

FY 2023

Diversity, Equity, and Inclusion Plan

Department Name:



CHIEF ADMINISTRATIVE OFFICE |

Unit Name:

PROCUREMENT DEPARTMENT

DOCUMENT IDENTIFICATION



DEPARTMENT FUNCTIONAL DETAILS

Name of Department:



CHIEF ADMINISTRATIVE OFFICE

Name of Business Unit:



PROCUREMENT DEPARTMENT

Point of Contact Name:



LASHAWNDA TOMPKINS

Point of Contact Title:



DEPUTY COMMISSIONER OF

SUSTAINABLE DEPARTMENT INFRASTRUCTURE

The Mayor's Office of Diversity, Equity and Inclusion provided City Departments with a DEI Plan template that included a list of recommended strategies and performance measures that would allow departments to fulfill and measure the performance of each citywide DEI objective. In their DEI plans, departments identified which of the Citywide DEI strategies and performance measures they are using or plan to adopt during the current fiscal year. Departments also identified their own strategies for achieving each Citywide DEI objective.

1. CITYWIDE DEI OBJECTIVES

Adopt a departmental policy and practice infrastructure that centers and accelerates diversity, equity, and inclusion.

KEY STRATEGIES

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key strategies to meet this citywide DEI objective. The full list of recommended DEI strategies is available on the City's DEI website. Below are the strategies that this department committed to adopting in FY 23.

- Develop a DEI vision and mission statement and communicate it to all employees.
- · Identify the role of inclusion in the mission of your department.

METRICS AND PERFORMANCE INDICATORS

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key performance measures and metrics to track progress toward this citywide DEI objective. Each performance measure or metric included a dropdown menu of options. The full list of recommended DEI performance measures and dropdown menu options are available on the City's DEI website Below are the statuses of this department's performance measures and metrics.

- Completed Vision and Mission Statement
 - » No
 - » The Procurement Department is working with the Office of the Chief Administrative Officer to redesign Procurement's Vision and Mission Statement
- Number of staff communications related to DEI objectives
 - » N/A
- Budget and resource allocation for DEI objectives
 - » N/A

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

» The Procurement Department works collaboratively with the Office of Economic Opportunity to review, revise and implement new policies and procedures for capturing and reporting M/W/DSBE participation on city contracts.

- » The Procurement Department is working with the Office of Economic Opportunity to increase awareness around the City of Philadelphia's Local Business Purchasing Initiative and Local Business Entity Certification. Marketing materials will be distributed to registered M/W/DSBE vendors with a "191" zip code.
- » Procurement worked with the Office of Human Resources to revise a departmental job position specification to encourage interdepartment growth and development.

2. CITYWIDE DEI OBJECTIVES

Transform the executive leadership capacity to shift DEI practices, processes, and power dynamics that influence impact.

KEY STRATEGIES

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key strategies to meet this citywide DEI objective. The full list of recommended DEI strategies is available on the City's DEI website. Below are the strategies that this department committed to adopting in FY 23.

• Quarterly collaboration and communication with the Mayor's Office of Diversity, Equity and Inclusion.

METRICS AND PERFORMANCE INDICATORS

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key performance measures and metrics to track progress toward this citywide DEI objective. Each performance measure or metric included a dropdown menu of options. The full list of recommended DEI performance measures and dropdown menu options are available on the City's DEI website Below are the statuses of this department's performance measures and metrics.

- Number and types of coaching provided to leadership
 - » N/A
- Frequency of meetings with Mayor's Office of DEI and identification of issues resolved through collaboration
 - » Quarterly
 - » Procurement currently meets with the Mayor's Office of Diversity, Equity and Inclusion quarterly.

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

WORKFORCE EQUITY & WORKPLACE INCLUSION

1. CITYWIDE DEI OBJECTIVES

Build and retain a workforce that better reflects and serves the residents of Philadelphia - across all functions and leadership levels - inclusive of race, ethnicity, religion, disability, age, gender, gender identify and sexual orientation.

KEY STRATEGIES

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key strategies to meet this citywide DEI objective. The full list of recommended DEI strategies is available on the City's DEI website. Below are the strategies that this department committed to adopting in FY 23.

