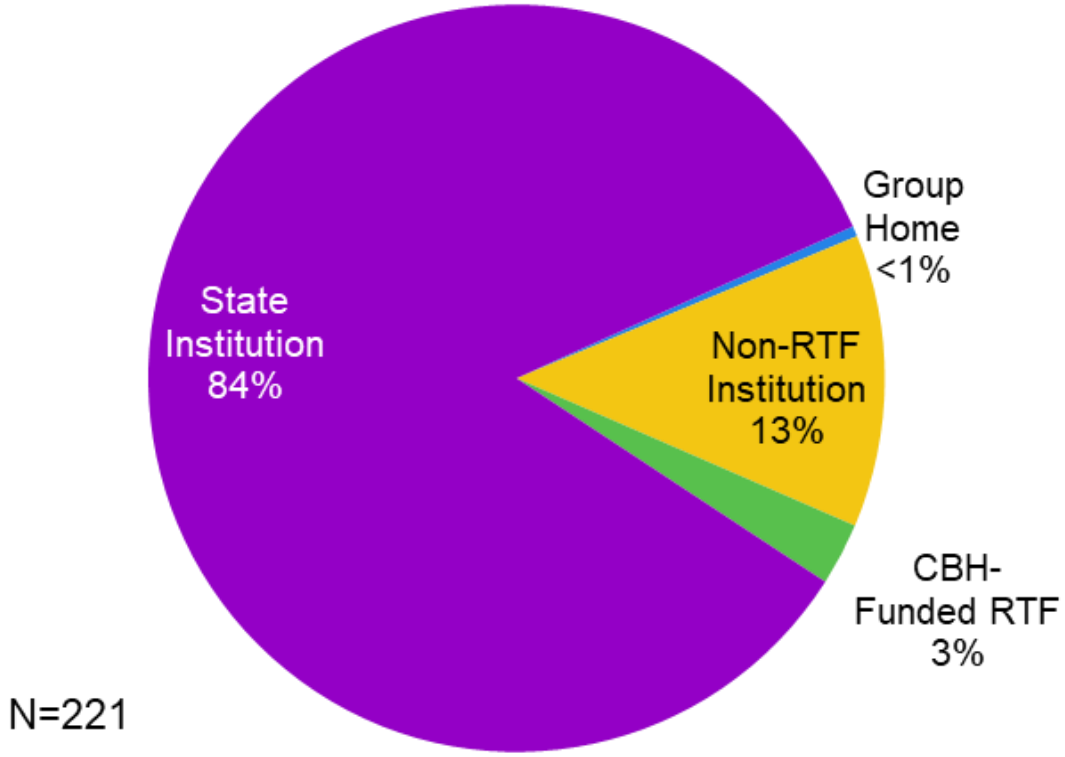
The median length of stay for youth who left the PJJSC has decreased in recent years, reaching 13 days in FY26.

Data run on 7/10/2026
Median length of stay is used to describe trends in length of stay because averages can be thrown off by very long and short stays.
Youth who entered and exited the PJJSC on the same calendar day were not counted.
Data is preliminary and may not reflect all discharges as of data run date

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Juvenile Justice Placement Services

Figure 47. Children in Delinquent Residential Placement on June 30, 2026



Over four in five (84%) youth placed in Delinquent Residential Placement were in a state institution on June 30, 2026.

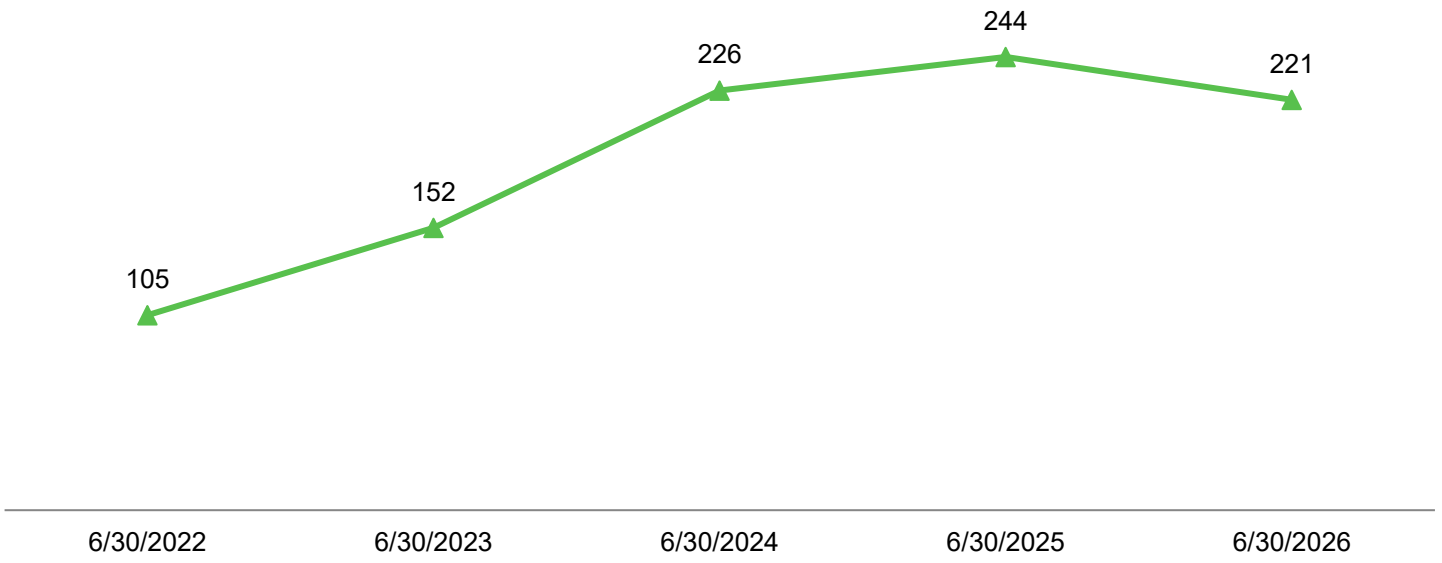
About four percent of youth placed in Delinquent Residential Placement were in Group Home or CBH-Funded RTF settings.

