

# CITY OF PHILADELPHIA

## BULK COLLECTION PROGRAM

The Department of Sanitation offers a residential bulk collection service for items like refrigerators, air conditioners, and tires that are not picked up with regular trash collection.

**This service is available by appointment only, with a limit of four (4) bulk items per appointment.**



DEPARTMENT OF  
**SANITATION**

### ELIGIBILITY

This program is open to residential households in Philadelphia, including single-family homes and multi-family dwellings with up to six units that receive City sanitation collection services. Larger apartment buildings, condominiums, and commercial properties are not eligible and must use a private hauler.



### ITEMS WE COLLECT



**Major appliances** (e.g., refrigerators (doors must be off & emptied), air conditioners, hot water heaters)



**Household furniture**  
(Keep in tack. Do not dismantle.)



**Large toys**



**Flat-screen TVs**



**Passenger car tires**  
(rims must be removed, 4 tires = 1 bulk item)



### ITEMS WE DO NOT COLLECT

- Household trash
- Mattresses
- Hazardous, flammable, or explosive materials
- Auto parts
- Construction or demolition materials

### HOW IT WORKS

1

#### Schedule Your Appointment

If eligible, schedule your bulk collection appointment online at [www.bulkcollection.phila.gov/](http://www.bulkcollection.phila.gov/) or by calling 311. Appointments are limited and first-come, first-serve.

2

#### Check Your Email

After scheduling, you'll receive an email with:

**Pickup Code:** Mark all items with this 4-letter code.

**Service Request Number:** Use this for any follow-up communication.

3

#### Set Out Your Items

Place items curbside the evening before your pickup date (no earlier than 5:00 PM during Daylight Savings Time and 7:00 PM the rest of the year).

Ensure items are curbside by 7:00 AM on pickup day.

Mark items with your Pickup Code using a marker or sheet of paper and tape.

#### Important Notes

- Sanitation will not enter your home or knock on your door.
- The City is not responsible for items taken by others before pickup.
- Items not set out on time, or in an accessible location, may not be collected.