# Rental License Requirements



#### Who needs a rental license?

- The owner of any dwelling unit, multiple family dwelling, rooming house, dormitory, hotel, one-family dwelling, two-family dwelling, or rooming unit let for occupancy must obtain a rental license. No person shall collect rent with respect to any property that is required to be licensed a valid rental license has been issued for the property.
  - The individual condo owner is responsible to maintain a license if letting their unit.
- Licenses are non-transferrable. If a new owner purchases the property or the owner-entity is restructured, a new rental license is required.

# **Rental License Details**

•Cost. \$63 per dwelling unit. There is no fee for owner-occupied dwelling units. Subject to increase.

•Renewal late fee: If you renew your license more than 60 days after the due date, you will be charged 1.5% of the license fee for each month since the license expired.

•Licensing period. License becomes effective on date it is approved OR outstanding balanced paid (whichever is later). Valid for 365 days and available for renewal 45 days prior to expiration.

•License closure. If you are no longer renting a property, you must contact L&I to close the license.

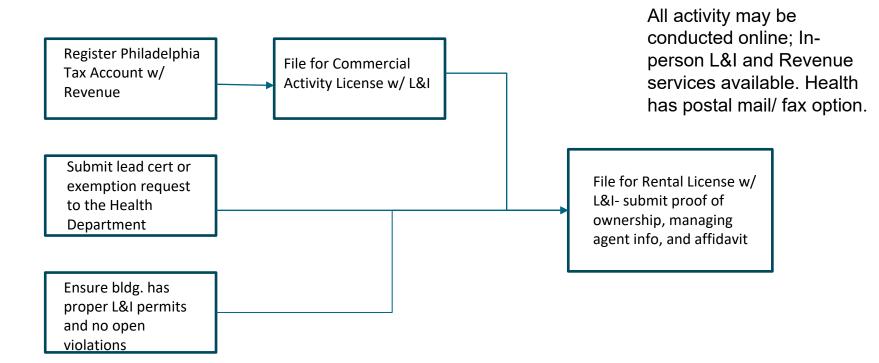
•**Processing time.** Applications filed by appointment are processed as customer waits. Applications filed online are processed within 5 business days.

License Requirements

#### The following items are required to obtain a Rental License:

- O Philadelphia Tax Account
- Commercial Activity License
- Lead-Safe or Lead-Free Certification
- Proof of Legal Occupancy
- O No Open Violations
- Proof of Ownership
- Identification of Managing Agent, if applicable
- Affidavit of Non-Rental, if applicable

#### **Rental License Requirements**



### Philadelphia Tax Account

- If you do not live at the property OR there are more than 4 units, you must file Business Income and Receipts Tax (BIRT) with the Department of Revenue.
  - Exception: Registered Non-Profits
- No license may be issued or renewed by the Department of Licenses and Inspections unless the licensee:
  - Has an open tax account;
  - Filed returns;
  - Is not delinquent on any City of Philadelphia tax
- Any changes to tax structure/ account require an update to L&I license

#### Philadelphia Tax Account



• Open a tax account, verify status, or make payment with the Department of Revenue through the online tax center OR in-person at the Municipal Services Building or satellite office.



• A <u>Commercial Activity License</u> (CAL) is required if the property is not owner-occupied, or the property is more than 4 units. This license links all of your businesses and the legal entity you registered for your <u>Business Income and Receipts Tax</u> (BIRT).

• An Activity License Number is required if the property is owner-occupied and has 4 units or less OR the entity is registered as a non-profit with the Department of Revenue. This is NOT a required licensed- it is a registration number needed to do business with L&I.

# **Commercial Activity License-Application**

- This is a lifetime license with no associated fee.
- You will need your Phila Tax Account Number, and the SSN/EIN/PHTIN associated with the tax account to file the license application.
- You must have an open and compliant tax account to obtain the license.
- CAL issued immediately and Activity License Number processed within 5 business days.
- If your company is not publicly traded, you must provide the name and mailing address of up to two persons with the greatest interest. This is public information that may be published to the City website.

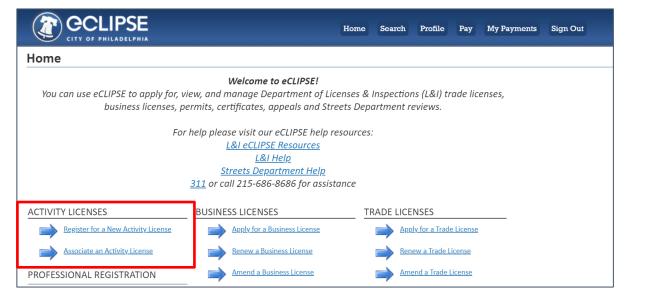
### **Commercial Activity License**

- This license is issued to the legal entity- not the property.
- The Commercial Activity or Activity License must be issued in the same name as the legal entity under which BIRT is filed. Exception:
  - Disregarded Entities
  - Spousal/ Domestic Partner Relationships
- Only one Commercial Activity License may be issued per tax account.
- If you modify your tax structure (i.e., change from individual to company; create a disregarded entity), you need a new Commercial Activity License.

