



# Citizens Police Oversight Commission Agency Report

July 24, 2025




City of  
Philadelphia



# Citizens Police Oversight Commission

The mission of the Citizens Police Oversight Commission (CPOC) is to oversee and investigate the conduct, policies, and practices of the Philadelphia Police Department (PPD).

CPOC currently:

- Receives complaints of police misconduct
  - Audits and monitors Internal Affairs investigations and police disciplinary processes
  - Sits and votes on PBI panels at police discipline hearings
  - Conducts oversight of police shootings
  - Analyzes police data
  - Develops policy recommendations and reports
  - Engages in outreach and training
- 



## Why Civilian Oversight Is Necessary

- **Protects** human rights
  - **Promotes** constitutional policing
  - **Increases** public confidence and trust in the police
  - **Builds** bridges between law enforcement and the public
  - **Supports** effective policing
  - **Ensures** greater accountability
  - **Enhances** risk management
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# CPOC June Complaint Report

CPOC issues a monthly complaint report, summarizing the complaints received by CPOC and referred to the Internal Affairs Division (IAD) of PPD.

You can find the report on CPOC's website:  
<https://www.phila.gov/documents/citizens-police-oversight-commission-meeting-agendas-and-minutes/>



**Citizens Police  
Oversight Commission**  
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## CPOC June 2025 Complaint Referral Report

In June 2025, 25 complaints of police misconduct were received by CPOC and referred to the Philadelphia Police Department (PPD) Internal Affairs Division (IAD).

Summaries of the 25 complaints from June 2025 are below. All demographic data is reported by complainants. These complaints only represent complaints submitted directly to CPOC and do not include complaints filed directly with PPD.

These summaries are allegations made by complainants, they do not represent any findings of fact or conclusions.

Date Received	Demographics	Division	Summary
6/1/2025	F – B/AA	Southwest	The complainant's boyfriend was driving the car with the complainant in it. The boyfriend's license is suspended, while the complainant has a valid license. A PPD officer wouldn't allow the complainant and their boyfriend to switch seats. The officer wrote that the license plate was an unlawful display but it was visible and in the right position.
6/2/2025	M – B/AA, AI/AN, W	Central	As the complainant was leaving the Pride festival, he saw an officer and asked about his name. The officer made a homophobic comment, so the complainant tried to record the officer. The officer struck the complainant and knocked his phone out of the complainant's hand, then continued using force on him. Another officer de-escalated the situation and the complainant was released with a citation. The video of the first officer was erased.
6/2/2025	F – B/AA	Southwest	The complainant was driving and was pulled over. A PPD officer said she turned left on a red light, which the complainant denies. Additional officers surrounded the complainant's car, which scared the complainant. The officers said the complainant's registration was expired and issued the complainant a ticket. When the complainant asked for the officer's badge number, he stated that it was on the citation.
6/3/2025	M – H/L	Northwest	The complainant was issued a citation for having an expired vehicle inspection despite having a valid temporary inspection.
6/3/2025	F – B/AA	Northeast	The complainant called 911 about a teacher who tried to fight with them at their child's school. The police officer who responded issued the complainant several citations that the complainant disputes and put incorrect information in the report. Although the complainant spoke with a supervisor and complained that the officer was "aggressive" and "out of control." The complainant has not been contacted about pressing charges against the teacher.




# Summaries of some complaints filed in June

***These summaries are allegations made by complainants which have not been investigated. They do not represent any findings of fact or conclusions.***

The complainant was issued a citation for having an expired vehicle inspection despite having a valid temporary inspection.

As the complainant was leaving the Pride festival, he saw an officer and asked about his name. The officer made a homophobic comment, so the complainant tried to record the officer. The officer struck the complainant and knocked his phone out of the complainant's hand, then continued using force on him. Another officer de-escalated the situation, and the complainant was released with a citation. The video of the first officer was erased.

The complainant went to the district to file a missing person's report for a child in her family. The officers at the front window interrupted the complainant and did not assist her in filing a report. The officers were rude to the complainant and cursed at them.






# Summaries of some complaints filed in June

***These summaries are allegations made by complainants which have not been investigated. They do not represent any findings or conclusions.***

The complainant took his daughter to SVU. The complainant believes that the officers handling her case were incompetent and did not properly investigate.

An officer was harassing a female worker at Dunkin' while she was working. The officer kept hanging out at the counter asking her questions about her daily routine, etc, and trying to “hit” on her. She asked him repeatedly to leave and was visibly quite frustrated. Other Dunkin' staff were visibly becoming concerned, and bystanders were taking notice. The complainant witnessed this while they were in the Dunkin' for at least 10 minutes, then they left before the officer.

The complainant was in a car accident. Information about the other driver was listed incorrectly in the police report, but the officer has not responded to multiple contact attempts by the complainant and her insurance.



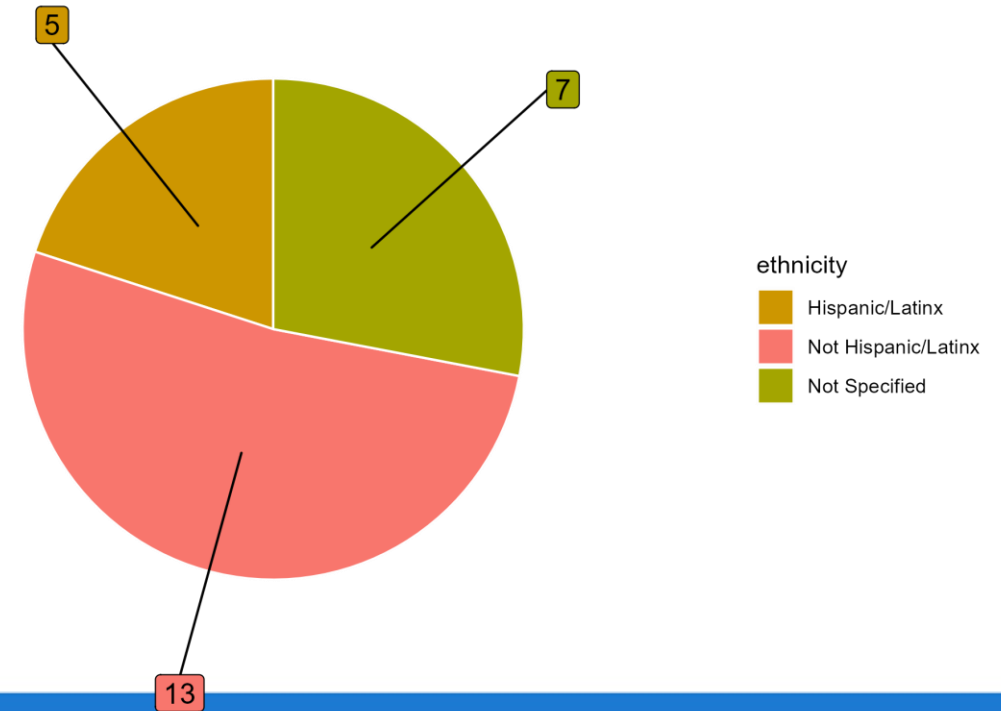
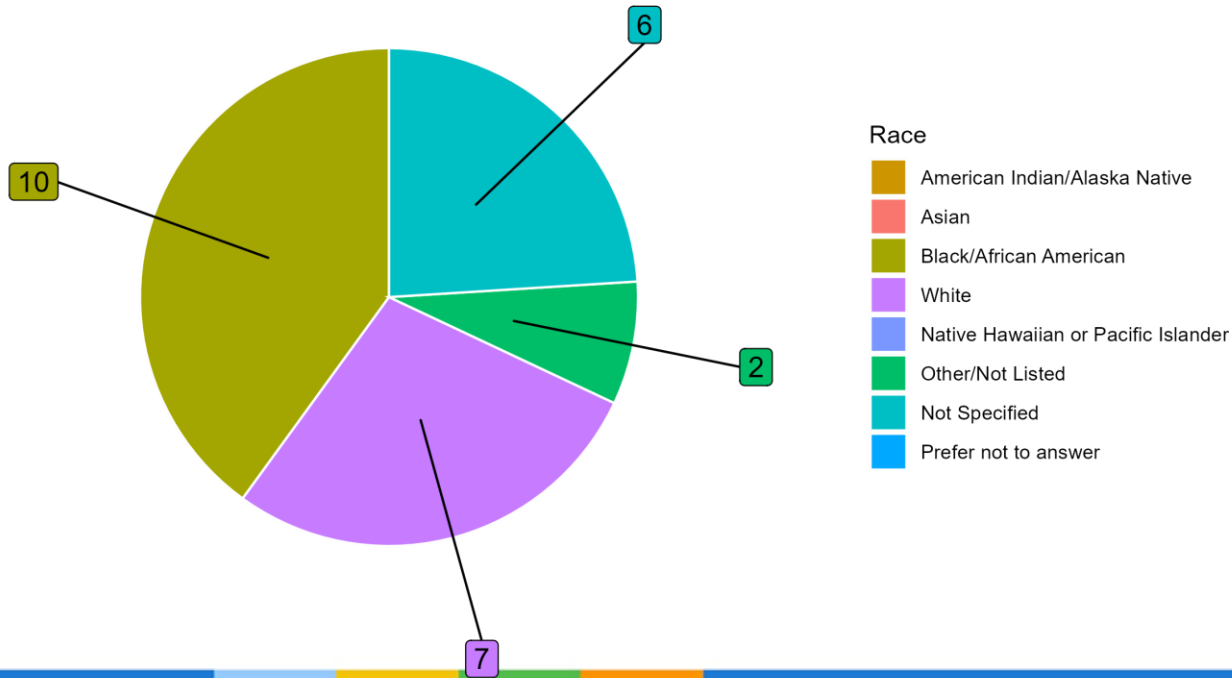
# Complaint Data: Demographics (June)

