

Quarterly Report

**To the Rate Board as Required by the 2025
Rate Determination**

Philadelphia Water Department

October 15, 2025



City of
Philadelphia



October 15, 2025

Philadelphia Water, Sewer and Storm Water Rate Board
1515 Arch Street, 17th Floor
Philadelphia, PA 19102-1595

Chairman Popowsky and Members of the Rate Board:

Attached please find the quarterly report provided pursuant to the Philadelphia Water, Sewer and Storm Water Rate Board's Rate Determination, dated July 23, 2025, covering the period July 1, 2025 to September 30, 2025. Thank you for your attention to this matter.

Very truly yours,

Susan Crosby, Esq.
Deputy Revenue Commissioner for Water
Department of Revenue

Lawrence Yangalay
Deputy Water Commissioner
Philadelphia Water Department

Enclosure

CC: Service List (2025 General Rate Case)

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1. EXECUTIVE SUMMARY

The following report provides a quarterly update for July through September 2025 (“the period”) regarding key metrics of interest to the Philadelphia Water, Sewer and Storm Water Rate Board (“Rate Board”). Topics covered include information relating to Tiered Assistance Program (“TAP”) administration and enrollment, Raise Your Hand (“RYH”) program policies and participation, Utility Emergency Services Fund (“UESF”) grants and funding, and other updates relating to items described in the Partial Settlement of the 2025 Rate Proceeding.

Regarding TAP enrollment and administration, in July, August, and September 2025:

- 2,345 applicants were enrolled in TAP, 1,811 of them for the first time.¹
- 649 customers received a total of \$203,039 in Penalty Forgiveness.²
- 17,799 customers received a total of \$1,953,019 in Principal Forgiveness.³
- There were 66,934 total TAP participants in September

Please note that participants are defined as customers who received a TAP bill in a given month.

Pre-qualification, a data-sharing partnership with the City’s Office of Integrated Data for Evidence and Action (“IDEA”) continued in this quarter. 1,503 new enrollees were added during the period through this effort.

Regarding RYH program enrollment and participation, 525 households were enrolled in RYH during the period, resulting in 1,736 total households receiving RYH protections as of September 30, 2025.⁴ If a senior (65 years or older), a person with a disability or serious illness, or a child (under 18 years old) resides in a household, the household is eligible for shutoff exemption through RYH.⁵

Additionally, efforts continue to be made to support UESF’s continued hardship fund operations, and the Philadelphia Water Department (“PWD” or “Department”) received \$12,256.74 in emergency grant funding during the period.

In accordance with the 2025 Rate Determination, the Department continues to work towards preparing a plan to evaluate rate structure alternatives.⁶ Progress has also been made towards finalizing regulations pertaining to the Charity Rate Discount and providing updates to CAP Application language.⁷

In financial updates for this quarter, PWD listed one additional PennVest Loan application for \$47.65M for the George’s Hill Pump Station project and received a \$2.1M award from the William Penn Foundation for the Geotech Borings for the Wingohocking Tunnel Study.⁸ Information from earlier periods can be found in previous quarterly reports.

¹ See Section 3.2

² See Table 3

³ See Table 4

⁴ See Section 5.2

⁵ Customers who meet the criteria for the RYH initiative may contact the Department by phone at [215-685-6300](tel:215-685-6300) or by email at wrbhelpdesk@phila.gov to prevent a shutoff or restore water service. Customers can also visit in person at open customer offices. See <https://www.phila.gov/services/water-gas-utilities/water-shutoffs/prevent-water-shutoffs/> for more details about resources for customers seeking shutoff protection.

⁶ See Section 7.2

⁷ See Sections 7.3 and 7.4

⁸ See Section 8

2. INTRODUCTION

2.1. Continued Reporting

This Quarterly Report includes continued reporting, consistent with prior Quarterly Reports, in order to provide an overview of the following:

TAP Enrollment and Arrearage Forgiveness:

- TAP metrics and data (including enrollment, denials, and TAP arrearage forgiveness).⁹

Financial Updates and Federal Assistance

- Section 8 describes efforts taken by the Department to pursue federal assistance.

