

NEW

CITY OF PHILADELPHIA

BULK COLLECTION PROGRAM

The Department of Sanitation offers a residential bulk collection service for items like refrigerators, air conditioners, and tires that are not picked up with regular trash collection.

This service is available by appointment only, with a limit of four (4) bulk items per appointment.



DEPARTMENT OF
SANITATION



ELIGIBILITY

This program is open to residential households in Philadelphia, including single-family homes and multi-family dwellings with up to six units that receive City sanitation collection services. Larger apartment buildings, condominiums, and commercial properties are not eligible and must use a private hauler.



ITEMS WE COLLECT



Major appliances (e.g., refrigerators (doors must be off & emptied), air conditioners, hot water heaters)



Household furniture



Large toys



Flat-screen TVs



Passenger car tires
(rims must be removed;
4 tires = 1 bulk item)



ITEMS WE DO NOT COLLECT

- Household trash
- Mattresses
- Hazardous, flammable, or explosive materials
- Auto parts
- Construction or demolition materials

HOW IT WORKS

1

Schedule Your Appointment

If eligible, schedule your bulk collection appointment online at www.phila.gov/Sanitation or by calling 311. Appointments are limited and first-come, first-serve.

2

Check Your Email

After scheduling, you'll receive an email with:

Pickup Code: Mark all items with this 4-letter code.

Service Request Number: Use this for any follow-up communication.

3

Set Out Your Items

Place items curbside the evening before your pickup date (no earlier than 5:00 PM during Daylight Savings Time and 7:00 PM the rest of the year).

Ensure items are curbside by 7:00 AM on pickup day.

Mark items with your Pickup Code using a marker or sheet of paper and tape.

Important Notes

- Sanitation will not enter your home or knock on your door.
- The City is not responsible for items taken by others before pickup.
- Items not set out on time, or in an accessible location, may not be collected.