

# Assistance Programs

## Eligibility Guidelines



Below is an overview of the Water Revenue Bureau's (WRB) income-based assistance and benefits. When you provide a completed application, along with all required documentation, WRB uses the application to determine and enroll you in the program that is most beneficial to you.

### Tiered Assistance Program (TAP)

If your household income is equal to or less than 150% of the **Federal Poverty Level (FPL)**, your monthly water bill payment could be fixed at between 2% and 3% of household income.

### Is your household income greater than 150% of FPL?

#### Special Hardship Claims:

If your household has special circumstances (such as the loss of a job or death of a primary wage earner), your monthly water bill payment could be fixed at 4% of household income.

For more information, see **Attachment C**.

### Senior Citizen Discount

Seniors 65 or older may be eligible for monthly bills discounted by 25% if household income is less than \$42,100 per year.

### Eligible Monthly Income Levels

(This Chart does not apply to TAP Hardship and Senior Citizen Discounts.)

Household Size	Maximum Gross Income (150% of FPL)	Maximum Gross Income (250% of FPL)
1 person	\$1,995/ month	\$3,325/ month
2 people	\$2,705/ month	\$4,509/ month
3 people	\$3,415/ month	\$5,692/ month
4 people	\$4,125/ month	\$6,875/ month
5 people	\$4,835/ month	\$8,059/ month
6 people	\$5,545/ month	\$9,242/ month
7 people	\$6,255/ month	\$10,425/ month
8 people	\$6,965/ month	\$11,609/ month
For each additional person:	Add \$710 to the amount above	Add \$1,184 to the amount above

If monthly household income is within the limits shown in this column, you may be eligible for **monthly water bills fixed at between 2% and 3% of household income**.

If monthly household income is within the limits shown in this column, you may be eligible for **monthly water bills of about 4% of household income**.

*Federal poverty guidelines are updated annually and published in the Federal Register. Current guidelines can be accessed at: <https://www.federalregister.gov/documents/2026/01/15/2026-00755/annual-update-of-the-hhs-poverty-guidelines>*