


Together  we
THRIVE
Philadelphia's Agenda for
HEALTH & WELL-BEING **2019**



HEALTHY PEOPLE



Healthy individuals are the foundation for strong communities.

Ensuring that every Philadelphian lives in a healthy environment with access to high quality physical and behavioral health care

SAFE PEOPLE



Every individual deserves to feel safe in their home and neighborhood.

Keeping people safe in their homes and communities

SUPPORTED PEOPLE



Address people's basic needs.

Developing pathways for the most vulnerable Philadelphians to gain access to the basic necessities for a prosperous life

WE THRIVE TOGETHER...

Together We Thrive is led by the Managing Director's Office, Health & Human Services Cabinet (HHS)

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Thomas Farley



The 'Thrive' framework was created in 2016 to guide the HHS cabinet's plans for the health and well-being of the most vulnerable Philadelphians.

We are dedicated to:

- 1) addressing the risks that shape the health and safety of individuals and communities
- 2) transforming the way we assess need and match people to resources
- 3) building infrastructure to ensure agencies are ready to act when new challenges appear.

In 2018, we saw improvement on 25 of 39 metrics — the result of exciting, cross-cutting work.

Accomplishments include taking bold steps to stem the tide of the opioid crisis, establishing the Youth Residential Placement Task Force, and expanding inclusive housing opportunities.

The HHS cabinet members have fostered cross collaborative work to meet the needs of the most vulnerable Philadelphians.

The Youth Residential Task Force was established to focus on improving the safety of youth in congregate care settings. The Task Force consists of HHS members, City and non-City partners.

The Managing Director's Office established a shared responsibility coalition, The Roadmap to Safer Communities, to develop and implement violence prevention and reduction strategies. While HHS cabinet members are deeply involved with the work, our city partners will track the initiative's progress.

The Office of Workforce Development (OWD) was established, building in part from the efforts of the Office of Community Empowerment (CEO). OWD will carry on the work to develop and provide the education, training, and support services for job seekers across Philadelphia.

STATE OF THE CITY

DRUG OVERDOSES

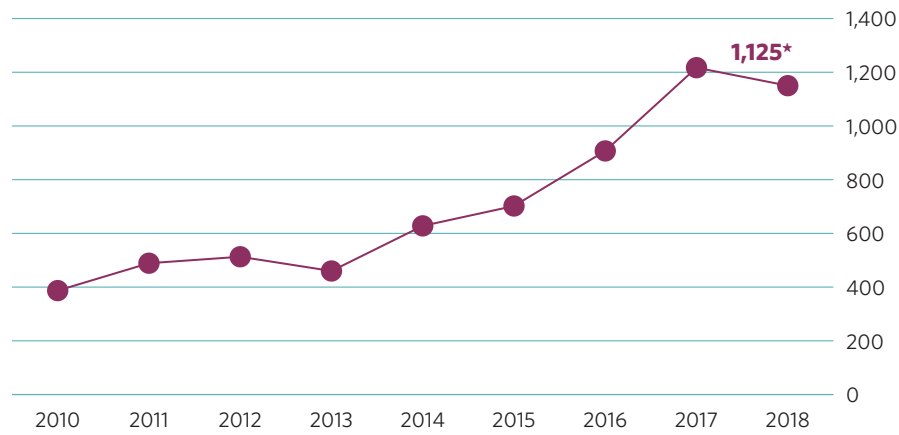
NALOXONE: Number of doses distributed (July 2017-Dec. 2018)

Since July 2017, the Public Health department has worked with other City agencies and non-profit partners to distribute over 70,000 doses of Naloxone to individuals and organizations across Philadelphia. Naloxone has likely contributed to the decrease in fatal drug overdoses.



Unintentional drug overdose deaths are starting to decline as the City continues to combat the opioid crisis. Approximately 1,125 overdose deaths are projected for 2018, down from 1,217 in 2017.

