

General

What taxes can I pay in the Philadelphia Tax Center in 2021? What taxes can I pay in the Philadelphia Tax Center in 2022?

Starting in November 2021, you will be able to file and pay most business taxes in the Philadelphia Tax Center:

- Business Income & Receipts Tax
- Wage Tax
- Earnings Tax
- Net Profits Tax
- School Income Tax
- Liquor Tax
- Beverage Tax
- Tobacco Tax

Starting in October 2022, you will be able to file and pay Real Estate Tax (property tax) and other taxes:

- Real Estate Tax
- Use & Occupancy Tenant Tax
- Use & Occupancy Landlord Tax
- Realty Transfer Tax
- Hotel Tax
- Hospital Tax
- Agency Receivable Fees
- Commercial Trash Fees
- Police Fees
- Parking Tax
- Valet Parking Tax
- Amusement Tax
- Coin Operated Tax
- Vehicle Rental Tax
- Outdoor Advertising Tax

Between 2021 and 2022, you will still be able to use eWork to pay and file while we transition to the Philadelphia Tax Center. To prepare for the changes coming over the next year, sign up for a Philadelphia Tax Center account today!

How do I find the new Philadelphia Tax Center?

The Philadelphia Tax Center is Revenue's new website for paying your taxes, filing tax returns, and much more. You can find it at <https://tax-services.phila.gov>

When will the Department of Revenue switch to this new website for filing & paying taxes?

November 2021. Starting November 1st, you can file and pay bills for most business taxes on The Philadelphia Tax Center (Philadelphia Tax Center). By October 2022, you will be able to file and pay all of your Philadelphia taxes online using the website. Get more information about which taxes are in the new site at www.phila.gov/guides/philadelphia-tax-center/

How do I find my outstanding tax balances?

Log into the Philadelphia Tax Center. On the Summary tab you will see all of your accounts with the balance due. If there is a balance due, select "Make a payment" (to the right of your balance) to pay.

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What is the fastest way to address any technical issues or questions about my tax account?

The best way to contact Revenue is to send us a message via the Philadelphia Tax Center, but you can also speak with a Department of Revenue representative. To send us a message via the Philadelphia Tax Center: 1. Log in. 2. Select the "More Options" tab. 3. Find the "Messages" panel. 4. Select "View Messages" 5. Select the link that says "Send a Message." The website will walk you through the steps to get your message to the right team within the department. To call Customer Service, dial (215) 686-6600.

What are some things I can do on Philadelphia Tax Center that I couldn't do before on ework?

- Save your preferred payment method online for future payments.
- File Earnings Tax online.
- Request a Wage Tax refund.
- Request a payment agreement online.
- Look up your payments, interest, and penalty online.
- See all your letters online (no more letters getting lost in the mail!).
- Send secure messages to customer service for quicker response times and no more holding on