

Market JFK Survey Summary

Fall 2025



Office of
Multimodal
Planning



Summary

What's working:

- Red bus only lanes
- Parking-separated bike lanes
- Planters and greening
- Increasing comfort across all modes

What we heard:

- Many opportunities to improve pedestrian safety
- Demand for protected, intuitive bike connections
- Double parking and loading remain obstacles
- Transit riders want more reliable bus operations
- Desire for more greenery and more signage

Above: Market & 15th, July 2025

Project Background

Why this corridor?

- Market & JFK are among Center City's busiest streets
- They serve as a major multimodal hub (BSL, MFL, trolleys, & multiple bus lines)
- Existing parking-separated bike lanes have improved comfort & safety
- 20th St. remains a key missing link in the bike network

Current project scope:

- Replacing flexposts with concrete curbs and streetscape and greening improvements
- Bus boarding bumpouts to improve passenger loading
- Complete the bike connection between JFK and Market on 20th St

Project Status & Planning Context

Project is currently in conceptual design

- Includes preliminary plans showing proposed roadway layouts and cross-sections
- Currently working towards 30% design with a goal of completion by the end of this year

Advancing beyond 30% design will require:

- Identifying and pursuing grant funding opportunities
- Additional design and coordination if funding is awarded

Public Survey Background

Survey Content

- Survey focused on multimodal use of W. Market St, JFK Blvd., and 20th St
- Asked respondents to:
 - identify issues and successes
 - share feedback on safety and usability

Distribution

- City staff shared survey at pop-up events over a 2-week period
- Sent survey to community groups and stakeholders to share with their constituents
- Shared on social media
- Collected 153 responses

What We Heard: Successes

Top Successes Identified

Issues with 10+ comments, listed below in order of frequency

1. Parking-separated bike lanes increase safety and comfort
2. Bus lanes and red paint speed up bus trips
3. Planters add separation and greenery
4. Bicycle signals clarify the roadway for everyone
5. Walking and crossing the street feels more comfortable in certain locations



Above: Market & 18th (looking east)

Bike Lanes as a Safety Benefit

- Separation makes Market safer to bike
- Bike lane clarity helps reduce weaving
- People feel they can get through Center City more predictably
- Market St. bike lane enables people to bike who otherwise would not

“The bike lane is the only reason I can safely ride on Market today.”



Above: Market & 22nd (looking east)



Transit Improvements

Respondents highlighted:

- Improved bus travel times
- More reliable service during peak hours
- Dedicated lanes keep buses out of general traffic
- Strong desire to extend JFK bus lane to 20th St.

“My trips are much faster when my bus has a dedicated lane.”



Streetscape & Greening

Respondents appreciated:

- Planters providing both separation & greenery
- Greening contributes to a calmer corridor
- Positive perception of streetscape improvements

Above: Market & 19th, July 2025

Walking Environment

Respondents noted:

- Restriped crosswalks and signal improvements help
- Slower vehicle speeds on some blocks
- Walking feels safer than several years ago



Above: Market & 22nd

What We Heard: Issues

Top Issues Identified

Issues with 30+ comments, listed below in order of frequency

1. Bike lane conflict points & missing connections
2. Long & challenging crossings
3. Double parking, blocking lanes, issues with loading/delivery
4. Confusing wayfinding & signal timing
5. Transit operational challenges
6. Speeding & aggressive driving



Pedestrian Crossing Safety Concerns

Crossings described as wide, confusing, or stressful, with limited refuge

High-speed vehicle movements at 23rd, 22nd, and 20th

Requests for raised medians, daylighting, and protected intersections

Market & 23rd frequently cited as “dangerous” or “nearly impossible” to cross



Above: Market & 23rd, July 2025 (looking west)

“Northwest corner of Market and 23rd needs more room for cyclists to wait to cross Market going south. Not enough room for bikers, peds, cars. Southeast corner of Market and 23rd needs more room for eastbound cyclists waiting to cross Market going north”

Bike Conflict Points

Bike signals requested at JFK & 17th , 19th, and 20th Streets, and at Market & 20th street

