

**Initial Status Changes - FY2018 (6/1/2017-5/31/2018) (as of 1/6/2021)****Initial Status Changes Made in <= 30 Days**

Initial Status Change	June 1, 2017-August 31, 2017	September 1, 2017-November 30, 2017	December 1, 2017-February 28, 2018	March 1, 2018-May 31, 2018
Approved	1,099	374	331	1,596
Denied	65	5	21	125
Exception	48	80	67	402
Incomplete	850	1,039	114	438
Withdrawal	0	0	0	8
Other Outcome	0	0	0	0
<i>Initial Status Changes Made in &lt;= 30 Days</i>	<b>2,062</b>	<b>1,498</b>	<b>533</b>	<b>2,569</b>
<i>Total Submitted Applications *</i>	<b>7,053</b>	<b>4,630</b>	<b>3,536</b>	<b>6,306</b>
<i>Initial Status Changes Made in &lt;= 30 Days, as Percent of Total</i>	<b>29.24%</b>	<b>32.35%</b>	<b>15.07%</b>	<b>40.74%</b>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Initial Status Changes Made in >30 and <= 60 Days**

Initial Status Change	June 1, 2017-August 31, 2017	September 1, 2017-November 30, 2017	December 1, 2017-February 28, 2018	March 1, 2018-May 31, 2018
Approved	341	404	681	1,230
Denied	6	46	53	166
Exception	22	44	65	247
Incomplete	2,113	586	615	902
Withdrawal	0	0	0	1
Other Outcome	0	0	0	0
<i>Initial Status Changes Made in &gt;30 and &lt;= 60 Days</i>	<b>2,482</b>	<b>1,080</b>	<b>1,414</b>	<b>2,546</b>
<i>Total Submitted Applications *</i>	<b>7,053</b>	<b>4,630</b>	<b>3,536</b>	<b>6,306</b>
<i>Initial Status Changes Made in &gt;30 and &lt;= 60 Days, as Percent of Total</i>	<b>35.19%</b>	<b>23.33%</b>	<b>39.99%</b>	<b>40.37%</b>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Initial Status Changes Made in >60 and <= 90 Days**

Initial Status Change	June 1, 2017-August 31, 2017	September 1, 2017-November 30, 2017	December 1, 2017-February 28, 2018	March 1, 2018-May 31, 2018
Approved	157	545	384	576
Denied	9	99	54	77
Exception	13	36	20	156
Incomplete	226	537	326	339
Withdrawal	0	0	0	0
Other Outcome	0	0	0	0
<i>Initial Status Changes Made in &gt;60 and &lt;= 90 Days</i>	<b>405</b>	<b>1,217</b>	<b>784</b>	<b>1,148</b>
<i>Total Submitted Applications *</i>	<b>7,053</b>	<b>4,630</b>	<b>3,536</b>	<b>6,306</b>
<i>Initial Status Changes Made in &gt;60 and &lt;= 90 Days, as Percent of Total</i>	<b>5.74%</b>	<b>26.29%</b>	<b>22.17%</b>	<b>18.20%</b>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Initial Status Changes Made in >90 and <= 120 Days**

Initial Status Change	June 1, 2017-August 31, 2017	September 1, 2017-November 30, 2017	December 1, 2017-February 28, 2018	March 1, 2018-May 31, 2018
Approved	275	283	264	24
Denied	16	98	28	5
Exception	53	41	25	8
Incomplete	97	146	172	4
Withdrawal	0	0	0	0
Other Outcome	0	0	0	0
<b>Initial Status Changes Made in &gt;90 and &lt;= 120 Days</b>	<b>441</b>	<b>568</b>	<b>489</b>	<b>41</b>
<b>Total Submitted Applications *</b>	<b>7,053</b>	<b>4,630</b>	<b>3,536</b>	<b>6,306</b>
<b>Initial Status Changes Made in &gt;90 and &lt;= 120 Days, as Percent of Total</b>	<b>6.25%</b>	<b>12.27%</b>	<b>13.83%</b>	<b>0.65%</b>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Initial Status Changes Made in >120 Days**