In June 2025, CPOC referred 25 complaints to PPD's Internal Affairs Division (IAD).

These charts show race and ethnicity demographic data from June complaints, as reported by complainants.

Race Distribution – June 2025

Ethnicity Distribution - June 2025

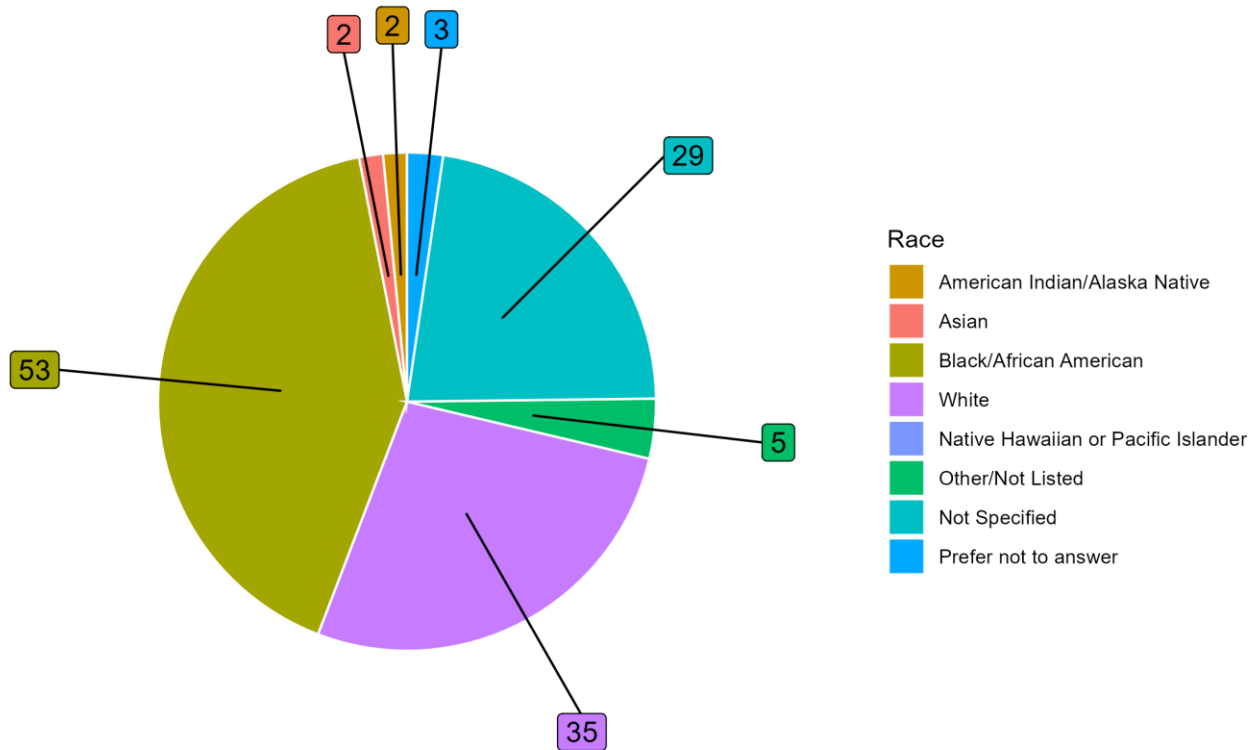


# Complaint Data: Demographics (YTD)

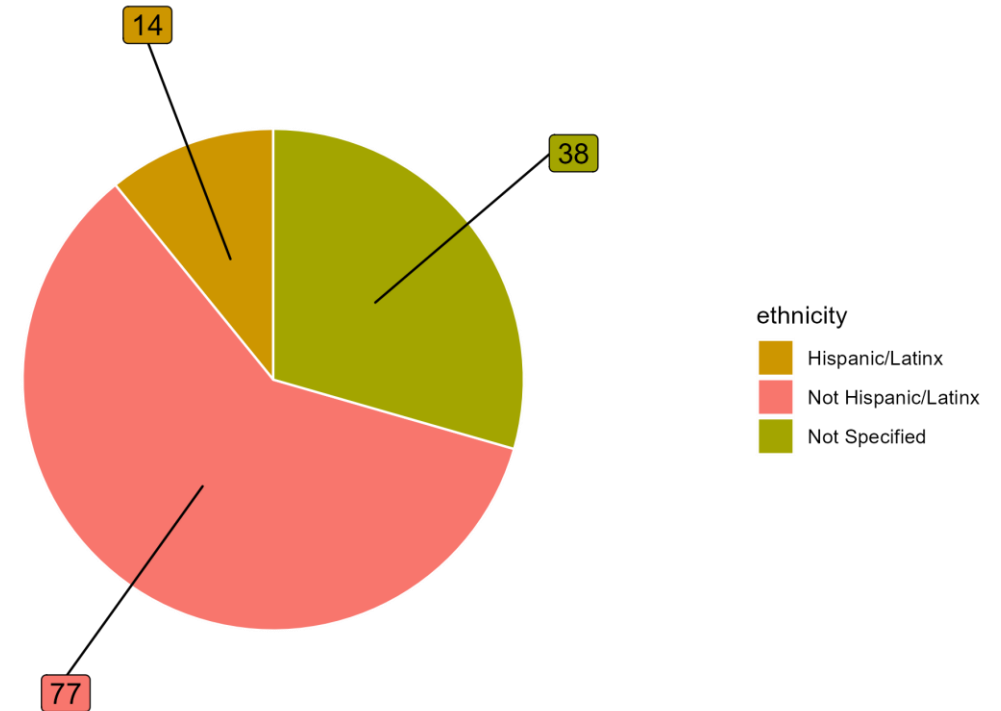
CPOC has referred a total of 129 complaints to PPD's Internal Affairs Division (IAD) in calendar year 2025.

These charts show race and ethnicity demographic data from 2025 complaints, as reported by complainants.

