



Philadelphia's Agenda for  
HEALTH & WELL-BEING

# ACCOMPLISHMENTS 2017 & ACTION STEPS 2018

The Health & Human Services Cabinet's plan to ensure that individuals and communities are healthy, safe, and supported.



## HEALTHY PEOPLE

Provide a healthy environment and high-quality physical and behavioral health care.



## SAFE PEOPLE

Keep people safe and secure in their homes and communities.



## SUPPORTED PEOPLE

Ensure that the most vulnerable residents stabilize their lives, and communities support their residents.

Read the full report at: [www.phila.gov/hhs](http://www.phila.gov/hhs)



# HEALTHY PEOPLE

## Accomplishments for 2017

## Activities for 2018

## Measures of Success

### 1 Prevent developmental delays in at-risk children ages 0–5.

Established group to coordinate home visiting programs; Trained Early Intervention staff on special infant maltreatment services

Develop a centralized system for home visiting programs intake to reach at-risk families; Enroll at-risk children in PHL Pre-K using CUA staff; Train Early Intervention staff on toddler maltreatment services

Increase the number of children referred for Infant Toddler Early Intervention (ITEI) screening who enroll in PHL Pre-K: **389** (FY16), **239** (FY17)  
Increase the percentage of children with social emotional development growth upon exiting ITEI: **72%** (FY16), **68%** (FY17)

### 2 Reduce incidence of lead poisoning and asthma.

Released Childhood Lead Poisoning Prevention Plan; Sent 6,000 warning letters and issued 2,000 fines to landlords breaking lead safety rules; Launched a public awareness campaign on lead safety and landlord responsibilities; Visited 31 more homes of children with high lead levels; Made a plan to expand home visits for asthmatic children

Issue more severe penalties to landlords out of lead safety compliance; Work with City Council to expand lead safety standards to more properties; Expand incentives to permit access to homes with children at risk of lead poisoning; Launch loan fund for landlords to fix lead safety issues and fund repairs directly where the landlord does not act; Increase referrals to asthma supports from youth service programs and expand home visits

Reduce incidences of blood lead levels > 5 µg/dL among children < 6: **4.7%** (CY15), **4.26%** (CY16)  
Reduce ER visits for asthma among children under 5: **5,304** (CY16), **5,748** (CY17)

### 3 Expand quality of afterschool activities to reduce truancy and improve literacy.

Released an evaluation of Out-of-School Time (OST) initiative; Moved afterschool data to a single database, Cityspan; Hired a citywide OST coordinator to improve service quality

Develop an approach for matching afterschool data with other systems (e.g. the School District); Launch Philly Reading Coaches to have volunteers practice reading at afterschool programs, recreation centers, etc.

Increase rate of DHS-involved youth enrolled in OST programs: **6.8%** (FY16), **7%** (FY17)

### 4 Strengthen physical and behavioral health supports in schools.

Launched the Support Team for Education Partnership (STEP), placing social workers in 22 schools during the 2017-18 school year; Launched Healthy Internships in three schools (paid work for teens to create physical activity breaks); Launched Health Enterprise Zone, placing new PDPH staff in four schools to support diet and activity goals

Place clinical coordinators in 22 schools, and three school behavioral consultants; Plan to place case managers and family support partners in schools in 2019; Assess health practices in 65 schools; Enhance school-day programming and/or equipment at 65 schools; Assist childcare providers to improve diet/physical activity

Increase the number of students in Student Assistance Programs or in Support Team for Education Partnership programs: **1,188** (FY16), **1,661** (FY17)  
Increase the average number of minutes a week of physical activity in schools: **N/A** (FY16), **120** (FY17)

### 5 Expand the continuum of behavioral health supports for youth.

Launched the Children's Behavioral Health (CBH) Urgent Care Center and three mobile children's behavioral health teams to support youth in their communities; Trained 18 providers in evidence-based treatment for youth, such as parent-child interaction therapy

Launch new Children's Crisis Response and Crisis Stabilization Units; Educate staff at schools, hospitals, and other partners on utilizing new services

Increase the number of agencies trained in evidence-based practices: **45** (FY16), **55** (FY17)  
Increase the rate of youth receiving community-based services instead of residential treatment: **94%** (FY16), **95.3%** (FY17)  
Increase the number of youth screened for behavioral health crisis through CBH: **2,103** (FY16), **1,530** (FY17)

