

## Steven Liang

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**From:** Chris B  
**Sent:** Wednesday, May 5, 2021 6:08 PM  
**To:** WaterRateBoard  
**Subject:** Public Comment on Philadelphia's 2021 Water Rates

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TO: Philadelphia Water, Sewer & Storm Water Rate Board  
C/O: Steven Liang  
1515 Arch Street, 17th Floor  
Philadelphia, PA 19102

We have some of the highest water rates already in the region. It does not seem appropriate to increase the rates without improving the service to some degree. Customers should not be punished for poor management of funds