#### **Commercial Activity License-eCLIPSE**

- eCLIPSE is L&I's online permit and license system.
- You must obtain or associate your CAL (on-line or in-person)

before you can submit a rental license application in eCLIPSE.



eclipse.phila.gov

#### Commercial Activity License-eCLIPSE

Visit Phila.gov/li for step-by-step instructions on associating a license. This will be required if you obtained your license prior to 2015 OR filed in-person at the MSB.

CITY OF PHILADELPHIA						
How to Associate your Activity License in eCLIPSE						
Step 1: Sign in to eCLIPS	SE					
Step 1.1: Go to https://e	eclipse.phila.gov		Welcome to eCLIPSE.	Eoreot.Email		
Step 1.2: Enter your reg	gistered email address	and password	Address: Password:	Address?     Foreos     password?		
Step 1.3: Click 'Sign In'						
Step 2: Click on 'Associa	te an Activity License	ə'.				
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ACTIVITY LICENSES BUSINESS LICENSES TRADE LICENSES						
	Register for a New Activity License     Associate an Activity License	Apply for a Business License	Apply for a Trade License			
L	PROFESSIONAL REGISTRATION	Amend a Business License	Amend a Trade License			
	Booly for a Resistration		Associate a Trade License			
	PERMITS & CERTIFICATES	OTHER				

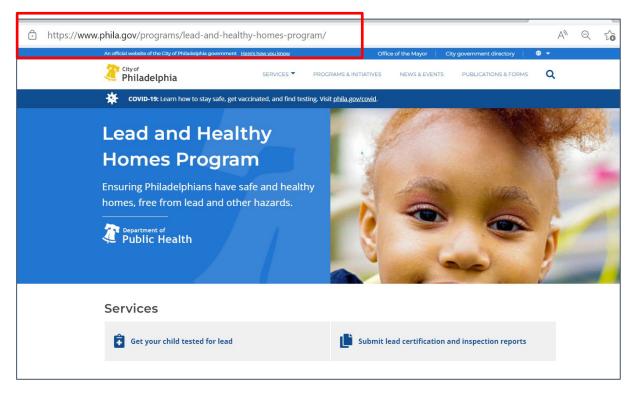


- Beginning October 1, 2020, landlords are required to test and certify rental properties as leadsafe or lead-free, regardless of a child's age, in order to execute a new or renewed lease or receive or renew a rental license.
- Requirement was phased in by zip code- full implementation in Oct 2022.
- Only dormitories and buildings constructed prior to 1978 are exempt.
- Review Health Departments 'Lead and Healthy Homes Resources for Landlords ' for complete information.



- If the property was built before March 1978, the landlord must contact an Environmental Protection Agency (EPA) certified lead dust sampling technician (LDST) to perform a lead-safe dust sampling test in the home or property unit.
- Landlord must upload their dust wipe results and certificate to the City Lead Certification Submission Site.
- Exemption form and instructions available on Lead and Healthy Homes site.
- No rental license will be issued or renewed unless results for each unit are submitted through the online portal (fax/mail option also available).
  - Note: if the number of units on license must be reduced, you must submit a license amendment to L&I.
- Lead-safe certs expires after 4 years. New test must be performed and uploaded before license renewal.

#### Lead-Safe or Lead-Free Cert





Before a rental license can be issued <u>for more than one unit</u>, it must be demonstrated that the building is legally occupied in accordance with Zoning and Building Codes. Proof of Legal Occupancy must be provided in one of the following forms:

- Rental License Number for SAME number of units issued in the past 3 years.
- Certificate of Occupancy (or TCO) identifying number of units.
- Zoning permit identifying number of units. A zoning permit will only be accepted if the use was established prior to 2000 and owner can affirm continuous use.

Note: If the number of units has or will be altered, a building permit and new Certificate of Occupancy are required.

# **Proof of Legal Occupancy**

Property may be researched at atlas. Phila.gov

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Visit phila.gov/li for information on obtaining copies

#### Get a copy of a license, permit, or violation

#### Service overview

You can access information from the **Department of Licenses and Inspections** (L&I) online at no cost, including:

- Business license information.
- Certificate of Occupancy information.
- Construction permit details.
- Lawful Occupancy Sign information.
- Violation information.
- Zoning records.

You can also request copies of permits, licenses, certificates, and some plans.