2.2. New Quarterly Reporting

This Quarterly Report also includes new reporting related to the following:

Raise Your Hand Initiative:

- RYH metrics and data (including current enrollments and other data if available)¹⁰

Utility Emergency Services Fund Grant Program:

- Customer grants through UESF
- Efforts being taken to support UESF's continued hardship fund operations¹¹
- PWD employee contact for hardship grants¹²

2.3. Other Obligations

Finally, this Quarterly Report will include updates, as they become available, regarding the preparation of a plan for evaluation of rate structure alternatives and updating elements of the Customer Assistance Application language.¹³ The Department elected to include relevant progress updates these obligations in this Quarterly Report:

Rate Structure Evaluation:

- Updates regarding Department efforts to develop a plan for evaluation of rate structure alternatives¹⁴

Charity Rates:

- Updates to the status of joint regulations regarding the charity discount program

Updates to CAP Application Language:

- Discussion of updates to CAP application language to clarify the inclusion of various income sources in determining TAP eligibility and billing¹⁵

⁹ See related references, 2023 Rate Determination at 48 (enrollment, denials), 51 (arrearage forgiveness).

¹⁰ See related references, 2025 Rate Determination at 36.

¹¹ 2025 Rate Determination at 36.

¹² 2025 Rate Determination at 36.

¹³ 2025 Rate Determination at 36.

¹⁴ Rate Determination at 36.

¹⁵ 2025 Rate Determination at 36

3.TAP ENROLLMENT

3.1. Definitions

In this section, the definitions for important terms that have not been previously defined are as follows:

TAP Denials: TAP application outcomes where applicants are not enrolled in the program. Applicants can be denied for TAP for one of six reasons:

- Failure to meet income and residency guidelines;
- Failure to meet income guidelines (without a Special Hardship);
- Failure to meet residency guidelines;
- Installation type is not eligible for TAP;
- Missing or invalid income or residency documentation; or
- Missing information on the application form.

Applications for accounts that are discontinued are also denied.

More Affordable Alternatives: Some customers qualify for assistance programs outside of TAP, and based on their individual circumstances, these programs may be a more affordable option than TAP. These cases are included in Table 1

Data Sharing: Sharing customer-level information between PWD/WRB and other agencies to enroll eligible customers in TAP.

3.2. Enrollment and Data Sharing

TAP metrics and data including enrollment and denials.¹⁶

In July, August, and September, 2,345 applicants were enrolled in TAP and 877 applicants were not. 1,503 of the approved applications were for pre-qualified accounts as part of a data-sharing partnership with IDEA, and more than 800 customer-initiated applications were enrolled in this period as well. Of those customer-initiated applications that were not approved, 47 applications were for accounts already enrolled in TAP at the time of application submittal; 41 remained in TAP while 6 were removed for not meeting residency guidelines or not applying under the correct customer.

For reporting purposes, once a pre-qualified candidate was approved for TAP, an application was created for the account. If a pre-qualified account was not approved for TAP enrollment – because the account was already participating in TAP or had been discontinued since enrolling in the other program, for example – no application was created. The pre-qualification process ensured that potential enrollees met residency guidelines, and customers were added to the pre-qualification list because they participated in other programs with eligibility guidelines that are similar to TAP's.

¹⁶ 2023 Rate Determination at 48

These data are set forth in Table 1 below. The numbers below reflect the number of applications, rather than the number of customers, as customers can make multiple applications.

Ending in 2024, PWD successfully enrolled customers through its partnership with the Pennsylvania HHS, which administered the state’s Low Income Household Water Assistance Program (“LIHWAP”). Additionally, the Department’s ongoing partnership with IDEA continues to enroll pre-qualified candidates, as can be seen in Table 2. More information describing the Department’s data sharing efforts can be found in previous quarterly reports.

