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PGW Customer Programs

Landlord Educational Series
August 17, 2023

Presented by:
Zach Popkin, Manager,
Energy Efficiency Programs



Agenda

- About PGW
- EnergySense Rebates
- Home Comfort
- LIME
- Landlord Cooperation Program
- Questions?

EnergySense Rebates

- **PGW EnergySense** is a suite of rebates and financial incentives designed to help Philadelphians “save some green while going green”
- EnergySense includes 5 individual programs:
 - Residential Equipment Rebates*
 - Commercial Equipment Rebates*
 - Residential Construction Grants
 - Smart Thermostat Marketplace*
 - Low Income Smart Thermostats
- To be eligible:
 - Must be firm-rate customer
 - Owners and landlords can both apply
 - Equipment must meet minimum efficiency requirements



Benefits of Energy Efficiency

- Reduces operating costs
- Increases worker productivity
- Boosts occupant comfort
- Improves tenant retention
- Increases property value





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Residential Equipment Rebates



Residential-Sized Equipment



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RESIDENTIAL EQUIPMENT

Equipment	Eligibility	Installation Type	Incentives	
			Regular	Low-Income Customers**
Furnace	95% AFUE	Initial Unit in Bldg.	\$400	\$800
		Add'l Units	\$250	\$250
Boiler	94% AFUE	Initial Unit in Bldg.	\$1,000	\$1,400
		Add'l Units	\$700	\$700
Combi Boiler (≤ 205 MBH)*	94% AFUE	Initial Unit in Bldg.	\$1,400	\$2,000
		Add'l Units	\$1,000	\$1,000
Tankless Water Heater (≤ 150 MBH)*	ENERGY STAR®	All Units	\$400	\$700

* Combi Boilers and Tankless Water Heaters must have minimum gas pressure requirements of ≤ 4.5" water column.

** Affordable EnergySense rebates are available to customers who have enrolled in PGW's Customer Responsibility Program (CRP) and/or received a UESF or LIHEAP grant and assigned it to PGW within the past year.



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Commercial Equipment Rebates



Commercial Space Heating



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COMMERCIAL BOILERS		
Equipment Size (kBtu/h)	Efficiency	Rebate
300 – 499	≥92% Et	\$2,700
500 – 799	≥92% Et	\$4,400
800 – 1,199	≥92% Et	\$6,300
1,200 – 1,599	≥92% Et	\$8,400
1,600+	≥92% Et	\$9,000
INFRARED HEATERS		
Low-Intensity Infrared Unit Heater	≥80% Et	\$300/unit

NOTE: Multifamily properties may be eligible for Commercial Equipment Rebates!

Commercial Water Heating



COMMERCIAL WATER HEATING

Equipment Type	Eligibility	Rebate
Water Heater – Storage & Tankless	96% Et	\$4.25/MBH
Low-flow Showerhead*	1.75 GPM max.	\$18/showerhead
Faucet Aerator*	1.5 GPM max.	\$5/aerator

*Low-flow Showerhead and Faucet Aerator rebates are for retrofit projects only. Minimum 10 per project.

NOTE: Multifamily properties may be eligible for Commercial Equipment Rebates!

- Steam trap and roof insulation rebates are available for retrofit projects only

COMMERCIAL STEAM TRAPS	
Equipment Type	Rebate
Low pressure <15 PSIG	\$50
Medium pressure 15 – 75 PSIG	\$130
High pressure >75 PSIG	\$150
BOILER RESET CONTROLS	
Commercial Outdoor Reset	\$400
BUILDING ENVELOPE	
Roof Insulation	Rebate
Minimum R-49	\$0.60/sf

NOTE: Multifamily properties may be eligible for Commercial Equipment Rebates!

Food Service Equipment

FOOD SERVICE EQUIPMENT		
	Size	Rebate
Fryers	Large Vat	\$625 per fry pot
	Standard Vat	\$425 per fry pot
Steam Cookers	3 pans	\$175
	4 pans	\$300
	5 pans	\$400
	6+ pans	\$510



Must be ENERGY STAR certified



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Smart Thermostat Marketplace



Smart Thermostat Marketplace



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- Instant rebates for ENERGY STAR® Certified Wi-Fi Thermostats
- Equipment must be purchased on the PGW Online Marketplace

Smart Thermostat Incentives		
Equipment	Efficiency Requirement	Rebate Amount
Smart Thermostat	ENERGY STAR	\$70
Smart Thermostat, Additional Units *	ENERGY STAR	\$30

* Maximum three (3) units per PGW account.





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Home Comfort



- **Home Comfort** is PGW's Low Income Usage Reduction Program (LIURP)
- Home Comfort offers cost-effective energy efficiency improvements for low-income customers in single-family homes, at **zero cost** to the customer
- Customer must either be on CRP or has received UESF or LIHEAP grant in the past year
- Common treatments include air sealing, insulation, HVAC repair/replacement, programmable thermostats, and water conservation measures
- PGW customers **cannot** enroll themselves in Home Comfort. Rather, customers are assigned into the program, with highest gas users being prioritized
- Renters are eligible to participate, but **landlord authorization** is required





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LIME



- **LIME** is PGW's Low Income Multifamily Efficiency program
- Offerings are very similar to Home Comfort, where low-income residents receive **free** energy efficiency upgrades
- For buildings with 3 or more units
- At least 75% of a building's residents must meet income eligibility guidelines
- PGW is **actively seeking projects**.

Contact Nick Skari, CMC Energy Services, for more information or to apply.

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Landlord Cooperation Program (LCP)



OWN A PHILLY RENTAL PROPERTY?

The Landlord Cooperation Program
can shield your residential rental property
from a utility lien.



- PGW’s Landlord Cooperation Program (LCP) provides participating Philadelphia residential rental property owners (landlords/property managers) information on gas usage at their properties and protection from responsibility for unpaid gas bills in a tenants’ name.
- Requirements:
 - An active valid rental license from the Philadelphia Department of Licenses & Inspections (L&I), also known as a “Housing Inspection License.”
 - Gas service at the registered property/unit must be in the tenant’s name.
 - Participating landlords/property managers must abide by all program terms & conditions in order to maintain cooperative status and receive program benefits.
 - Ensure that PGW has access to property for reasons such as shutoffs, meter maintenance, leak surveys, and emergency work.
- All program interactions & communications occur through the PGW LCP portal. To enroll or for more information:



Visit www.pgworks.com/lcp or email LCP@pgworks.com.

Questions?

pgwenergysense.com

Rebate Tracking & Questions

1-855-PGW-SOLVES

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