Who to call when you need help with housing

Office of Homeless Services

Is a crime being committed?
YES: Move to safety, call **911**.

NO.

Are you experiencing a mental health emergency?
YES: Call **988** for expert help.

NO.

Are you worried about someone who appears homeless, or is on the street when it's very cold or hot outside?
YES: Call Homeless Outreach at **(215) 232-1984**. Be ready to share the person's location.

NO.

Are YOU experiencing homelessness or need a place to sleep tonight?
YES: Visit a homeless access point or get specialized assistance.

YES

NO.

Are you being evicted from your home?
YES: Call the Philly Tenant Hotline at **(267) 443-2500.**

NO.

Are you at risk of homelessness?
YES: Call the Homelessness Prevention Hotline at **(215) 686-7177** or visit a homeless access point.

YES

Homeless access points

Do you need help during daytime hours?
YES: Visit one of these access points:

- **Appletree Family Center**
  1430 Cherry St. | **(215) 686-7150**
- **Roosevelt Darby Center**
  804 N. Broad St. | **(215) 685-3700**
- **Veterans Multi Service Center**
  213-217 N. 4th St. | **(215) 923-2600**

NO.

Do you need help after 5pm or on a holiday?
YES: Visit one of these overnight access points:

- **For families: Red Shield Family Residence**
  715 N. Broad St. | **(215) 787-2887**
- **Single men: Mike Hinson Resource Ctr.**
  1701 W. Lehigh Ave. | **(267) 737-9099**
- **Single women: Gaudenzia's House of Passage**
  111 N 49th St. | **(267) 713-7778**

Do you need specialized assistance as:

A survivor of domestic or intimate partner violence?
YES: (866) 723-3014

A survivor of human trafficking?
YES: (267) 838-5866

Someone who wants drug or alcohol recovery support?
YES: (888) 545-2600

A homeless military veteran?
YES: (877) 424-3838 or **(215) 923-2600**

A young adult experiencing homelessness, aged 24 years or younger?
YES: (888) 468-7315

DBHIDS
DEPARTMENT of BEHAVIORAL HEALTH and INTELLECTUAL disABILITY SERVICES