Table 1. Applications Not Enrolled in TAP¹⁷ during Jul, Aug, and Sep 2025

Outcome	Total Count of Applications	Applications for Customers Already Participating in TAP
<u>Denied</u>		
Failed to meet Income and Residency Guidelines	1	0
Failed to meet Income Guidelines (no Special Hardship)	37	2
Failed to meet Residency Guidelines	81	3
Installation Type Not Eligible for TAP	9	0
Missing or Invalid Income or Residency Documentation	290	40
Missing information on application form	7	1
Not the Customer applying	205	1
Transfer due to dispute	0	0
Duplicate Application	1	1
Total Denials	631	48
<i>Denied for Incomplete, remained in TAP¹⁸</i>		42
<i>Denied for Cause, removed from TAP</i>		6
New Applicant Denials	583	
<u>Enrolled in More Affordable Alternative</u>		
Senior Citizen Discounted Bill ¹⁹	85	1
Senior Citizen Discounted Bill + Extended Payment Agreement	26	1
Regular Bill ¹⁸	21	1
Regular Bill + Extended Payment Agreement	108	1
WRBCC Agreement	0	0
Total More Affordable Alternative Placements	240	4
<u>Other Outcomes</u>		
Customer Withdrew Application	0	0
Data Transfer ²⁰	6	0
Total Other Outcomes	6	0

¹⁷ This data was reported on October 1, 2025. An annualized version of this report is included in the Annual Report to the Mayor On The Tiered Assistance Program (TAP), "Table 8. Applicants Not Enrolled in TAP."

¹⁸ Apart from recertification, customers in TAP who reapply and have their application denied for being incomplete are not removed from TAP. Only those who are denied for cause or are approved for a more affordable alternative are removed from TAP.

¹⁹ Senior Citizen Discounted Bill or Regular Bill may also include a standard payment agreement.

²⁰ When customers had more than one application in progress at the same time, information was transferred to the newest application for processing, older applications were categorized as "Data Transfer," and were no longer processed. Similarly, previously denied applications were transferred for re-evaluation when WRB identified available OOPA information or the customer submitted additional required documentation after denial. The subsequent approvals or denials are also captured in these figures.

Table 2. Applications Enrolled in TAP during Jul, Aug, and Sep 2025

Source	Customers Enrolled This Quarter	Customers In Partner Program Not Enrolled This Quarter for Eligibility Requirements	Customers Enrolled All Time
LIHWAP Prequalification	0	0	3,281
IDEA Prequalification	1,503	510	43,859
<u>TOTAL</u>	<u>1,503</u>	<u>510</u>	<u>47,140</u>

4. ARREARAGE FORGIVENESS

4.1. Definitions

In this section, the definitions for important terms that have not been previously defined are as follows:

Penalty Arrearage Forgiveness: The process by which TAP participants are able to have penalty charges forgiven after 24 full payments of their TAP bills. The penalty forgiveness program began in July of 2017.

Principal Arrearage Forgiveness: For the period of September 2020 through June 2022, the process by which TAP participants are able to have their unpaid water bills forgiven after 24 full payments of their TAP bills. Effective July 1, 2022, Principal Arrearage Forgiveness occurs on a monthly basis whereby a credit of 1/24th of the customer's Pre-TAP Arrears amount is added to the account after each full TAP Bill payment. In June 2022, customers received a one-time retroactive lump sum principal forgiveness proportional to the number of TAP payments made on their account.

Enrollments (total): All customers who were enrolled in TAP this quarter. Includes customers who have never participated in TAP before (see below), as well as customers who had previously left TAP and now returned or re-certified their enrollment in TAP.

First-Time Enrollees: Customers who have never participated in TAP before, and enrolled in TAP for the first time this quarter. These new TAP enrollments are a subset of total enrollments.

4.2. Forgiveness by Amount and Type

TAP metrics and data including arrearage forgiveness.²¹

Since July 2021, \$2,435,531 in Penalty Arrearage and \$40,276,879 in Principal Arrearage have been forgiven.

The information provided in the tables below is for the months of July through September of 2025 (the "period"). Table 3 documents the total penalty arrearages forgiven during the period, Fiscal Year 2026 to date, and all time (since July 2021) broken down by amount of the participant's penalty debt forgiven. Table 4 documents the total principal arrearage forgiven during the period, Fiscal Year 2026 to date, and all time (since July 2021) broken down by amount of the participant's principal debt forgiven.

Tables 3 and 4 report on the arrearage forgiveness received by all customers this quarter. Like all TAP participants, customers who are enrolled in TAP through pre-qualification are eligible to start receiving principal forgiveness when they pay TAP bills.