Data run on 7/10/2026

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Juvenile Justice Placement Services

Figure 48. Delinquent Residential Placement Totals on June 30 of Each Year



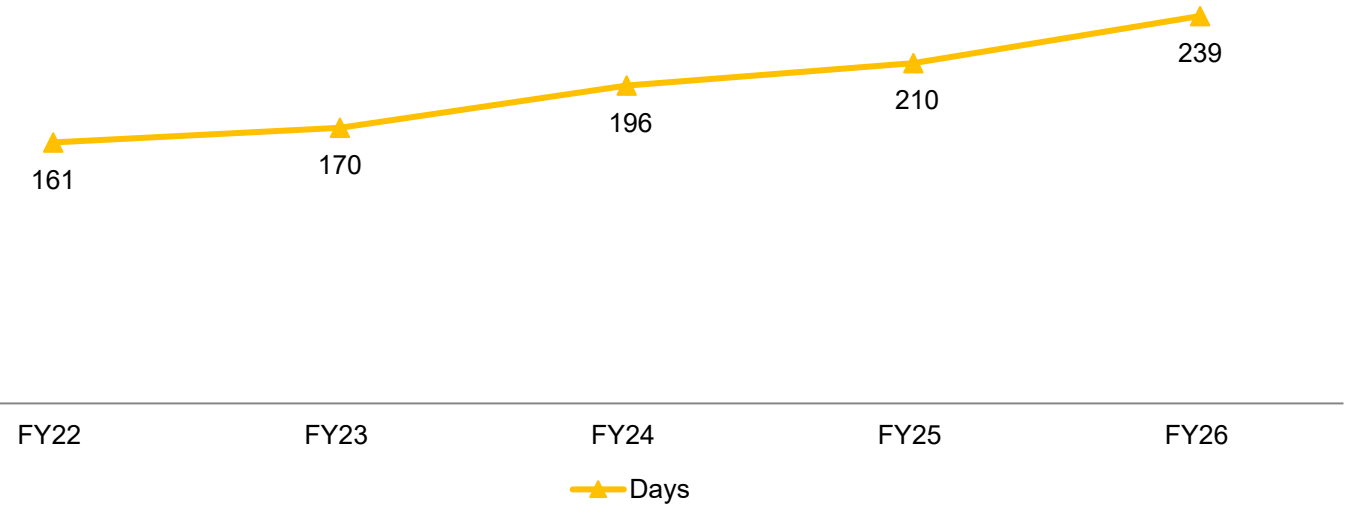
The total number of youth in delinquent residential placement from court ordered treatment, rehabilitation, and supervision has decreased since 2024, dropping to 221 in June 2026 from the recent high in 2025.

Data run on 7/10/2026

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Juvenile Justice Placement Services

Figure 49. Median Length of Stay in Days for Youth Exiting **Delinquent Residential Placement**



The median length of stay for youth who exited delinquent residential placement in FY26 was 239 days, a 48 percent increase over FY22.

Data run on 7/10/2026
Median length of stay is used to describe trends in length of stay over average length of stay, which can be affected by very long and short stayers. Residential Placement placements include Group Homes, CBH-Funded Residential Treatment Facilities (RTFs), Non-RTF Institutions, and State Institutions.

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Juvenile Justice Placement Services

Table 4. Distance between Residential Placement and City Limits as of June 30, 2026

Distance	# of Facilities	# of Youth
In Philadelphia	2 (20%)	3 (1%)
Within 10 Miles	0 (0%)	0 (0%)
11 – 50 Miles	1 (10%)	7 (3%)
51 – 100 Miles	3 (30%)	119 (53%)
101 – 200 Miles	1 (10%)	76 (34%)
200 + Miles	3 (30%)	21 (9%)
Total	**10**	**226**

Three youth were in delinquent residential placements in Philadelphia on June 30, 2026.

Nearly all (96%) youth in residential placement facilities were placed at least 50 miles from Philadelphia.

