

CPOC September 2026 Complaint Referral Report

Prepared October 13, 2026

Overview

In September 2026, CPOC received 38 complaints of police misconduct and referred them to the Philadelphia Police Department (PPD) Internal Affairs Division (IAD).

Disclaimer

Summaries of the 38 complaints from September 2026 are below. All demographic data is reported by complainants. These complaints represent only those submitted directly to CPOC and do not include those filed directly with PPD.

These summaries include allegations made by complainants; they do not represent any findings of fact or conclusions.

Complaint Summaries

Date Received	Demographics	Division	Summary
09/01/2026	F – B/AA	Central	The complainant's daughters and their friends were at the subway station. Many young people at the station were arguing with one another. A large police presence responded. One of the complainant's daughters was slammed to the ground by an officer, causing an injury. The complainant came to the station to pick up her daughters and their friends. While there, she confronted the officer who had injured her daughter. The officer was dismissive and blamed the daughter, saying she was arguing with other young people present. Another officer also became verbally aggressive toward the complainant as she tried to leave the station.
09/03/2026	Anonymous	Unknown	An officer has been stealing from stores. They are committing insurance fraud and also faking injuries on the job.
09/03/2026	F – B/AA, H/L	Central	The complainant's son asked an officer for their name and badge number and recorded the interaction on their cell

			phone. The officer knocked the son's phone out of his hand, causing the screen to crack.
09/03/2026	Anonymous	Unknown	The complainant was being harassed by their partner's ex. Their partner called 911 for service. No police responded, so they called 911 again. The dispatcher was rude and aggressive with the complainant.
09/03/2026	F – B/AA	Central	The complainant reported being physically and sexually harassed and assaulted by another resident in their facility. The facility staff were hesitant and slow to call the police, but the police eventually responded. Police would not take a report or investigate the incident.
09/03/2026	Anonymous	East	The complainant walked into a store with a lit cigarette. Officers threatened the complainant with a citation. The complainant was forcibly detained. The complainant was released with a citation and believes the officer's name on the citation was false.
09/04/2026	M – O/NL	Central	A complainant was staying in a tent in a city-owned park. Police told the complainant he needed to vacate the premises. The complainant felt this was inaccurate and did not follow the "encampment resolution process."
09/05/2026	M – W	South	There was a warrant for the complainant's arrest, and he was informed of it by a police officer via phone. When the complainant arrived home, attempting to get his belongings from the home, the officer threatened to tase the complainant, even though he has a pacemaker. The complainant was detained by police and roughly handled by the officer as he was placed in the back of the police vehicle. The officer was very aggressive with the complainant.
09/05/2026	M – W	Central	The complainant heard a woman screaming and looked out his window to see she was being beaten very severely, so he called 911 to report it. He called again an hour later and was informed that the police were busy, which he found unprofessional. He said they never showed up that day or the following day.
09/07/2026	F – B/AA	South West	The complainant and her family were pulled over by police while her husband was driving the vehicle. The complainant's husband asked why they were being pulled over and the police told him it was due to the tint. They attempted to explain to the officers that their car was factory-tinted, and

