1515 ARCH STREET 11[™] FLOOR PHILADELPHIA, PA 19102 (215)685-0891 Phila.gov/CPOC CPOC@Phila.gov

CPOC October 2024 Complaint Referral Report

In October 2024, 20 complaints of police misconduct were received by CPOC and referred to the Philadelphia Police Department (PPD) Internal Affairs Division (IAD). So far in 2024, CPOC has received and referred a total of 166 complaints to IAD.

Summaries of the 20 complaints from October 2024 are below. All demographic data is reported by complainants. These complaints only represent complaints submitted directly to CPOC and do not include complaints filed directly with PPD.

These summaries are allegations made by complainants, they do not represent any findings or conclusions.

Date Received	Demographics	Division	Summary
10/2/2024	Anonymous	South	The complainant attended a Phillies game at Citizens Bank Park and experienced several issues with disability accommodations by stadium staff. Police were called to the scene to intervene. The complainant was forcefully grabbed by police and escorted to a holding cell. The complainant was denied access to the restroom after multiple requests while in the holding cell and ultimately soiled themselves.
10/2/2024	F	Central	The complainant was being physically assaulted. A nearby security guard intervened, but three police officers nearby did nothing to intervene. After being confronted, the officers were rude, and did not attempt to locate the suspect or assist with the complainant's request for medical attention.
10/3/2024	F – B/AA	Central	The complainant's khimar (religious covering) was removed while in police custody. The complainant did not receive the khimar back despite explaining its significance.
10/7/2024	M – B/AA	Central	The complainant's child was attacked by their ex-spouse. The child left the house and attempted to call 911 to receive service. While an officer responded to the scene, they did not provide any service, including the complainant's request to transport the child to a bus station.
10/11/24	F – B/AA	North West	Police were called for a non-violent matter, but by the time the officer arrived, the issue was resolved. The officer was aggressive in questioning the complainant. The officer also placed their hand on their firearm in a threatening manner. Additionally, the officer's badge was covered and the officer did not provide name or badge number.
10/15/24	Anonymous	East	The complainant was returning home. As they pulled into the parking lot where they live, they were almost hit by several police vehicles traveling in the wrong direction in the parking lot. The officers yelled at the complainant and were rude.

10/16/24	Anonymous	North West	The complainant has called the police over fifteen times about drug dealing and related shootings on their block, with no response from PPD.
10/16/24	M – W	NA	The complainant claims two detectives released their personal information, including their address, which has resulted in harassment and a shooting. The officers have also falsely told people the complainant committed certain crimes.
10/17/24	M – B/AA	South West	The complainant was pulled over by police due to headlights being off. The complainant was pushed, improperly arrested, and their vehicle was searched and damaged. The officers also refused to give their name and badge number upon request.
10/20/24	M – B/AA	South West	An off-duty officer nearly hit the complainant's vehicle while driving, then followed them for several blocks. Police eventually pulled the complainant over in a marked vehicle and confirmed the individual "stalking" their vehicle was an off-duty officer. Police gave the complainant a citation at the instruction of the off-duty officer, which is a violation of PPD policy.
10/21/24	F – B/AA	East	The complainant called 911 to report that someone was coming to their house with a weapon to attack their child. Police refused to send anyone in advance. The complainant called 911 when the individual was outside their house and stayed for over an hour. Police still refused to assist with the circumstance and never responded to the address.
10/21/24	F – W	North East	The complainant arrived at the District for a custody exchange of their child, as outlined in their custody agreement. The other parent sent a text saying they were going to come the following week, a violation of the custody agreement. The complainant went into the district to file a report about the custody agreement violation. The officer was very rude during the interaction and the report failed to include accurate and correct information.
10/21/24	Anonymous	North East	The complainant witnessed an officer parked in their marked vehicle asleep on duty, in an Auto Zone parking lot.
10/23/24	М	East	After their vehicle was vandalized, the complainant filed a report at the district. The complainant later called the district again for more information on the progress of the investigation and was told "the issue was too small" for investigation which left the complainant feeling unheard and disrespected.
10/23/24	F – W	East	The complainant witnessed an officer in a marked police vehicle scream "broke bitch" at another individual while children were present.
10/26/24	F – W	North East	The complainant was denied a domestic violence report by police, even after providing ample evidence that the person she has a PFA against violated the order. The complainant alleges that the officer denied her request for a Spanish-speaking officer and threatened to arrest her if she refused to leave the district.

10/28/24	F – W	Central	The complainant went to file a police report at the District and spoke with an officer and a supervisor. The complainant felt they were not listened to and found the experience frustrating. CPOC Staff requested a copy of the report at the request of the complainant. Upon review of the report, the complainant noted several inaccurate pieces of information that did not match what they told the officer.
10/28/24	Anonymous	North West	The complainant got into an altercation with an off-duty officer while walking home. The officer shoved them to the ground, pointed a gun in their face, and threatened to kill them.
10/31/24	[Redacted]	[Redacted]	The complainant provided anonymous information to PPD, then found out their identity had been disclosed.
10/31/24	F-B/AA	North West	The complainant reported that her child has been missing for over three weeks and PPD Detectives are not responding to her calls requesting a status update regarding her case.