Data run on 7/10/2026
A facility is defined as an agency site and/or campus. Providers with multiple sites within the same Zip code are considered a campus and counted only once. Providers with sites spread across multiple ZIP codes are counted multiple times– once for every ZIP code.

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Juvenile Justice Programs Summary

Intensive Prevention Services received 1,198 referrals in FY26, a decrease from the previous year. Evening Reporting Centers provided an alternative to detention for 277 youth in FY26, an eight percent decrease from FY25.

The number of youth held in detention at the PJJSC decreased while the number of youth in Delinquent Residential Placement stopped increasing.

At 13 days in FY26, the median length of stay at the PJJSC has decreased each of the last three years. Delinquent Residential Placement length of stay increased to 239 days in FY26.



DHS served about the same number of children and youth in their own homes and communities through prevention programs and alternatives to detention. The overall number of youth in delinquent Residential Placement stabilized and most delinquent Residential Placement facilities for JJ-involved youth were far from Philadelphia.

Additional OCF Programs

Office of Children and Families
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Department of Human Services

Glossary of Terms

The Office of Children and Families (OCF) administers additional City-supported programs regarding Children and Family Support and Early Childhood Education.

- **Out of School Time (OST)** - Aligned with School District of Philadelphia (SDP) goals, OST has three age-based models; the elementary school model focuses on literacy, the middle school model focuses on career exposure, and the high school model focuses on career experience.
- **Career Connected Learning (C2L)** - C2L is a joint effort between the City, Philadelphia Works, and the School District of Philadelphia. C2L offers youth and young adults ages 12-24 paid, work-based career exposure, exploration, and skill development. Facilitated by JEVS Human Services, youth participate in internships, service-learning projects, career exposure and exploration, professional development, mentoring, and job shadowing. Additionally, students enrolled in High School OST programs participate in C2L activities where they can earn incentives for participation and meeting program goals.

Glossary of Terms (continued)

- **Education Support Center (ESC)** - The Education Support Center collaborates with cross-system partners to minimize educational disruptions, address learning barriers, and align supports for children and youth involved with DHS.

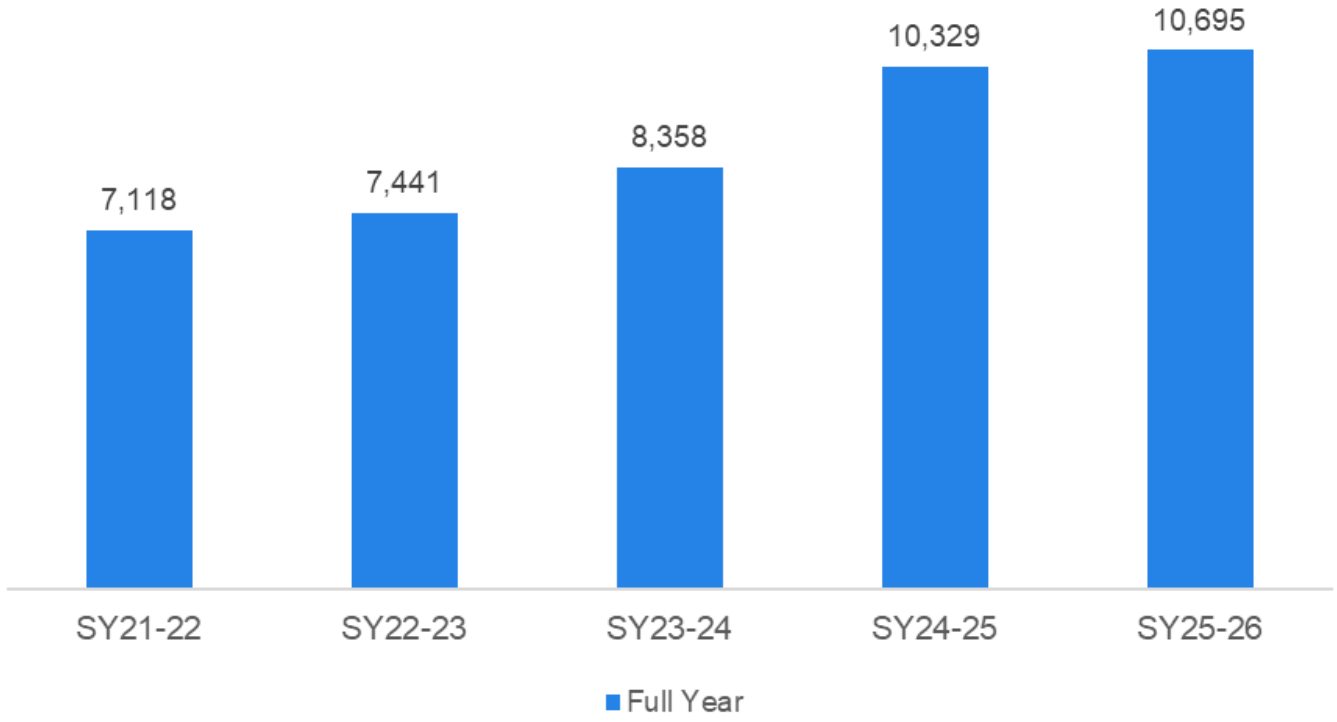
- **PHLpreK** - PHLpreK is the City of Philadelphia's free, quality pre-K program, supported by the Philadelphia Beverage Tax. All of Philadelphia's children who are 3 or 4 years old are eligible. There are no income or employment requirements.