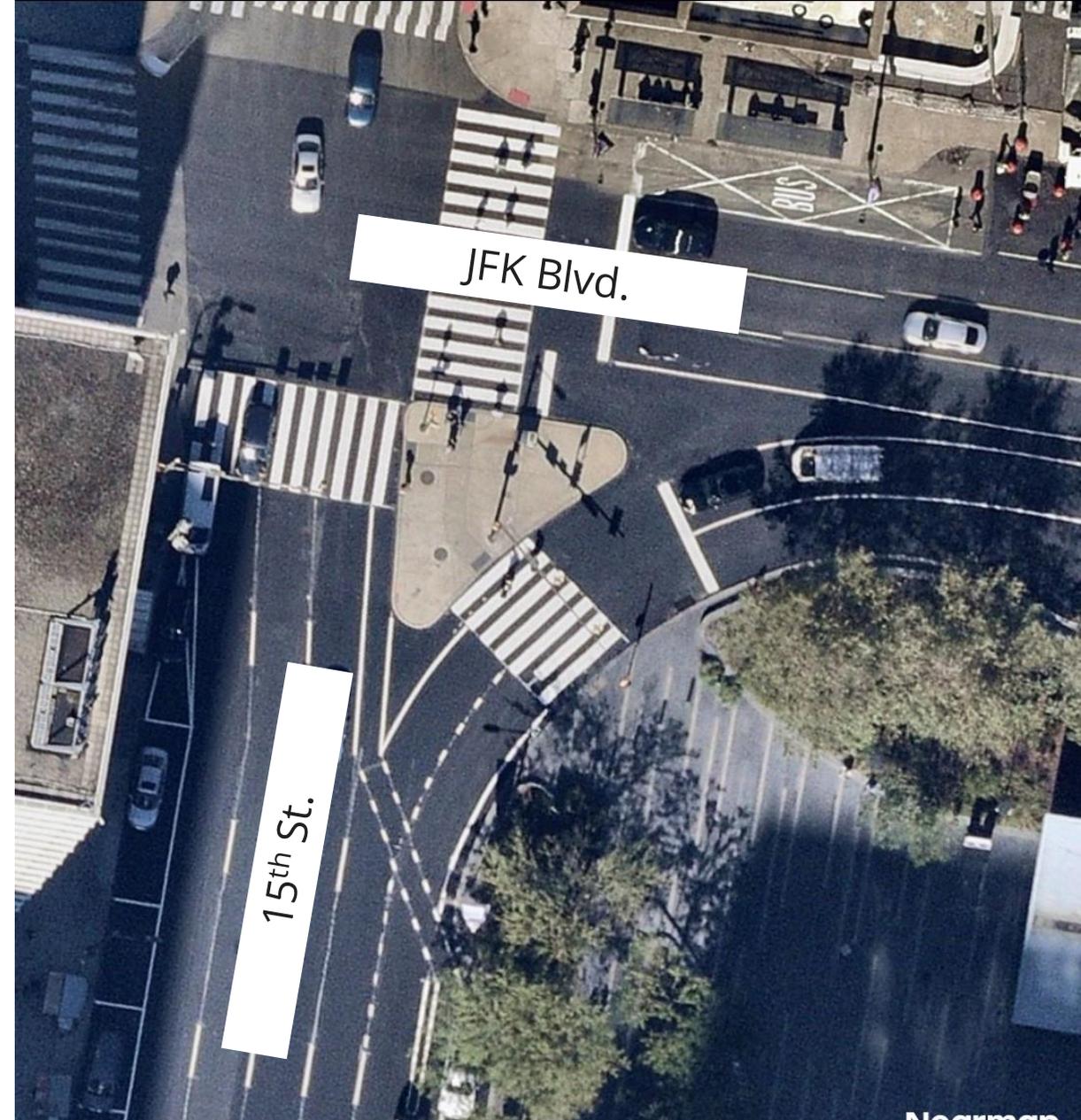
Challenges at Market and 22nd: difficult transition due to limited space, separation, and signage

Driveway conflict issues (visibility)

JFK to 15th slip lane flagged as “dangerous”

Overwhelming desire for protected intersections

“This mixing zone at 19th and JFK should be removed and replaced by a bike signal”



Above: October 2025



Double Parking, Loading, & Lane Blockages

A major, repeated theme – chronic double parking, especially:

- Delivery trucks blocking Market St bike lane
- Delivery & rideshare blocking the bus lane (especially at 1700 JFK Blvd)
- Vehicles constantly parking in bus and bike lanes
- Non-taxis using the “taxi stand” between 20th – 21st on Market

Requests for stronger enforcement and redesigned/clarified loading zones to reduce conflicts

Above: Market & 20th, July 2025 (looking east)

