

PHILADELPHIA OFFICE OF EMERGENCY MANAGEMENT

2025

Annual Report



A Look Back on 2025

FIFA Club World Cup

Philadelphia hosted 8 FIFA Club World Cup matches with hundreds of thousands attending games. During the matches, staff supported public safety and transportation work from four command hubs across Philadelphia with dozens of partners hosted in the EOC. OEM also oversaw the crisis communications and public information group for FIFA matches.

Emergency Services

OEM's Health and Human Services expanded the Family Assistance Services Plan by securing an emergency call line for public information in the event of a large-scale emergency. They also helped develop Hope 220, a facility to assist people experiencing homelessness. OEM planners incorporated new weather monitoring tools to better inform weather hazards and impacts on everyday life and planned events.

Dangerous Cold

Prolonged freezing temperatures during the 2025 winter prompted OEM and partners to create the Enhanced Code Blue plan to ensure the safety of the city's most vulnerable citizens. For 27 days, Enhanced Code response provided nearly 42,500 people with 17 warm, safe sites and direct contact to numerous city services and resources.

Security Planning

Using the plan developed by OEM's Homeland Security Program, staff participated in or coordinated more than 340 planned event preparedness meetings for 2026. The work focused on integrating external stakeholders from regional, state, federal, and international authorities specializing in soccer-related events.



Resource Support

The Logistics team expanded communications, cooling, and temporary power equipment to aid in health and public safety for 2026 events. The Program also fulfilled 125 resource requests at FIFA-related events in Philadelphia for both 2025 Club World Cup and 2026 World Cup.

Community Preparedness

The Community Engagement team hosted a National Preparedness Month event with the United Way at Cruz Recreation Center. Community members learned ways to be prepared for emergencies at home and learn skills like CPR, Narcan use, and flood and fire safety. OEM also hosted a City Council open house to discuss readiness and operations during emergencies and partnerships to keep Philadelphia ready.

Equipment Enhancement

Operations staff designed a second Mobile Command Post, a vehicle that provides public safety leadership an on-site location to monitor special events or emergency responses, utilizing the latest technology for field use in 2026. Our grant procurement program also helped the Philadelphia Fire Marshal's Office purchase a new robot to aid in investigations.

Special Events

OEM coordinated public safety plans with City agencies and partners for 4 marquee running events, the Philadelphia Marathon, Broad Street Run, Love Run, and Rocky Run. Over 135,000 participants! Other large events included Welcome America, ODUNDE Festival, Roots Picnic, Mummer's Parade, and the Navy & Marine Corps 250 Homecoming celebration.

By the Numbers



Emergency Operations Center and Field Response

- **22** EOC activations
- **12** Mobile Command Post deployments
- **33** EMLO deployments
- **43** on-call emergency response team deployments
- **17** special events
- **4** emergency shelter operations

Regional Integration Center

- **8,490** RIC public safety incidents monitored
- **6,135** RIC situational awareness messages to partners
- The Regional Integration Center continues to track incidents and events to inform emergency response **24** hours a day **365** days a year.

Public Outreach

- **204** public alert messages
- **7,473** new ReadyPhiladelphia subscribers
- **2** new event subscriber groups
- **55k+** social media followers
- **54** community outreach events

“2025's demanding schedule made our mission and focus for 2026 even clearer. We will continue to ensure a ready and resilient Philadelphia against a number of natural, technological, and human-caused hazards, while contributing to the safety of events that will put Philadelphia on the world's stage. We thank the dedicated emergency managers at OEM and our immense partners for their perseverance, professionalism, and unwavering commitment. It remains our greatest honor to work for and alongside all Philadelphians to safeguard our communities and to keep Philadelphia vibrant.”



Executive Staff

Philadelphia Office of Emergency Management

From left: Dominick Mireles, Deputy Managing Director Community Safety
 Carolyn Caton, First Deputy Director
 Brandon Lapsley, Administrative Officer
 Angel Roebuck, Deputy Director, Strategy, Engagement, and Administration
 Michael Giardina, Deputy Director, Operations

Event and Incident Management

Putting plans into action and information to the public



Aircraft Crash

A medical service jet crashed in Northeast Philadelphia in January, causing the tragic loss of eight lives while injuring several others and impacting residents. OEM was part of the immediate on scene response which included a shelter for displaced residents, Emergency Operations Center activation, emergency community meetings, and a Multiagency Resource Center for recovery. OEM's Community Engagement staff remained working with 125 residents, businesses, and places of worship by coordinating town halls, door-to-door outreach, stakeholder meetings, needs assessments, crisis counseling referrals, and safety and resilience education.



Bristol Street Explosion

A June fire and explosion in Nicetown caused one fatality, three homes to be destroyed, and numerous people to be displaced. OEM opened a reception center for residents who were evacuated from their property while investigators surveyed for damage. Community Engagement staff worked to understand residents immediate and long-term needs and connect them to assistance. OEM also organized a resource townhall for the community to get questions and concerns addressed by city officials.



Eagles Playoffs and Superbowl

The Eagles 2024 season led to an NFC Championship game in the city along with a Superbowl win in the Big Game and an eventual parade that brought over a million fans to line Broad Street and the Parkway. OEM coordinated the public safety plans and activated the city's Emergency Operations Center to bring public safety partners together for all three events. Over 110,000 enrollees, one in 10 attendees, signed up to receive public and emergency messaging from OEM's ReadyPhiladelphia READYEAGLES alert program.



