

Re: Today's hearing Confirming address

WaterRateBoard <waterrateboard@Phila.gov>

Mon 5/13/2024 3:01 PM

To: Jessica Ragusa

From: Jessica Ragusa

Sent: Friday, May 10, 2024 12:23 PM

To: WaterRateBoard <waterrateboard@Phila.gov>

Subject: Today's hearing Confirming address

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Hi,

I spoke at the hearing earlier and realized that my address was not verified. Confirming it is Philadelphia, PA 19148 and I am a PWD customer.

I thank you for the opportunity to speak and hope that subsequent communication plans for all hearings are handled with equal zeal -- advanced notice, direct email, social -- as this one has. Most specifically those around overall rate increases not just those tied to easily debatable topics and subsidies.

Many thanks again,

Jessica Ragusa