Any requests for information exceeding these services must be filed through a  $\underline{\textbf{Right to}}$ 

### **Proof of Legal Occupancy**



Commercial Leasing Notice on City website provides instructions and tips on verifying legal use:

https://www.phila.gov/documents/commercialleasing-notice-guide/

Warning: A property cert documents last use on zoning record only. It does not positively identify legal use and occupancy.

# Violations

- The rental property must not have any outstanding L&I violations of the Phila Building Construction and Occupancy Code. To check for violations on a property, visit <u>atlas.phila.gov</u>.
- To comply violations, contact the Inspector at the appropriate L & I District office.
  - To find which district your rental property is in visit <u>Phila.Gov About-contact us</u> to use the interactive map. Enter the property address to see the district. District contact information is located on the same page.
- A rental license may be issued if there is a timely appeal of the violation filed. You must schedule an appointment with L&I to request the exemption.
- If you have a violation on a shared retaining wall, schedule an appointment with L&I to determine if you are eligible for an exemption.

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# Rental License Application

# Are you ready to file?

#### Confirm that you have:

- ✓ Open and compliant Philadelphia tax account
- ✓ Commercial Activity License (or Activity Registration)
- ✓ Lead Cert uploaded through Health Dept Lead and Healthy Homes Submission Site
- ✓ Verified legal occupancy (except single family dwellings)
- ✓ Verified that there are no open violations on the property

# Information Needed for Rental License

- Address registered with the Office of Property Assessment (OPA)
- Proof of Ownership
- Managing Agent Information, if applicable
- Affidavit of Non-Rental, if applicable
- Type of Occupancy
- Natural Person Information

Review rental license page at phila.gov/li for complete information

### Rental License Supplemental Info



\*\*\*DO NOT MAIL THIS APPLICATION\*\*\*

Licenses and Inspections

#### **Rental License Supplemental Information**

This mandatory supplemental form must be completed and submitted / uploaded with a New Rental License Application.

Ow	nership Information		(A)	Owner's Inforr	nation							
۹)	Owner's Information: Provide the address and owner of the property being rented.											
	Select if the property is owned by an individual or company.			Owner is an:	r Name:							
	<b>Note</b> : If the legal entity is a "company" then provide the contact information for any						lf "No", ei	nter owners' inforr	nation below:			
	natural person with more than 49% equity interest in the property. If no individual has			Owner 1:	First Name	Last Nam		Owner 2:	First Name		st Narr	ie
	such an interest, provide contact information of two (2) natural persons with the largest equity	1		Mailing Address	5:Stree	et Address		Mailing Address		Street Address	1	
в)	interest in the property. <b>Proof of Ownership</b> : Provide a copy of the proof of ownership in			City		State	Zip	City		Sta	ate	Zip
	the form selected.		(B)	Proof of Owne	rship							

Walks you through application requirements. Must be uploaded with license application.

Explanations and directions in the margin.

### Section 1A- Ownership Information

- If owner is a non-public company, must provide contact information for a person with more than 49% equity;
- If none, then provide info for two persons with largest interest.
- Must include even if provided on your CAL.

(A)	Owner's Information
	Property Address:
	Property Owner Name:
	Owner is an: Individual(s)
	Dwner 1:         Owner 2:           First Name         Last Name
	Aailing Address: Mailing Address: Mailing Address:
	City State Zip City State Zip

#### Section 1B- Proof of Ownership

#### (B) Proof of Ownership

1. Proof of ownership must be submitted with the application. Please select the form of proof provided:

Deed	Settlement Sheet

Office of Property Assessment (OPA) record (May be printed at <u>https://property.phila.gov/</u>)

- Other (Describe):
- The license shall be issued in the name of the property owner. The Philadelphia Tax Account, Commercial Activity License, and Deed must all be registered in the same name unless meeting an exception. Select the option that applies to this application:

License will be issued to the owners as listed on the ownership record.
(Ownership corresponds to Activity License and Philadelphia Tax Account registration)

License will be issued to a disregarded entity.

(The ownership record identifies the disregarded entity, the Activity License is issued in the name of the primary company or disregarded entity, and the Philadelphia Tax Account for primary company indicates relationship)

License will be issued to one of the spouses or domestic partners listed on the ownership record.

(The Activity License is issued in the name of the individual applying for the license and both partners are listed on the Philadelphia Tax Account)

License will be issued to one of the individuals listed on the ownership record.