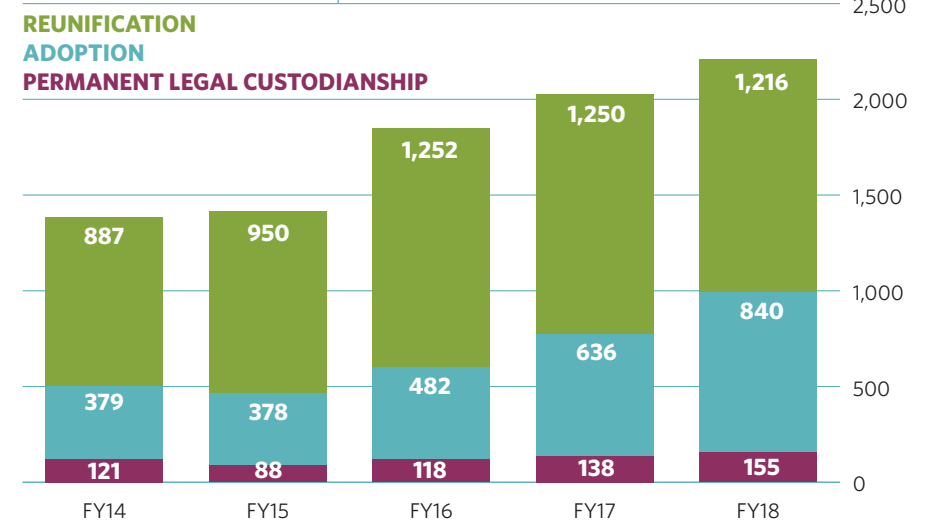
DRUG OVERDOSE DEATHS



FAMILY STABILITY & CHILD WELFARE

CHILDREN DISCHARGED TO PERMANENCY
By Permanency Type

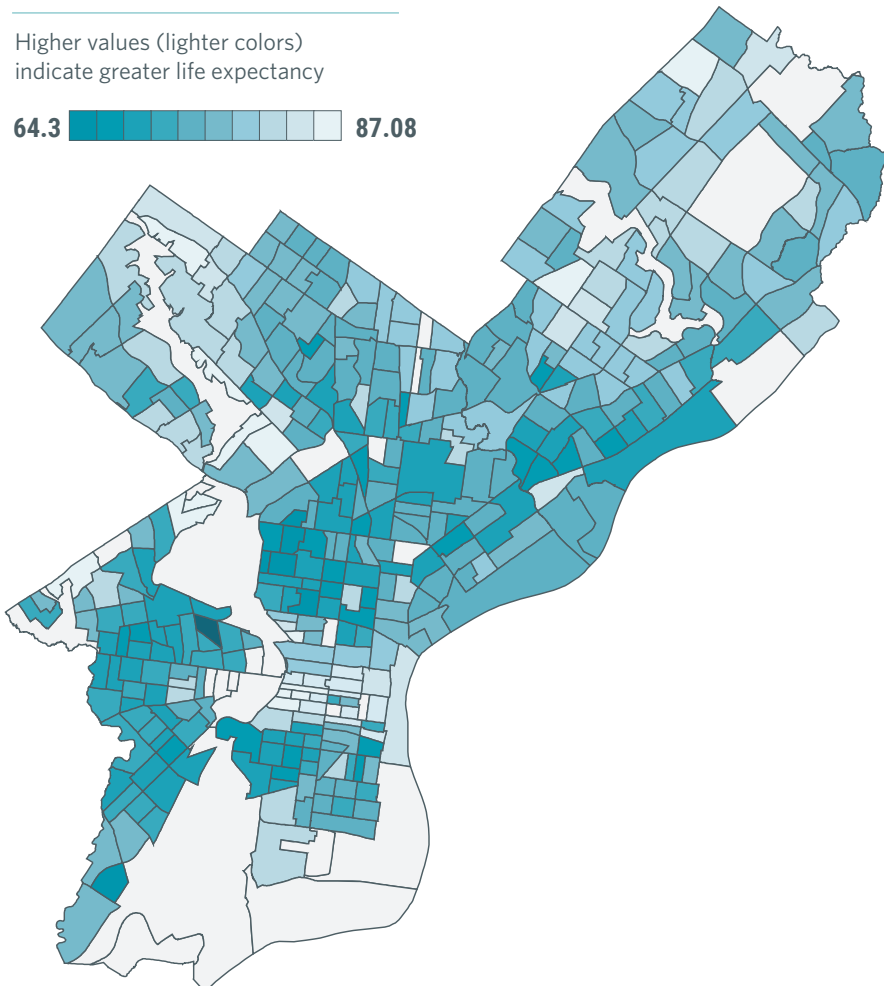
Each year, more youth in the child welfare system have moved into permanency, with the greatest proportion representing reunifications with their family.