²¹ 2023 Rate Determination at 51

Table 3. Total Penalty Arrearage Forgiven Through September 2025

Debt Range	Participants Receiving Penalty Forgiveness this Quarter	Amount Forgiven this Quarter	Amount Forgiven, Jul '21-Sep '25	Total Amount Forgiven, Fiscal Year 2026 to Date
< \$0	0	\$0	\$0	\$0
\$0–\$200	517	\$27,278	\$231,517	\$27,278
\$200–\$500	62	\$19,633	\$230,834	\$19,633
\$500–\$1,000	28	\$20,469	\$295,607	\$20,469
\$1,000–\$2,000	17	\$22,299	\$439,190	\$22,299
\$2,000–\$5,000	18	\$61,888	\$756,685	\$61,888
\$5,000–\$10,000	7	\$51,473	\$356,186	\$51,473
\$10,000–\$20,000	0	\$0	\$104,142	\$0
\$20,000–\$50,000	0	\$0	\$21,370	\$0
\$50,000+	0	\$0	\$0	\$0
Total	649	\$203,039	\$2,435,531	\$203,039

Table 4. Total Principal Arrearage Forgiven Through September 2025

Debt Range	Participants Receiving Penalty Forgiveness this Quarter	Amount Forgiven this Quarter	Amount Forgiven Jul '21-Sep '25	Total Amount Forgiven, Fiscal Year 2026 to Date
< \$0	0	\$0	\$0	\$0
\$0–\$200	15,529	\$661,773	\$7,654,590	\$661,773
\$200–\$500	1,560	\$468,488	\$6,957,005	\$468,488
\$500–\$1,000	449	\$307,515	\$5,508,085	\$307,515
\$1,000–\$2,000	189	\$248,645	\$4,820,932	\$248,645
\$2,000–\$5,000	61	\$181,871	\$7,218,573	\$181,871
\$5,000–\$10,000	9	\$58,116	\$5,452,980	\$58,116
\$10,000–\$20,000	2	\$26,611	\$2,227,103	\$26,611
\$20,000–\$50,000	0	\$0	\$381,057	\$0
\$50,000+	0	\$0	\$56,553	\$0
Total	17,799	\$1,953,019	\$40,276,879	\$1,953,019

5. RAISE YOUR HAND

5.1. Definitions

In this section, the definitions for important terms that have not been previously defined are as follows:

Raise Your Hand: The Raise Your Hand (“RYH”) initiative is designed to protect vulnerable residents from water shutoffs through voluntary disclosure by the customer. If a senior (65 years or older), a person with a disability or serious illness, or a child (under 18 years old) resides in a household, the household is eligible for shutoff exemption through RYH.²² Participation only lasts until the Shutoff Moratorium begins in a given year. Therefore, eligible participants need to contact the Department again to enroll in RYH if they are at risk of shutoff and still qualify during the following year.

New Enrollments: The number of households enrolled in the initiative during the described period.

Participation: The number of households receiving protection from water shutoff from the RYH initiative during the period described.

Shut-off Moratorium: Annual stoppage of all residential shutoffs for non-payment between December 1st and March 31st. Residential customers eligible for shutoff begin receiving notices in late February, which provides 35 days' notice before the scheduled shutoff date.

5.2. Households Participating in Raise Your Hand

*RYH metrics and data including new enrollments and continued participation.*²³

In July, August, and September 2025, 525 households were enrolled in RYH. See Table 5 for monthly details on new enrollments.

As of the end of September, a total of 1,736 households were participating in RYH. Please note, RYH participation resets at the beginning of the annual shutoff moratorium beginning December 1st.. See Table 6 for more details on RYH participation.

²² See <https://www.phila.gov/services/water-gas-utilities/water-shutoffs/prevent-water-shutoffs/> for more details about resources for customers seeking shutoff protection

²³ 2025 Rate Determination at 36

Table 5. Monthly Count of New Enrollees for RYH, Fiscal Year 2026

Month	New Enrollments
<i>July 2025</i>	171
<i>August 2025</i>	203
<i>September 2025</i>	151
<i>October 2025</i>	-
<i>November 2025</i>	-
<i>December 2025</i>	-
<i>January 2026</i>	-
<i>February 2026</i>	-
<i>March 2026</i>	-
<i>April 2026</i>	-
<i>May 2026</i>	-
<i>June 2026</i>	-

