



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue, Philadelphia, PA 19122

Urgent Safety Notice!

Cast Iron gas pipe is susceptible to failure when it is disturbed or undermined.

Notify PGW immediately if the gas pipe is either undermined or disturbed. CALL [215-235-1212](tel:215-235-1212)

Potential conditions that can damage cast iron pipe by disturbing it or removing its support include the following:

- Water Main Breaks or Leaks
- Sewer line failures which cause **cavities**
- Improper support during excavation or backfill
- Poor backfill material or not compacted properly
- No protection of exposed facilities
- Settlement or Depressions
- Trenchless installations
- Vibrations from heavy construction equipment
- Trench or Shoring collapse
- Washouts, floods, unstable soil, landslides
- Blasting, boring, tunneling, the removal of aboveground structures by either explosive or mechanical means

Call 8-1-1 Before You Dig

Working on a project that requires digging? **Call 8-1-1.** This free service ensures underground utility lines are marked, preventing damage to service lines and keeping you and your property safe. Remember, **it's the law.**

Know what's below.
Call  before you dig.

The 811 logo consists of the number '811' in a bold, black font, with a stylized green and yellow flame or gas pipe shape integrated into the '1'.



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SMELL GAS?

CALL [215-235-1212](tel:215-235-1212)

Natural gas smells bad on purpose. That “rotten egg” smell is the smell of natural gas. If you think you smell gas, **leave the area immediately** and then call PGW from a safe location.

IF YOU SMELL GAS:

- Do not use electrical devices including cell phones which may cause a spark and ignite the gas.
- Do not use an open flame, matches or lighters.
- Do not try to locate the source of the gas leak.
- Do not try to shut off any natural gas valves or gas appliances.
- Do not start vehicles.
- Do not re-enter the building or return to the area until a PGW employee or a qualified utility representative says it is safe to do so.
- Do not put out the flames if natural gas ignites.

Promptly report damage of gas facilities to PGW, securing the area, and standing by at a safe distance.

- Avoid any attempt to repair the damage or restrict the flow of gas. Leave the repairs to PGW.
- Allow the gas to vent to the atmosphere.
- Do not put out the flame if gas ignites, but let it burn. Burning gas will not explode.
- Do not cover the damaged pipe with dirt as a means of stopping the leak.
- Report coating damage, dents, and gouging. Surface damage that appears minor can lead to future failure and serious consequences.

**Know what's below.
Call  before you dig.**