

Norman Wooten

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To:WaterRateBoard <waterrateboard@Phila.gov>

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Norman S. Wooten, email - phone number - Question - is it a way that you can let a person know they hit the button for paperless bill by mistake? I hit paperless by mistake, wondering where is my bill for three or four months. When I get it it's 500 something dollars, when I inquired about it I was told I applied for paperless billing. If I did it it was definitely a mistake. Seems to me like it should be some kind of way to correct that before the bill adds up