Table 6. Monthly RYH Participation, Fiscal Year 2026

Month	Participation
<i>July 2025</i>	1,382
<i>August 2025</i>	1,585
<i>September 2025</i>	1,736
<i>October 2025</i>	-
<i>November 2025</i>	-
<i>December 2025</i>	-
<i>January 2026</i>	-
<i>February 2026</i>	-
<i>March 2026</i>	-
<i>April 2026</i>	-
<i>May 2026</i>	-
<i>June 2026</i>	-

6. UTILITY EMERGENCY SERVICES FUND

6.1. Definitions

In this section, the definitions for important terms that have not been previously defined are as follows:

Utility Emergency Services Fund: The Utility Emergency Services Fund (“UESF”) provides financial assistance/grants to utility customers with low-income facing or experiencing shutoffs. Water grants are matched by PWD.

6.2. Efforts Taken to Support UESF

Efforts taken by the Department to support UESF.²⁴

The Department has partnered with UESF to support continued hardship fund operations.²⁵ PWD contributes \$500,000 per year to UESF to ensure that underserved and low-income residents are protected from shutoff for essential utility services, including water, electricity, and gas services. When UESF provides grants to water customers, a dedicated Water Revenue Bureau (“WRB”) representative works with the organization to apply grants appropriately. Any questions about the Department’s relationship with and support of UESF can be directed to Glen Abrams, Deputy Commissioner, Communications and Engagement.

6.3. UESF Grant Payments to PWD

UESF Metrics and data including monthly payments.²⁶

During July, August, and September 2025, a total of \$12,256.74 in emergency grant funding from UESF was applied to customer accounts. A summary of the 2025 fiscal year UESF grants is shown in Table 7. All data presented in Table 7 are based on data reported on September 30, 2025. PWD matches all UESF grants.

Note that the totals shown in the table, in which the UESF and PWD grant totals for any single month differ, reflect differences in timing in the application of the grant and the matching amount to customer accounts.

²⁴ Rate Determination at 36

²⁵ Rate Determination at 36

²⁶ Rate Determination at 36

Table 7. Dollars of Grant Funding from UESF, Fiscal Year 2026 (to date)

Month	Grants from UESF	Matching Grants	Grant Total
July 2025	\$-	\$-	\$-
August 2025	\$-	\$-	\$-
September 2025	\$12,256.74	\$20,037.04	\$32,293.78
October 2025	\$-	\$-	\$-
November 2025	\$-	\$-	\$-
December 2025	\$-	\$-	\$-
January 2026	\$-	\$-	\$-
February 2026	\$-	\$-	\$-
March 2026	\$-	\$-	\$-
April 2026	\$-	\$-	\$-
May 2026	\$-	\$-	\$-
June 2026	\$-	\$-	\$-
TOTAL	\$12,256.74	\$20,037.04	\$32,293.78

7. Other Obligations

7.1. Definitions

In this section, the definitions for important terms that have not been previously defined are as follows:

Charity Rates and Charges Program: Customers that meet the criteria set forth in PWD Regulations 207, including public or private schools, places used for actual religious worship, or organizations that meets all requirements of a purely public charity can be afforded a discounted rate for water and sewer rents as determined by an application to WRB.²⁷

Advanced Metering Infrastructure (“AMI”): Advanced Metering Infrastructure uses secure, wireless devices to transmit usage data from customer water meters to utilities. This upgrade allows for improved metering accuracy, real-time usage information, and customer leak detection alerts.²⁸

7.2. Rate Structure Evaluation

*Updates regarding the Department’s efforts to develop a plan for evaluation of rate structure alternatives.*²⁹

The Water Department is in the process of preparing a plan, in accordance with the 2025 Rate Determination, to evaluate rate structure alternatives including those identified during the rate proceeding (e.g., stormwater rate structure and credits, other alternatives, phase in of AMI based peaking factors). The plan will be filed with the Rate Board in January 2026.

Please see Section 9. October RCAS meeting notes for information about the rate structure evaluation discussed in the meeting.

7.3. Charity Rates

Updates regarding the Department’s promulgation of new Regulations related to the Charity Rate Discount.

On May 14, 2025, PWD and WRB filed joint regulations to move the charity discount program from the “Rates and Charges” portion of the Department’s Regulations to Chapter 2 (Assistance Programs) of the Department’s Regulations. A hearing was requested by Philadelphia Large Users’ Group (“PLUG”) that was held by the Department of Records, PWD, and WRB on August 20, 2025. The Regulations will become final ten days after the hearing report is posted to the Department of Records website.

