TO: Philadelphia Water, Sewer & Storm Water Rate Board C/O: Steven Liang 1515 Arch Street, 17th Floor Philadelphia, PA 19102

The proposed settlement still increases rates by too much. It feels particularly insensitive of PWD to jack up rates during a pandemic that has crippled many industries, thrown many Philadelphians out of work, and strained household budgets past the breaking point. So many Philadelphians are reliant on affordable, reliable water during this time, as we all deal with the effects of a year of unemployment/underemployment. To raise rates seems like exactly the wrong action to take.
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Mike In

Pronouns: he, him, his (what's this?)