

**BEFORE THE**

**PHILADELPHIA WATER, SEWER AND STORMWATER RATE BOARD**

**In the Matter of the Philadelphia Water  
Department's Proposed Change in  
Water, Wastewater, and Stormwater  
Rates and Related Charges**

**Fiscal Years 2024 – 2025**

**Rates and Charges to Become Effective**

**: September 1, 2023 and September 1, 2024**

**Michael Skiendzielewski Discovery Request I**

**Directed to PWD**

- MS-I-1** Please state how much PWD spent in the last two years on the replacement of lateral drain pipes
- MS-I-2** Please state the criteria PWD uses in deciding if it will pay for the lateral repairs
- MS-I-3** Please state how many laterals repairs PWD completed in the last 2 years
- MS-I-4** Please state how many [Homeowner's Emergency Loan Program \(HELP\)](#) where given in the last 2 years
- MS-I-5** Please list, in a spread sheet form, over the last 5 years how many HELP loans were issued and how many of those loans were forgiven
- MS-I-6** Please explain how PWD ensures that the work done via the HELP program is done correctly
- MS-I-7** Please explain the training PWD inspectors of lateral repairs receive, if they are certified by an independent body for competency.
- MS-I-8** Please state how much the City's Risk Management has paid out on behalf of the PWD.
- MS-I-9** Please state the reasons why Risk Management has decided to make payments on behalf of PWD

**MS-I-10** Please state the total cost of PWD's Help loan program, including the amount of the loans that were either forgiven or not collected.

**MS-I-11** Please explain the process a PWD consumer can use to challenge a past charge, if the mistake made was recently discovered.

**MS-I-12** Please list and all consultant reports investigating the HELP program and any and all reports recommending changes that would make the HELP program, more accessible, more just and more cost effective.

**Michael Skiendzielewski**

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**Philadelphia, PA 19111**