(The Activity License and Philadelphia Tax Account are registered to the individual. The individual will provide a signed statement with the license application affirming that they are solely responsible for the collection of rent and meeting all obligations of the rental license)

<sup>City of</sup> Philadelphia	Property				
			Back		
PHILADELPHIA, PA					
owner PHILA MUNICIPAL AUTHORITY			OPA Account Number 782:003200 Malling Address Munopal bevices to ged in Patalogente PA 0002		
Property assessm	ent and sale infor	mation			
Assessed Va	lue		\$64,396,800		
Sale Date			03/28/1990		
Sale Price			\$50,381,816		
ssessment (OPA).		erly part of the Board of Revis es not have a Hom	ion of Taxes (BRT) and some City records may still use that name. Source: <b>Office of Property</b> estead Exemption		
If you qualify for th	e Homestead Exemptio	on on your home, apply befor	re December 1 of this year.		
You may also be eligible for other programs to help reduce your taxes, like the Senior Citizen Tax Freeze or Long-time Owner Occupant Program. Additionally, not all properties are eligible for the the Homeszeed Exemption. Check the guidelines.					
The estimate below	v is for information only	y and may not be the actual ar	mount of your 2024 Real Estate Tax bill.		
Select exen	·	Estimated 2024 Tax	To report issues or ask questions regarding your 2024 property assessment, call <b>(215) 686</b> - 9200 or visit www.phila.gov/ope		

# Proof of Ownership

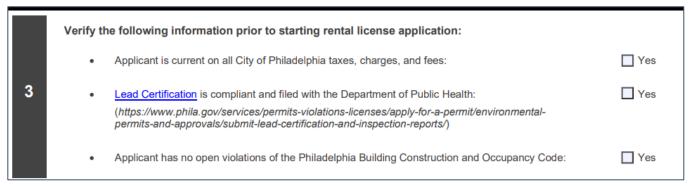
- The owner listed on the deed/settlement sheet/ OPA record must correspond to the CAL (and tax account) with the following exceptions:
  - Either spouse/ domestic partner named on the deed may obtain a rental license. The CAL must also be listed solely in the license holder's name; however, the tax account must register both spouses/partners.
  - If the property is owned by more than one person, one of the individuals may obtain the rental license provided they submit an affidavit stating that they are responsible for meeting all obligations of the license and responding to notices, orders, or summons relating to the rental. The tax account and CAL must also be registered in the license holder's name.
  - If the owner is a disregarded entity, the rental license will be issued to the disregarded entity. The CAL may be issued in the name of the parent company or the disregarded entity.

# Section 2- Managing Agent Info

		n a business office within Philadelphia and a ent who resides or regularly attends a busin	000	_	No No
	Managing Agent Name:	First Name	Last Name		
2	Managing Agent Phone Number:		_		
	Managing Agent Address: (P.O. BOX is not accepted)	Street	City State	Zip	

- Every property must have a managing agent who resides or maintains a business office in the City of Philadelphia. The Managing Agent is required to carry out responsibilities associated with the rental license.
- The rental license must identify the name and contact information for the Managing Agent. This may be the owner, if the owner resides or maintains a business office within the City.
- Managing Agent information is public and the name/ mailing address may be published to the City website.

### Section 3- Compliance Verification



- Verify compliance with tax, lead, and violation requirements.
- The system will perform automated check. If non-compliant, the application will not advance.

#### Section 4A- Occupancy Type

#### (A) Occupancy Type

Select the category that applies to your building or space (Ensure that Zoning Permit and/or Certificate of Occupancy are consistent with this use):

Residential Dwellings

Rooming House / Boarding House

Hotel (includes motels, hostels, bed & breakfast)

Dormitories

Assisted Living

The property owner must identify the type of rental the property will be used for. The categories are:

- Residential dwellings
- Hotels: This includes motels, hostels, and bed-and-breakfasts. This includes short-term rentals of properties that are not occupied by a primary resident. These are typically defined as "Visitor Accommodations" in the Zoning Code.
- Rooming or boarding house: These have living space shared between four or more unrelated people. Typically, these have shared facilities such as kitchens and/or bathrooms.
- Assisted living: These facilities provide living space for individuals that need assistance or supervision with getting dressed, bathing, diet, financial management, evacuation from the residence in the event of an emergency, or medication prescribed for selfadministration.
- Dormitories: Living quarters typically marketed to students that usually provide shared facilities such as kitchens and/or bathrooms.
- Other

Select all that apply.

An amendment is required to make any changes.

#### Very important for short term rentals:

- Select Hotel Class
- Provide Use Permit for Visitor Accommodations
- Will be delisted from booking platform if wrong class.
- See Short Term Rental FAQ and video on <u>www.phila.gov/li</u> for more information.