Transit Challenges

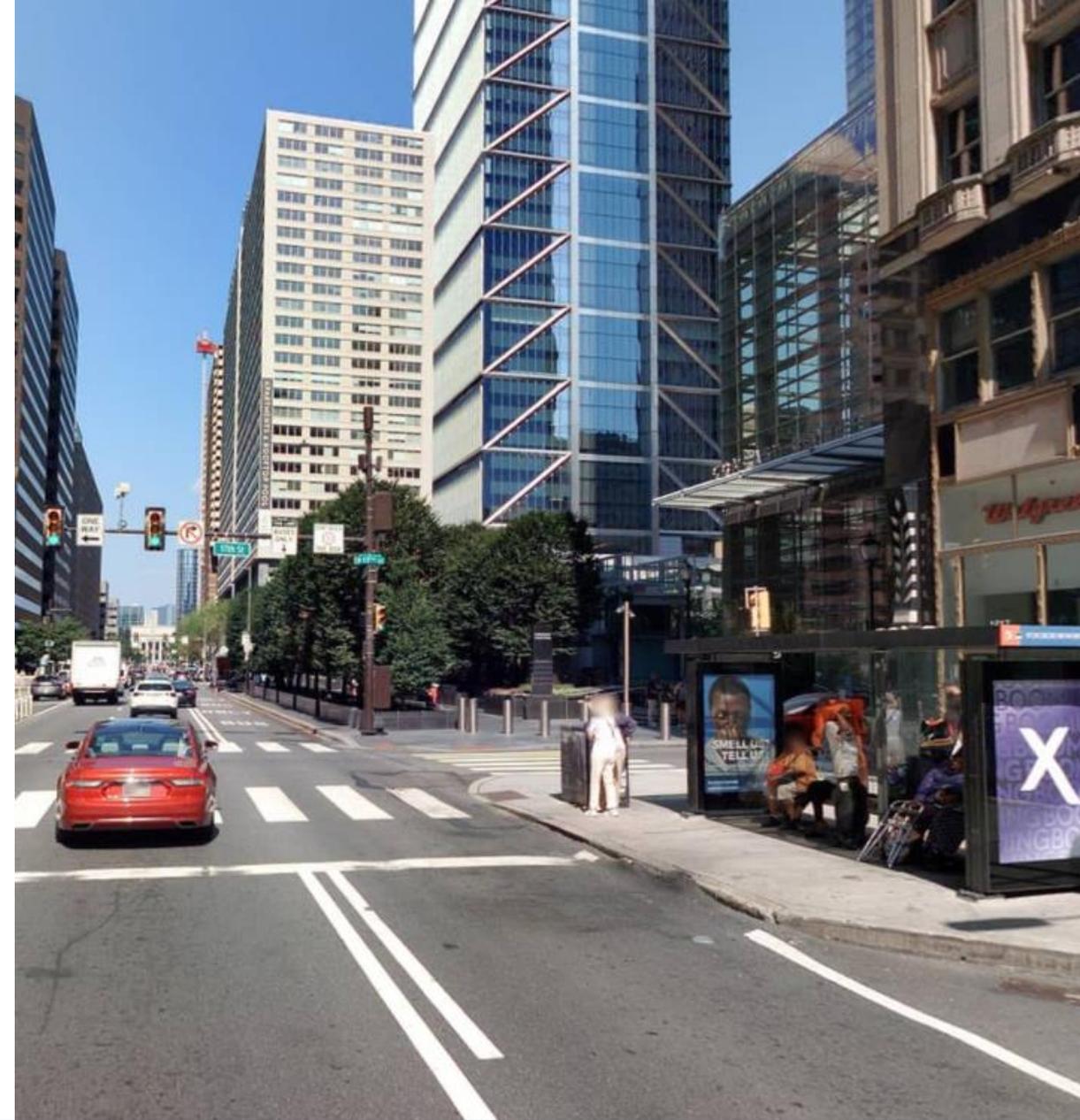
Bus bunching at JFK & 17th due to constrained stop

Queue jump limitations:

- No queue jump for buses on JFK crossing 16th
- Market St queue jump at 15th is too short for buses to clear right-turning traffic

Small or constrained shelters

Desire for hardened or more consistently enforced bus lanes



Above: JFK & 17th, July 2025 (looking west)



Speeding & Driver Behavior

Aggressive driving reported on Market near 22nd and 23rd

Cars blocking crosswalks

Desire for speed cameras, speed bumps, & enforcement

“Drivers are crazy and use the road as a freeway to speed down and drive loud cars at all hours of the day. We need better traffic calming measures here and permanent bollards.”

Wayfinding & Signal Timing

Cyclists reported confusion about WB travel, with requests for clearer wayfinding and signage to guide transitions from JFK to Market

Request for clearer turn signage on Market, particularly for left-turns and understanding the travel direction of intersecting streets

Inconsistent or unclear signal operations

- Concerns that existing signals and signs are unclear to drivers and poorly positioned for cyclists



Above: Market & 20th, July 2025 (looking east)



Next Steps

Next Steps

Near-Term Opportunities:

- Evaluate crossing improvements
- Assess bike conflict points
- Explore curb management and enforcement
- Work with SEPTA on bus operations

Internal Work:

- Prepare concepts to share with public
- Continue collaboration with project partners (CCD, SEPTA, PennDOT, LSNA, CCRA, Penn Center House, Kennedy House, The Murano and more!)



Above: JFK & 20th, July 2025 (looking west)

Thank You!

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