Race Distribution - YTD



Ethnicity Distribution - YTD

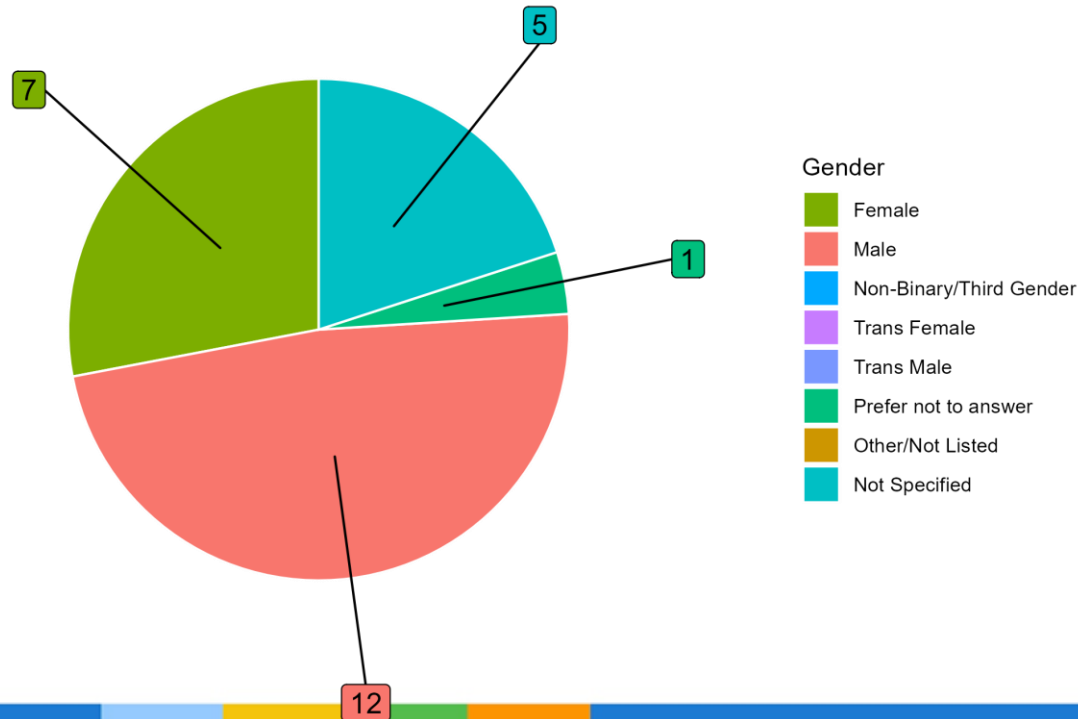




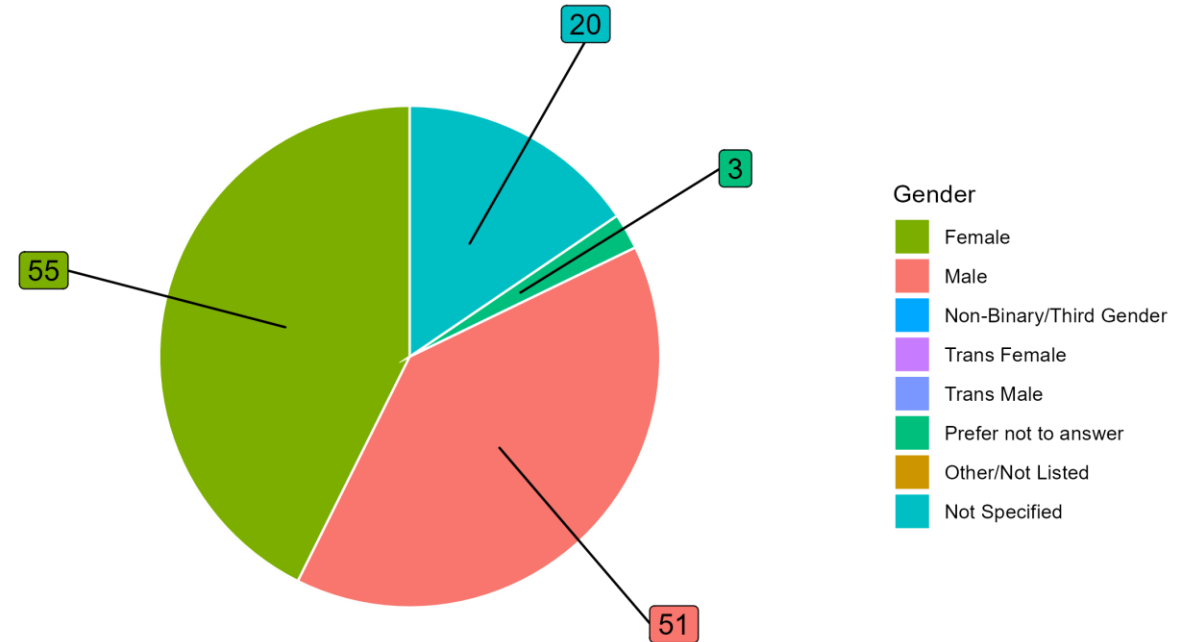
# Complaint Data: Gender Demographics

These charts show gender demographic data for the 25 complaints referred to IAD in the month of June 2025 (left) and all 129 complaints referred in calendar year 2025 (right), as reported by complainants.

Gender Distribution – June 2025



Gender Distribution - YTD



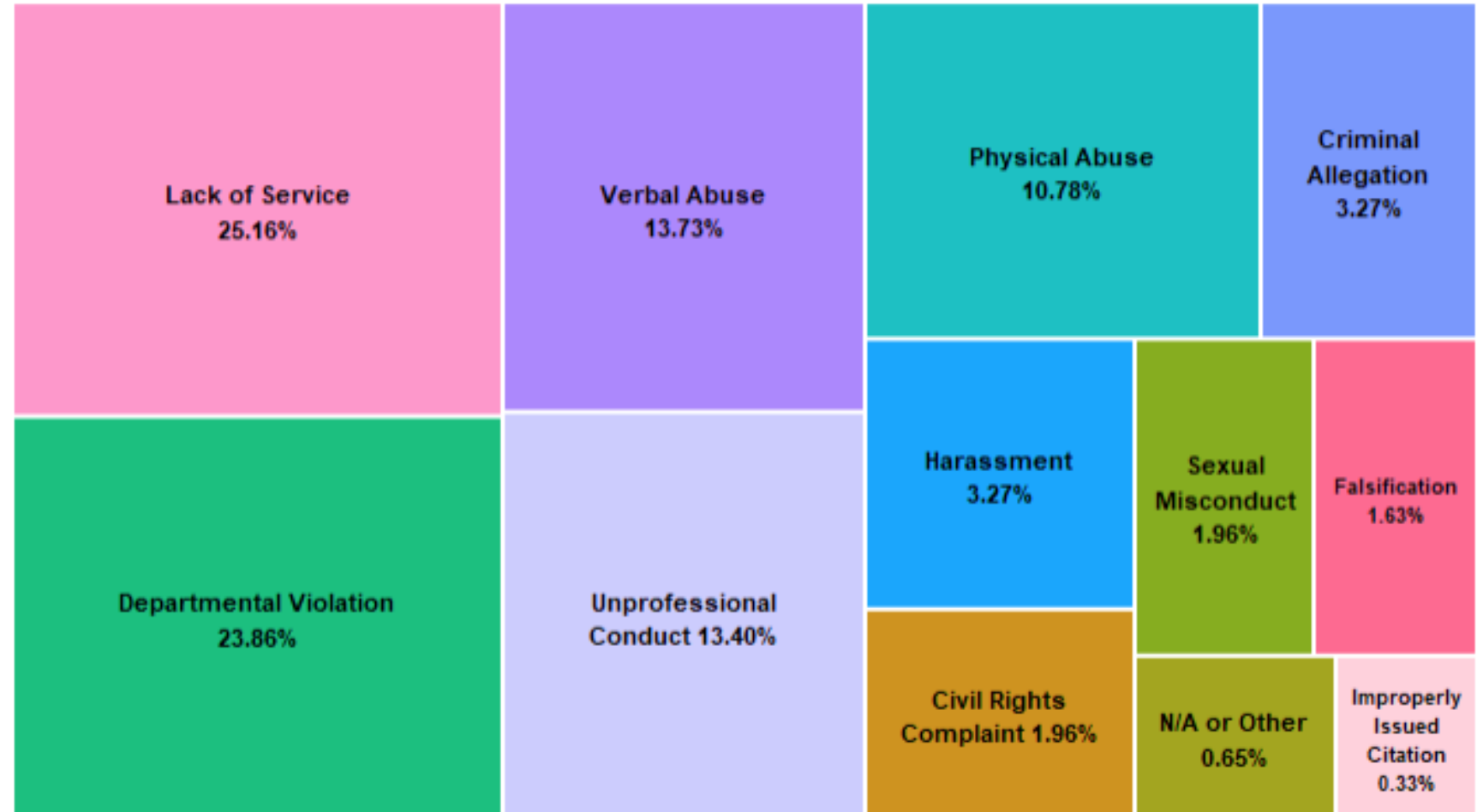
# Complaint Data: Allegations (June 2025)

Percentage of Allegation Types

The most common allegations reported by complainants are related to Lack of Service.

A single complaint can have multiple allegations.

