

**BEFORE THE
PHILADELPHIA WATER, SEWER, AND STORM WATER RATE BOARD**

**In the Matter of the Philadelphia : Fiscal Years 2024 – 2025
Water Department’s Proposed : Rates and Charges to Become Effective
Change in Water, Wastewater, and : September 1, 2023 and September 1, 2024
Stormwater Rates and Related
Charges**

EXHIBIT – PUBLIC ADVOCATE OUTREACH REPORT

May 3, 2023

PUBLIC ADVOCATE OUTREACH REPORT

Via Community Legal Services social media and direct outreach, the Public Advocate provided widespread notice of opportunities for Public Input in this Rate Proceeding, as follows:

- Facebook posts on March 10, March 15, March 18, March 21 (Spanish).
 - o Boosted ad garnered 4,274 link clicks and 124,330 impressions
- Twitter post on March 10th had 9,464 impressions, 133 engagements, and 24 retweets.
- Instagram posts on March 10, March 15, March 18, March 21 (Spanish)
- Additional posts and shares by numerous elected officials.
- CLS webpage: <https://clsphila.org/utilities/how-to-participate-in-the-2023-philadelphia-water-rate-case/>
 - o 4,190 unique pageviews, with an average time spend on page of 2 minutes and 31 seconds. Thousands of additional page views via facebook unique links.
- Creation and direct distribution of the attached flyer in English and Spanish (see attached spreadsheets). Note that outreach to elected officials was limited to information sharing, as the Public Advocate's contract prohibits lobbying.
- In addition to our outreach, we received direct emails and calls from 18 individuals, and provided support and facilitation for them to provide public input.



Departamento de agua de Filadelfia quiere aumentar sus tarifas!

PWD quiere aumentar las tarifas por \$240 millones en los próximos dos años



En promedio, podría pagar un 20% más por mes por el agua.



¡Su voz importa!

La Junta de Tarifas de Agua, Alcantarillado y Aguas Pluviales decidirá si aumenta o no las tarifas. Usted tiene derecho a participar en el procedimiento público y es importante que la Junta de Tarifas escuche su opinion.

¡Dígale a la Junta de Tarifas de Agua que mantenga económico el precio de agua!

Las audiencias se llevarán a cabo el 22 y 23 de marzo a las 3:00 p.m. y 6:00 p.m. por teléfono y zoom. Visite clsphila.org/WaterRate2023 para obtener información.

Servicios Legales Comunitarios, como Defensor Público, ofrece recursos gratuitos para apoyar la voz del público, incluyendo la ayuda para individuales que tienen obstaculos para participar en las audiencias. Envíe un correo electrónico a publicadvocate@clsphila.org o llame al 215-227-9988 para conseguir información o ayuda.

Para enviar comentarios por escrito, envíe un correo electrónico a WaterRateBoard@phila.gov y Steven.Liang@phila.gov o envíe una carta por correo a:

Water Rate Board, Attn: Steven Liang
One Parkway, 17th Floor, 1515 Arch Street
Philadelphia PA 19102

¿Tienes preguntas? Visite: clsphila.org/WaterRate2023

Correo electrónico: publicadvocate@clsphila.org o llame al: 215-227-9988.



Philadelphia Water Department Wants to Raise Your Rates During Record Inflation!



PWD wants to raise rates by \$240 million over the next two years.

On average, you could be paying **20% more per month** for water.



Your voice matters!

The *Water, Sewer, and Storm Water Rate Board* will decide whether or not to increase rates. **You have a right to participate in the public proceeding**, and it's important for the Rate Board to hear your opinion.

Tell the Water Rate Board to keep water affordable!

Hearings will be held March 22 and March 23 at 3:00 pm and 6:00 pm by phone and zoom. Visit clsphila.org/WaterRate2023 for info.

Community Legal Services, as Public Advocate, offers free resources to support public input, including help for people who have difficulty participating in hearings. Email publicadvocate@clsphila.org or call **215-227-9988** for information or assistance.