			they had never been pulled over before. The officer was rude, aggressive, and unprofessional with the complainant and her husband.
09/08/2026	Anonymous	Central	An officer grabbed a teen girl, put his hands in her face, and physically attacked her. Then, punches were thrown. The complainant believes the sergeant used unnecessary and excessive force against the teenager, who was not posing an active threat.
09/08/2026	M - B/AA	South West	A group of officers arrived in the parking lot of an AutoZone where the complainant and multiple people had stopped. They advised the complainant and the others to clear the lot, or their vehicles would be towed. The complainant complied and rolled down the tinted windows of his vehicle before exiting the lot and parking on the street. Immediately after parking, an officer and his partner blocked the complainant's vehicle with theirs. The complainant was searched, and both his phone and wallet were confiscated. The officers alerted the complainant to an expired registration, which he explained he was unaware of because the vehicle belonged to his girlfriend. The interaction ended with the complainant receiving a citation for tinted windows and the car being towed.
09/08/2026	F - W	Phone	The complainant was driving her granddaughter to the hospital due to injuries from a dog attack. The complainant called 911 for assistance, hoping to receive a police or ambulance escort to the hospital. The dispatcher did not respond properly to her requests and repeatedly asked for her location, which was changing as she drove. She decided to end the call after dispatch advised her to pull over and wait for an ambulance because her granddaughter needed immediate medical attention.
09/09/2026	M - B/AA	Central	The complainant called for service to file a police report. The officer took photos of the complainant instead of filing a report and left. The complainant called the district for service to his home, but officers refused to respond. The complainant spoke with three different officers on a later date about filing the report. Officers said that his matters were civil rather than criminal, they could not assist.

09/09/2026	M – W	South	The complainant was hanging out with friends in a parking lot when police arrived. The complainant realized he had dropped his phone and went to look for it. The complainant was attempting to grab his phone, which was located by a patrol vehicle. As he bent down to grab his phone, the officer by the vehicle hit him twice in the leg with a baton. Complainant ran away as the officer taunted him, saying he forgot to pick up his phone.
09/09/2026	Anonymous	Central	An officer stepped on the back of the complainant's heel as they walked up the street. The complainant felt intimidated and threatened by this, noting that this is the second time this situation has occurred.
09/10/2026	F – W	North West	The complainant made multiple 911 calls concerning a domestic situation involving her tenants. Officers did not show up after any of the calls. The complainant also says that police have not responded to calls for service involving these tenants in the past. When attempting to file a police report about an incident regarding her tenant's son, the complainant was dismissed by officers who claimed her matter was civil and refused her request to speak with a supervisor. On a different date, the complainant spoke with a supervisor who withheld the name of the officer who failed to provide service to the complainant.
09/12/2026	Not specified	Central	Officers attempted to admit a patient involuntarily to the complainant's place of work without the required legal documents. When staff attempted to explain the situation and have those documents signed by the officers, one officer became aggressive and verbally abusive. At one point, this officer threatened the jobs of the facility staff. The other officers did nothing to de-escalate the situation or help the complainant and her coworkers.
09/12/2026	M – H/L	East	Whenever police encounter the complainant while he is in his vehicle, he is searched without permission and arrested. The complainant previously went to court, and the charges against him were dropped. Despite that, the complainant is still searched and arrested without reason.
09/15/2026	M – Not specified	North East	The complainant required police assistance in response to a suspected home burglary. The responding officer did not take an accurate report or note that there was a burglary.

			The officer's faulty report has prevented the complainant from filing an insurance claim.
09/15/2026	F – Not specified	North West	The complainant has been attempting to speak with officers regarding an investigation for a case that has been delayed. When the complainant spoke with a supervisor, the supervisor was rude and dismissive. She requested the supervisor initiate a callback; the supervisor agreed, but her call was never returned. Since then, the complainant has experienced limited assistance from officers and supervisors.
09/15/2026	F – Not specified	North West	The complainant's landlord and PPA have approved the complainant parking her vehicle in front of her home. Despite the approval, the complainant is being ticketed repeatedly by the same officer and only this officer.
09/16/2026	Anonymous	North West	The complainant was in his vehicle smoking a cigarette when the door was ripped open by unidentified plainclothes officers. The complainant yelled for them to close the door before being hit, pulled, and dragged to the pavement.
09/16/2026	F – W	East	The complainant called 911 to report an unwanted entry into her home by her landlord. The two responding officers prevented the landlord from entering the property. The complainant requested that these officers file three police reports, but they only accepted one issue. The responding officers were dismissive and did not attempt to accommodate the complainant, who had a documented disability.
09/16/2026	F – Not specified	Central	The complainant was attempting to help the landlord of a building when a man attempted to assault her. She called 911 and told the man she had her license to carry. When officers responded, they asked her about her firearm, to which she told them there was no gun. During this interaction, the officers were rude and more concerned about the motives of the complainant than the attempted assault. The complainant was denied the DC# by officers after she refused to share her date of birth.
09/17/2026	M – B/AA	East	The complainant was walking with his son and son's mother when he was stopped by officers and questioned about smoking near his son. He was then grabbed, handcuffed tightly on one side, and slammed into the ground. The officers brought the complainant to the corner where they finished cuffing him and cut his backpack off him. The force