- **Truancy Intervention and Prevention Services (TIPS) Early Intervention** - At designated schools, Truancy Case Managers connect with truant youth and their families to promote attendance and divert youth from Truancy Court. This service is for students that are beginning to accrue unexcused absences to prevent additional truancy and formal involvement in the child welfare system.

- **The Every Student Succeeds Act (ESSA)** provides all children and youth in out-of-home placement with core protections for school stability and access. Best Interest Determination (BID) Conferences are held for children entering placement to determine if the child should remain in their school of origin and what supports they will need to do so.

Out of School Time (OST)

Figure 50. Summer OST Attendance



Over 10,600 youth attended OST programming in School Year 2025-26. This includes 1,677 High School OST participants who took part in C2L programming.

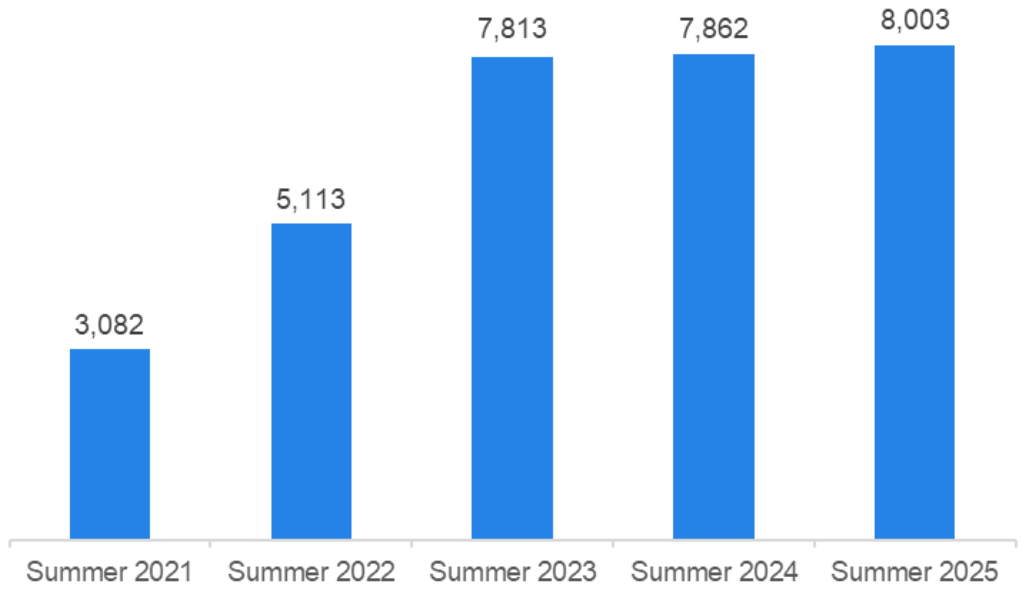
Since 2021, attendance has increased 50 percent.

Data run on 7/10/2026

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Career Connected Learning (C2L)

Figure 51a. Summer C2L Attendance



The number of youth served in C2L programming continues to increase, reaching 8,003 youth in Summer 2025.

Figure 51b. Fall 2025 C2L Enrollment

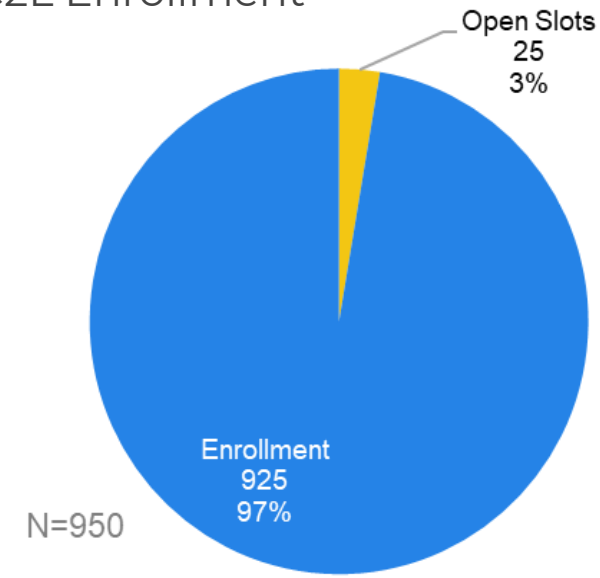
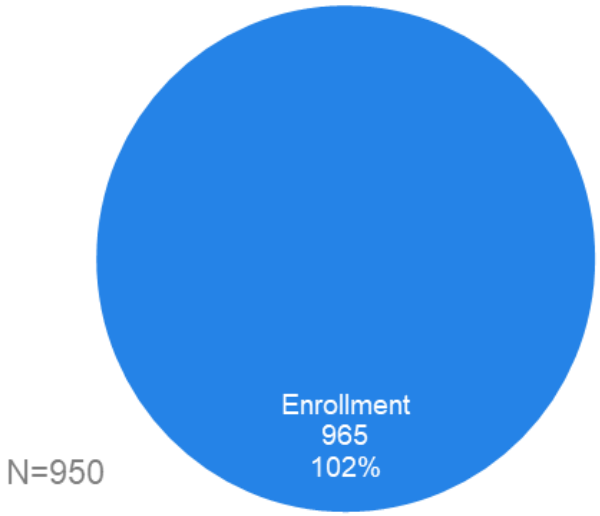