LIFE EXPECTANCY

Higher values (lighter colors) indicate greater life expectancy

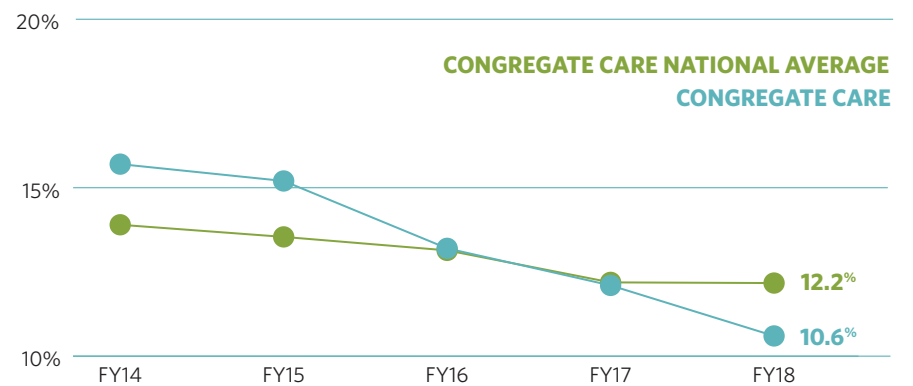
64.3 87.08



In Philadelphia, life expectancy has worsened for blacks and hispanics. Life expectancy was lowest in areas with high rates of poverty, violence, substance use, and other social and economic challenges.

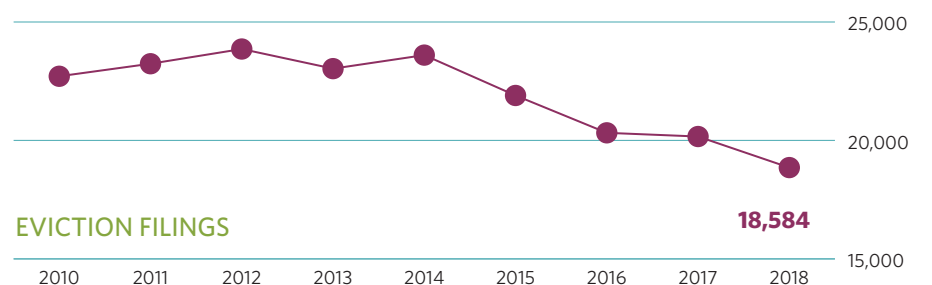
CONGREGATE CARE

The percentage of children in congregate care continues to decline and is still below the national average of 12%. The number of youth in placement decreased almost a quarter since September 2016.



HOUSING STABILITY

Eviction filings have decreased 14% from 2014 to 2017.





Creating a healthy environment is key to ensuring individual health is promoted and protected from a young age. Life expectancy, however, has started to decline for some of our most vulnerable residents. The HHS cabinet is working to remove the barriers and to develop the infrastructure necessary to create the healthy homes, schools, and neighborhoods necessary for a stable life.

HEALTHY PEOPLE

IMPROVING HEALTH OUTCOMES FOR BLACK MALES

Compared to other demographic groups, black male health trails behind in critical areas. In 2017, non-Hispanic black male life expectancy was 69.1 years, compared to white males at 73.1 years. Despite historical highs for health insurance coverage, 23% of black men are living in poverty. Healthy outcomes are dependent on improving and supporting the complex network of social, economic, and behavioral conditions in an environment.