7.4. Updates to CAP Application Language

*Updates to CAP Application language to clarify the exclusion of minor income in determining TAP eligibility and billing.*³⁰

During this past quarter, WRB began meeting to discuss the processes involved with revising language on the CAP application to clarify the exclusion of income of minor children in the calculation of an applicant’s

²⁷ PWD Rates and Charges, <https://www.phila.gov/media/20230901093057/PWD-FY2024-and-FY-2025-Final-Rates-and-Charges-Combined.pdf>.

²⁸ PWD Advanced Metering Infrastructure, <https://water.phila.gov/projects/ami/>

²⁹ 2025 Rate Determination at 36

³⁰ 2025 Rate Determination at 36

household income. WRB's policy follows the requirements of the ordinance and Regulations to exclude any income of minor children provided on an application in that customer's household income calculation. Specifically, PWD and WRB agreed to revise the language in the application to track the definition of "monthly household income" as set forth in the ordinance and Regulations:

- Philadelphia Code §19-1605(2)(e) – "*Monthly household income* means the monthly income received by the customer and all adults residing in the customer's household."
- Philadelphia Water Regulation §206.1(h) - Monthly Household Income: The monthly Income received by the Customer and all adults residing in the Customer's household.

WRB is working through a timeline of technical changes needed to take place to update the online application language, as well as all related documents and customer communications. More information will be provided in the next Quarterly Report as to progress made. PWD and WRB committed to completing these changes by July 2026.

8. DEPARTMENT EFFORTS TO PURSUE FEDERAL ASSISTANCE AND OTHER FINANCIAL UPDATES

The Water Department has pursued and is continuing to pursue federal funding to support stormwater infrastructure and other capital improvements.

Regarding bond funding:

- PWD will not have a bond transaction in 2025 in order to spend down already secured bond funds.
- A bond ordinance for up to \$1B was approved by City Council for the Capital Program Budget.

Tables 8 and 9 summarize the results of PWD efforts to secure federal funding to date.

New Applications This Quarter:

PennVest Loan: George's Hill Pump Station, \$47,650,000, Application Submitted July 31, 2025, Awaiting Board Approval.

There were no new grant filings during this period. PWD received an award of \$2,127,659 from the William Penn Foundation for the Geotech Borings for the Wingohocking Tunnel Study.

Table 8. PWD Efforts to Pursue Federal Assistance (1)

Funding Source and Title	Number of Loans	Loan Amounts	Grant Amounts	Est. Project Costs	Amounts Submitted to Pennvest/WIFIA	Available Loan Balances
PennVest	15	\$657,205,386	\$10,682,372	\$667,887,758	\$267,221,790	\$400,665,969
2024 Linear - Sewer	1	\$63,296,484		\$63,296,484	\$16,530,926	\$46,765,558
2024 Linear - Water	1	\$46,472,835		\$46,472,835	\$21,057,534	\$25,415,301
2025 Lead Line Replacement - North Philly	1	\$5,157,375	\$4,817,625	\$9,975,000		\$9,975,000
Baxter Clearwell Basin	1	\$110,072,475		\$110,072,475	\$60,295,569	\$49,776,906
Blower Replacement at SW	1	\$43,893,804		\$43,893,804		\$43,893,804
East Park Booster Station	1	\$75,076,050		\$75,076,050		\$75,076,050
Flat Rock Dam Manayunk Canal	1	\$16,301,250		\$16,301,250	\$13,027,597	\$3,273,653
George's Hill/Belmont High Pump Station	1	\$47,650,000		\$47,650,000		\$47,650,000
GSI Packer Park	1	\$8,221,985		\$8,221,985	\$7,154,351	\$1,067,634
GSI Saunders Park	1	\$7,545,605		\$7,545,605	\$6,379,333	\$1,166,272
Lawncrest	1	\$5,794,470		\$5,794,470	\$5,018,117	\$776,353
Linear Assets Drinking Water Line Replacement	1	\$35,861,985		\$35,861,985	\$32,792,726	\$3,069,259
Pretreatment Facility	1	\$106,929,660		\$106,929,660	\$61,316,892	\$45,612,768
Torresdale	1	\$80,821,155		\$80,821,155	\$43,648,745	\$37,172,410
West Philly Lead Line Replacement	1	\$4,110,253	\$5,864,747	\$9,975,000		\$9,975,000
WIFIA	1	\$19,828,124		\$40,465,559	\$17,064,421	\$2,763,703
Distribution Main Replacement	1	\$19,828,124		\$40,465,559	\$17,064,421	\$2,763,703
Grand Total	16	\$677,033,510	\$10,682,372	\$708,353,317	\$284,286,211	\$403,429,672

