

# Animal Assistance Policy for Participants

## Your animal must:

- Be leashed or in a cage or tank.\*
- Be up to date on rabies vaccines.
- Be under your total control

## You must:

- Feed your animal and take care of its toileting needs. For an ESA, provide a doctor's letter saying how your animal provides assistance or emotional support due to your disabilities.

## Policy Requirement:

- If your animal is not under your total control or you fail to take care of your animal, the animal can be excluded from the shelter. You will be welcome to return without the animal.

*Do you have a disability  
and a service dog or  
emotional support  
animal (ESA)?*

You have the right  
to bring your service  
dog or emotional  
support animal with  
you to City homeless  
shelters!



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**If your reasonable accommodation  
request is denied, you can ask for the  
OHS Compliance Team to  
review your request.**



Scan the QR code or visit  
**<https://tinyurl.com/36c4dr4z>**  
to appeal a denial of a reasonable  
accommodation.