

Prepare your home for every season

Very hot and very cold weather can affect your health if you do not have the proper cooling and heating at home.

Utility assistance and other programs help residents manage their bills, afford necessities, and reduce the risk of health and safety challenges during extreme weather events.

Check out these resources for homeowners and renters to prepare yourselves and your home for every season.



PECO Services

PECO's Universal Service Programs

Learn about all of PECO's assistance programs

1.800.774.7040 — bit.ly/PECOPrograms

CAP

Customer Assistance Program

Receive a sizeable discount on your ongoing electric or gas usage.

LIURP

Low Income Usage Reduction Program

Helps reduce household electric and gas use resulting in lower bills

CARES

Customer Assistance & Referral Evaluation Services

Assist special-needs and low-income customers experiencing financial hardship

MEAF

Matching Energy Assistance Fund

Provides grants to stop shut-off or to reconnect service.

Community Response Partner Network

Join for updates on weather warnings and other Public Health Emergencies.

Sign up online



bit.ly/phcommunityresponse



Utility Assistance Resource Guide



Department of
Public Health
CITY OF PHILADELPHIA

UESF

Income based programs stabilizing homes for families facing a housing crisis.

Utility Emergency Services Fund

Case management, Financial assistance, Educational workshops and more
1608 Walnut St. Suite 600, 19103
www.uesfacts.org



Benefits Access Center

Learn about and enroll in state and federal benefits
215.814.6845 — BAC@uesfacts.org



Utility Assistance Program

Utility services endangered or terminated (shut off)
215.814.6837 — utility@uesfacts.org



Family Empowerment Program

Stabilization assistance for families with children pre-school to 12th grade
215.732.8373 — family@uesfacts.org



Water Housing Stabilization

Assistance for high water usage and/or high water bills
267.639.8248 — water@uesfacts.org

Neighborhood Energy Centers



Learn about conserving energy, applying for bill payment assistance, and energy counseling.

To find a Neighborhood Energy Center near you visit bit.ly/NeighborhoodEnergyCenters

or
Scan the QR Code



SCAN ME

Assistance for Older Adults

Philadelphia Corporation
for the Aging (PCA)

Helpline: 215-765-9040

Provides assistance to low-income seniors. Call their Helpline with questions about staying safe, grab and go meals, or other assistance.

To learn about **PCA emergency funds program** visit your local senior center, call the helpline or visit pcacares.org.



BenePhilly

BenePhilly offers non-income-based resources and FREE one-on-one support to help Philadelphians like you enroll in benefits to help you afford costs such as:

- Prescription Drugs
- Health insurance
- Groceries
- Childcare Assistance
- Heat & Other Utilities
- Property Taxes
- Disability Benefits

BENEPHILLY HOTLINE

(844) 848-4376

Monday – Friday
9am – 5pm

BenePhilly Centers:

Esperanza

(215) 324-0746 | Ext. 108
M-F: 8:30am – 5:30pm

United Communities Southeast Philadelphia

(215) 468-1645 | Ext. 7200
M-F: 9am – 5pm

PA CareerLink® Philadelphia, Northwest

(215) 298-9292
M-F: 9am – 5pm

Catholic Social Services Southwest Family Center

(215) 724-8550 | Ext. 6
M-F: 9:30am – 5:30pm

IMPACT Services Corporation

(215) 739-1600 | Ext. 156
M-F: 9am – 5pm

City of Philadelphia - MSB

(215) 685-9745 M
Th: 10am – 3pm

Philadelphia FIGHT

(215) 525-0464
M-F: 9am – 5pm

UESF

(215) 814-6841
(215) 814-6843
M-F: 9am – 5pm

Project Home

(267) 804-9912
M-F: 9am – 5pm