- Build and sustain a diverse and inclusive leadership team.
- Complete the annual Exempt Workforce Planning Document and track the anticipated hiring and vacancies in the departmental workforce for the next fiscal year, including hiring opportunities in the exempt workforce as required by EO 1-20.
- For each position, develop and implement a plan for recruitment from a diverse, qualified group of applicants designed to achieve equitable representation across all functions and levels: leadership, management, and staff.
- Ensure advertising reaches diverse communities where a wide variety of candidates are more likely to look for job postings.
- Identify civil service positions where it is difficult to source diverse candidates and work with the Office of Human Resources to attract applicants from diverse groups.
- Ensure job requirements and classifications are evaluated for bias and eliminate barriers to recruitment such as unnecessary education requirements and experience.
- Create a diverse hiring panel (of gender, age, race/ethnicity) to assist with assessing candidates at all levels of the hiring process (resume review, interviews, etc.). This key step in the process better ensures that equity will be built into the process and mitigates the impact of implicit biases.
- Utilize Exempt Diversity Handbook and partner with DEI/OHR where helpful to identify talent across diverse communities.
- In partnership with the Office of Human Resources, ensure training to conduct interviews with cultural humility.

METRICS AND PERFORMANCE INDICATORS

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- List of recruitment efforts and recruitment opportunities
- » Yes
- When exempt hiring opportunities are available Procurement works with OHR to post the opportunity and source through Smart Recruiter. For some hard to fill positions, Procurement post positions on business association website (or example PAPPA and NIGP). Procurement worked with the Office of Human Resources to revise a departmental job position specification to encourage interdepartment growth and development.
- Diverse hiring panel attestations
 - » N/A
- Exempt workforce metrics
 - » N/A
- Diversity of executive leadership team
 - » Yes
 - » Procurement's executive leadership is diverse and includes 2 African American females, 1 African American Male, 1 Hispanic female and 1 Caucasian Male.

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

» N/A

2. CITYWIDE DEI OBJECTIVES

Require and sustain a workplace culture of inclusion that values and promotes respect, belonging and opportunity for all.

KEY STRATEGIES

- Discuss the importance of creating an inclusive working culture during staff meetings or other forums.
- Promote participation in Citywide and internal/departmental City Resource Groups or affinity groups.
- Create an accommodating workplace environment for employees with disabilities, including a strategy for accommodating employees with disabilities.
- Involve the department's management team in the department's diversity, equity, and inclusion goals.

METRICS AND PERFORMANCE INDICATORS

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- Compliance with DEI workforce plan and progress toward goals identified in plan
 - » No
- Progress toward identification and elimination of barriers to retaining and promoting diverse staff
 - » In progress
 - » Procurement worked with the Office of Human Resources to revise a departmental job position specification to encourage interdepartment growth and development. In addition, Procurement is working to develop interdepartmental training modules for staff. This training will further engage and empower staff to remain with the department.
- · Identification of efforts done to create an inclusive environment
 - » In progress

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

» N/A

3. CITYWIDE DEI OBJECTIVES

Improve the retention of diverse employees.

KEY STRATEGIES

- Assess opportunities to develop strategies to retain qualified, diverse talent.
- Conduct stay interviews with employees who have been with the department for at least 5 years about what keeps them with your team.
- Conduct exit interviews to understand reasons contributing to loss of diverse talent and other DEI issues, with a plan to address and remove barriers.

METRICS AND PERFORMANCE INDICATORS

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- Number of stay interviews
 - » N/A
- Number of exit interviews
 - » N/A
- · Results of exit interviews by race/ethnicity, gender, etc.
 - » N/A
- Onboarding policy
 - » N/A
- Employee satisfaction survey results
 - » N/A

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

» The Procurement Department works with the Office of the Chief Administrative Officer to conduct "Knowledge Transfer Sessions" with staff who are scheduled to depart from the department. The purpose of these sessions are to gain historical knowledge, policies and best practices to share with existing and incoming staff. These materials will aid the department in the development of training material and standard operating procedures for the department.

4. CITYWIDE DEI OBJECTIVES

Improve the promotion of diverse employees.

KEY STRATEGIES

- Assess existing promotion strategies to increase opportunities for diverse persons.
- In partnership with the Office of Human Resources, ensure that managers and supervisors identify strategies to assist diverse employees to become qualified for progression into mid-management positions.

METRICS AND PERFORMANCE INDICATORS

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- Number and types of initiatives and reforms generated in response to assessment of existing policies
 - » N/A
- · Number and types of advancement opportunities
 - » N/A
- Mid-management strategy
 - » N/A

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

IMPACTFUL LEARNING & DEVELOPMENT

1. CITYWIDE DEI OBJECTIVES

Deepen staff capacity and develop a culture of learning to embed diversity, equity, and inclusion strategies in everyday work.