To submit written comments email WaterRateBoard@phila.gov and Steven.Liang@phila.gov or send mail to:

Water Rate Board, Attn: Steven Liang
One Parkway, 17th Floor, 1515 Arch Street
Philadelphia PA 19102

**Do you have questions? Visit: clsphila.org/WaterRate2023
Email: publicadvocate@clsphila.org or Call: 215-227-9988**

Office	Direct Contact	Type of Contact	Date of Contact	Any follow up?	Follow up date(s)	EU Staff Member doing Outreach	Response Date (if any)
State Rep. Rick Krajewski - 188th District	Lena Smith	personal email	3/13/2023			Joline	3/13/2023
State Rep. Jordan Harris - 186th District	Nakia Carr, Jerald Johns	direct email	3/14/2023			Robin	3/16/2023
State Rep. Chris Rabb - 200th District	Carla Johnson	Mass Email	3/10/2023	direct email	3/13/2023	Joline	
State Rep. Stephen Kinsey - 201st District	Genaye Channel, Makil Jenkins	Mass Email	3/10/2023			Joline	
State Rep. Donna Bullock - 195th District	Charles Holiday	direct email	3/13/2023			Robin	
State Rep. Amen Brown - 10th District	Keontay Hodge, Yolanda Mack	direct email	3/14/2023			Joline	
State Rep. Martina A. White - 170th District	William Patterson	direct email	3/14/2023			Joline	
State Rep. Kevin Boyle - 172th District	Deborah Brady, Lori Smith, Margaret McCormick, Joseph Delmar	direct email	3/13/2023			Joline	
State Rep. Ed Neilson - 174th District	Helene Custren	direct email	3/14/2023			Joline	

State Rep. MaryLouise Isaacson - 175th District	Samantha Pearson	direct email	3/14/2023			Joline	
State Rep. Joseph Hohenstein - 177th District	Janet Bernstein	direct email	3/13/2023			Joline	
State Rep. Jason Dawkins - 179th District	Phyllis Coppinger; Paulette Miller, Darrion Shuford	direct email	3/14/2023			Joline	
State Rep. Malcom Kenyatta - 181st District	Cheryl Brooks	direct email	3/14/2023			Joline	
State Rep. Ben Waxman - 182nd Distirct	Aaron Davis; Kadarrah Wintermyers	direct email	3/14/2023			Joline	3/15/2023
State Rep. Elizabeth Fielder - 184th District	Steve Petro, Hugo Cortes	Mass Email	3/10/2023	direct email	3/13/2023	Joline	
State Rep. Regina Young - 185th District	Belinda Mills	direct email	3/14/2023		3/14/2023	Joline	
State Rep. Joanna McClinton - 191st Dsitrict	Ajee Young	direct email	3/14/2023		3/14/2023	Joline	
State Rep. Morgan Cephas - 192nd Dsitrict	Anjelica Sanders; Gwendolyn Caldwell-Fortt; Jeffery Serra	direct email	3/14/2023			Joline	3/15/2023
State Rep. Tarik Khan - 194th District	David Rivenbark	direct email	3/14/2023			Joline	

State Rep. Danilo Burgos - 197th District	Amari Cruz	direct email	3/13/2023			Robin	
State Rep. Darisha parker - 198th Distirct	Lauryn Antione	direct email	3/13/2023			Joline	
State Rep. Jared Soloman - 202nd District	Mary Dougherty	direct email	3/14/2023			Joline	
State Rep. Anthony Bellmon - 203rd District	Sharlene Waller	direct email	3/14/2023			Joline	3/14/2023
State Sen. Nikil Saval - 1st Dsitrict	George Donnelly, Natasha Cahill, Emma Boorboor	Mass email	3/10/2023	direct email	3/13/2023	Joline	3/13/2023
State Sen. Vincent Hughes - 7th District	Antoinette Marchowski; Danielle Woods	direct email	3/15/2023			Joline	3/15/2023
State Sen. Anthony Williams - 8th District	Ethel Waters and Sabrina Hall	direct email	3/14/2023			Robin	
State Sen. Jimmy Dillon - 5th District	Jared Vento	Mass Email	3/10/2023	direct email	3/13/2023	Joline	3/13/2023
State Sen. Christine Tartaglione - 2nd District	Kathy Benton	direct email	3/13/2023			Joline	3/13/2023
State Sen. Sharif Street - 3rd District	Aissia Richardson; desmond mckinson; micah mahjoubian	Mass email	3/10/2023	direct email	3/15/2023	Joline	

