

Crime Prevention & Response Tips

for your business & employees



Keep windows clear & shatter-resistant

- Keep windows free of signs, ads, and large coverings. Visibility helps police respond more quickly to emergencies.
- Keep indoor lights on overnight so that the public and police can easily see suspicious activity happening inside.
- Install see-through security grills, and shatter-resistant window films to add security without blocking visibility.



Protect business exterior

- Keep the front and back of your business well-lit at all times.
- Clearly mark the business name and street address on the front and back of your building so that police can respond more quickly to emergencies.
- The Storefront Improvement Program can help cover eligible costs of windows, lights, security grills and more. Scan the QR code below for more information.



Security cameras

- Install and maintain a high-quality security camera system that fully covers the inside and outside of your business.
- Keep recording equipment in a secure location.
- The Business Security Camera Program can help cover eligible costs of a camera system. Find more information on the following page or scan the QR code below.



Keep cash at a minimum

- Limit the amount of cash on site by accepting card and smartphone payments.
- Make frequent bank deposits but don't set a pattern that thieves could track.
- If larger sums of cash must remain on site, make frequent cash drops out of public view into a timed safe located in a secure and monitored location.



Robbery response

- If robbed, remain calm, cooperate, and do not resist. Your well-being and the safety of your employees and customers are more important than any losses.
- Try to remember details about the robber and what direction they fled.
- When it is safe to do so, lock your doors and call 911. Provide police with any camera footage, a list of losses, and requested information.



Burglary response

- If burglarized, call 911 immediately. Do not enter the building without a police officer because the burglar may still be inside. Do not touch anything because you could disturb potential evidence.
- Provide police with any camera footage, a list of losses, and requested information.
- Secure any damaged entry points or vulnerable areas and re-key locks.



Scan the QR code for more crime prevention & response tips plus links to business resources.

phila.gov/business/crime-prevention-tips



Department of
Commerce
CITY OF PHILADELPHIA

Business Resources

to help keep you & your employees safe



Business Security Camera Program

The Business Security Camera Program encourages businesses to install exterior cameras on their commercial properties. Participants can receive up to 75 percent of the total eligible costs of a security camera system, up to \$3,000.



Scan the QR code for program eligibility, guidelines, and online application. Participants must apply to the program before making any installations.

phila.gov/programs/business-security-camera-program



SafeCam Program

SafeCam allows businesses to register their cameras with the Philadelphia Police Department (PPD) to aid in investigations. *The business is not required to provide footage if asked and PPD never has remote access to view any live or stored footage.*



Scan the QR code to register your cameras today!

safecam.phillypolice.com



Business Safety Assessment

The Philadelphia Police Department provides free Business Safety Assessments to help businesses understand their security risks and offer safety advice. This service is available through the business's local PPD district.



Scan the QR code to find your local police district. Call and ask to speak with the Community Relations Officer and request a Business Safety Assessment.

phillypolice.com/districts



ReadyPhiladelphia

Receive text alerts about severe weather, special events, and emergencies that could impact business safety.

Sign up by texting **ReadyPhila** to **888-777**



Trauma-Informed Care

Services are available to individuals and communities experiencing crime and violence-related distress.

Visit HealthyMindsPhilly.org or call the Philadelphia Crisis Line at **988**.



Scan the QR code for more crime prevention & response tips plus links to business resources.

phila.gov/business/crime-prevention-tips



Department of
Commerce

CITY OF PHILADELPHIA