

**SUPPLEMENTAL RESPONSE TO
PUBLIC ADVOCATE'S INTERROGATORIES (SET I)
AND
REQUESTS FOR PRODUCTION OF DOCUMENTS
QUESTION 42**

Dated: March 2023

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PA-I-42. ASSUME FOR PURPOSES OF THIS INFORMATION REQUEST THAT A RESIDENTIAL BILL IS RENDERED ON DAY 1. ASSUME FURTHER THE BILL REMAINS UNPAID. PROVIDE THE TIMELINE OF EACH COLLECTION STEP UNTIL THE BILL IS FINAL-BILLED FOR NONPAYMENT. IDENTIFY THE DAY ON WHICH EACH STEP OF THE COLLECTION PROCESS CAN BE EXPECTED TO OCCUR.

RESPONSE:

See response attachment PA-I-42 Collection Flow Report.

RESPONSE PROVIDED BY: Susan M. Crosby, Water Revenue Bureau