

**SUPPLEMENTAL RESPONSE TO  
PUBLIC ADVOCATE'S INTERROGATORIES  
AND  
REQUESTS FOR PRODUCTION OF DOCUMENTS  
QUESTIONS 3-5 & 8-10**

**Dated: March 2021**

1 **PA-XI-3.** REFERENCE PWD STATEMENT 5 (PAGE 12), PLEASE IDENTIFY THE  
2 NUMBER OF SUSPENDED PWD ACCOUNTS AS OF MARCH 1, 2020.

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4 **RESPONSE:**

5 As of March 1, 2020, there were 19,665 accounts whose service had been terminated. This  
6 result relies on the same methodology as the response to PA-ADV-1, in which accounts must  
7 have received a bill during the preceding month, February 2020, to be counted.

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9 **RESPONSE PROVIDED BY:** Philadelphia Water Department and Raftelis Financial  
10 Consultants, Inc.

1 **PA-XI-4.** FOR THE ACCOUNTS IDENTIFIED IN RESPONSE TO PA XI-3, PLEASE  
2 PROVIDE THE FOLLOWING:

- 3 A. THE NUMBER OF ACCOUNTS PWD HAS BEEN ABLE TO RESTORE;  
4 B. THE NUMBER OF ACCOUNTS PWD HAS BEEN UNABLE TO RESTORE  
5 DUE TO UNSAFE PLUMBING CONDITIONS;  
6 C. THE NUMBER OF ACCOUNTS PWD HAS BEEN UNABLE TO RESTORE  
7 DUE TO REASONS OTHER THAN UNSAFE PLUMBING CONDITIONS;

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9 **RESPONSE:**

10 A. 15,234

11 B. 5,065

12 C. 0

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14 **RESPONSE PROVIDED BY:** Philadelphia Water Department  
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1 **PA-XI-5.** FOR EACH PHILADELPHIA ZIP CODE, PROVIDE THE NUMBER OF  
2 ACCOUNTS THAT WERE RESTORED SINCE MARCH 2020.

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4 **RESPONSE:**

5 Please see response attachment PA-XI-5 Number of Restores Per Zipcode.

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7 **RESPONSE PROVIDED BY:** Susan M. Crosby, Water Revenue Bureau

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1 **PA-XI-8.** PLEASE STATE THE NUMBER OF TAP APPLICATIONS THAT HAVE  
2 BEEN REQUESTED BY ACCOUNTS THAT WERE RESTORED SINCE  
3 MARCH 2020.  
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5 **RESPONSE:**

6 For those accounts counted in PA-XI-5, 355 applications were requested on 340 accounts  
7 since March 2020.  
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9 **RESPONSE PROVIDED BY:** Raftelis Financial Consultants, Inc.  
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1 **PA-XI-9.** PLEASE STATE THE NUMBER OF TAP APPLICATIONS THAT HAVE  
2 BEEN APPROVED ON ACCOUNTS THAT WERE RESTORED SINCE  
3 MARCH 2020.

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5 **RESPONSE:**

6 For those accounts counted in PA-XI-5, 155 applications were submitted and 48 were  
7 approved for TAP.

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9 **RESPONSE PROVIDED BY:** Raftelis Financial Consultants, Inc.

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1 **PA-XI-10.** PLEASE STATE THE TOTAL DOLLAR AMOUNT OF PAYMENTS THAT  
2 PWD HAS RECEIVED FROM ACCOUNTS THAT WERE RESTORED SINCE  
3 MARCH 2020.  
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5 **RESPONSE:**

6 Please see response attachment PA-XI-10 Payments Received from Restored Accounts.  
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8 **RESPONSE PROVIDED BY:** Susan M. Crosby, Water Revenue Bureau  
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