2018 PDPH and Department of License & Inspections worked with City Council to develop legislation to improve protections for children from the harms of lead exposure and poisoning. Chain restaurants are now required to label dishes with more than a day's worth of sodium. The State pre-empted a City Council bill banning the sale of candy-flavored tobacco, allowing for the dangers of smoking to continue to disproportionately affect low-income communities and people of color.

2019 Under the Roadmap to Safer Communities umbrella, The School District of Philadelphia (SDP) and DHS will partner on initiatives to increase attendance, reduce truancy, and increase graduation rates among high risk youth. PDPH will work with other City agencies and community organizations to develop media and communication approaches to reduce gun violence.

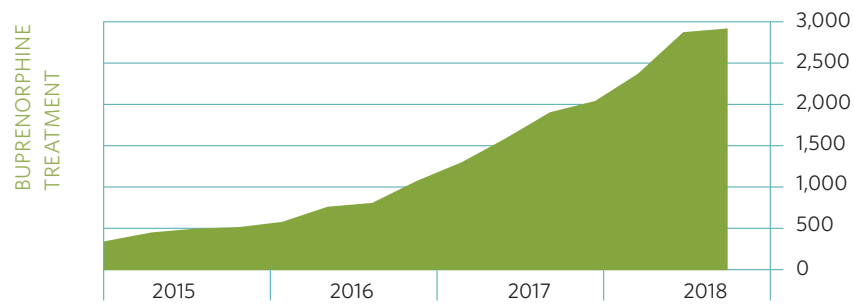
REMOVING BARRIERS TO COMBAT THE OPIOID CRISIS

Although Philadelphia is projected to experience a decrease in drug overdose deaths, the opioid crisis continues to afflict communities across the City. In late 2018, the Philadelphia Resilience Project was created to address the many impacts of the crisis on the hardest hit neighborhoods using emergency management tools. Under this umbrella, city agencies and other stakeholders are removing barriers to access treatment and housing, and improving the health of individuals and communities.

2018 DBHIDS removed multiple barriers to accessing treatment, including ID requirements. OHS increased its low barrier housing capacity to encourage individuals to come off the street and ease their way into MAT. PDPH and DBHIDS distributed over 45,000 doses of naloxone to providers, first responders, and community organizations.

2019 HHS will launch and manage an opioid fatality review process to hold city services accountable and provide recommendations to improve city services. OHS will work with employment partners to develop more pathways for employment. PDPH and DBHIDS will work with providers to further decrease opioid prescribing and increase the number of providers offering MAT.

The number of individuals receiving Buprenorphine (MAT) has continuously increased since 2015.



Note: Data is only updated to 2018 quarter 3.

Strategy	Highlights from 2018	Key Activities for 2019	Key Measures of Success	FY16	FY17	FY18	
1 Prevent developmental delays in at-risk children ages 0-5	Focused distribution of PHL Pre-K information to families with high needs	Establish central referral hub for at-risk families and serve 15 home visiting programs	Increase the number of children referred for Infant Toddler Early Intervention (ITEI) screening who enroll in PHL Pre-K	389 children	239 children	247 children	+
2 Reduce incidence of lead poisoning and asthma	Remediated 32 homes; Since 2012, collected 10,859 Lead Safety & Lead-Free certificates	Work with providers to expand home visits for asthma and lead	Reduce incidence of blood lead levels > 5 µg/dL among children < 6	4.70% (CY15)	4.26% (CY16)	4.20% (CY17)	+
3 Expand quality of afterschool activities to reduce truancy and improve literacy	Expanded Philly Reading Coaches to 20 sites across the City	A formal evaluation of Philly Reading Coaches; Capture all Out-of-School Time (OST) participant data in City Span, a collaborative online tracking tool, and match it to DHS data	Increase rate of DHS-involved youth enrolled in OST programs	6.8%	7%	7%	○
4 Strengthen physical and behavioral health supports in schools	Placed clinical coordinators in 21 schools	Ramp up School Behavioral Consultant staffing in the 21 schools	Increase the rate of youth screened for behavioral health crisis through CBH	2,103	1,530	1,671	+
5 Expand the continuum of behavioral health supports for youth	Launched new Children's Crisis Response Center and Crisis stabilization unit	Operationalize smaller, local Residential Treatment Facility	Increase the number of youth receiving community-based services instead of residential treatment	94%	95.3%	98.5%	+
6 Encourage people to have healthy diets, stay active, and avoid addictive substances	Passed sodium warning label bill through City Council	Enforce sodium warning labels in chain restaurants; Revoke any permits of retailers illegally selling alcohol or tobacco	Reduce % of adults with no leisure time activity	31% (CY15)	25% (CY16)	27% (CY17)	-
7 Reduce opioid addiction and its adverse consequences	Trained 2,000+ people in overdose recognition and Naloxone use; Launched 8 new early intervention programs to prevent substance abuse	Work with pharmacies to dispense naloxone and provide opioid prescription education	Increase the number of individuals with opioid use disorder participating in MAT.	6,327 (CY15)	7,424 (CY16)	9,156 (CY17)	+