“Departmental violations” which are explained further on the next slide.

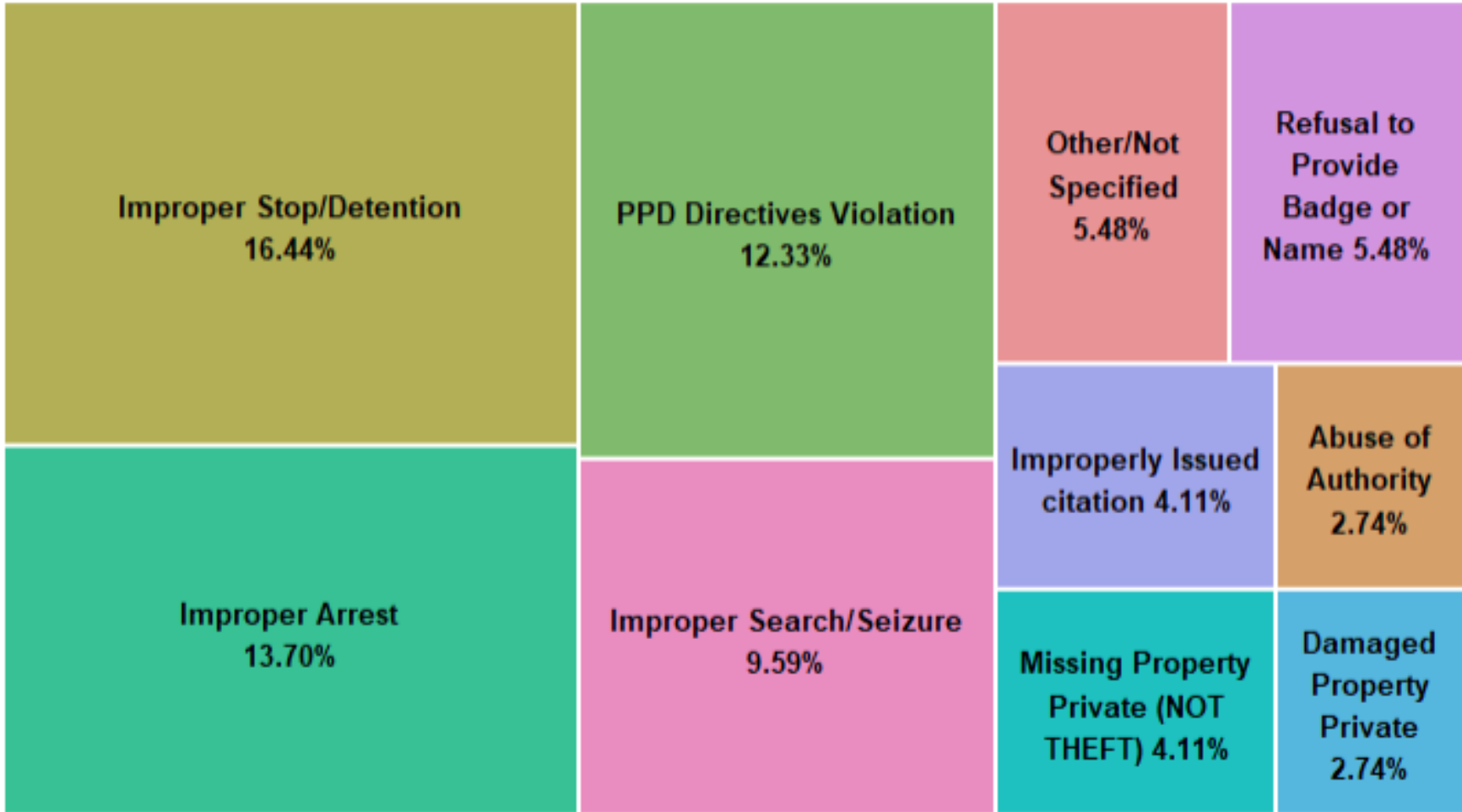


# Complaint Data: Departmental Violation subcategories

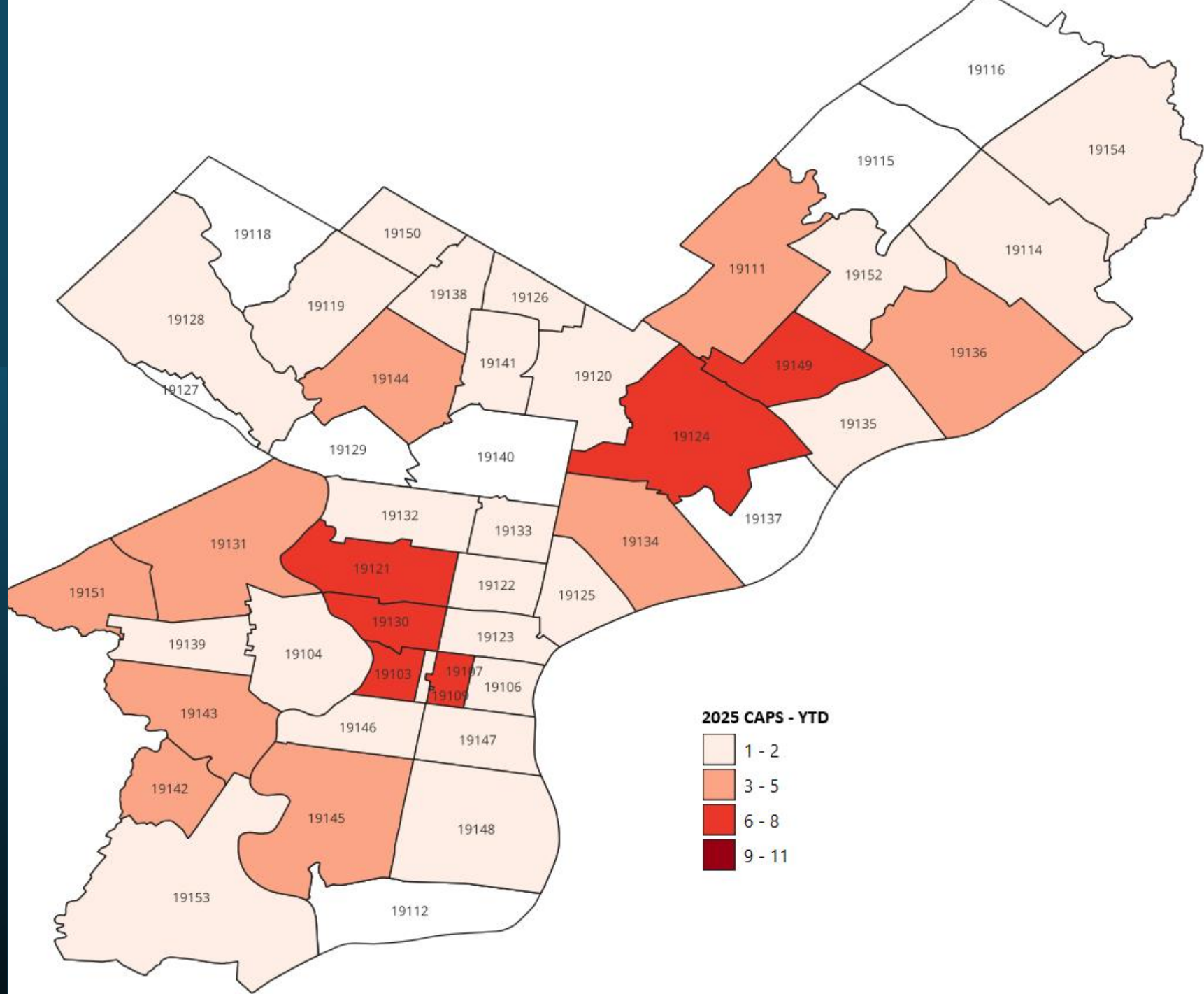
Top 10 Sub Allegation Types

This data shows the breakdown of each sub-category within the Departmental Violation Allegation type.

