

## Steven Liang

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**From:** Linda Ba  
**Sent:** Wednesday, May 5, 2021 10:13 PM  
**To:** WaterRateBoard  
**Subject:** Public Comment on Philadelphia's 2021 Water Rates

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TO: Philadelphia Water, Sewer & Storm Water Rate Board  
C/O: Steven Liang  
1515 Arch Street, 17th Floor  
Philadelphia, PA 19102

I have been very dissatisfied with the Philadelphia Water Department lately. I have two rental properties which have been vacant for some time. My water charges have been excessive, even though my plumber found no leaks or running toilets.

A man from the Water Department came to check my meter and said that it was defective. He replaced it and my water bills became normal. Yet, you still continue to insist that I must pay the nearly \$200 bill for one month when my little rowhouse was unoccupied, even though the meter was found to be defective.

It seems like the Water Department is trying to rip people off. We can't afford to pay more for water than we already are! Please do not raise the rates!

Thank you.

Linda B