Initial Status Change	June 1, 2017-August 31, 2017	September 1, 2017-November 30, 2017	December 1, 2017-February 28, 2018	March 1, 2018-May 31, 2018
Approved	1,106	154	150	1
Denied	153	48	22	1
Exception	42	18	15	0
Incomplete	362	47	127	0
Withdrawal	0	0	2	0
Other Outcome	0	0	0	0
<b>Initial Status Changes Made in &gt;120 Days</b>	<b>1,663</b>	<b>267</b>	<b>316</b>	<b>2</b>
<b>Total Submitted Applications *</b>	<b>7,053</b>	<b>4,630</b>	<b>3,536</b>	<b>6,306</b>
<b>Initial Status Changes Made in &gt;120 Days, as Percent of Total</b>	<b>23.58%</b>	<b>5.77%</b>	<b>8.94%</b>	<b>0.03%</b>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Application Status Updates Summary**

For Applications Submitted:	June 1, 2017-August 31, 2017	September 1, 2017-November 30, 2017	December 1, 2017-February 28, 2018	March 1, 2018-May 31, 2018
This percent had an initial status update within 30 days:	29.24%	32.35%	15.07%	40.74%
This percent had an initial status update in 31-60 days:	35.19%	23.33%	39.99%	40.37%
This percent had an initial status update in 61-90 days:	5.74%	26.29%	22.17%	18.20%
This percent had an initial status update in 91-120 days:	6.25%	12.27%	13.83%	0.65%
This percent had an initial status update in 121+ days:	23.58%	5.77%	8.94%	0.03%
<b>This many have yet to be decided, as of this report (January 6, 2021)</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Application Status Updates Summary - Approvals**

For Applications Submitted:	June 1, 2017-August 31, 2017	September 1, 2017-November 30, 2017	December 1, 2017-February 28, 2018	March 1, 2018-May 31, 2018
This many were approved within 30 days:	1,099	374	331	1,596
This many were approved in 31-60 days:	341	404	681	1,230
This many were approved in 61-90 days:	157	545	384	576
This many were approved in 91-120 days:	275	283	264	24
This many were approved in 121+ days:	1,106	154	150	1
<b>This many were approved, in total:</b>	<b>2,978</b>	<b>1,760</b>	<b>1,810</b>	<b>3,427</b>

**Application Status Updates Summary - Denials**

<b>For Applications Submitted:</b>	<b>June 1, 2017-August 31, 2017</b>	<b>September 1, 2017-November 30, 2017</b>	<b>December 1, 2017-February 28, 2018</b>	<b>March 1, 2018-May 31, 2018</b>
This many were denied within 30 days:	65	5	21	125
This many were denied in 31-60 days:	6	46	53	166
This many were denied in 61-90 days:	9	99	54	77
This many were denied in 91-120 days:	16	98	28	5
This many were denied in 121+ days:	153	48	22	1
<i>This many were denied, in total:</i>	<b>249</b>	<b>296</b>	<b>178</b>	<b>374</b>

**Application Status Updates Summary - Exceptions**

<b>For Applications Submitted:</b>	<b>June 1, 2017-August 31, 2017</b>	<b>September 1, 2017-November 30, 2017</b>	<b>December 1, 2017-February 28, 2018</b>	<b>March 1, 2018-May 31, 2018</b>
This many were marked as exceptions within 30 days:	48	80	67	402
This many were marked as exceptions in 31-60 days:	22	44	65	247
This many were marked as exceptions in 61-90 days:	13	36	20	156
This many were marked as exceptions in 91-120 days:	53	41	25	8
This many were marked as exceptions in 121+ days:	42	18	15	0
<i>This many were marked as exceptions, in total:</i>	<b>178</b>	<b>219</b>	<b>192</b>	<b>813</b>

**Application Status Updates Summary - Incompletes**

<b>For Applications Submitted:</b>	<b>June 1, 2017-August 31, 2017</b>	<b>September 1, 2017-November 30, 2017</b>	<b>December 1, 2017-February 28, 2018</b>	<b>March 1, 2018-May 31, 2018</b>
This many were determined to be incomplete within 30 days:	850	1,039	114	438
This many were determined to be incomplete in 31-60 days:	2,113	586	615	902
This many were determined to be incomplete in 61-90 days:	226	537	326	339
This many were determined to be incomplete in 91-120 days:	97	146	172	4
This many were determined to be incomplete in 121+ days:	362	47	127	0
<i>This many were determined to be incomplete, in total:</i>	<b>3,648</b>	<b>2,355</b>	<b>1,354</b>	<b>1,683</b>