#### Section 4B- Number of Units

(E	B)	Number of Units								
		1.	Total number of units in the building ( <i>including</i> owner-occupied or non-rented units and excluding commercial units):							
		2.	Is any unit occupied by the owner?							
		3.	Is any unit occupied by a family member without the collection of rent?							
			Yes, Number of units (You must submit an Affidavit of Non-Rental with your license application)							
			No							

- Total Number of Units is needed to verify compliance with Use and Occupancy Records.
- When you file the online application, you must: 1) Include a unit that you live in and note that it is owner occupied and 2) exclude any units that are occupied by a family member.
- Accurate entry in eCLIPSE is critical to ensure accurate license fee and compatibility with lead cert database.



• If a unit is occupied by a relative and you do not collect rent, the unit does not require a license. However, you are required to submit an Affidavit of Non-Rental

Department of Licenses and Inspections CITY OF PHILADELPHIA							
AFFIDAVIT OF NON-RENTAL							
	Being duly sworn, says as follows:						
<ol> <li>That I am the owner of certain property located at PA.</li> </ol>	, Philadelphia,						
2. That I have owned the property since	·						
<ol> <li>That I am aware of the City of Philadelphia Code provision which requires any person who offers for rent any dwelling unit, multiple family dwelling, rooming house, dormitory, hotel, or a rooming unit therein to obtain a rental license from the Department of Licenses and Inspections. Section 9-3902 of the Philadelphia Code.</li> </ol>							
<ol> <li>That the property located at, Philadelphia, PA, or any rooming unit inside this property, is NOT being used as a rental property and will NOT be used as a rental property in the immediate future.</li> </ol>							
<ol><li>That I do not collect rent, payments for mortgage, or taxes for of the property.</li></ol>	the property listed above from the occupants						

#### Section 4C- Proof of Legal Occupancy

#### (C) Proof of Legal Occupancy

You must demonstrate that the building is legally occupied under the Zoning and Building Construction and Occupancy Codes. Please refer to the <u>Rental License (Proof of Use and Occupancy) information sheet</u> for detailed information on minimum documentation required and instruction on accessing records. Select the form of proof submitted with this application:

Certificate of Occupancy

#### Prior Rental License Record

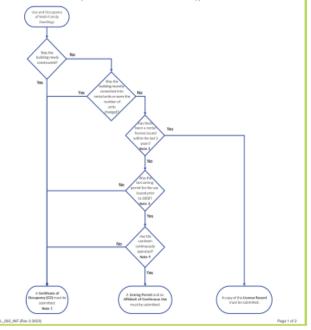
(May only be submitted if license was issued in the past three years for the same number of units and there has been no other change to occupancy.)

#### Zoning Permit

(May only be submitted if the zoning permit was approved prior to 2000, the building has continuously operated in accordance with this use, and a Certificate of Occupancy or prior license record are not available. Must be accompanied by an Afridavit of Continuous Use.) Licenses and Inspections

#### Proof of Use and Occupancy for Rental License Information Sheet

Proof that the occupancy is legal must be submitted with all new rental license applications, with the exception of arighfamily devellings. A certificate of occupancy (CD) is always an acceptable form of proof of occupancy (CD) is always an acceptable form of proof of accupancy (CD) are allocation to the second of the se





Know the difference between zoning/ use permit and CO.

- A Zoning (or Use Registration) Permit ensures that a use aligns with the general character of a neighborhood to protect quality of life as defined by the Philadelphia Zoning Code. This is the first step in establishing a new use.
- A CO certifies that a building's construction and life safety systems are compliant with the Philadelphia Building Construction and Occupancy Code at the time the building was constructed, or the use was established.



- A CO demonstrates legal use and occupancy.
- A property cert identifies last zoning permit on record. It does not demonstrate legal use and occupancy.
- Many buildings have legal use and occupancy but, due to age, you may not have a CO or a copy of the CO. As such, we accept other forms of compliance.



### Proof of Occupancy- License

If eligible, easiest method of compliance is proof of prior rental license.

Instructions on searching for a rental license through eCLIPSE are linked through info sheet.

Output:

License 841717	(Inactive)			
LICENSE INFORMATIO	N			
License Number:	123456			
License Type:	Rental			
Activity License Number: Business Site:	654321 John Doe 1	123 Maple Ave, Philadelphia PA		
Initial Issue Date:	May 6, 202	20		
Renewed On:	March 25, 2022			
Expiration Date: Inactive Date:	May 5, 2023			
License State: Number of Units:	Active 2			
Owner Occupied:	No	Yes		
Constructed prior to 1978:	No	Yes		
Occupied by a child aged 6 under:	or ( No	Yes		



If there is no active license and use permit was issued prior to 2000, you can submit zoning/ use permit.

Search <u>www.phila.gov/li</u> for Zoning permit. Select Licenses &Inspections tab and refer to Zoning Permit Documents tab.

