RESPONSE TO
PUBLIC ADVOCATE’S INTERROGATORIES
AND
REQUESTS FOR PRODUCTION OF DOCUMENTS
QUESTIONS 16-17

Dated: March 2022
PA-TAP-16. REFERENCE THE RESPONSE TO PA-TAP-4. PLEASE PROVIDE THE
NUMBER OF LIHWAP RECIPIENTS (ACTUAL OR ESTIMATED) THAT
ALREADY PARTICIPATE IN PWD/WRB ASSISTANCE PROGRAMS.

RESPONSE:

The following are numbers of LIHWAP recipients that already participate in PWD/WRB
assistance programs as of 2/25/22.

- Senior Citizen – 26
- TAP Income – 106
- TAP Hardship – 1
- Long Standard Payment Agreement – 1
- WRBCC Agreement – 1

RESPONSE PROVIDED BY: Raftelis Financial Consultants, Inc.
PA-TAP-17. REFERENCE SCHEDULE RFC-3, TRR_PROJECTIONS TAB.

A. PLEASE EXPLAIN HOW THE MONTHLY INCREASE IN PARTICIPANTS OF 1,000, 2,000, 2,250, 3,500, AND 3,750 WERE DERIVED FOR THE MONTHS OF JULY 2022 THROUGH NOVEMBER 2022 RESPECTIVELY.

B. PLEASE EXPLAIN WHY NO INCREASE IS ASSUMED FOR DECEMBER 2022.

RESPONSE:

A. The projections anticipate auto-enrollment of a total of 12,500 customers after LIHWAP’s introduction. It is anticipated that these auto-enrollments will not all take place at once, but will ramp up over the course of several months. The monthly increases were chosen as amounts that total 12,500 customers and increase in number each month as more customers enroll in LIHWAP and technical capacity for auto-enrollment expands.

B. No increase is assumed for December 2022 because the projection assumes that all 12,500 accounts eligible for auto-enrollment in TAP will be enrolled by November 2022.

RESPONSE PROVIDED BY: Raftelis Financial Consultants, Inc.
RESPONSE TO
PUBLIC ADVOCATE’S INTERROGATORIES
AND
REQUESTS FOR PRODUCTION OF DOCUMENTS
QUESTIONS 17-25

Dated: March 2022
PA-TAP-17. PLEASE PROVIDE A SCHEDULE SETTING FORTH:

A. THE NUMBER OF LIHWAP APPLICANTS TO DATE, SPECIFYING HOW MANY ARE PWD’S NAMED CUSTOMER;
B. THE NUMBER OF LIHWAP APPROVALS TO DATE, AND;
C. AVERAGE GRANT AMOUNT.

RESPONSE:

The following responses are based on LIHWAP grants to PWD customers. The responses are not based on applications, approvals, and/or grants made by the Commonwealth which are statewide and not reported to WRB/PWD.

From 2/25/22 reporting:

A. Reporting is under development and not available at this time.
B. Grantees to date – 460
C. Average grant amount - $1,401.96

RESPONSE PROVIDED BY: Raftelis Financial Consultants, Inc. and Water Revenue Bureau
PA-TAP-18. PLEASE CONFIRM THAT AUTO-ENROLLMENT IN TAP FOR LIHWAP RECIPIENTS WILL BE CONTINGENT UPON THE RECIPIENT BEING THE WATER DEPARTMENT’S NAMED CUSTOMER.

RESPONSE:

This is confirmed.

RESPONSE PROVIDED BY: Raftelis Financial Consultants, Inc.
PA-TAP-19. IS THE WATER DEPARTMENT MAKING ANY CHANGES TO ITS
CHAPTER 1 REGULATIONS CONCERNING CUSTOMER STATUS?

RESPONSE:

No.