+ progress - regress ○ consistent

MOVING FORWARD

- Develop plans with Northeast Treatment Centers (NET) and Turning Points for Children (TPFC), two of our child welfare community partners, to take a deeper look into children and addiction. Leverage resources to develop further initiatives.
- Commit to the strategies outlined in the *Brotherly Love: Health of Black Men and Boys* report, published in March 2019.

To learn more about our work to promote healthy people, visit www.phila.gov/hhs



SAFE PEOPLE

Safe neighborhoods and communities are the foundation for individuals and families to thrive. Everyone deserves to feel safe and free from the fear of violence. Developing a safe environment, whether it be at home, at school, or in the community, is integral to healthy youth development and strong community cohesion.

EXPANDED SCREENING AND SUPPORT FOR DOMESTIC VIOLENCE SURVIVORS

In 2018, the Philadelphia Domestic Violence Hotline received nearly 11,700 calls. Many survivors of domestic violence, however, go undetected and unsupported.

2018 The Office of Domestic Violence Strategies became the backbone of Shared Safety, a collaborative of approximately 30 city agencies and community-based organizations focused on improving the City's response to domestic violence, sexual violence, and human trafficking. In collaboration with the Office of DV Strategies, DHS created a new domestic violence position to support child welfare staff working with parents and youth affected by domestic violence.

2019 The Office of Domestic Violence Strategies will provide approximately 30 domestic violence consults per month to CUA and DHS case workers. With support of the Office of DV Strategies, OHS secured federal funds to create a series of mandatory trainings for all Coordinated Entry Staff about the dynamics of intimate and sexual violence and trauma-informed responses to support all survivors. DBHIDS and the Office of DV Strategies will launch a new mandatory intimate partner violence (IPV) online training for all staff and will develop IPV-specialized trainings for clinical workers.

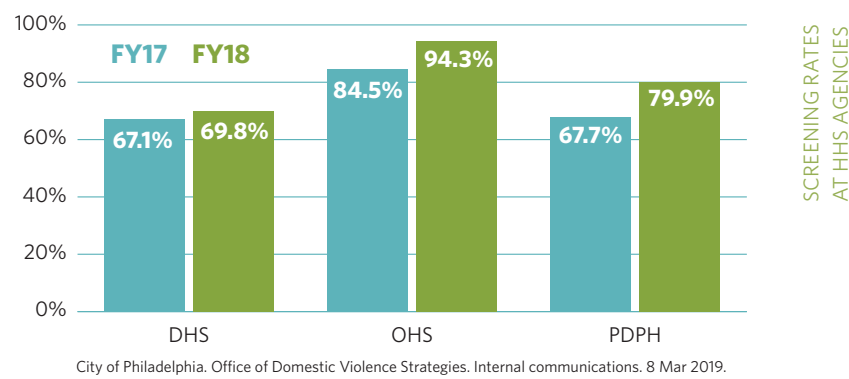
STRENGTHEN STRATEGIC FOCUS ON YOUTH SAFETY

With the implementation of Improving Outcomes for Children (IOC), Philadelphia continues to make youth safety a priority across all systems. Significant progress has been made to reduce the use of congregate care, one of the main goals of IOC. The percentage of Philadelphia youth now in group home or institution settings is at an all-time low (10.6%) and below the national average (12.2%).