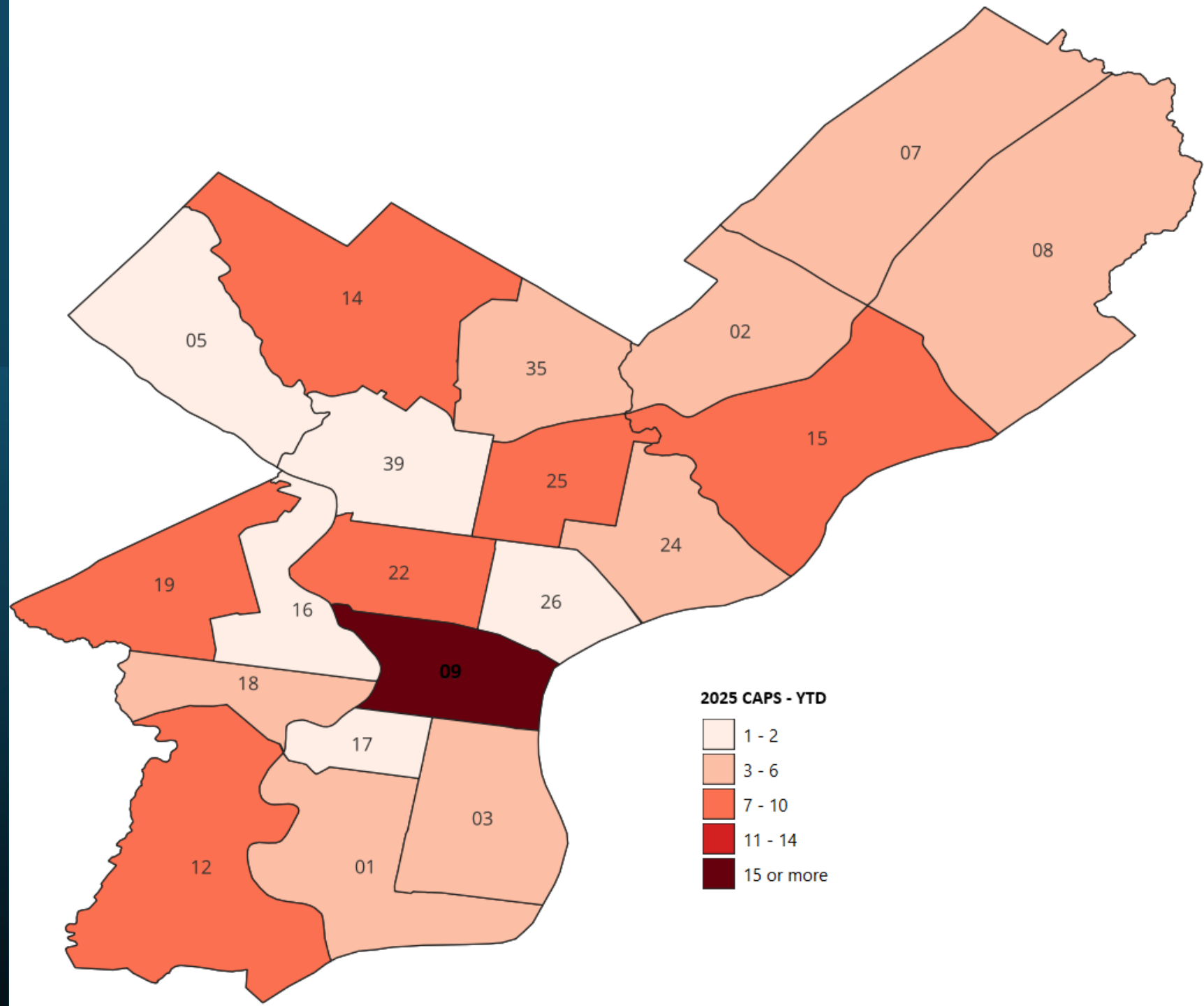
A single complaint can have multiple misconduct allegations.



# Complaint data (YTD) by zip code



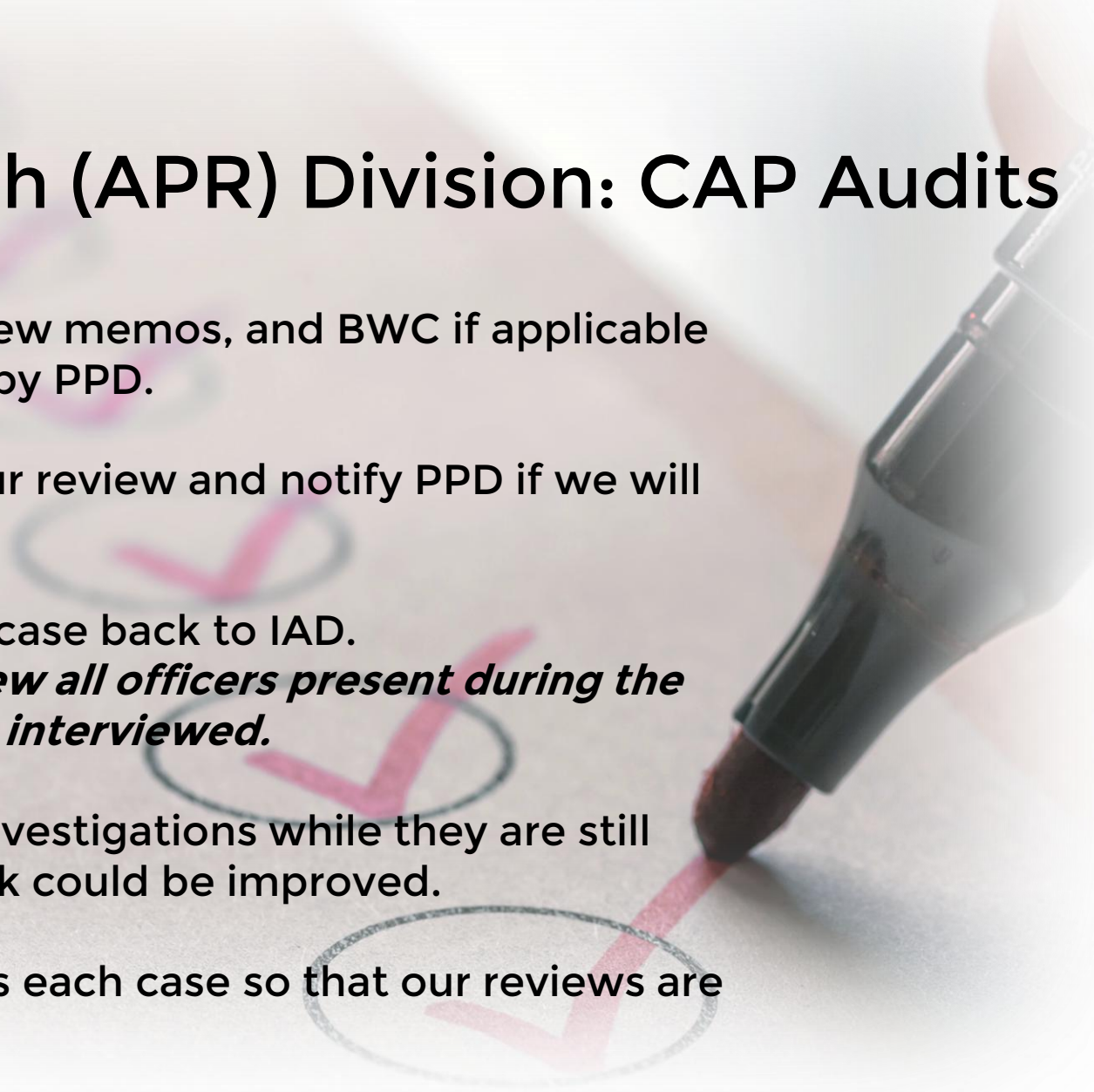
# Complaint data (YTD) by Police District