RESPONSE PROVIDED BY: City of Philadelphia Water Department
PA-TAP-20. ACCORDING TO THE NATIONAL ENERGY & UTILITY AFFORDABILITY
COALITION (HTTPS://NEUAC.ORG/WP-
CONTENT/UPLOADS/2021/02/PENNSYLVANIA-STATE-SHEET-2022.PDF)
PENNSYLVANIA RECEIVED $202,960,781 IN LIHEAP FUNDING IN 2020.
PENNSYLVANIA'S ALLOCATION OF LIHWAP FUNDING IS
APPROXIMATELY $43.2 MILLION
(HTTPS://WWW.MEDIA.PA.GOV/PAGES/DHS_DETAILS.ASPX?NEWSID=782). PLEASE EXPLAIN HOW THIS FUNDING DIFFERENTIAL WAS
FACTORED INTO THE PROJECTION OF FUTURE TAP ENROLLMENT
ASSOCIATED WITH LIHWAP AUTO-ENROLLMENT.

RESPONSE:
The Pennsylvania allocation is for the entire state on a first-come, first-served basis.
Philadelphia is not guaranteed a specific portion of the allocation. This was not factored
into the projection of future TAP enrollment associated with LIHWAP auto-enrollment.

RESPONSE PROVIDED BY: Raftelis Financial Consultants, Inc. and Water Revenue Bureau
PA-TAP-21. FOR THE 2020-2021 WINTER HEATING SEASON, MAXIMUM LIHEAP GRANT AMOUNTS WERE $1,000 (CASH COMPONENT) AND $800 (CRISIS COMPONENT). MAXIMUM LIHWAP GRANT AMOUNTS ARE $5,000 FOR A COMBINED WATER AND WASTEWATER BILL. PLEASE EXPLAIN HOW THIS DIFFERENCE IN GRANT AMOUNT WAS FACTORED INTO THE PROJECTION OF FUTURE TAP ENROLLMENT ASSOCIATED WITH LIHWAP AUTO-ENROLLMENT.

RESPONSE:
This was not factored into the projection of future TAP enrollment associated with LIHWAP auto-enrollment.

RESPONSE PROVIDED BY: Raftelis Financial Consultants, Inc.

RESPONSE:

To qualify for TAP, a customer must be the named customer. The projections developed assume that anyone who is eligible for LIHWAP is eligible for TAP and can become the customer of record.

RESPONSE PROVIDED BY: Raftelis Financial Consultants, Inc.
PA-TAP-23. ACCORDING TO THE FINAL WEEKLY ENERGY ASSISTANCE
   SUMMARY (EASUM) PRODUCED BY PENNSYLVANIA’S DEPARTMENT
   OF HUMAN SERVICES (DHS) FOR THE 2020-2021 LIHEAP SEASON, 64%
   OF LIHEAP CASH GRANTS WERE PAID TO ACCOUNTS WHERE THE
   CUSTOMER IS NOT THE PROPERTY OWNER. LIKewise, 67% OF
   LIHEAP CRISIS GRANTS WERE PAID TO NON-OWNERS. PLEASE
   EXPLAIN HOW THE PROJECTION OF FUTURE TAP ENROLLMENT TOOK
   INTO ACCOUNT THAT THE MAJORITY OF LIHEAP RECIPIENTS ARE
   NOT PROPERTY OWNERS.

RESPONSE:

To qualify for TAP, a customer must be the named customer. The projections developed
assume that anyone who is eligible for LIHWAP is eligible for TAP and can become the
customer of record.

RESPONSE PROVIDED BY: Raftelis Financial Consultants, Inc.
PA-TAP-24. OF THE 17,148 PARTICIPANTS IN TAP IN DECEMBER 2021, PLEASE
IDENTIFY HOW MANY ARE OWNERS, HOW MANY ARE TENANTS, AND
HOW MANY ARE OCCUPANT CUSTOMERS.

RESPONSE:
No such report exists.

RESPONSE PROVIDED BY: City of Philadelphia Water Department
PA-TAP-25. REFERENCE SCHEDULE RFC-4 AT 2. PLEASE PROVIDE DETAILED SUPPORT FOR THE STATEMENT "MANY OF PGW’S ASSISTANCE PROGRAM PARTICIPANTS ARE ALSO PWD CUSTOMERS.” PROVIDE COPIES OF ALL DATA RELIED UPON FOR THIS STATEMENT.

RESPONSE:

This was an assumption that was made due to the service area overlap of PGW and PWD.

RESPONSE PROVIDED BY: Raftelis Financial Consultants, Inc.