

Mobile Service Provider Info Sheet

Background:

Per [10-2800](#), the [Philadelphia Board of Health's Regulation Relating to Mobile Medical Service Providers](#), the [Regulation Relating to Non-Medical Mobile Service Providers in the Seventh Councilmanic District](#), and [Philadelphia Board of Health's Regulations Pertaining to Outdoor Public Service of Food and Food Safety](#), the city has specific regulations that pertain to Vehicular Mobile Service Providers and Outdoor Public Serving of Food.

It is common for mobile providers to offer multiple types of services that may require more than one approval.

This document is intended to clarify what approvals are needed if you are providing medical or non-medical services or distributing food from a vehicle.

1. I am a mobile service provider. What permits do I need?

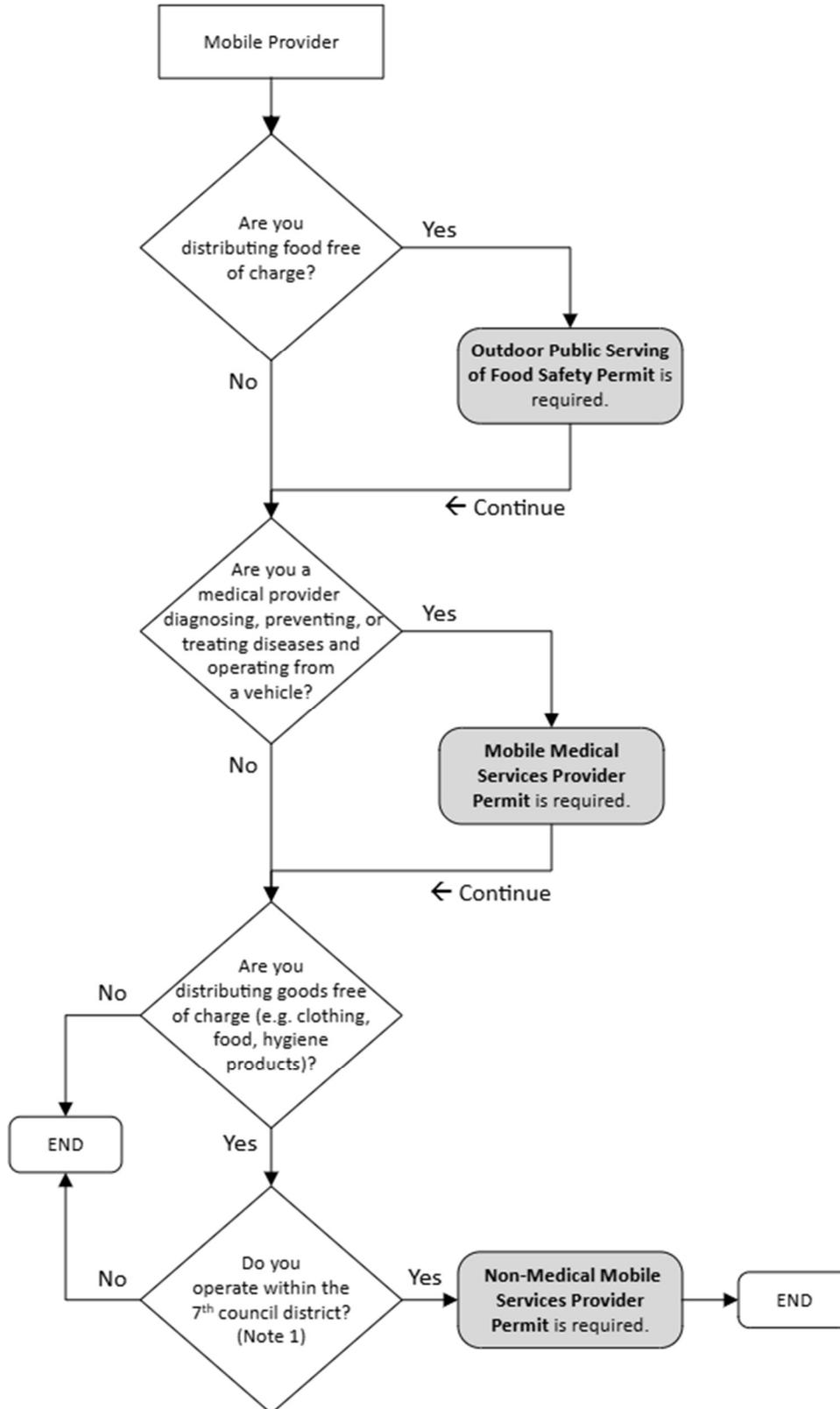
The flowchart on Page 2 is intended to help providers to determine what permits they need.