Figure 51c. Spring 2026 C2L Enrollment



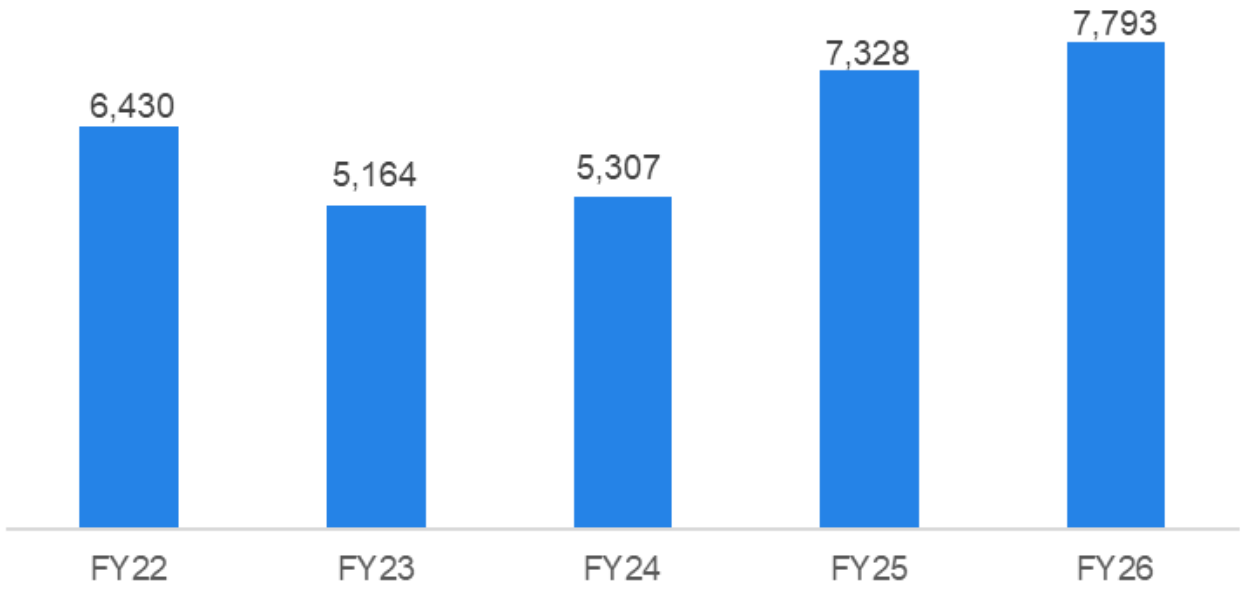
In the Fall, 97% of slots were filled; Spring enrollment exceeded available slots by 15

Data provided by JEVS Human Services in May 2026. Prior to 2024, C2L was referred to as WorkReady and was facilitated by Philadelphia Youth Network.

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Education Support Center (ESC)

Figure 52. Education Stability Consults to provide supports and increase school attendance



