Prepare your home for every season

Very hot and very cold weather can affect your health if you do not have the proper cooling and heating at home.

Utility assistance and other programs help residents manage their bills, afford necessities, and reduce the risk of health and safety challenges during extreme weather events.

Check out these resources for homeowners and renters to prepare yourselves and your home for every season.

PECO Services

PECO’s Universal Service Programs
Learn about all of PECO’s assistance programs
1.800.774.7040 — bit.ly/PECOPrograms

CAP
Customer Assistance Program
Receive a sizeable discount on your ongoing electric or gas usage.

LIURP
Low Income Usage Reduction Program
Helps reduce household electric and gas use resulting in lower bills

CARES
Customer Assistance & Referral Evaluation Services
Assist special-needs and low-income customers experiencing financial hardship

MEAF
Matching Energy Assistance Fund
Provides grants to stop shut-off or to reconnect service.

Community Response Partner Network
Join for updates on weather warnings and other Public Health Emergencies.

Sign up online
bit.ly/phlcommunityresponse
Utility Emergency Services Fund
Case management, Financial assistance, Educational workshops and more
1608 Walnut St. Suite 600, 19103
www.uesfacts.org

Benefits Access Center
Learn about and enroll in state and federal benefits
215.814.6845 — BAC@uesfacts.org

Utility Assistance Program
Utility services endangered or terminated (shut off)
215.814.6837 — utility@uesfacts.org

Family Empowerment Program
Stabilization assistance for families with children pre-school to 12th grade
215.732.8373 — family@uesfacts.org

Water Housing Stabilization
Assistance for high water usage and/or high water bills
267.639.8248 — water@uesfacts.org

UESF
Income based programs stabilizing homes for families facing a housing crisis.

Neighborhood Energy Centers
Learn about conserving energy, applying for bill payment assistance, and energy counseling.
To find a Neighborhood Energy Center near you visit bit.ly/NeighborhoodEnergyCenters or Scan the QR Code

Assistance for Older Adults
Philadelphia Corporation for the Aging (PCA)
Helpline: 215-765-9040
Provides assistance to low-income seniors. Call their Helpline with questions about staying safe, grab and go meals, or other assistance.
To learn about PCA emergency funds program visit your local senior center, call the helpline or visit pcacares.org.

UESF
To learn about PCA emergency funds program visit your local senior center, call the helpline or visit pcacares.org.

BenePhilly Centers:

Esperanza
(215) 324-0746 | Ext. 108
M-F: 8:30am – 5:30pm

UESF
(215) 814-6841
M-F: 9am – 5pm

City of Philadelphia - MSB
(215) 685-9745 M
Th: 10am – 3pm

Philadelphia FIGHT
(215) 525-0464
M-F: 9am – 5pm

UESF
(215) 814-6843
M-F: 9am – 5pm

IMPACT Services Corporation
(215) 739-1600 | Ext. 156
M-F: 9am – 5pm

UESF
To learn about PCA emergency funds program visit your local senior center, call the helpline or visit pcacares.org.

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