2 <sup>City of</sup> Philadelphia Atlas	
♥ 1700-06 CHESTNUT ST PHILADELPHIA, PA 19103-5120	
Property Assessments	
E Deeds	
Licenses & Inspections	
Licenses, inspections, permits, property maintenance violations, and zoning permit documents at your search address. Source: Department of Licenses & Inspections	

Zoning Permit Documents (2)formerly "Zoning Archive"

Date	Permit Number	# Pages	ID
10/30/2014	571232	3	27-212059 🔀
08/11/2014	543432	17	27-207679 🔀

### **Proof of Occupancy-Zoning**

A Zoning Permit issued prior to 2000 must be accompanied by an Affidavit of Continuous Use.

If use was discontinued or replaced, a new zoning/ use permit and CO may be required.

CITY OF PHILADELPHIA			
AFFIDAVIT OF CONTINUOUS USE			
You must complete and submit this form with your rental license applie	cation.		
On the day of,, personally appeared b	efore me		
(Name) being duly sworn	according to law, states:		
1. That he/she/they is/are the owner of certain property located at	y address)		
2. That he/she/they have owned the property since	_		
<ol> <li>That he/she/they affirm the building has been used as a continuously operated as such. Continuously operated means that the operation of the or more years and the building systems / physical layout supporting such use are maint</li> </ol>			
4. That he/she/they have verified the zoning record through the City website, the zoning p issued on and is the last zonin			
5. That he/she/they understand the affidavit of continuous use is a sworn affidavit meaning that any statements made within are subject to the penalties of perjury. It must be notarized before it will be accepted by the Department of Licenses and Inspections.			
<ol> <li>That if he/she/they have any questions regarding the legal implications of filing an affide regarding any property rights or potential penalties, he/she/they must consult with an at</li> </ol>			
Signature of owner(s)			
Commonwealth of Pennsylvania County of			
Sworn and subscribed to before me this day of, 20 by proved to me on basis of satisfactory evidence to be person(s) who appear(s) before me.			
Notary Public			
My Commission Expires:			
(Seal)			
L_050_F (Rev 11.2022)	Page 1 of 1		

## Certificate of Occupancy

If a CO is required:

- A permit for a CO is not the same as a CO. You must request an inspection as indicated on the permit to obtain a CO.

- A valid TCO can be used for a rental license. Be sure that the TCO lists the number of units in location.

- Visit phila.gov/li for information on accessing a copy of an existing CO and obtaining a new CO.

- If a new CO is required, consult with a design professional to determine if building alterations are required to comply with current Building Construction and Occupancy Code.

- A valid zoning/user permit is also required to obtain a CO.

# Proof- Certificate of Occupancy

If a CO is required:

- A permit for a CO is not the same as a CO. You must request an inspection as indicated on the permit to obtain a CO.

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- If a new CO is required, consult with a design professional to determine if building alterations are required to comply with current Building Construction and Occupancy Code.

- A valid zoning/user permit is also required to obtain a CO.

### **Rental License Renewal**

Must:

- Be tax compliant
- Submit lead certs to DPH
- Have no open property violations

Can update contact information

Changes to number of units or class require an amendment

### **Frequently Asked Questions**

#### Q: What do I do if my property has no tenants?

*A: If you own an unoccupied residential property, you must <u>close</u> your Rental license need a <u>Vacant Residential Property License</u>. The license helps the City keep track of properties that are not occupied and assists the City in safety efforts. If you fail to close your rental license or fail to obtain a vacant property license, you may be subject* 

to fines and violations.

You can schedule an appointment to re-activate your rental license when you are ready for tenants. If more than 3 years have lapsed, you will need to verify the use is still valid.

# Services and Resources



## **Rental Requirements**

Li	Department of censes and Insp	ections
Home About*	Licenses * Permits & certificates *	Inspections * Appeals Resources
A / Department of Licenses and Inspec	Business licenses	
Rental and prop	Rental and property licenses Trade licenses	
The Department of Lic	Suspended contractors are generally renewed on a regular basis	and property licenses in the City of and require a renewal fee.
What kind of	Rental License	
license do I need?	The <u>Rental License</u> is the most common type of pr You need a Rental License to rent dwelling, roomin induces residential dwellings and units, rooms in a accommodations. A Rental License is a type of business license. All bo	g, or sleeping units to tenants in Philadelphia. That home, dormitories, and certain visitor
	<ul> <li>Register for an Activity License, or</li> <li>Get a Commercial Activity License.</li> </ul>	
	Landlords in Philadelphia need to follow certain re- Learn how to rent your property long-term.	quirements in addition to obtaining a Rental License.
	Still have questions? See the Rental License FAQ	
	Common rental and property situation In most cases, you will need a Rental License to oper situations where a different license or approval is r	erate your rental property. However, there are some
	To rent out	You'll need a
	Residential dwellings.     Rooming or boarding houses.     Aossite diring facilities.     Ourmitorins.     Hotels, motels, hotels, bed and- breaklass, and other short sem renals of properties without a primary resident (i.e. wistor accommodations).     Centain other properties.	Rental License

Includes links to all permit, license and operational requirements.