KEY STRATEGIES

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key strategies to meet this citywide DEI objective. The full list of recommended DEI strategies is available on the City's DEI website. Below are the strategies that this department committed to adopting in FY 23.

- Periodic training for managers and supervisors on how to manage diverse, inclusive teams.
- Provide all employees with access to professional development or mentorship opportunities.

METRICS AND PERFORMANCE INDICATORS

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- Number and types of trainings
- Number of staff participating in training and DEI initiatives
 - » Less than 50 percent of staff
 - » The Procurement Department was part of the City of Philadelphia's 1st Racial Equity and Inclusion Cohort. Seven employees from Procurement joined this cohort and attended scheduled meetings and trainings.
- Number and types of DEI specific staff communications
 - » N/A
- Employee inclusion surveys
 - » N/A
- Number and types of initiatives and reforms generated in response to trainings, surveys
 - » N/A

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

» Procurement pays professional development dues through it's operating budget for technical staff positions. These associations provide free and discounted job-related training sessions, seminars and networking expos.

BUDGET EQUITY

1. CITYWIDE DEI OBJECTIVES

Develop a departmental budget that centers and accelerates racially equitable impact, diversity, and inclusion.

KEY STRATEGIES

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key strategies to meet this citywide DEI objective. The full list of recommended DEI strategies is available on the City's DEI website. Below are the strategies that this department committed to adopting in FY 23.

- Thoroughly participate in annual racial equity budget process. .
- Advance racial equity as part of the core work the department performs. •
- Allocate existing resources to professional development for employees.
- Evaluate performance measures reported in the City's Five Year Financial and Strategic Plan to identify where data is currently or could possibly be disaggregated by race and develop a path to achieve disaggregation to uncover disparities in performance outputs and outcomes.

METRICS AND PERFORMANCE INDICATORS

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key performance measures and metrics to track progress toward this citywide DEI objective. Each performance measure or metric included a dropdown menu of options. The full list of recommended DEI performance measures and dropdown menu options are available on the City's DEI website Below are the statuses of this department's performance measures and metrics.

- Allocation of resources to equity, recruitment, and training initiatives
 - » N/A
- Number and types of inclusion and anti-racist workplace initiatives •
 - » N/A
- Number and types of community engagement events used to inform budget priorities
 - » N/A
- Records of attendance/outreach at events used to inform budget priorities
 - » N/A
- Disaggregated data and metrics relevant to the department's Five Year Financial and Strategic Plan performance measures
 - Yes »
 - Procurement reports M/W/DSBE participation on Service, Supply and Equipment, Public Work, » Professional Services Contracts and Small Order Purchases.

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

Procurement pays professional development dues through its operating budget for technical staff positions. These associations provide free and discounted job-related training sessions, seminars and networking expos.

INCLUSIVE CONTRACTING

1. CITYWIDE DEI OBJECTIVES

Advance economic opportunities for diverse business enterprises.

KEY STRATEGIES

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key strategies to meet this citywide DEI objective. The full list of recommended DEI strategies is available on the City's DEI website. Below are the strategies that this department committed to adopting in FY 23.

- Pursuant to EO 1-21, submit an annual Compliance Plan that includes Benchmarks and an overall strategy for providing maximum opportunities for M/W/DSBE participation.
- Maximize the utilization of M/W/DSBE firms for contracting.
- Allot time (quarterly) to meet with OEO staff to monitor progress toward achieving the Department's annual Benchmark, discuss challenges to inclusive contracting, and identify solutions to ensure inclusive contracting.

METRICS AND PERFORMANCE INDICATORS

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- Submission of completed, approved Compliance Plan
 - » Yes
- Annual participation levels of Minority, Women, Disabled Owned Business Enterprises
 - » At goal
 - Procurement has no budget allocated for contracting. Therefore, the department's M/W/DSBE goal is set as Best and Good Faith Efforts "BGFE".
 Procurement encourages departments to utilize the OEO registry when posting a contract opportunity or soliciting vendors for a Micro or Small Order Purchase.

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

EQUITABLE CITY SERVICES & COMMUNITY ENGAGEMENT

1. CITYWIDE DEI OBJECTIVES

Ensure fairness and equitable services, resources, and opportunities so that all Philadelphia residents reach their full potential.