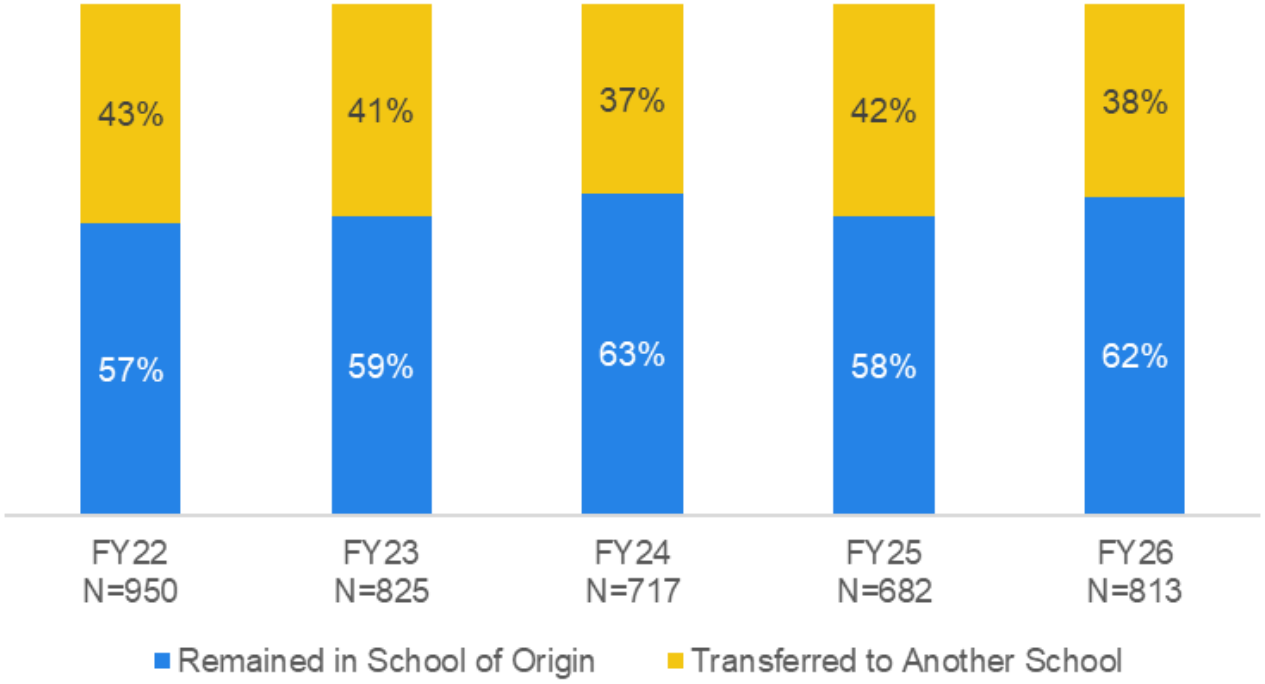
In FY26, 7,793 education stability consults were requested for students, a slight increase from FY25.

Data run on 7/10/2026
Consults can be requested to support students with concrete goods and academic records requests, a Best Interest Determination conference, or a general education consult.

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Education Support Center (ESC)

Figure 53. Every Student Succeeds Act (ESSA) Best Interest Determination (BID) Conferences

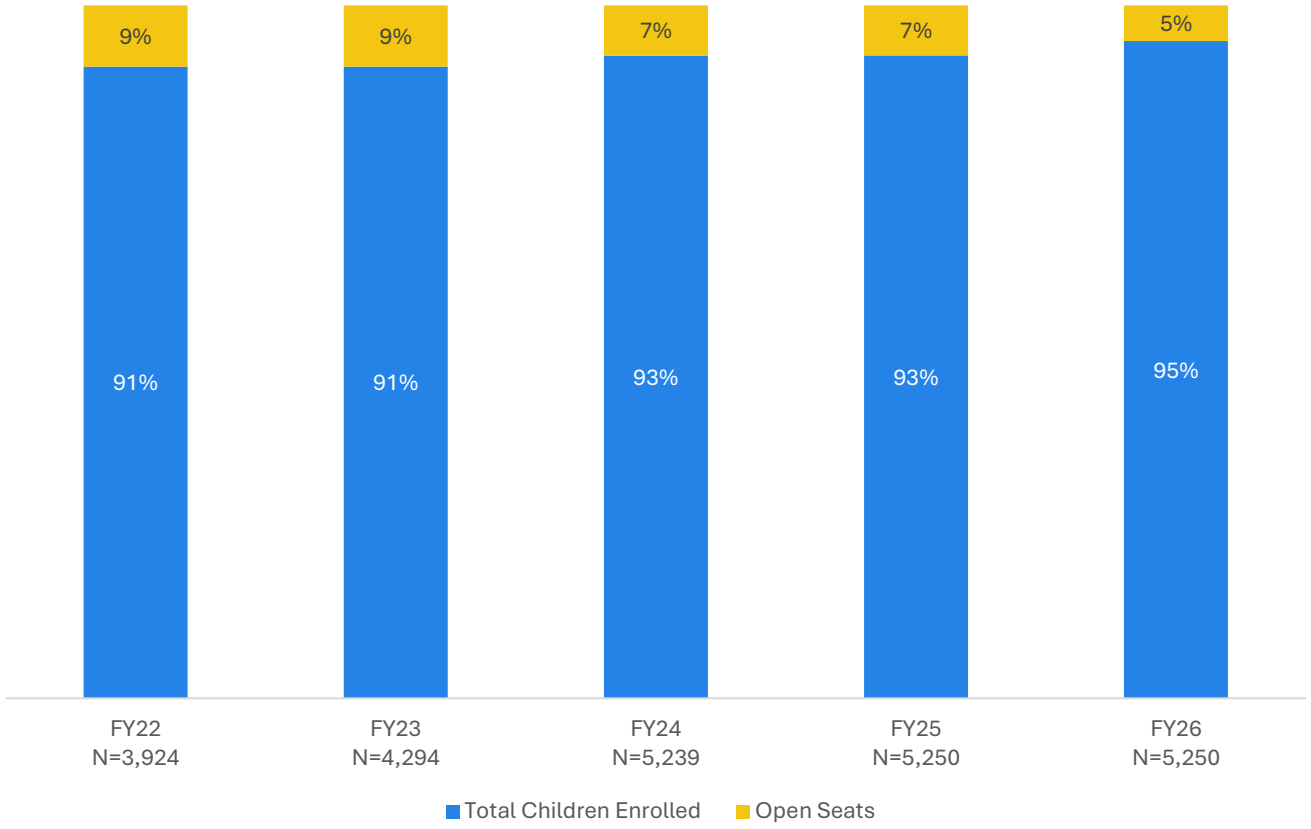


Of the 813 youth who had ESSA BID conferences in FY26, 62 percent remained in their school of origin during their placement.

