SUPPLEMENTAL RESPONSE TO
PUBLIC ADVOCATE’S INTERROGATORIES
AND
REQUESTS FOR PRODUCTION OF DOCUMENTS
QUESTIONS 3-5 & 8-10

Dated: March 2021

RESPONSE:

As of March 1, 2020, there were 19,665 accounts whose service had been terminated. This result relies on the same methodology as the response to PA-ADV-1, in which accounts must have received a bill during the preceding month, February 2020, to be counted.

RESPONSE PROVIDED BY: Philadelphia Water Department and Raftelis Financial Consultants, Inc.
PA-XI-4. FOR THE ACCOUNTS IDENTIFIED IN RESPONSE TO PA XI-3, PLEASE PROVIDE THE FOLLOWING:

A. THE NUMBER OF ACCOUNTS PWD HAS BEEN ABLE TO RESTORE;
B. THE NUMBER OF ACCOUNTS PWD HAS BEEN UNABLE TO RESTORE DUE TO UNSAFE PLUMBING CONDITIONS;
C. THE NUMBER OF ACCOUNTS PWD HAS BEEN UNABLE TO RESTORE DUE TO REASONS OTHER THAN UNSAFE PLUMBING CONDITIONS;

RESPONSE:

A. 15,234  
B. 5,065  
C. 0  

RESPONSE PROVIDED BY: Philadelphia Water Department
PA-XI-5. FOR EACH PHILADELPHIA ZIP CODE, PROVIDE THE NUMBER OF ACCOUNTS THAT WERE RESTORED SINCE MARCH 2020.

RESPONSE:

Please see response attachment PA-XI-5 Number of Restores Per Zipcode.

RESPONSE PROVIDED BY: Susan M. Crosby, Water Revenue Bureau
PA-XI-8. PLEASE STATE THE NUMBER OF TAP APPLICATIONS THAT HAVE BEEN REQUESTED BY ACCOUNTS THAT WERE RESTORED SINCE MARCH 2020.

RESPONSE:

For those accounts counted in PA-XI-5, 355 applications were requested on 340 accounts since March 2020.

RESPONSE PROVIDED BY: Raftelis Financial Consultants, Inc.
PA-XI-9.  PLEASE STATE THE NUMBER OF TAP APPLICATIONS THAT HAVE
      BEEN APPROVED ON ACCOUNTS THAT WERE RESTORED SINCE
      MARCH 2020.

RESPONSE:
      For those accounts counted in PA-XI-5, 155 applications were submitted and 48 were
      approved for TAP.

RESPONSE PROVIDED BY:  Raftelis Financial Consultants, Inc.
PA-XI-10. PLEASE STATE THE TOTAL DOLLAR AMOUNT OF PAYMENTS THAT PWD HAS RECEIVED FROM ACCOUNTS THAT WERE RESTORED SINCE MARCH 2020.

RESPONSE:

 Please see response attachment PA-XI-10 Payments Received from Restored Accounts.

RESPONSE PROVIDED BY: Susan M. Crosby, Water Revenue Bureau