KEY STRATEGIES

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key strategies to meet this citywide DEI objective. The full list of recommended DEI strategies is available on the City's DEI website. Below are the strategies that this department committed to adopting in FY 23.

• Evaluate resources and capacity to consult with non-profit organizations that are actively engaged in identifying critical diversity issues and committed to making the City more inclusive.

METRICS AND PERFORMANCE INDICATORS

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- Number and types of engagement with community organizations
 - » Unsure
 - » Procurement has participated informational events to share information with the masses about upcoming policy changes and initiatives such as Transparency in Business ("TIB") and the Local Business Purchasing Initiatives. Organizations include the local ethnic chambers, Philadelphia Gas Works, the Economy League, and the Eastern Minority Diversity Council.
- Community survey results
 - » Yes
 - » Procurement has plans to create a customer satisfaction survey for its internal and external stakeholders.

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

GOAL 6

2. CITYWIDE DEI OBJECTIVES

Enhance City customer service being provided by the department.

KEY STRATEGIES

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key strategies to meet this citywide DEI objective. The full list of recommended DEI strategies is available on the City's DEI website. Below are the strategies that this department committed to adopting in FY 23.

- · Evaluate quality of customer service being provided by department
- Conduct department outreach in diverse communities.

METRICS AND PERFORMANCE INDICATORS

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key performance measures and metrics to track progress toward this citywide DEI objective. Each performance measure or metric included a dropdown menu of options. The full list of recommended DEI performance measures and dropdown menu options are available on the City's DEI website Below are the statuses of this department's performance measures and metrics.

- Community/customer satisfaction survey results
 - » Yes
 - » Procurement has plans to create a customer satisfaction survey for its internal and external stakeholders.
- Number, types, and location of outreach events
 - » 10
 - » Procurement participates in the Office of Economic Opportunity's monthly "Doing Business in the City" workshop. By participating in this workshop, Procurement shares purchasing information, opportunities and updates regarding the City's purchasing practices.

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

» N/A

3. CITYWIDE DEI OBJECTIVES

Produce more racially equitable outcomes for all Philadelphians.

KEY STRATEGIES

GOAL 6

- Identify and move forward opportunities for the department to decrease the percentage of people of color living below the poverty line in Philadelphia.
- Identify and move forward opportunities for the department to increase the educational attainment of a bachelor's degree or higher for people of color.
- Identify and move forward opportunities for the department to increase the percentage of people of color working quality jobs, i.e., jobs that guarantee family sustaining wages or a competitive salary; health, dental and other benefits; and promotion and career advancement opportunities.

METRICS AND PERFORMANCE INDICATORS

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- Identification and progress of department strategies identified to create more racially equitable outcomes
 - » N/A

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

- » Through the Bipartisan Infrastructure Bill, Procurement has been allotted Public Works staffing funds to support the development and contract initiation of these opportunities. Procurement will work with the Office of the Chief Administrative Officer and Office of Economic Opportunity to ensure that diverse and local businesses are provided with knowledge and access to these opportunities.
- » Procurement worked with the Office of Human Resources to educate current administrative staff about the credentials required Upward Mobility Program. In coordination with initiative, Procurement proposed accepted job specifications changes that will enable interdepartmental administrative staff the ability to qualify for a mid-level technical position.
- » To increase diverse hiring, the Procurement Department worked with the Office of Human Resources and the Welcome Center to identify diverse candidates with an interest or professional background in Procurement.

GOAL 6

4. CITYWIDE DEI OBJECTIVES

Full integration of people with disabilities in all aspects of community life.

KEY STRATEGIES

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key strategies to meet this citywide DEI objective. The full list of recommended DEI strategies is available on the City's DEI website. Below are the strategies that this department committed to adopting in FY 23.

- Increase accessibility to meetings, events, opportunities for people with disabilities to engage with the City.
- Empower ADA liaison to track inquiries, grievances, and resolutions.

METRICS AND PERFORMANCE INDICATORS

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• Track how people engage with the department: how many times American Sign Language interpretation provided; utilization of closed captioning; call in options

» N/A

- Department compliance with Mayor's Office for People with Disabilities guidance
 - » Yes
 - » The Department has an assigned ADA Departmental liaison
- Number and types of inquiries and grievances handled by ADA liaison

»

Number and types of resolutions of inquiries and grievances handled by ADA liaison

» O

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

» To increase accessibility to bid opening and pre-bid meetings, the Procurement Department transitioned from in-person meetings to virtual meetings via Zoom.