Table 9. PWD Efforts to Pursue Federal Assistance (2)

Funding Source and Project Name	Number of Projects	Est. Project Cost	Application Submitted	Approved Funding Amount	Pending Funding Amount	Funding Received	Rejected Amounts
ARPA	3	\$46,752,488	\$29,881,142	\$24,661,090			
N. 21st St. Flood Mitigation	1	\$6,309,046	\$4,206,031	\$4,183,188			
Northeast Water Pollution Control Plant Effluent Pump Station	1	\$31,930,774	\$20,000,000	\$15,000,000			
Queen Lane Raw Water Pump Stations Backup Power	1	\$8,512,668	\$5,675,112	\$5,477,902			
BRIC	8	\$244,875,220	\$151,615,640	\$25,367,404			\$120,421,121
Cohochsink Flood Mitigation	1	\$35,728,703	\$25,010,092	\$25,010,092			
Germantown Wingohocking Tunnel Scoping Study	1	\$4,412,949	\$103,950	\$103,950			
Lardner's Point Pump Station Back Power Generation	1	\$11,261,942	\$8,412,700				\$8,412,700
Mingo Creek Pump Station Flood Study	1	\$1,825,714	\$1,314,081				\$1,314,081
Northeast Water Pollution Control Plant Effluent Pump Station	1	\$104,500,000	\$50,000,000				\$50,000,000
Queen Lane Raw Water Pump Stations Backup Power	1	\$8,512,668	\$6,080,477	\$253,362			
S. 42nd St. Combined Sewer Pump Station Betterment	1	\$66,813,184	\$50,000,000				\$50,000,000
Belmont Raw Water Pump Station Flood Mitigation and Resiliency Project Scoping Study	1	\$11,820,060	\$10,694,340				\$10,694,340
CDBG_DR	3	\$289,762,949	\$51,478,949	\$51,479,000		\$250,000	
Eastwick US Army Corps of Engineers (USACE) Study	1	\$350,000	\$250,000	\$250,000		\$250,000	
Germantown Wingohocking Tunnel Scoping Study	1	\$4,412,949	\$3,719,949	\$3,720,000			
Lardner's Point Pump Station Betterment	1	\$285,000,000	\$47,509,000	\$47,509,000			
DOE	2	\$10,240,408	\$4,995,108		\$2,497,554		\$2,497,554
Autothermal pyrolysis of wastewater solids GHG emissions reductions	1	\$5,120,204	\$2,497,554		\$2,497,554		
SW Waste Water Treatment Plant Pyrolosis Pilot	1	\$5,120,204	\$2,497,554				\$2,497,554

Funding Source and Project Name	Number of Projects	Est. Project Cost	Application Submitted	Approved Funding Amount	Pending Funding Amount	Funding Received	Rejected Amounts
EPA	2	\$9,631,080	\$7,600,000		\$6,600,000		\$1,000,000
South Philadelphia Lead Service Line Replacement	1	\$6,600,000	\$6,600,000		\$6,600,000		
Skilled Trades Apprenticeship Program	1	\$3,031,080	\$1,000,000				\$1,000,000
FMA	1	\$7,737,668	\$5,416,368	\$5,416,368			
N. 21st St. Flood Mitigation	1	\$7,737,668	\$5,416,368	\$5,416,368			
PA DEP	2	\$3,291,984	\$1,186,671	\$698,592			
Glenwood Green Acres Green Stormwater Infrastructure Project - FY23 Growing Greener	1	\$838,079	\$838,079	\$350,000			
Loring Cottman Green Stormwater Infrastructure Project – SFY24 Growing Greener	1	\$2,453,905	\$348,592	\$348,592			
HMGP	2	\$896,520	\$672,390				\$672,390
Baxter CCAP Study	1	\$203,520	\$152,640				\$152,640
Germantown Tunnel	1	\$693,000	\$519,750				\$519,750
US Dept. of Labor	1	\$3,432,003	\$2,665,807				\$2,665,807
Skilled Trades Apprenticeship Program	1	\$3,432,003	\$2,665,807				\$2,665,807
Congress	1	\$22,545,000	\$3,757,000				\$3,757,000
Lead Service Line Replacement	1	\$22,545,000	\$3,757,000				\$3,757,000
WPF	1		\$2,127,659	\$2,127,659			
Learning Together: Developing community leadership & geotechnical feasibility to plan the Wingohocking Wet Weather Tunnel	1		\$2,127,659	\$2,127,659			
Grand Total	26	\$639,165,320	\$261,396,735	\$109,750,113	\$9,097,554	\$250,000	\$131,013,872