State Sen. Art Haywood - 4th District	Jordan Brunette	direct email	3/14/2023			Robin	
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Office	Direct Contact	Type of Contact	Date of Contact	Any follow up?	Follow up date(s)	EU Staff Member doing Outreach	Response Date (if any)
District 1 - Mark Squilla	Anne Kelly	direct email	3/13/2023			Joline	3/14/2023
District 2 - Kenyatta Johnson	Frantz Pierre, Michele Dipietro, Brett Nedelkoff	direct email	3/15/2023			Joline	
District 3 - Jamie Gauthier	Alexis Wright Whitely	direct email	3/14/2023	follow up mass email	3/20/2023	Robin	
District 4 - Curtis Jones	Crystal Tann-Roberts, Joshua Cohen	direct email	3/15/2023			Joline	
District 5 - Darrell Clarke	Jessica Sanchez, Wendy Prescott-Tate	direct email	3/15/2023			Joline	
District 6 - Michael Driscoll	Jacob Golden, Margie Caputo, Thomas Forkin	direct email	3/15/2023			Joline	
District 7 - Quetcy Lozada	Elizabeth Schultz	direct email	3/15/2023			Joline	
District 8 - Cindy Bass	Carol Rhodes, Netta Johnson	direct email	3/15/2023			Joline	
District 10 - Brian O'Neill	Robert Yerkov	direct email	3/15/2023			Joline	
At Large - Kendra Brooks	Alison Stohr	mass email	3/10/2023	direct email	3/13/2023	Joline	3/14/2023
At Large - Sharon Vaughn	Duwayne Terry; Rochelle Gordon	direct email	3/15/2002			Joline	
At Large - Jim Harrity	Joel Volcy	direct email	3/15/2023			Joline	3/17/2023

At Large - Katherine Gilmore Richardson	Eliza Alford	mass email	3/10/2023	direct email	3/13/2023	Joline	3/13/2023
At Large - Isaiah Thomas	Daniel Lodise, Dom Miller, David Maynard, James Jefferson	direct email	3/15/2023			Joline	3/16/2023

Organization	Direct Contact	Type of Contact	Date of Contact	Any follow up?	Follow up date(s)	EU Staff Member doing Outreach	Response Date (if any)
ESWA	Freyda Kornblum	mass email	3/10/2023	direct email	3/15/2023	Joline	3/15/2023
OnePA	Dante McCall; Munira Edens	mass email	3/10/2023			Joline	
Kiths	Saroeun Kith	mass email	3/10/2023			Joline	
Strawberry Mansion NAC	Marcella Bevans; Lawrence Battle; Lenora Jackson-Evans	mass email	3/10/2023			Joline	
PA Dept of Health	Mica Root	mass email	3/10/2023			Joline	
Green Building United	Isabelle Coupet; Daniel Marzec	mass email	3/10/2023			Joline	
PA Utility Law Project	Gio Brackbill; Kristen Geesaman; Lauren Berman	mass email	3/10/2023			Joline	
HopePHL	Kevin Brown	mass email	3/10/2023			Joline	
Hace CDC	Jacqueline Martinez; Binacalis Santiago	mass email	3/10/2023			Joline	
ECA	Deana Butler	mass email	3/10/2023			Joline	
HELP:MLP	Susanna Greenberg; Rachel Mark	mass email	3/10/2023			Joline	
Senior Law Center	Janet Baldo; Valerie Snow; Joanna Jarzebowska	mass email	3/10/2023			Joline	
Philadelphia Energy Authority	Tabeen Hossain; Kristen Carmean; Katie Bartolotta; ALon Abramson	mass email	3/10/2023			Joline	