Emergency Shelter Operations

OEM operated four shelters for multiple days in 2025 with partners from the American Red Cross, Salvation Army, and School District of Philadelphia. This includes providing shelter twice for the residents of a Queen Village senior high-rise apartment while repairs were conducted on their building. These operations overlapped with FIFA events, a heat health emergency, and the Bristol Street explosion response.



Extreme Weather

OEM's plans include severe weather when the heat or cold becomes dangerous to resident's health. A Heat Health Emergency, supported by OEM's Health and Human Services planners, activates the City's emergency programs like cooling centers during sustained high temperatures. An Enhanced Cold Blue is declared when freezing temperatures become dangerous. OEM supported 27 days of Enhanced Code Blue declarations in 2025 to help keep Philadelphia's most vulnerable residents safe during dangerous extreme cold.

PLANS, PRACTICE, & PARTNERSHIPS

Working to improve preparedness and public safety response in Philadelphia

Highlighting Hazard Mitigation

As part of OEM's risk-reduction work, the Hazard Mitigation Program area advanced the update to the 2026 Hazard Mitigation Plan and hosted the final all-stakeholders workshop in December with over 40 partners. Additionally, the program area introduced 18 hazard sheets that cover the various hazards we face in the City and how they can impact you. These new documents make the Hazard Mitigation Plan much more accessible to the public and make it easier to start taking action.

Citywide Continuity of Operations

OEM held Continuity of Operations (COOP) training and exercise discussions for city departments in 2025 to prepare them in the event of a disruption to essential operations. The COOP program supports the citywide development of departmental plans and processes to maintain essential functions in the event of facility, workforce, technology, or vendor/supply losses. In 2025, OEM launched the Cyber Incident Disruption Plan with the Office of Innovation & Technology for City departments as a part of this work.

Training and Exercises

OEM participated in several exercises in 2025, including both the Full-Scale Exercise at Lincoln Financial Field and Philadelphia International Airport's Emergency Preparedness Exercise, which tested public safety personnel skills in response, communications, and coordination to ensure they are ready to act in the event of an actual emergency. OEM also hosted 40 training events for 1,014 attendees including local, state, and federal partners. OEM hosted an Emergency Management Subcommittee planning symposium that brought together 100 participants from more than 40 agencies.

Chemical Response Planning

OEM served as the inaugural partner for the Department of Homeland Security's ChemPREP program, which strengthens jurisdictional preparedness and response to chemical incidents. In early 2025, OEM and its partners hosted a community preparedness symposium with more than 100 attendees and conducted two tabletop exercises focused on chemical attack deterrence and incident response. In early 2026, ChemPREP will deliver a comprehensive capability assessment to guide future preparedness efforts.

Flood Technology

OEM kicked off the second phase of its Flood Technology project. After launching ReadyPhiladelphia: Eastwick Alerts in 2024, it turned its focus to installing flood gauges and cameras to help identify and monitor flooding. With the help of several city departments, OEM installed six cameras throughout the Eastwick neighborhood and three flood gauges. The completion of this project will take place in 2026 with the final installation of cameras, flood gauges, and the launch of a website that will allow the public to access the information gained from the flood technology.

Regional Catastrophe Preparedness

OEM conducted a Regional Assessment of Logistics Staging and Support Areas, which informs a scalable regional emergency logistics capability. The framework provides a risk-informed approach for identifying, activating, scaling, operating, and demobilizing logistics staging areas. Additionally, OEM continued its work on regional emergency sheltering, drafting a regional shelter analysis and plan. These efforts ensure that the City remains a strong emergency preparedness and response partner within Southeast Pennsylvania.

STAY CONNECTED

Sign up for Free **ReadyPhiladelphia** Alerts

Get weather, emergency, and special-event text and email alerts.

Text "**READYPHILA**" to **888-777** to get text alerts to your phone.

or

Customize your text or email alerts. Visit www.phila.gov/ready to select location important to you.



voicemail

Have a concern?
Give us a call and leave a message.

215-683-3261

Not monitored 24/7
Dial 911 for emergencies.

Follow us on social

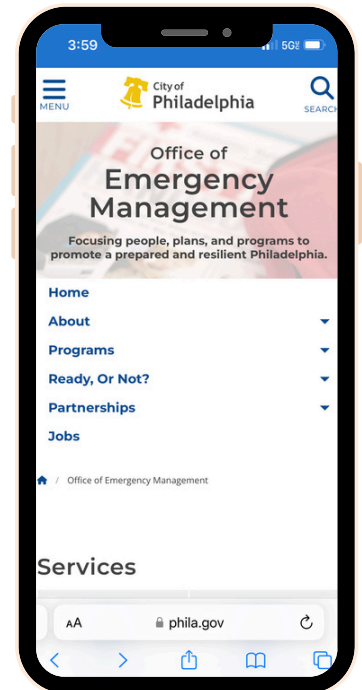


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Sign up for the READYCOMMUNITY monthly newsletter visit:
bit.ly/workshopready

The City of Philadelphia wants you to be ready for any emergency. To be ready, you need to start planning for an emergency now, not in the middle of one. Visit the website below for information on how to get and stay prepared.



Hazard Mitigation Plan



Make an Emergency Plan



Preparedness Workshops



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