# Auditing, Policy, and Research (APR) Division: CAP Audits

- Reviews include all case file materials, interview memos, and BWC if applicable
    - Note: we only review materials provided by PPD.
  - Our team has 11 business days to complete our review and notify PPD if we will provide feedback.
  - We send specific recommendations for each case back to IAD.
    - Example: ***The investigator should interview all officers present during the incident or explain why officers were not interviewed.***
  - This allows civilian oversight staff to review investigations while they are still open and give feedback about things we think could be improved.
  - We use the same series of questions to assess each case so that our reviews are consistent.
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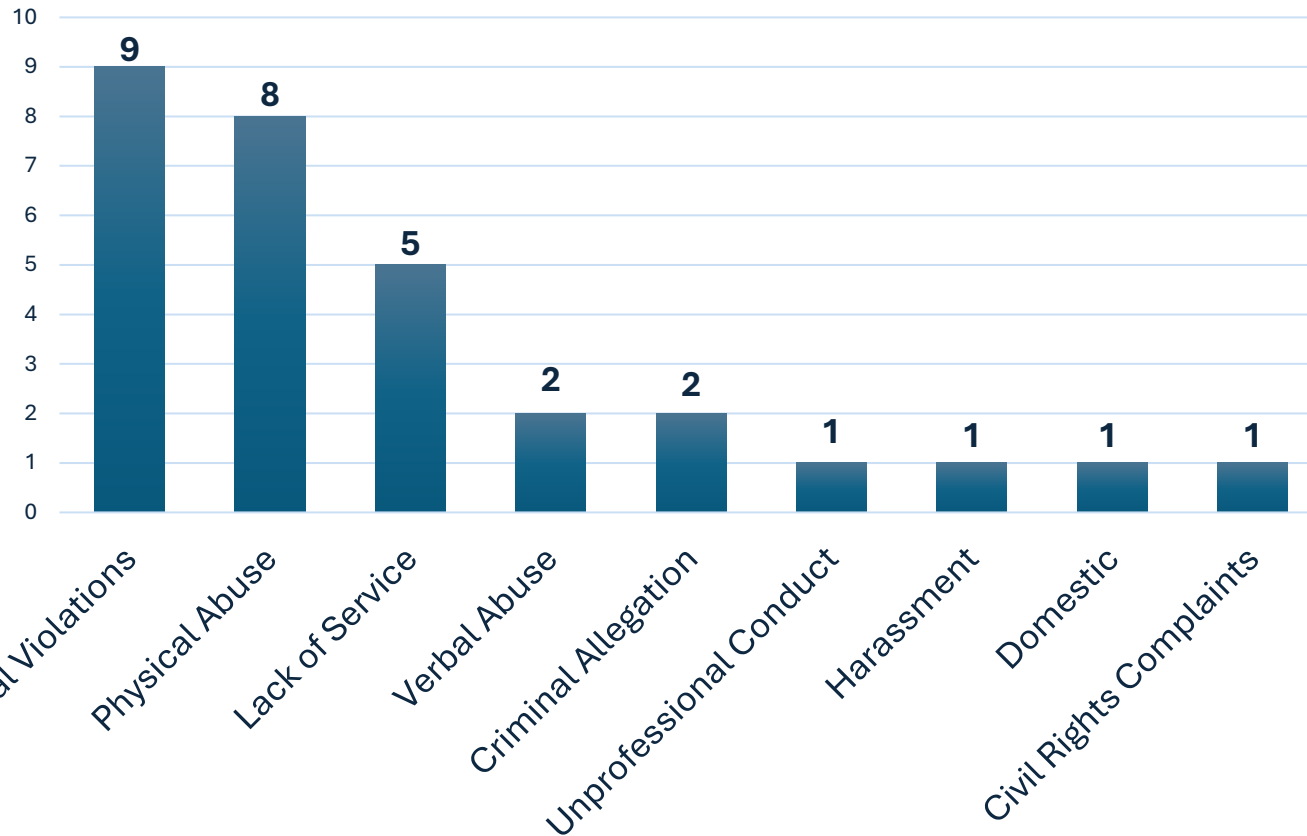


## APR Division: June Audits

- This report will cover the 30 cases we reviewed by their due dates during the month of June.
  - CPOC received 48 cases and reviewed 30 – 62%.
  - Of the cases reviewed, 3 were divisional cases and 27 were IAD investigations
- 

# APR Division: June Audits – Case Classification

**Case Classification**



- Most common in June were department violations (9) with physical abuse the next most common (8).
- Physical abuse cases are not typically this common. The breakdown of the subclassifications for these cases are below.

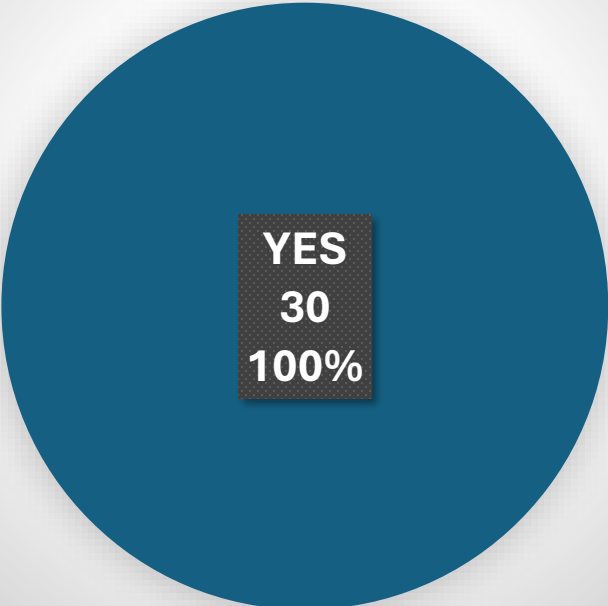
Physical Abuse Subclass	Count
Forced to Ground	1
Forcibly Grabbed	2
Forcibly Pushed/Slammed	3
Punched	1
Taser/CED/ECW	1
Grand Total	8



# APR Division: June Audits – Case Classification

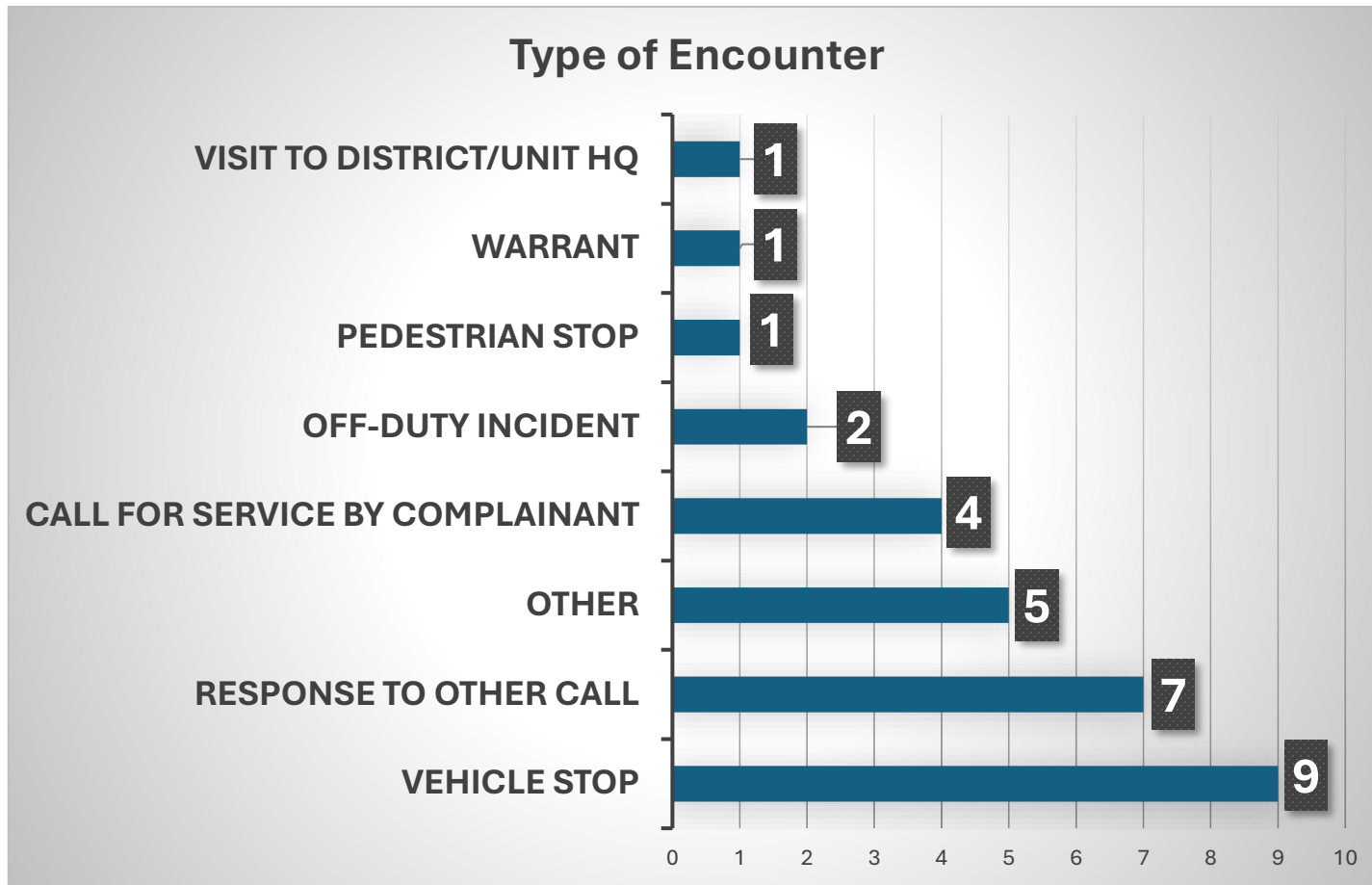
- For all 30 cases audited, the class and subclass were accurate!
- This is important because the classification determines how the complaint gets handled.
- Complaints classified as Verbal Abuse or Lack of Service are eligible to be handled at the division level by the officer's chain of command for rapid resolution
- This depends on the officer's complaint history
- IAD intake staff is properly considering all allegations present and properly classifying complaints

Were the selected classification and subclassification accurate?