2018 The new Child Welfare Oversight Board (CWOB) convened regularly to monitor the implementation of the IOC model and prioritize areas for DHS to target for maximum impact on families and children. With declining congregate care numbers, Philadelphia remained committed to ensuring youth safety through the creation of the Youth Residential Placement Task Force to reduce the use and improve the quality of these settings for youth in the dependent, delinquent, and behavioral health populations.

2019 The CWOB will examine trends in service delivery, producing its first annual report to provide transparency into progress toward all IOC goals and guidance to DHS for future focus areas. The Youth Residential Placement Task Force will release strategic recommendations aimed at changing the experiences for youth and their families within a congregate care setting.

The rates for screening individuals for domestic violence have increased across the HHS agencies.



City of Philadelphia. Office of Domestic Violence Strategies. Internal communications. 8 Mar 2019.

Strategy	Highlights from 2018	Key Activities for 2019	Key Measures of Success	FY16	FY17	FY18	
1 Support at-risk families to ensure that children can safely remain in their homes	Launched the Family-Team Conference steering committee; Contracted two agencies to develop new Family Empowerment Centers	Launch two new Family Empowerment Centers; Implement the revised Family-Team conference, a planning meeting for a child's safety and well-being	Decrease the number of placements	5,932 placements	6,095 placements	5,927 placements	+
			Decrease the percentage of children moving to out-of-home placement from in-home services	10.1%	8.9%	8.3%	+
2 Increase the number of youth safely reunified with their families or moved to safe and permanent homes	Reviewed 1700 cases using Rapid Permanency Reviews; Established data sharing agreements	CBH liaisons will work with Community Umbrella Agencies (CUA) to mitigate behavioral health barriers	Increase the percentage of families reunified	13.46%	13.40%	13.60%	+
			Increase the percentage of youth who reach permanency	22.5%	23.7%	23.5%	-
3 Reduce the number of youth in congregate or group care	Recruited 488 new resource homes and 19 new emergency foster care homes	Recruit more foster homes through multi-media campaign	Reduce the percentage of DHS-involved youth placed in group settings	14.4%	12.9%	11.7%	+
4 Reduce domestic violence and human trafficking	Domestic violence position was created at DHS; Secured funds for new trainings for OHS	Mandatory trainings for all new child welfare workers; Strengthen Shared Safety Collaboration; DV consultations for DHS investigators and CUA staff	Increase rate of screening for domestic violence	65.4%	69.7%	79.73%	+

+ progress - regress ○ consistent

Note: The "Reduce Community Violence" strategy was removed because the initiatives and work tracking will now occur under The Roadmap to Safer Communities Framework.



MOVING FORWARD

- Publish the recommendations from the Youth Residential Placement Task Force and implement them in collaboration with HHS partners.

To learn more about our work to promote safe people, visit www.phila.gov/hhs



SUPPORTED PEOPLE

Providing the support for individuals to lead prosperous lives underpins the HHS cabinet mission. Philadelphia has experienced a continuous decline in the unemployment rate. Barriers to housing and the job market, however, remain for the most vulnerable Philadelphians, including those affected by the opioid crisis and those experiencing homelessness. The HHS cabinet is working to ensure that the opportunity for growth is available to everyone.

PROMOTING HEALTHY HOUSING THROUGH A MULTI-PRONGED APPROACH

In collaboration with City partners and community stakeholders, the HHS Cabinet is committed to implementing the recommendations produced by the 2018 Mayor’s Task Force on Eviction Prevention and Response. Cabinet members strive to instill best practices and innovative strategies to combat evictions, prevent homelessness, improve housing conditions, and expand affordable housing.

2018 The Philadelphia Eviction Prevention Project (PEPP), was launched to address the eviction crisis in Philadelphia by providing comprehensive resources to tenants in danger of losing their homes. The City oversees and coordinates seven non-profits to run a tenant helpline, conduct outreach to at-risk tenants, provide information and financial counseling inside the courtroom, and represent tenants in court.

