

RESPONSE TO
PUBLIC ADVOCATE'S INTERROGATORIES
AND
REQUESTS FOR PRODUCTION OF DOCUMENTS
QUESTION 9

Dated: March 2022

1 **PA-II-9.** HAS THE DEPARTMENT RECENTLY CONDUCTED ANY
2 WATER/WASTEWATER SERVICE AFFORDABILITY STUDIES? IF YES,
3 PLEASE PROVIDE COPIES OF THE REPORT FROM THE STUDIES.
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5 **RESPONSE:**

6 There are no formal affordability studies. There are various reports and analyses that address
7 affordability issues including, the Annual Report to the Mayor on the Tiered Assistance
8 Program, the Monthly Reports to Rate Board per 2021 Settlement, EPA analysis of
9 percentage of income that water/sewer bills represent, and daily interactions with customers
10 by PWD and WRB.
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12 **RESPONSE PROVIDED BY:** Philadelphia Water Department
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