## Partners in Good Housing

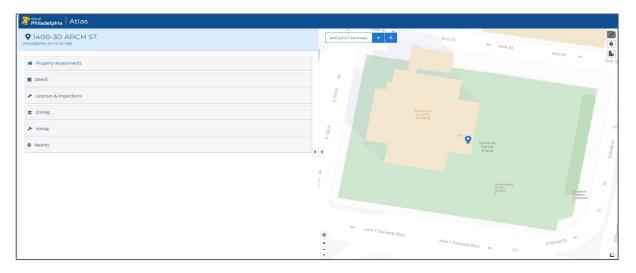


#### TABLE OF CONTENTS

PARTNERS FOR GOOD HOUSING INTRODUCTION	1
GENERAL REQUIREMENTS OF A RENTAL LICENSE	4
FIRE PROTECTION	8
BASIC FACILITY REQUIREMENTS	13
KEEPING HOMES, APARTMENTS, AND YARDS CLEAN & SANITARY	15
HOW THE BUILDING CONSTRUCTION AND OCCUPANCY CODE IS ENFORCED	18
HOW TO FILE A COMPLAINT OR AN APPEAL	20
APPENDIX A: SUPPLEMENT TO PARTNERS IN GOOD HOUSING	21
APPENDIX B: SUPPLEMENTAL RENTAL CHECKLIST	22

Provides detailed information on property maintenance, fire code, and landlord obligations, Including Certificate of Rental Suitability and Bed Bug Extermination

# www.atlas.phila.gov



Review bldg. certs, permit history, zoning records, inspections, and complaints under L&I tab

## www.permits.phila.gov



#### Philadelphia Permit Navigator

#### **Business Portal**

This tool calculates the permits and licenses you need to open or expand a storefront business.

#### **Residential Portal**

Learn more about the permitting process and associated fees for your existing one or two family renovation project.

Start

Residential Portal can be used to identify permit requirements for renovations to existing one and two family dwellings.

Expansion underway to address all use cases, include multifamily.

Start

# www.phila.gov/li

Philadelphia	SERVIC	CES Y PROGRA	AMS & INITIATIVES	NEWS & EVENTS	PUBLICATIONS & FORMS	Q
		Departr	nent of			T
	icense	s and	Inspe	ection	S	É
	Building a safer cit, inspections,		building-relate mitting, and der			11
		and and	and the second	- F	-th	-
HOME ABOUT -		PERMITS & CERTI			APPEALS RESOURCE	s
Services						
Get a business or trade li	icense Q	Search for prop business licens	perty history and e information	Get a	building permit	
Find a licensed contract contractor information	tor and	Track a permit a	upplication	Rent	your property	

### L&I Available Services-Online

Licenses & Inspections		Home Search Profile Pa	у Му Раул		
Home				All permits	and licenses
If you have an existing Activity Licens you do not have an Activity License, p To associate an existing Trade License listed on your renewal invoice. IMPO expiration date. Contact Licenses & I assistance, please click here.	lease click "Register for a New Acti with your account, you will need t RTANT: Licenses are not available f	vity License." he online identification number f <b>or renewal until 45 days prior t</b> a	which is <b>5 the</b>	available th online porta	rough
ACTIVITY LICENSES	BUSINESS LICENSES	TRADE LICENSES			
Register for a New Activity License Associate an Activity License PROFESSIONAL REGISTRATION Apply for a Registration	Apply for a Business License Renew a Business License	Apply for a Trade License Renew a Trade License Amend a Trade License Associate a Trade License		G Change of use Fence only Lot line adjustment	
PERMITS & CERTIFICATES	OTHER	-		New construction / addition / partial demolition	
Apply for a Permit or Get a Certificate	Create a Project			Parking only Signs Complete demolition	

#### Virtual and In-Person Appointments





Make an appointment with the Permit and License

#### Can make appointment:

- online
- Call 311
- Download app
- MSB kiosk

Virtual- aim for next two business days.