2019 The Small Landlord Loan Repair Program will be launched to help small landlords secure loans to remediate their rental properties to eliminate any lead paint hazards and Property Maintenance Code violations. Community Empowerment & Opportunity (CEO) is launching a series of landlord engagement trainings to inform small landlords of their rights and responsibilities.



EXPANDING CAREER PATHWAYS

With its partners, the HHS cabinet is creating more workforce development pathways for those facing barriers to employment.

2018 OHS created the Intergovernmental Council on Homelessness, comprised of City departmental leaders to prioritize the needs of people engaged with their systems who are at risk of experiencing homeless. First Step Staffing provides temporary jobs to the formerly homeless as a pathway to permanent employment. Since its opening in Philadelphia in January 2018, First Step Staffing has exceeded expectations with 670 individuals working weekly, 60% of whom recently experienced homelessness. It has provided an employment pathway for 568 formerly incarcerated individuals.

2019 The HHS cabinet will continue working with First Step Staffing, Center for Employment Opportunities, and JEVS to engage more people facing barriers to employment pathways. HHS will continue to support the Life Wellness Center, which provides shelter and supportive services to adult men and women experiencing homelessness. The facility currently serves 40 people and anticipates serving 80 people in spring 2019.

To learn more about our work to promote supported people, visit www.phila.gov/hhs

Strategy	Highlights from 2018	Key Activities for 2019	Key Measures of Success	FY16	FY17	FY18	
1 Provide supports to prevent evictions and homelessness	Doubled prevention funding, created more flexibility, moved to community based organizations	Triple prevention funding, increase focus on families and Latinx community	Number of households safely and effectively diverted from shelter	NA*	760	837	+
2 Decrease reliance on emergency shelter	Added 60 Housing First slots for people with opioid addiction	Incorporate trauma informed practices into shelter access points; Expand Housing First units by 70 additional subsidies with services through Pathways to Housing PA and Horizon House	Increase the percentage of exits from unstable housing situations into permanent housing	38%	33%	35%	+
3 Prevent homelessness for DHS-involved families	Launched Rapid Rehousing for Reunification to provide housing and social services to support long term housing for families	Will double enrollment in Rapid Rehousing for Reunification; Increase the number of housing trainings for DHS and CUA staff	Increase the number of DHS-involved families within OHS who are placed in permanent housing or a time limited housing subsidy	158	164	211	+
4 Help extremely low-income families move into permanent housing	Expanded Rapid Rehousing to help families get back on their feet	Implement housing match system based on assessed need, vulnerability	Number of households benefiting from Rapid Rehousing	NA*	380	447	+
5 Expand housing services for young adults, particularly youth aging out of foster care	Based on Voices of Youth Count, added dedicated youth access point and youth navigator	Make homelessness prevention available at The Attic - an LGBTQ youth center; Train staff system-wide on LGBTQ sensitivity	Number of youth experiencing homelessness who were housed	NA*	1,313 households	1,322 households	+
6 Strengthen connections to financial and benefits counseling for at-risk households	Launched online financial counseling modules to reach 5,000 youth with disabilities seeking employment	Provide support to Philadelphia Health Federation to provide public benefits enrollment at community schools	Increase the number of clients enrolled in public benefits through BenePhilly	5,029	5,408	4,452	-

+ progress
 - regress
 ○ consistent

*HMIS was not fully operational in FY16 therefore data completeness and quality makes numbers unreliable. In FY17 HUD certified the City’s numbers as providing reliable data.

Note: The “Support a Citywide Workforce Agenda” strategy was removed because the initiatives and work tracking will now occur under the Office of Workforce Development

MOVING FORWARD

- **Implement a Same Day Work Program Pilot** to provide people experiencing economic instability with daily work opportunities. The program would provide a pathway for next step workforce opportunities, either in the public or private sphere.
- **Open Beacon House** and other additional daytime engagement centers.

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Thanks to the many partners that support the work of Together We Thrive, helping residents to grow and flourish.

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