Steven Liang

From: Jonathan Miron <jon@miron.us>
Sent: Wednesday, March 15, 2023 11:19 PM

To: WaterRateBoard

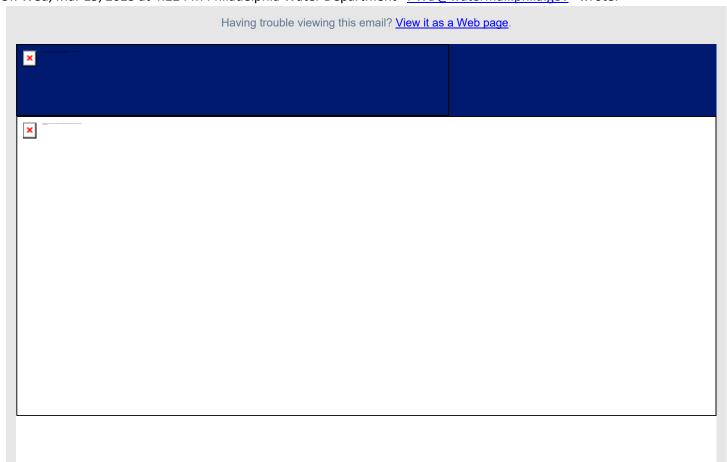
Subject: Re: ◆ Water Rates Increase Public Hearings Scheduled for March 22 and March 23.

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Please do not increase our rates for water services-- water department customer service has been very poor so please address that.

Thanks, Jon

On Wed, Mar 15, 2023 at 4:22 PM Philadelphia Water Department < PWD@watermail.phila.gov > wrote:



Public Hearings set for Proposed Water, Sewer and Stormwater Rate Increases

The virtual hearings will take place on March 22 and March 23.

The Philadelphia Water, Sewer and Storm Water Rate Board will hold public hearings in the 2023 General Rate Proceeding on the following dates and times:

- Wednesday, March 22, 2023 at 3 p.m.
- Wednesday, March 22, 2023 at 6 p.m.
- Thursday, March 23, 2023 at 3 p.m.
- Thursday, March 23, 2023 at 6 p.m.

All hearings are open to the public and will be conducted remotely via Zoom (internet or phone).

The Philadelphia Water Department filed Formal Notice on **February 23, 2023**, proposing to raise and otherwise modify rates on **September 1, 2023** and again **September 1, 2024**. In this proceeding, the Rate Board will determine the appropriate rates and charges.

Let your voice be heard:

Anyone wanting to testify is encouraged to email WaterRateBoard@phila.gov by March 21, identifying the hearing and stating your name and call-in phone number.

You may email written comments by April 25, including your name.

Documents filed in this proceeding are on the <u>2023 General Rate</u> Proceeding page on the same site.

Tune in:

You may listen or participate via Zoom.

- To call in, dial (267) 831-0333. If requested, please enter the meeting ID 2562489871, and use the password 12345.
- For a video connection, use the link and other information on the Rate Board's website.

More Resources:

For further information, questions about the hearing schedule and procedures, or special assistance for disabilities, please email WaterRateBoard@phila.gov.

Community Legal Services, as Public Advocate, offers free resources to support public input, including assistance for those who may have difficulty participating in virtual or telephonic hearings.

Email <u>publicadvocate@clsphila.org</u> or call (215) 227-9988 for information or assistance.

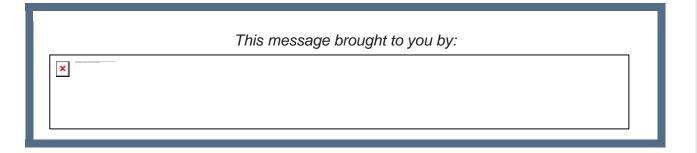
For more information and some tips on participating, <u>check out the Water</u> Department's Public Input hearings blog.

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