YES  
30  
100%

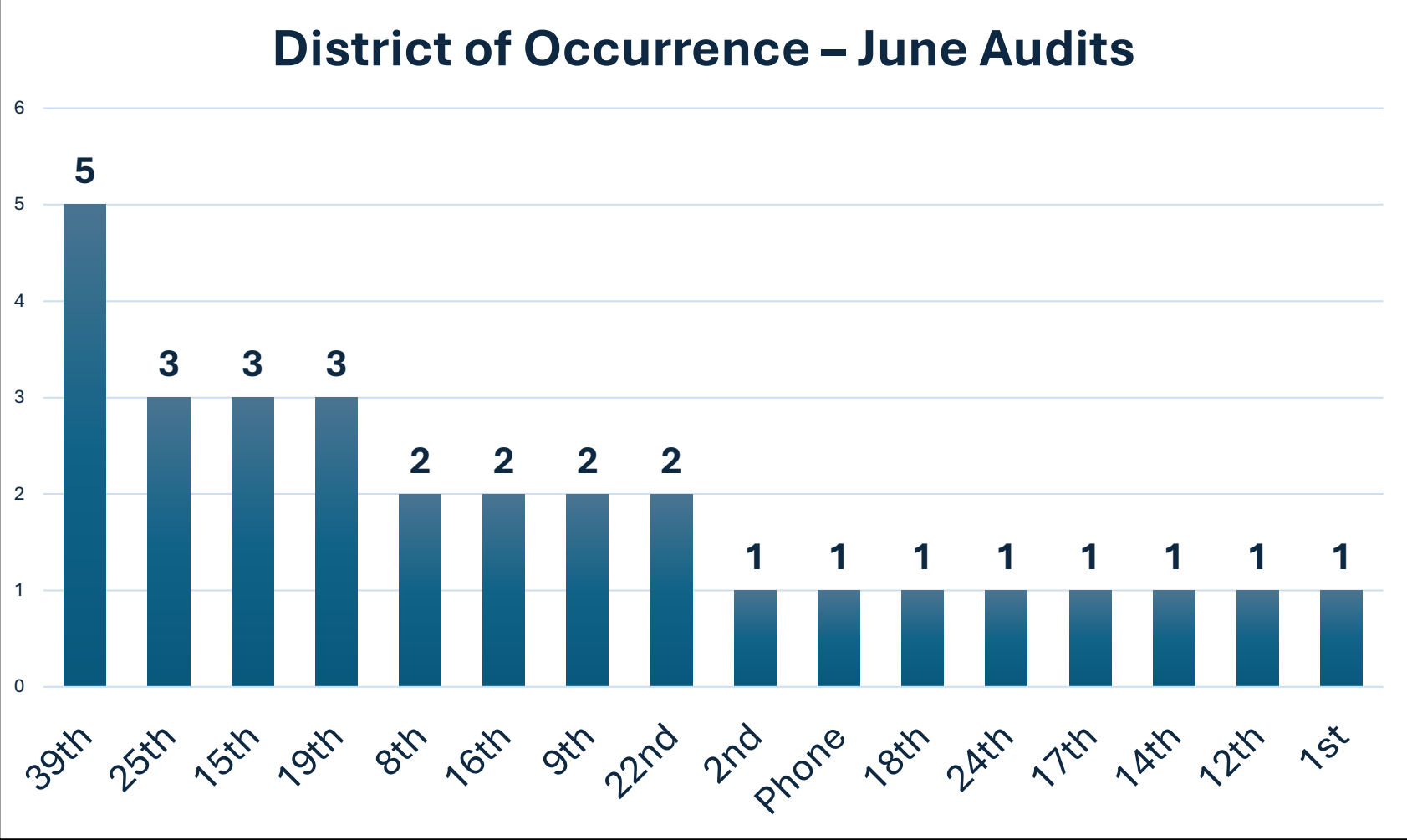
# APR Division: June Audits – Incident Type



This chart shows the types of police encounters that led to the complaint investigations audited in June.

Last month, call for service by complainant (9) and vehicle stop (8) were the two highest.

# APR Division: June Audits - District

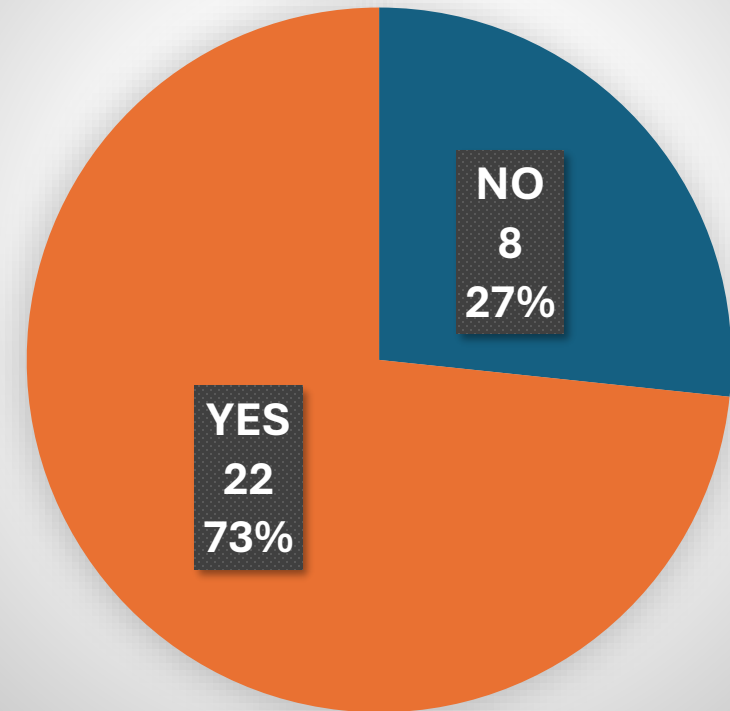


District YTD	Count
19th	19
15th	18
39th	16
9th	16
25th	11
24th	11
2nd	11
14th	10
35th	9
22nd	9
18th	9
8th	8
Phone	8
12th	7
16th	6
17th	4
3rd	4
1st	4
7th	3
Unknown	2
Outside Philly	2
5th	2
Airport	1
Online	1
Grand Total	191

# APR Division: June Audits

- 73% of cases were completed within 90 business days
- This is generally consistent with prior months, hovers around 75-80%
- Complaints are up and manpower is down, so maintaining this statistic is great

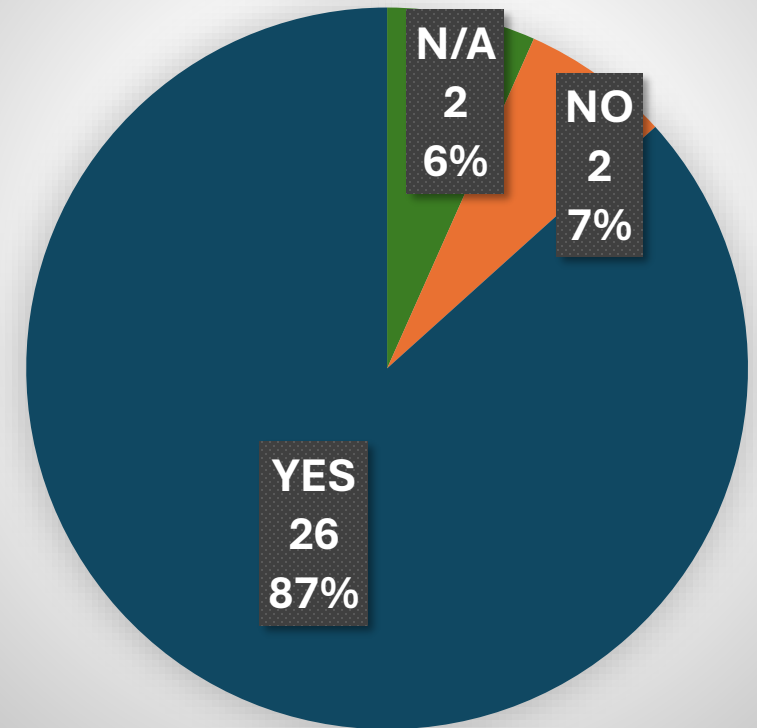
Was the investigation completed in 90 business days?