When using the flowchart, each shaded box will indicate that a permit is required. Depending on the business or service model, multiple permits may be required.

If you decide to make changes to your operation, you should revisit this flow chart to ensure that you remain in compliance.

You can also use this [online tool](#) to find out which use category(ies) apply to your business. If you are viewing a hard copy of this document, you can access the tool by scanning the QR code below.





Flowchart Notes:

1. A map of the 7th council district can be found [here](#).

2. What Department issues each permit? How do I apply? What is the cost? How long is the permit valid?

The table below outlines the answers to these questions. Details of how to apply for each permit are on the city’s website.

If this document is being viewed electronically, the reader can click on the hyperlinked permit name. If the reader is viewing a hard copy of the document, they can access the information by scanning the QR code. If multiple QR codes appear close together, you may need to cover the others so your camera can focus on the one you want to use.

Permit Type	Responsible Department	Permit Cost	Permit Term	Review Time	QR Code
Outdoor Public Service of Food	Department of Public Health (PDPH)	\$0	1 year	10 business days	
Mobile Medical Service Providers	Department of Public Health (PDPH)	\$0	1 year	10 business days	
Non-Medical Mobile Service Providers	Licenses and Inspections (L&I) – Quality of Life (QOL)	\$0	1 year	10 business days	

3. If my operation covers multiple permit types, do I need to obtain each permit?

Yes. Each permit has unique requirements and regulations associated with it. If you are participating in activities that cover multiple permit types, you must obtain a permit for each one.

4. Who is enforcing these requirements?

These requirements are enforced jointly by the Philadelphia Police Department (PPD), the Department of Public Health (PDPH), Licenses and Inspections (L&I) – Quality of Life (QOL).

5. What types of fines are associated with operating without these permits or not following the regulations associated with these permits?

The table below outlines the fines associated with each permit type.

Permit Type	Fine/Penalty
Outdoor Public Service of Food	Revocation of the permit.
Mobile Medical Service Providers	\$300, plus court costs, or \$150 may be remitted to the City within 10 days of issuance of the violation.
Non-Medical Mobile Service Providers	\$300, plus court costs, or \$150 may be remitted to the City within 10 days of issuance of the violation.

Vehicles that have three or more violations within the previous year are not eligible for renewal of their Mobile Medical or Non-Medical Service Provider Permit.

6. My organization has more than one vehicle. Do I need a permit for each one?

The Mobile Medical Service Providers and Non-Medical Mobile Service Providers Permits are associated with the license plate of the vehicle. If the organization has multiple vehicles, you will need a permit for each vehicle.

7. I need a Permit for Outdoor Public Serving. What else do I need to know?

Please find detailed requirements here: [Outdoor Public Serving of Food Safety Permit](#).

A food safety trained person (who has attended a certified food safety course) must be in charge and on site during the entire time food is provided to the public.

8. I need a Mobile Medical Service Providers Permit. What else do I need to know?

This permit is required if you are providing mobile medical services anywhere in the city.

Mobile Medical Service Providers who are operating in the [7th Council District](#) are only able to operate in two locations:

- On East Allegheny Avenue between Kensington Avenue and F Street from 11 p.m. to 6 a.m.
- 265 E. Lehigh Avenue.
 - Permit holders who would like to operate at the 265 E. Lehigh Ave (the Kensington Wellness Support Center) must also separately obtain and maintain written permission from the Office of Public Safety (OPS).

Mobile Medical Service Providers who are operating in the [6th Council District](#) are restricted by [Bill No. 250720](#).

9. I need a Non-Mobile Medical Service Providers Permit. What else do I need to know?

This permit is only required if you are operating within the [7th Council District](#).

Providers are limited to operating for up to 45 minutes at one location. After 45 minutes, they must move to another location at least 1,000 feet away.

This permit is only required for the distribution of tangible items (e.g., clothing, food, hygiene products). Distributing information or providing transportation would not trigger the requirement for this permit.

A copy of the permit must be affixed to the passenger's side rear door.

The vehicle must be labeled with the name or logo of the organization.

3 feet of clear space must be maintained on the sidewalk.

10. I have additional questions. Who can I contact?

The table below outlines the contact information for each permit type.

Permit Type	Contact
Outdoor Public Service of Food	tawanna.johns@phila.gov
Mobile Medical Service Providers	health.mobilepermit@phila.gov
Non-Medical Mobile Service Providers	QOLNonMedServiceProvider@phila.gov

11. How do I submit a complaint regarding an unpermitted mobile provider or a mobile provider who is not following the regulations?

Call 311 or (215) 686-8686 if you are calling from outside of the city.