Data run on 7/14/2026.

PHLpreK

Figure 54. Allocated Seat and Enrollment Data



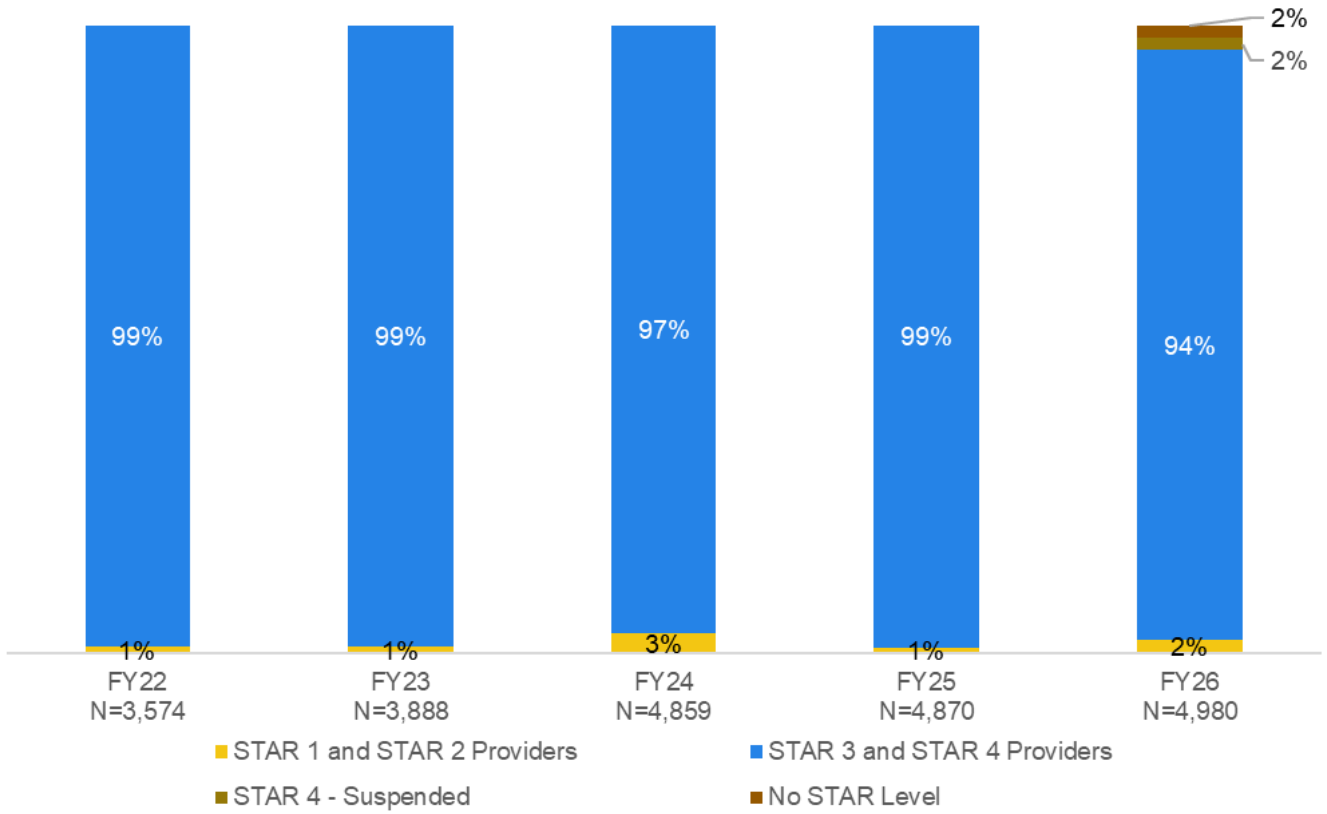
At the end of FY26, there were 4,980 children enrolled in PHLpreK, filling 95 percent of the total available seats (N=5,250).

Data from 7/10/2026 PHLpreK Enrollment Report

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Department of Human Services

PHLpreK

Figure 55. PHLpreK Enrollment by Provider STAR Rating on June 30, 2026



At the end of FY26, over 4,600 children were enrolled in STAR 3 and STAR 4 PHLpreK programs, representing 94 percent of all enrolled children.

