

Assistance Programs Eligibility Guidelines

Below is an overview of the Water Revenue Bureau's (WRB) income-based assistance and benefits. When you provide a completed application, along with all required documentation, WRB uses the application to determine and enroll you in the program that is most beneficial to you.

Tiered Assistance Program (TAP)

If your household income is equal to or less than 150% of the **Federal Poverty Level (FPL)**, your monthly water bill payment could be fixed at between 2% and 3% of household income.

Is your household income greater than 150% of FPL?

Special Hardship Claims:

If your household has special circumstances (such as the loss of a job or death of a primary wage earner), your monthly water bill payment could be fixed at 4% of household income.

For more information, see

Attachment C.

If your income is between

150–250% of FPL you may still be eligible for monthly payments of about 4% of household income.

Senior Citizen Discount

Seniors 65 or older may be eligible for monthly bills discounted by 25% if household income is less than \$42,100 per year.

Eligible Monthly Income Levels (This Chart does not apply to TAP Hardship and Senior Citizen Discounts.)		
Household Size	Maximum Gross Income (150% of FPL)	Maximum Gross Income (250% of FPL)
1 person	\$1,995/ month	\$3,325/ month
2 people	\$2,705/ month	\$4,509/ month
3 people	\$3,415/ month	\$5,692/ month
4 people	\$4,125/ month	\$6,875/ month
5 people	\$4,835/ month	\$8,059/ month
6 people	\$5,545/ month	\$9,242/ month
7 people	\$6,255/ month	\$10,425/ month
8 people	\$6,965/ month	\$11,609/ month
For each additional person:	Add \$710 to the amount above	Add \$1,184 to the amount above
	If monthly household income is within the limits shown in this column, you may be eligible for monthly water bills fixed at between 2% and 3% of household income.	If monthly household income is within the limits shown in this column, you may be eligible for monthly water bills of about 4% of household income.

Federal poverty guidelines are updated annually and published in the Federal Register. Current guidelines can be accessed at: <https://www.federalregister.gov/documents/2026/01/15/2026-00755/annual-update-of-the-hhs-poverty-guidelines>