

Bills & Letters

I received a letter in the mail from the Philadelphia Department of Revenue, can I respond to my letter online?

Yes! You do not need a Philadelphia Tax Center login to respond to most letters. On the website's homepage, find the "Submissions" panel, and select "Respond to a Letter." Next, enter the Letter ID, which can be found on the top right corner of your letter. If you have a login, you can send us a message by selecting the "More Options..." tab, then selecting "View Messages", then selecting "Send a message".

How can I pay my bill?

Starting November 2021, you can pay bills for some business taxes on The Philadelphia Tax Center. By October 2022, all tax bills will be paid on the website. To pay for most business taxes, log into the website and select "Make a payment" next to the account you would like to pay for. You can use a bank account with no fee (eCheck) or you can make a credit card payment with a fee. Some taxes will not be on the website until 2022 - payments for those taxes have not changed.

What if I lose my bill or any other paper letter from the Department of Revenue?

No problem! On Philadelphia Tax Center you can view, download, and print any bill or letter sent to you from the Department of Revenue, at any time. To view your bills or letters: 1. Log in. 2. Select the "More Options" tab. 3. Find the "Letters" panel. 4. Select "View Letters."