9. OCTOBER RESIDENTIAL CUSTOMER ASSISTANCE AND SERVICES (“R-CAS”) MEETING NOTES

RCAS Meeting Notes – October 3, 2025

Attendees:

Glen Abrams; Melinda Adorno; Ryan Ambrose; Robert Ballenger; Frances Beckley; Roger Colton; Laura Copeland; Susan Crosby; Brooke Darlington; Andre Dasent; Keina Davis; Charlotte Edelstein; Robbie Ericson; Lakisha Gaymon-Foreman; Shailean Hardy; Mark Harvey; Lourdes Hernandez; Dave Jagt; Patricia King; Alexandra Lenihan; Blaine Lewis-Thompson; Ellie Matthews; Brian Merritt; Naida Montes; Ayanna Moore; Joan Motz; Kaileigh Murphy; Richard Orlosky; Zach Popkin; Brian Rademaekers; Lawrence Rich; Mica Root; Anna Shugoll; Carl Shultz; Orenthal Spivey; Alexander Talmadge, Jr.; Keitshawna Williams

Introduction

Glen Abrams, PWD Deputy Commissioner, Communications

Rate Structure Evaluation

Brian Merritt, PWD consultant from Black & Veatch, stated that PWD is beginning an effort to evaluate its rate structure, as outlined in the First Settlement Petition of the 2025 General Rate Proceeding. The rate structure is the general framework for how customers are charged for services. An evaluation plan must be filed with the Philadelphia Water, Sewer, and Storm Water Rate Board in January 2026. The evaluation will include stormwater rate structure aspects including the residential rate structure, credits, discounts, and the recovery of grant program (i.e., SMIP/GARP) related costs. The Department also anticipates examining the water and sewer rate structure as part of the process.

As of the meeting with R-CAS, the evaluation plan is under development. More information will be shared with the committee in the future.

Update to CAP Application

Susan Crosby, Deputy Revenue Commissioner for Water, provided a brief overview on planned updates to the Customer Assistance Program (CAP) application. The updates will reflect: 1) new senior income levels as set by the Federal government; 2) new Federal poverty levels; and 3) Service Design Studio recommendations to simplify and streamline the application process.

Proposed Charity Discount Rate Regulations

Susan Crosby shared that administration of the charity discount program is transferring from the Water Department to the Water Revenue Bureau in the Department of Revenue. New regulations have been filed

with the Records Department and a public hearing was held in August. The post-hearing report was sent to Records on 10.9.25 and the Regulations will be effective 10.19.25

Workshop process to address potential capital funding via state revolving fund

Andre Dasent, outside counsel for PWD, introduced another effort as outlined in the First Settlement Petition of the 2025 General Rate Proceeding: a workshop process to address potential capital funding via the state revolving fund. Robert Ballenger from Community Legal Services added that the discussions will focus on additional subsidization of PWD's capital improvement program. The 2021 Bipartisan Infrastructure Law (BIL) provided grants or principal forgiveness for up to 49% of the funding for certain projects benefiting underserved communities. In Pennsylvania, BIL funding is dispersed through the Pennsylvania Infrastructure Investment Authority (PENNVEST). The workshop will explore how the value of additional subsidization (i.e., grant funding) can be captured and used for programs benefitting economically disadvantaged populations, such as leak repairs and/or tenant support. Other partners in the proposed workshop may include WaterNow Alliance, PennFuture, and American Rivers.