5. CITYWIDE DEI OBJECTIVES

Ensure meaningful language access for Limited English Proficient residents in Philadelphia.

GOAL 6

KEY STRATEGIES

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key strategies to meet this citywide DEI objective. The full list of recommended DEI strategies is available on the City's DEI website. Below are the strategies that this department committed to adopting in FY 23.

- Update department's Language Access Plan as needed.
- Track performance of language access policies and procedures.
- Work with the Office of Immigrant Affairs to improve language access policies and procedures.

METRICS AND PERFORMANCE INDICATORS

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key performance measures and metrics to track progress toward this citywide DEI objective. Each performance measure or metric included a dropdown menu of options. The full list of recommended DEI performance measures and dropdown menu options are available on the City's DEI website Below are the statuses of this department's performance measures and metrics.

- Maintenance of Language Access Plan
 - » Yes
 - » The Procurement Department's language access plan is a component of the Chief Administrator Officer (CAO) Office Master Plan. The plan can be found at https://www.phila.gov/documents/language-access-plans/.
- Number and types of requests for language access assistance

» O

- Outcome of requests for language access assistance
 - » N/A

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

» The Procurement Department continues to maintain a Language Access Log to collect data about constituents requesting language access services and the department continues to engage and network with the local ethnic chambers of commerce.

RACIAL EQUITY ACTION PLAN PROGRESS

1. CITYWIDE DEI OBJECTIVES

Implement and strengthen the department's Racial Equity Action Plan

KEY STRATEGIES

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key strategies to meet this citywide DEI objective. The full list of recommended DEI strategies is available on the City's DEI website. Below are the strategies that this department committed to adopting in FY 23.

- Complete Racial Equity Action Plan cohort process.
- Identify racial equity priorities for department.

METRICS AND PERFORMANCE INDICATORS

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key performance measures and metrics to track progress toward this citywide DEI objective. Each performance measure or metric included a dropdown menu of options. The full list of recommended DEI performance measures and dropdown menu options are available on the City's DEI website Below are the statuses of this department's performance measures and metrics.

- Racial Equity Action Plan implementation progress
 - » In Progress
 - » Procurement completed their Racial Equity Action Plan when participating in the 1st Racial Equity Cohort
- List of new priority strategies or areas of concern identified since conclusion of racial equity cohort process
 - » In Progress
 - » The cohort would like meet more regular and engage any existing or new staff interested in joining the team (cohort).

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

» Since the completion of the FY21 Racial Equity Cohort, Procurement's purchasing team and supervisors began to meet more regularly with their counterparts in the Office of Economic Opportunity. The objective of these meetings is to educate and obtain a more holistic view of what role each department manages regarding the contract process and diversity requirements. Through this engagement, both departments have developed strategies/procedures for collecting and managing M/W/DSBE participation on citywide contracts. We strongly believe that through these communications, both teams are more knowledgeable about the impact their work has on the City's contract diversity metrics overall. These meetings are ongoing.

2. CITYWIDE DEI OBJECTIVES

Adopt a departmental policy and practice infrastructure that centers and accelerates sustained redress of racial disparities internally

KEY STRATEGIES

The Mayor's Office of Diversity, Equity and Inclusion provided City departments with a list of key strategies to meet this citywide DEI objective. The full list of recommended DEI strategies is available on the City's DEI website. Below are the strategies that this department committed to adopting in FY 23.

- · Assess and identify internal racial disparities on an annual basis and as need
- Identify where departmental policies, practices, attitudes, and cultural messages are resulting in differential outcomes by race on an annual basis and as needed.

METRICS AND PERFORMANCE INDICATORS

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- · Reduction and/or elimination of disparities and differential outcomes by race
 - » Procurement's leadership evaluated the inequities pertaining to the salaries of its Executive Team and other exempt employees. Through work with the Office of the Chief Administrative Officer and the Finance Department, salaries were elevated and less disparate.

ADDITIONAL STRATEGIES

Describe any additional strategies the department is using or plans to use to advance the citywide objective.

- » Procurement worked with the Office of Human Resources to elevate and promote existing represented employees to positions that better fit and strengthen their skillsets. Through incoming "BIL" funding, the Procurement Department is positioned to elevate and promote existing staff into mid-management level positions.
- » To increase diverse hiring, the Procurement Department worked with the Office of Human Resources and the Welcome Center to identify diverse candidates with an interest or professional background in Procurement.