Philadelphia Water Department Reconciliation of the Tiered Assistance Program Rate Rider Surcharge Rates (TAP-R) as of September 1, 2024 Data Requests of the Public Advocate Set 2

- PA-TAP 2-1. Reference the response to PA-TAP 1-10(d) ("Total Senior Citizen Discount amount for February 2024: \$13,645.03"). Please confirm that this is the total amount of the Senior Citizen Discount provided to the 5,642 customers who were enrolled in TAP through the IDEA pre-qualification process in February 2024.
- PA-TAP 2-2. Reference the response to PA-TAP 1-10(e) ("Average monthly TAP bill, as calculated based on income (presumed at 133% FPL): \$54.42"). Please explain:
  - a. What is the basis for the presumption that household income for IDEA pre-qualified customers is 133% FPL?
  - b. Has the City utilized actual household composition for purposes of enrolling IDEA pre-qualified customers? If not, please explain any assumptions or presumptions utilized in determining household composition.
  - c. Does the City inform IDEA pre-qualified customers of the income and/or household composition assumptions/presumptions utilized to enroll them in TAP? If so, please provide a copy of any communications or correspondence utilized for that purpose. If not, please explain why not.
  - d. Please provide a sample copy of the correspondence sent to IDEA prequalified customers to inform them of their enrollment in TAP.
- PA-TAP 2-3. Please supplement the response to PA-TAP 1-10 to include information regarding IDEA pre-qualified customers enrolled in TAP in March 2024.
- PA-TAP 2-4. Reference the response to PA-TAP 1-1.
  - a. Does IDEA prequalification assure that those who are prequalified by IDEA would definitely become TAP participants?
  - b. Is IDEA prequalification the same (or equivalent to) TAP enrollment?
- PA-TAP 2-5. Reference the response to PA-TAP 1-1(a). Specifically, what are the TAP protections that enrolled customers receive immediately.
- PA-TAP 2-6. Reference the response to PA-TAP 1-1(b).
  - a. Please explain the process that enables IDEA to pre-match candidates to the WRB billing system.

- b. Was it assumed that because 34,000 customers were not already TAP participants, they would satisfy the eligibility criteria for enrollment?
- c. Please explain what "WRB could sustain 12,000 pre-qualification enrollments per month" means.
- PA-TAP 2-7. Reference the response to PA-TAP 1-2, How many of the 6,361 increase in TAP Participants were IDEA-prequalified enrollees?
- PA-TAP 2-8. Please provide support for PWD's estimate (see page 4 of the Proposed Reconciliation Statement Formal Notice) that its TAP-R would increase a typical residential customer's bill by \$4.43. Please specifically explain why this estimate varies from the \$4.60 calculated increase for a residential customer using .45 MCF with proposed \$4.19 (water) and \$6.04 (sewer) TAP-R rates per MCF (.45 x (\$4.19 + \$6.04) = \$4.60).