Public Advocate's Fourth Set of Interrogatories & Requests for Production of Documents

PA-TAP-17. Please provide a schedule setting forth:

a. the number of LIHWAP applicants to date, specifying how many are PWD’s named customer;

b. the number of LIHWAP approvals to date, and;

c. average grant amount.

PA-TAP-18. Please confirm that auto-enrollment in TAP for LIHWAP recipients will be contingent upon the recipient being the Water Department’s named customer.

PA-TAP-19. Is the Water Department making any changes to its Chapter 1 regulations concerning customer status?


PA-TAP-21. For the 2020-2021 winter heating season, maximum LIHEAP grant amounts were $1,000 (cash component) and $800 (Crisis component). Maximum LIHWAP grant amounts are $5,000 for a combined water and wastewater bill. Please explain how this difference in grant amount was factored into the projection of future TAP enrollment associated with LIHWAP auto-enrollment.

PA-TAP-22. According to the LIHWAP Handbook (available at http://services.dpw.state.pa.us/oimpolicymanuals/lihwap/index.htm#tt=Ops-Memo_Policy_Clarifications%2FLIHWAP_Handbook.htm) households are eligible for assistance if they are responsible for the bill, even if the bill is in the name of a non-household member, such as a landlord. Please explain how the projection of future TAP enrollment took into account the number of LIHWAP eligible households who are not PWD’s named customer.

PA-TAP-23. According to the final weekly Energy Assistance Summary (EASUM) produced by Pennsylvania’s Department of Human Services (DHS) for the 2020-2021 LIHEAP season, 64% of LIHEAP cash grants were paid to accounts where the customer is not the property owner. Likewise, 67% of LIHEAP Crisis grants were paid to non-owners. Please explain how the projection of future TAP enrollment took into account that the majority of LIHEAP recipients are not property owners.
PA-TAP-24. Of the 17,148 participants in TAP in December 2021, please identify how many are owners, how many are tenants, and how many are occupant customers.

PA-TAP-25. Reference Schedule RFC-4 at 2. Please provide detailed support for the statement “many of PGW’s assistance program participants are also PWD customers.” Provide copies of all data relied upon for this statement.