New Kensington CDC	Ivette Velez	mass email	3/10/2023			Joline	
CBAP	Siana Newman	mass email	3/10/2023			Joline	
Congreso	Nancy Castro; Hibaliz Escalante	mass email	3/10/2023			Joline	
Philadelphia Senior Center	Philip Lai	mass email	3/10/2023			Joline	
Philly DSA	Mitch Chanin; Shawn Hogan	mass email	3/10/2023			Joline	
Reclaim Philadelphia	Mitch Chanin	mass email	3/10/2023			Joline	
Philly Thrive	Mitch Chanin	mass email	3/10/2023	direct email	3/13/2023	Joline	3/13/2023; 3/15/2023
Power	Julie Greenberg; Mitch Chanin; Steve Greenspan	mass email	3/10/2023			Joline	
Sierra Club	Emily Abendroth; Tom Schuster	mass email	3/10/2023			Joline	
GPASS	Brenda Farley	mass email	3/10/2023			Joline	
PCDC	Eunice Chen	mass email	3/10/2023			Joline	
Clean Water Action	Maurice Sampson	mass email	3/10/2023			Joline	
Mt. Vernon Manor CDC	Lorraine Gomez	mass email	3/10/2023			Joline	
Center in the Park	Leah Sturgis	mass email	3/10/2023			Joline	
Esperanza	Christina Gareis	mass email	3/10/2023			Joline	
Face to Face Germantown	Michael LiPuma	mass email	3/10/2023			Joline	
Office of Sustainability	Nidhi Krishen; Cheyenne Flores	mass email	3/10/2023			Joline	
PILC	Sari Bernstein	mass email	3/10/2023			Joline	

	Nora Litz; Lili Domenick; Alexandra Wolkoff;						
Puentes De Salud	Leah Reisman	mass email	3/10/2023			Joline	
WURD Radio	Jos Duncan	mass email	3/10/2023			Joline	
Penn Environment	David Masur	mass email	3/10/2023			Joline	

Office/Organization	Direct Contact Person	Type of Contact	Date of contact	EU Staff Member doing Outreach
ResolvePhilly	Gene Sonn	Email	3/10/2023	Caitlin Brown
WHYY	Sophia Schmidt	Email	3/10/2023	Caitlin Brown
Inquirer	Henry Savage	Email	3/10/2023	Caitlin Brown
CBS	Matt Petrillo	Email	3/10/2023	Caitlin Brown
ABC	Nydia Han	Email	3/10/2023	Caitlin Brown
NBC	Rosemary Connors	Email	3/10/2023	Caitlin Brown
WURD	Troy Wilmore	Email	3/10/2023	Caitlin Brown
WURD	Charles Ellison	Email	3/10/2023	Caitlin Brown
Al Dia	Nigel Thompson	Email	3/10/2023	Caitlin Brown
Kensington Voice	Zari Tarazona	Email	3/10/2023	Caitlin Brown
KYW	Pat Loeb	Email	3/10/2023	Caitlin Brown

Office/Organization	Type of Presentation/Event Description.	Number of participants	Date of Presentation.	EU Staff Member doing Outreach	
Peoples' Emergency Center	Virtual - Via Zoom: PEC's Monthly Men's Coffee Talks	25	3/14/2023	Robin	
Delivery of Legal Services Committee (DSLSC) Meeting	Virtual - Detailing the water rate increase proposal and ways people can still provide testimony.	30	4/5/2023	Robin	
DLSC Intake Committee Meeting	Virtual - Detailing the water rate increase proposal and ways people can still provide testimony.	23	4/18/2023	Robin	