			of the officers during the incident led to the complainant's wrist bruising and chin bleeding.
09/18/2026	M – B/AA	North West	The complainant is the parent of a juvenile who had an interaction with an officer who did not properly identify themselves. The officer also smacked a cellphone out of the juvenile's hands.
09/19/2026	F – W	North East	The complainant's car was stolen from in front of her home. Officers refused to file a report because the car doors may have been left open accidentally by the complainant. The complainant was also dismissed when attempting to tell officers about checks that had been stolen from her vehicle in a separate incident.
09/21/2026	F – B/AA	Phone	The SVU detective for the complainant's case has failed to contact the complainant and provide case updates. The complainant called the detective, where she was told her allegations were fake and was hung up on, leaving none of her questions answered.
09/23/2026	F – B/AA	North East	The complainant and her husband called the police after a man attempted to sexually assault her. Officers detained the man and informed the complainant that they were unsure whether he would be temporarily detained. The man was released while the complainant and her husband spoke to detectives; they were unaware until arriving home later that night. Neighbors identified the same man as the one attempting to break into the complainant's car. The complainant was also not notified that the man was on the run and was not contacted during the months leading to his arrest.
09/24/2026	M – H/L	Central	The complainant went in for an interview where he was verbally abused by the interviewing officer. This officer called the complainant unprofessional, a liar, and a waste of time before the interview had even started. The interaction ended with the complainant requesting to leave and cancel the interview due to feeling dehumanized.
09/24/2026	Not Specified	North West	The complainant got into a verbal dispute with a roofer working on the neighbor's house. The situation escalated, and the roofer threatened to shoot the complainant. The police were called for service, but did not provide service.

09/26/2026	F – B/AA	Phone	The complainant's father committed suicide, and she did not receive notice from the police, but instead via the media. The complainant called the inspector assigned to her father's case to attempt to retrieve her father's property as his next of kin. The officer was dismissive and rude, didn't provide information when requested, and then hung up on the complainant.
09/28/2026	M – B/AA	Central	The complainant was parked in a loading zone. Officers issued the complainant a parking violation even though it was a 20-minute loading zone and he had been in the spot for less than the designated amount of time.
09/28/2026	F – B/AA	Phone	The complainant called 911 for a medical emergency. The dispatcher demonstrated a severe lack of empathy, unprofessional conduct, and an inappropriate tone. Specifically, the dispatcher spoke in an aggressive and hostile tone and refused to listen to the patient's symptoms.
09/28/2026	Anonymous	East	The complainant was almost hit while driving by a police vehicle traveling at nearly 80mph. The police vehicle had lights on, but not sirens, and the complainant felt this was dangerous.
09/29/2026	M – B/AA	East	The complainant was pulled over by the police, arrested, and charged with DUI. The complainant felt the officers held a preconceived notion that the complainant was driving under the influence and failed to conduct a proper investigation.
09/30/2026	F – W	North East	The complainant was attacked by her brother, so she called 911 for service. The responding officer did not remain impartial and would not listen to her side of the story. More recently, she was again attacked while at a bar by friends of her brother's. A detective was assigned to her case, but they never reached out and failed to investigate.

- Date received refers to the date the complainant filed their complaint with CPOC.
- Demographics refer to the gender, race, and ethnicity of the individual filing the complaint.
- Division refers to the police division where the incident occurred.
- Summary is the summary of the complaint against police made by the complainant.