

Welcome to Apple Tree Family Center.

Today is a hard day. We're here to help.

At Apple Tree Family Center, we help people and families who are experiencing homelessness or who are at risk of experiencing homelessness.

We can help you:



Find someone else to stay with

We can help you identify people in your life who might be able to help. We can call them together and see if we can work something out.



Get emergency housing

If you're experiencing homelessness, we can help you access emergency housing, sometimes called shelters.



Connect with resources

If we're not able to help, we can connect you with other organizations that might be able to help.



Get vaccinations for your family

We have a nurse on site who can see your child or children and give vaccinations. We can also provide you with printouts showing what vaccinations your child(ren) have received.



Return home if you're a stranded traveler

If you've come to Philadelphia from somewhere else and have access to housing there, we may be able to help you get there.

At Apple Tree, you can:

1. Check in

Listen for someone to call the last two numbers on your ticket. When your number is called, give your name to the person at the front desk. They will take your information so you can meet with a social work services manager.

2. Meet with a social work services manager

It may take more than a day to speak with a social work services manager. When you meet, you'll explain your situation and they'll help you figure out what services and programs we have for you. The social work services manager will also give you a sense of what to expect.

3. Find a solution for tonight

Because we have a limited number of beds available, most people have to wait before they get a bed in emergency housing.

If you haven't been able to meet with a social worker, or if there aren't any beds available in emergency housing, then you can go to an after-hours center.