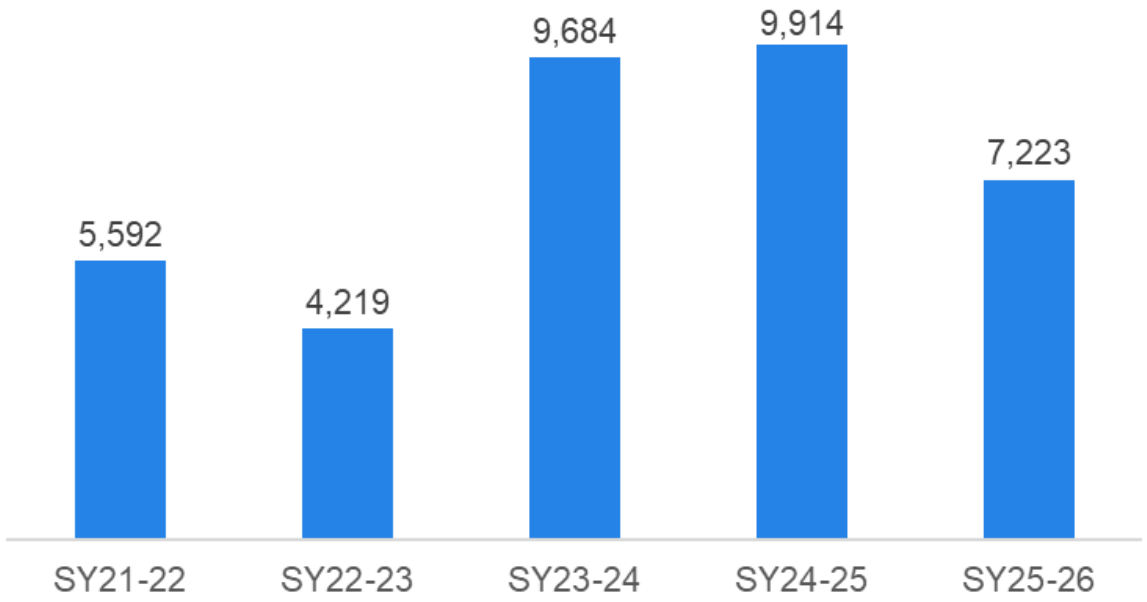
Data from 7/10/2026 PHLpreK Enrollment Report.

Keystone STARS (Standards, Training/Professional Development, Assistance, Resources, and Supports) is a quality rating system that promotes quality improvement in early learning and development programs and school-age childcare.

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Truancy Intervention and Prevention Services (TIPS)

Figure 56. TIPS Early Intervention Active Cases



In the School Year 2025-26, TIPS Early Intervention services were provided for 7,223 youth, a 27 percent decrease from the same time the previous school year.

Data run on 7/14/2026

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Additional OCF Programs Summary

The number of youth attending OST programs, including C2L, continued to increase.

Following an ESSA BID conference, the number of youth remaining in their school of origin continued to be higher than the number transferring to another school.

The percentage and number of youth enrolled in high-quality public PreK programs remains about the same.

Overall, OCF programs regarding Children and Family Support and Early Childhood Education continue to see increases in enrollment and attendance.

Parent and Youth Voice



Office of Children and Families
CITY OF PHILADELPHIA
Department of Human Services

Parent Voice Tool and Youth Surveys

Purpose

To listen to the stories and priorities of youth and parents involved with DHS.

Parent and Youth Participants

Parents with children in out-of-home placement, and youth in residential placement or foster care.

Project Goals

Use the knowledge of DHS-involved parents and youth to improve the Department's service to Philadelphia's children, families, and communities as well as strengthen transparency, accountability, and equity.



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Data Collection: Parents and Youth

Surveys with Youth

Type of Care	Time Period	# of Youth
Residential	10/2021-5/2022	129
Foster	Pilot: 3/2024-9/2024	30
		159

Parent Interviews

630 Interviews since FY2021 to date



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Key Findings from Parent Interviews

Key Strengths

- Parents feel that case managers recognize the strengths parents bring and the progress parents make.
- Parents feel empowered to participate in the process.
- Parents state that case managers are professional and competent.

Key Areas of Improvement

- Court delays during COVID-19 frustrated parents.
- Parents felt there was a lack of transparency regarding court processes.
- Parents expressed a need for concrete assistance and not just case management/clinical services.

Overall, parents expressed needs for improvement in a challenging system, and that their case managers helped them navigate it. Positive feedback decreased when parents disagreed with the reasons youth were removed.

Key Findings from Youth Surveys

Foster Care*

- Youth overwhelmingly knew their case worker and child advocate and how to contact them when needed.
- Youth expressed comfort with sharing thoughts and feelings freely with their foster/kinship parent.
- Some youth reported experiencing some form of discrimination in their foster home.
- Youth reported having knowledge or access to their birth certificate, social security card, having their own bank account, and knowing about the possibility of getting continued supports after turning 18-years-old.

Residential Placement

- Some youth in residential placement felt that life skills courses could be improved.
- Some youth in residential placement desired improved communication between youth and probation officers, DHS workers, and CUA case managers.
- Most youth in residential placement felt they had positive social and emotional wellbeing.

Overall, youth in residential placement expressed a desire for improvement. Surveys with youth in Foster Care showed a sizeable amount of youth who felt comfortable with their foster/kinship parents.

*Foster care findings are limited by the small number of respondents (N=30).

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Thank you.

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