### 6 Encourage people to have healthy diets, stay active, and avoid addictive substances.

Capped the number of retailers selling tobacco, reducing sellers by 300; Prohibited tobacco sales within 500 feet of a school and from retailers repeatedly selling to youth; Conducted awareness campaigns to discourage smoking and promote physical activity, with 71 million impressions; Saw estimated 50% decline in sweetened beverage sales

Ban the sale of flavored tobacco; Label food in chain restaurants with more than a day's worth of salt; Enforce a new food licensing law to stop certain stores from illegally selling alcohol; Add a soda consumption question to the state health survey

Decrease city cigarette tax revenue: **\$4,897,193** (FY16), **\$3,950,069** (FY17)  
Reduce % of adults with no leisure time activity: **31%** (CY15), **25%** (CY16)

Accomplishments for 2017	Activities for 2018	Measures of Success
<b>7 Reduce opioid addiction and its adverse consequences.</b>		
Released the Opioid Task Force report, focused on prevention and treatment; 16,000 health care providers received prescribing guidance; Distributed 6,000 doses of naloxone (overdose medication); Grew Medication-Assisted Treatment (MAT) slots by over 550; Supported encampment cleanups and piloted an engagement team in Kensington to encourage treatment	Promote appropriate prescribing by comparing doctors' habits to their peers; Distribute 35,000 new doses of naloxone; Increase overdose antidote availability in pharmacies; offer in-person screening for the uninsured seeking treatment; Launch eight new early intervention programs to prevent substance abuse; Increase clinical requirements for addiction treatment to improve quality and expand MAT	Reduce prescription opioid sales in Philadelphia: <b>1.35 billion morphine mg equivalents</b> (CY15), <b>1.24 billion morphine mg equivalents</b> (CY16) Reduce drug overdose deaths: <b>907</b> (CY16), <b>1,200</b> (estimated CY17) Increase the number of Medicaid recipients in opioid recovery using MAT: <b>6,313</b> (CY15), <b>7,399</b> (CY17)



## SAFE PEOPLE

Accomplishments for 2017	Activities for 2018	Measures of Success
<b>1 Support at-risk families to ensure children can safely remain in their homes.</b>		
Trained DHS intake staff and field screening unit to connect families to support services during investigations to reduce the use of the child welfare system; Expanded case management for at-risk families	Revise Family-Team Conference, a planning meeting for a child's safety and well-being, to increase family engagement; Expand prevention-focused case management by \$800,000; Release a DHS scorecard looking at intake and investigations	Decrease the number of placements: <b>5,932</b> (FY16), <b>6,095</b> (FY17) Decrease the percentage of children moving to out-of-home placement from in-home services: <b>10.1%</b> (FY16), <b>8.9%</b> (FY17)
<b>2 Increase safe reunifications of youth with their families or a move to a safe and permanent home.</b>		
Found permanent homes for 52 youth in a Rapid Permanency Review pilot to remove barriers for long-term DHS-involved youth	Expand Rapid Permanency Reviews to the entire city; Use data to connect all youth in the child welfare system to behavioral health resources; Expand supports for youth receiving antipsychotic medication	Increase the percentage of families reunified: <b>13.4%</b> (FY16), <b>13.4%</b> (FY17) Increase the percentage of youth who reach permanency: <b>22.5%</b> (FY16), <b>23.7%</b> (FY17)
<b>3 Reduce the use of congregate or group care for youth.</b>		
Evaluated residential treatment facilities to decrease use and improve quality; Developed a foster parent recruitment campaign; Launched functional family therapy to reduce behavior problems and delinquency	Use a Residential Treatment Facility model with a smaller numbers of clients at each site; Launch foster parent recruitment campaign; Increase emergency foster care slots to guarantee homes in crises	Reduce the percentage of DHS-involved youth placed in group settings: <b>14.4%</b> (FY16), <b>12.9%</b> (FY17)
<b>4 Reduce community violence.</b>		
Launched Network of Neighbors, providing support services in response to violence; Launched a public awareness campaign to foster conversations on the impact of gun violence	Expand BenePhilly to enroll returning citizens in Medicaid and behavioral health services; Recruit a FUSE fellow to plan a redesign of social service integration with the criminal justice system	Reduce the number of victims of gun violence: <b>1,308</b> (CY16), <b>1,220</b> (CY17)
<b>5 Reduce domestic violence and human trafficking.</b>		
Piloted domestic violence screening at OHS intake; Provided domestic violence training to 300 HHS agency staff and contractors; Implemented a new process to connect human trafficking victims to specialized support services; Expanded support services available for human trafficking victims	Co-lead and staff the Shared Safety working group; Set standards for HHS's domestic violence services contracts; Pilot broad safety screening (including human trafficking) at shelter intake; Create a DHS domestic violence response unit; Expand immigrant survivor services, including housing; Add domestic violence to training curriculum for new DHS/CUA staff; Launch an online training for City staff	Increase rate of screening for domestic violence: <b>65.4%</b> (FY16), <b>69.7%</b> (FY17) Decrease rate of positive screening for domestic violence: <b>3.3%</b> (FY16), <b>5.5%</b> (FY17) Increase the number of referrals for sex trafficking of children: <b>N/A</b> (FY16), <b>28</b> (FY17) Increase the number of positive assessments for sex trafficking of children: <b>N/A</b> (FY16), <b>16</b> (FY17)