## In-Person- aim for same day

May vary during peak days/ seasons

What would you lik	to get in line for?	
Department of Licenses and Inspections	Department of Licenses and Inspections	Department of Licenses and Inspections
Apply Permit NO Plans (In Person: MSB) Appointments only	New/Renew License (In Person: MSB) Appointments only	Revised Plan Submission (In Person: MSB) Appointments only
Department of Licenses and Inspections	Department of Planning and Development	Department of Planning and Development
Virtual Permit Meeting	PHC: Historical, Art, and PCPC: Planning Commission	Zoning Board of Adjustment
	Department of Licenses and Inspections Apply Permit NO Plans (In Person: MSB) Appointments only Department of Licenses and Inspections	Licenses and Inspections       Licenses and Inspections         Apply Permit NO Plans (In Person: MSB)       New/Renew License (In Person: MSB)         Appointments only       Appointments only         Department of Licenses and Inspections       Department of Planning and Development         Virtual Permit Meeting       PHC: Historical, Art, and PCPC: Planning Commission

### Chat

Ceccore Commercial Licensing, Inspection and Permit Services Enterprise	Email       • Extended         Address:       • Extended         Password:       • Extended         Bassword:       • Sign In
If you have not yet created an account, click <u>here</u> to register.	
Search eCLIPSE	

Use chat for targeted application assistance, eCLIPSE questions, and escalations

Do not use chat for assistance in walking through application, plan reviewer or inspector questions, questions unrelated to L&I eCLIPSE, basic form requests Accessible through any eCLIPSE screen

Currently Available 9-1, (12:30 on last Wed)

Live chat will show 'we are here'

#### Website Help Services

process

questions



#### Website Help Services

#### Department of Licenses and Inspections

#### L&I Inquiry Submission

The following form will allow you to submit an inquiry to L&I. Please make every attempt to resolve your issue using information provided on the L&I website (www.phila.gov/li). If you do not see an option that matches your inquiry, please reach out to 311 for support. You can expect to receive a response within 2 business days.

#### Select an Inquiry Type: \*

- O Permit or Inspection Issue
- O Property Certification
- O Code or Permit Processing Question
- O Boards Notice of Decision Submission
- O Payment Issue
- O Project Meeting and Dedicated Examiner
- Other

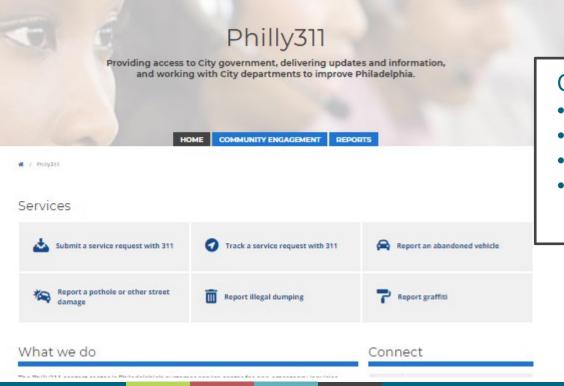
Help using eCLIPSE

With eCLIPSE, L&I customers can now apply for permits, schedule inspections, and request approval from multiple departments at the same time. Learn more about using eCLIPSE with the help of our videos, information sheets, and other resources.

Getting started	8 CLIPSE FAQS	
	Creating an account in eCLIPSE	
	Associating (linking) with a contractor record in eCLIPSE 🖄	
	Navigating your eCLIPSE account	
		Mor
Online licensing	How to use the shopping cart function in eCLIPSE (PDF)	
	CLIPSE and tax account issues FAQ (PDF)	
	Renewing a trade license using eCLIPSE (PDF)	
	Renewing a business license using eCLIPSE (PDF)	
		Mor
Prerequisite approval processes	Water Department pro-requisite approval process in eCLIPSE (PDF)	
FORTENETCO	Fire Department pre-requisite approval process in eCLIPSE (PDF)	

NEXT

### Philly 311 Call Center

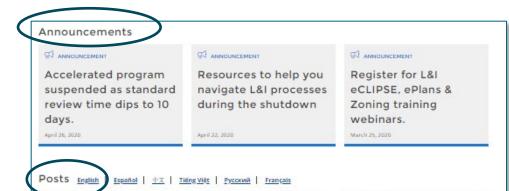


#### Call 3-1-1 (215-686-8686) for:

- Service requests
- Direction on connecting with L&I
- Basic information on available L&I services
- Basic eCLIPSE help (i.e. password re-set)

## Web Services http://phila.gov/li

<u>Get a Permit</u>	Permit Requirements and Exemptions
Get a Trade License	Contractor License Requirements
Get a Business License	Business License Requirements
Contractor Inspections	Scheduling Inspections and Submitting Permit Certs
<u>eCLIPSE</u>	Online eCLIPSE Portal
eCLIPSE Help	eCLIPSE Self-help videos, how-to- guides, and FAQs
Contact Us	Contacts for L&I







/ POST

April 29, 2020

Requirements for resuming construction activity in Philadelphia

#### / POST

Filed a paper permit application and need your permit and your plans? L&I can help.

April 30, 2020

#### Keep an eye on Announcements and Newsletter!