# APR Division: June Audits

- Most but not all cases had allegations ultimately listed against the correct officers
  - Similar to last month's stat (88% yes)
- This often looks like someone alleging that "officers" took an action, but the investigation shows that only one officer was responsible
- Accuracy is important here, as officers have stressed to us that allegations on their record matter.
- N/A examples:
  - Eagles parade bike officer, no way to identify, and complainant did not cooperate (listed against unknown)
  - Complainant clarified he had no complaint against police and no officers were interviewed

Were allegations listed against the correct officers?



# APR Division: June Audits

- In June we found that in all of the investigations audited, the investigator exhausted all resources to find the subject officers involved in the incident
- We also found all of the PC memos to be clear, and it was easy to understand the incidents based on how the investigators wrote
- It is rare to have any auditing metric hit 100%, so these are notable!

Did the investigator exhaust all resourced to ID officers?

YES  
30  
100%

Did the PC memo present a clear picture of the incident?

YES  
30  
100%

# APR Division: June Audits

1/3 (10) of the cases reviewed in June had 1 or more sustained findings.

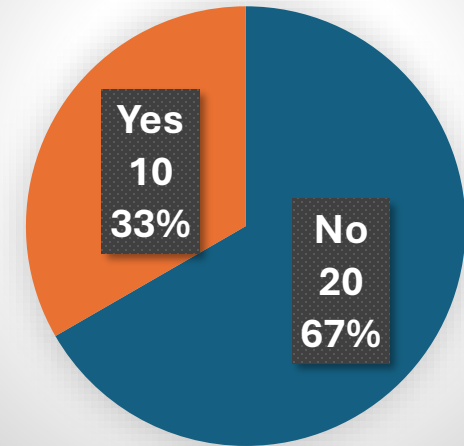
Most (80%) sustained at least one allegation originally made by the complainant.

This is unusual – last month, this was true for only 38%.

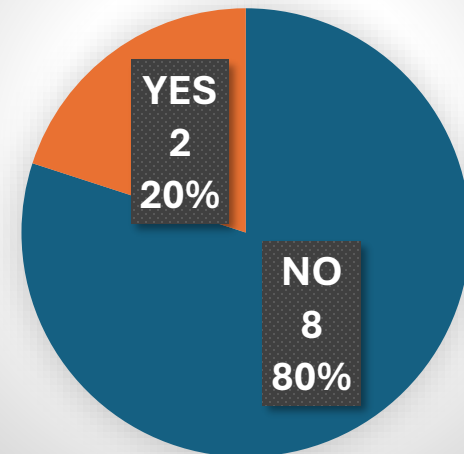
Typically, administrative violations are sustained more commonly than allegations made by complainants.

Admin violations are related to things like paperwork or other admin procedures, and do not relate to allegations made by a complainant.

Did the case have sustained allegations?



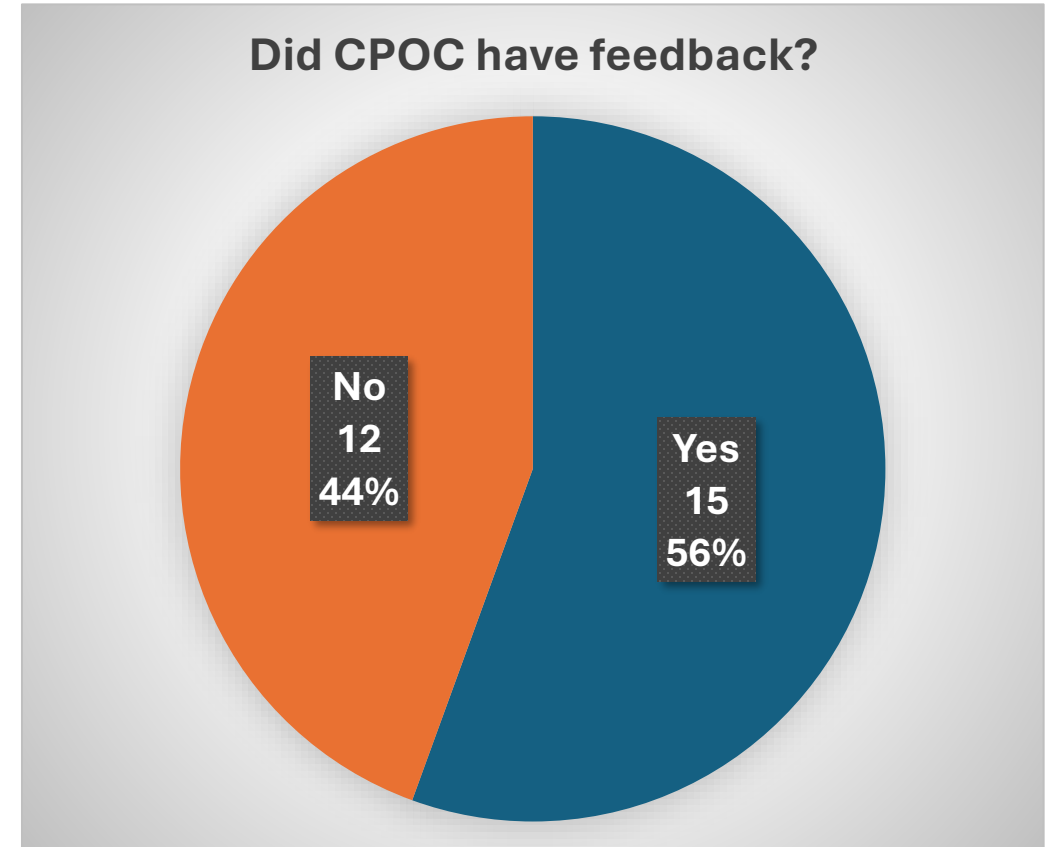
Did the investigation sustain only admin violations?



# APR Division: June Audits - Feedback

Of the 27 full investigations we audited, we sent feedback memos for 15 - slightly more than half.

In 2024 we had feedback for about 70% of cases, so this is a positive change!







# APR Division: June Audits - Feedback


In the 15 feedback memos we sent, we made a total of 34 recommendations

-Typically more than one rec per case

“Add missing admin violation(s)” was the most common recommendation, same as last month.


We continue to recommend that all violations present be addressed so that behavior can be corrected.

Recommendation	Count
Add missing admin violation(s)	12
Adjust analysis/findings to match evidence	5
Interview all officers	4
Include criminal case info	2
Index/missing documents	2
Add missing CAP allegation(s)	2
Inaccurate summary of BWC	2
Neighborhood survey issue	1
Check for BWC/note existence of BWC	1
Other recommendation	1
Contact all witnesses/make all attempts	1
List allegations against correct officers	1
<b>Grand Total</b>	<b>34</b>






# APR Division: Why do these things matter?

- Consistency across investigations is critical for the accountability process.
  - The only way to ensure all cases are properly addressed is to make thorough investigations a part of institutional muscle memory
  - We remain interested in standardizing investigations wherever possible to ensure consistency – recommendations to come in 2024 auditing report
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# APR Division: Other Recent Work

- BWC audit project
    - Team is squeezing this work in between audit work - very time consuming because videos can be very long
    - Results from first district being compiled while team moves on to the next district.
  - Complaint intake, PBI hearings
  - Candidate interviews taking place
  - Directive reviews
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Citizens Police Oversight Commission

# Thank you for coming

Questions or comments?

Please raise your hand, type your question in  
the chat, or contact us:

[cpoc@phila.gov](mailto:cpoc@phila.gov) or (215) 685-0891



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