





我們提供語言幫助! **Language Help Here!**

如何獲得語言幫助服務

How to access language services

聯繫方式和信息:

■ 市政府網站: www.phila.gov

■ 市政府信息: 3-1-1

■ 緊急情況: 9-1-1

■ 提交針對語言幫助的投訴: (215) 686-4670 phila.gov/languageaccess

CONTACTS AND INFORMATION:

■ City Website: www.phila.gov

■ City information: 3-1-1

■ Emergencies: 9-1-1

■ Submit a complaint: (215) 686-4670 phila.gov/languageaccess

我們提供語言幫助! **Language Help Here!**

如何獲得語言幫助服務

How to access language services

聯繫方式和信息:

■ 市政府網站: www.phila.gov

■ 市政府信息: 3-1-1

■ 緊急情況: 9-1-1

■ 提交針對語言幫助的投訴: (215) 686-4670 phila.gov/languageaccess

CONTACTS AND INFORMATION:

■ City Website: www.phila.gov

■ City information: 3-1-1

■ Emergencies: 9-1-1

■ Submit a complaint: (215) 686-4670 phila.gov/languageaccess

我們提供語言幫助! **Language Help Here!**

如何獲得語言幫助服務

How to access language services

聯繫方式和信息:

■ 市政府網站: www.phila.gov

■ 市政府信息: 3-1-1

■ 緊急情況: 9-1-1

■ 提交針對語言幫助的投訴: (215) 686-4670 phila.gov/languageaccess

CONTACTS AND INFORMATION:

■ City Website: www.phila.gov

■ City information: 3-1-1

■ Emergencies: 9-1-1

Submit a complaint: (215) 686-4670 phila.gov/languageaccess



請取下並保留下面的卡片。 將其出示給任何市政





請取下並保留下面的卡片。 將其出示給任何市政工作人員,他們將會為您聯繫一名口譯員。





我說粵語。



🎢 費城市政府



我說粵語。

- ■我需要協助並希望獲得一名□ 譯員的幫助。
- ■我有權以首選語言獲得相關幫 助。
- ■所有費城市政機構都必須確保 市民平等地獲得他們提供的服 務, 無論服務對象講哪種語 言。

聯繫方式和信息: 市政府信息:3-1-1

登 費城市政府

緊急情況: 9-1-1 提交針對語言幫助的投訴: (215) 686-4670 phila.gov/languageaccess

- 我需要協助並希望獲得一名□ 譯員的幫助。
- 我有權以首選語言獲得相關幫 助。
- 所有費城市政機構都必須確保 市民平等地獲得他們提供的服 務. 無論服務對象講哪種語 言。



聯繫方式和信息: 市政府信息:3-1-1

緊急情況: 9-1-1

提交針對語言幫助的投訴: (215) 686-4670 phila.gov/languageaccess



我說粵語。

請取下並保留下面的卡片。 將其出示給任何市政



₹ 費城市政府

- ■我需要協助並希望獲得一名□ 譯員的幫助。
- 我有權以首選語言獲得相關幫 助。
- ■所有費城市政機構都必須確保 市民平等地獲得他們提供的服 無論服務對象講哪種語 言。



市政府信息:3-1-1 緊急情況: 9-1-1 提交針對語言幫助的投訴:

(215) 686-4670 phila.gov/languageaccess 在尋求費城市政服務時, 您可以獲得首選語言的 免費協助。

You can get free assistance in your preferred language when accessing City services.

費城市政府保護那些有英語說、讀、寫或理解障 礙的公民的權益。

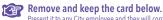
The City of Philadelphia protects the rights of people who do not speak, read, write or understand English.

當您需要本市機構提供協助或資訊時,可以免費 獲得口譯服務。

You have access to free interpreter services when you need help or information from a City agency.

若無法獲得以您的語言提供之協助, 或要求此類 協助時遭拒, 您可以投訴。

You can file a complaint if you do not receive or were denied assistance in your language.



Present it to any City employee and they will contact an interpreter for you.



- I need assistance and would like an interpreter.
- I have the right to receive help in my preferred language.
- All City of Philadelphia agencies are required to ensure equal access to their programs, regardless of language spoken.

CONTACTS AND

City of Philadelphia

City information: 3-1-1 Emergencies: 9-1-1

INFORMATION:

Submit a language access complaint: (215) 686-4670 phila.gov/languageaccess 在尋求費城市政服務時, 您可以獲得首選語言的 免費協助。

You can get free assistance in your preferred language when accessing City services.

費城市政府保護那些有英語說、讀、寫或理解障 礙的公民的權益。

The City of Philadelphia protects the rights of people who do not speak, read, write or understand English.

當您需要本市機構提供協助或資訊時,可以免費 獲得口譯服務。

You have access to free interpreter services when you need help or information from a City agency.

若無法獲得以您的語言提供之協助,或要求此類 協助時遭拒. 您可以投訴。

You can file a complaint if you do not receive or were denied assistance in your language.



Present it to any City employee and they will contact an interpreter for you



I SPEAK CANTONESE.

- I need assistance and would like an interpreter.
- I have the right to receive help in my preferred language.
- All City of Philadelphia agencies are required to ensure equal access to their programs, regardless of language spoken.



CONTACTS AND INFORMATION:

City information: 3-1-1 Emergencies: 9-1-1

Submit a language access complaint: (215) 686-4670 phila.gov/languageaccess 在尋求費城市政服務時, 您可以獲得首選語言的 免費協助。

You can get free assistance in your preferred language when accessing City services.

費城市政府保護那些有英語說、讀、寫或理解障 礙的公民的權益。

The City of Philadelphia protects the rights of people who do not speak, read, write or understand English.

當您需要本市機構提供協助或資訊時,可以免費 獲得口譯服務。

You have access to free interpreter services when you need help or information from a City agency.

若無法獲得以您的語言提供之協助、或要求此類 協助時遭拒, 您可以投訴。

You can file a complaint if you do not receive or were denied assistance in your language.



Remove and keep the card below.

Present it to any City employee and they will contact an interpreter for you.



I SPEAK CANTONESE.



- I need assistance and would like an interpreter.
- I have the right to receive help in my preferred language.
- All City of Philadelphia agencies are required to ensure equal access to their programs, regardless of language spoken.

CONTACTS AND INFORMATION:

City information: 3-1-1 Emergencies: 9-1-1

Submit a language access complaint: (215) 686-4670 phila.gov/languageaccess