

Alice Wright

To: WaterRateBoard

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Related to the comment belowwhy are low income customers always the reason for the lost revenue from discounted bills. Where are the corporations, businesses and industries in taking responsibility for their use of the air, land and water to make billions of dollars but not be financially responsible for contamination they created through their business.

Definition of low-income customers ... Qualifying income is so low, doubtful many don't own property to take advantage of assistance.

Lead Pipes in residential homes instructions...

PWD filing is a part of an annual reconciliation proceeding established by the Rate Board to recover lost revenue from discounted bills issued through the Tiered Assistance Program (TAP). TAP allows low-income customers to pay reduced bills based upon a percentage of their household income.