# SUPPORTED PEOPLE

## Accomplishments for 2017

## Activities for 2018

## Measures of Success

### 1 Provide supports to prevent evictions and homelessness.

Co-located homeless prevention staff at shelter intake to divert from shelter

Implement screening to prioritize those most at-risk of homelessness; Expand rental assistance and services to 130 new, at-risk families; Increase rental aid from three to up to 12 months, based on need

Increase the number of households receiving homeless prevention assistance: **824** (FY16), **814** (FY17)

### 2 Decrease reliance on emergency shelter.

Adopted a Coordinated Entry System that provides housing based on need; Created 105 new housing slots for the chronically homeless; Updated emergency housing standards focused on person-centered approach

Redesign the flow of shelters to improve experience; Provide technical assistance to shelters on housing-focused case management; Add 60 Housing First slots for people with opioid addiction

Decrease the average length of stay in emergency housing and transitional housing: **234 days** (FY16), **243 days** (FY17)  
  
Increase the percentage of exits from unstable subsidized housing into permanent housing: **38%** (FY16), **33%** (FY17)

### 3 Prevent homelessness for DHS-involved families.

Developed a plan for earlier intervention for families in the DHS and OHS systems

Launch Rapid Rehousing for Reunification to reunify DHS-involved families through housing; collect housing status at DHS intake; train staff to address housing for DHS-involved families

Increase the number of DHS-involved families within OHS who are placed in permanent housing or a time-limited housing subsidy: **158** (FY16), **164** (FY17)

### 4 Help extremely low-income families move into permanent housing.

Added 33 Housing First units for the chronically homeless; Converted 138 transitional housing units to Rapid Rehousing; Launched shallow rent pilot with 30 units

Develop plan to help stabilized households transition to community housing options; Reallocate unused funds to expand shallow rent

Increase the number of homeless individuals in permanent housing or time-limited subsidized housing with supports: **1,142** (FY16), **970** (FY17)

### 5 Expand housing services for young adults, particularly youth aging out of foster care.

Developed a plan to improve housing for youth aging out of the child welfare system; Released Voices of Youth Count, detailing youth homelessness locally

Launch youth-specific access sites, providing friendly spaces for youth in a housing crisis to find services; Expand homeless prevention to 100 young adults

Reduce the number of formerly DHS-involved youth receiving OHS services: **1,095**(FY16), **1,083**(FY17)  
  
Decrease the number of DHS-involved youth leaving care without permanent residence: **270** (FY16), **271** (FY17)  
  
Increase the number of temporary and permanent housing slots for young adults: **221** (FY16), **242** (FY17)

### 6 Strengthen connections to financial and benefits counseling for at-risk households.

Enrolled individuals in Kensington struggling with addiction in public benefits

Launch financial counseling pilot for youth with disabilities seeking employment; Provide public benefits enrollment at Community Schools; Launch pilot to enroll the recently incarcerated in benefits

Increase the number of clients enrolled in public benefits through BenePhilly: **5,029** (FY16), **5,408** (FY17)  
  
Increase the number of people who improve their credit score by at least 35 points: **382** (CY16), **184** (CY17)

### 7 Support a citywide workforce agenda that connects low-income workers to opportunities to help them succeed.

Supported release of a workforce development plan; Supported the launch of First Step Staffing to temporarily employ the formerly homeless; Expanded PowerCorpsPHL, job training for disconnected youth, to a year-round model; Secured \$250,000 to scale City employment pathways

The new Office of Workforce Development will drive workforce development efforts in 2018; Pilot the Customized Employment Project to prepare individuals in recovery to enter the workforce

Increase the number of individuals with employment barriers engaged by the City in a career pathway: **0** (FY16), **840** (FY17)