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**Comments on TAP**

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**Date** Sun 4/26/2026 2:18 PM

**To** WaterRateBoard <waterrateboard@Phila.gov>

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To Whom It May Concern:

The Tiered Assistance Program (TAP) has successfully helped many low-income individuals across Philadelphia over the last several years. The Philadelphia Water Department should continue to build on this investment. Often, utility costs are among the most significant financial burdens for struggling Philadelphians.

In my line of work, I have gotten to know dozens of individuals, over the course of several years, who have trouble affording their water bills. These are people who are, in many cases, living paycheck to paycheck and/or have very little in their checking and savings accounts. Every dollar they can save goes a long way to keeping them well fed, sheltered, and adequately cared for; it is about basic survival for many Philadelphians.

Financial stability is at the core of prosperity for these individuals. Water bills are a part of it all of course. We need to ensure that TAP is protected and preserved. This is not just help; it is an investment in our community.

Thank you,  
Omeed Firouzi