**Application Status Updates Summary - Withdrawals**

<b>For Applications Submitted:</b>	<b>June 1, 2017-August 31, 2017</b>	<b>September 1, 2017-November 30, 2017</b>	<b>December 1, 2017-February 28, 2018</b>	<b>March 1, 2018-May 31, 2018</b>
This many were withdrawn by customer within 30 days:	0	0	0	8
This many were withdrawn by customer in 31-60 days:	0	0	0	1
This many were withdrawn by customer in 61-90 days:	0	0	0	0
This many were withdrawn by customer in 91-120 days:	0	0	0	0
This many were withdrawn by customer in 121+ days:	0	0	2	0
<i>This many were withdrawn by customer, in total:</i>	<b>0</b>	<b>0</b>	<b>2</b>	<b>9</b>

**Application Status Updates Summary - Other Outcomes**

<b>For Applications Submitted:</b>	<b>June 1, 2017-August 31, 2017</b>	<b>September 1, 2017-November 30, 2017</b>	<b>December 1, 2017-February 28, 2018</b>	<b>March 1, 2018-May 31, 2018</b>
This many had other outcomes within 30 days:	0	0	0	0
This many had other outcomes in 31-60 days:	0	0	0	0
This many had other outcomes in 61-90 days:	0	0	0	0
This many had other outcomes in 91-120 days:	0	0	0	0
This many had other outcomes in 121+ days:	0	0	0	0
<i>This many had other outcomes, in total:</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Application Status Updates Summary - All Status Updates**

<b>For Applications Submitted:</b>	<b>June 1, 2017-August 31, 2017</b>	<b>September 1, 2017-November 30, 2017</b>	<b>December 1, 2017-February 28, 2018</b>	<b>March 1, 2018-May 31, 2018</b>
This many had an initial status update within 30 days:	2,062	1,498	533	2,569
This many had an initial status update in 31-60 days:	2,482	1,080	1,414	2,546
This many had an initial status update in 61-90 days:	405	1,217	784	1,148
This many had an initial status update in 91-120 days:	441	568	489	41
This many had an initial status update in 121+ days:	1,663	267	316	2
<i>This many had an initial status update, in total:</i>	<b>7,053</b>	<b>4,630</b>	<b>3,536</b>	<b>6,306</b>

## Initial Status Changes - FY2019 (6/1/2018-5/31/2019) (as of 1/6/2021)

**Initial Status Changes Made in <= 30 Days**

Initial Status Change	June 1, 2018-August 31, 2018	September 1, 2018-November 30, 2018	December 1, 2018-February 28, 2019	March 1, 2019-May 31, 2019
Approved	1,750	2,104	3,077	3,199
Denied	281	302	233	328
Exception	820	741	591	798
Incomplete	952	1,079	1,218	1,811
Withdrawal	2	1	0	2
Other Outcome	0	0	0	3
<i>Initial Status Changes Made in &lt;= 30 Days</i>	<b>3,805</b>	<b>4,227</b>	<b>5,119</b>	<b>6,141</b>
<i>Total Submitted Applications *</i>	<b>4,229</b>	<b>4,303</b>	<b>5,166</b>	<b>6,192</b>
<i>Initial Status Changes Made in &lt;= 30 Days, as Percent of Total</i>	<b>89.97%</b>	<b>98.23%</b>	<b>99.09%</b>	<b>99.18%</b>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Initial Status Changes Made in >30 and <= 60 Days**

Initial Status Change	June 1, 2018-August 31, 2018	September 1, 2018-November 30, 2018	December 1, 2018-February 28, 2019	March 1, 2019-May 31, 2019
Approved	203	19	15	15
Denied	29	4	8	4
Exception	69	15	2	4
Incomplete	102	17	11	27
Withdrawal	0	0	0	0
Other Outcome	0	0	0	1
<i>Initial Status Changes Made in &gt;30 and &lt;= 60 Days</i>	<b>403</b>	<b>55</b>	<b>36</b>	<b>51</b>
<i>Total Submitted Applications *</i>	<b>4,229</b>	<b>4,303</b>	<b>5,166</b>	<b>6,192</b>
<i>Initial Status Changes Made in &gt;30 and &lt;= 60 Days, as Percent of Total</i>	<b>9.53%</b>	<b>1.28%</b>	<b>0.70%</b>	<b>0.82%</b>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Initial Status Changes Made in >60 and <= 90 Days**

Initial Status Change	June 1, 2018-August 31, 2018	September 1, 2018-November 30, 2018	December 1, 2018-February 28, 2019	March 1, 2019-May 31, 2019
Approved	8	4	2	0
Denied	2	1	6	0
Exception	3	3	0	0
Incomplete	2	7	0	0
Withdrawal	0	0	0	0
Other Outcome	0	0	0	0
<i>Initial Status Changes Made in &gt;60 and &lt;= 90 Days</i>	<b>15</b>	<b>15</b>	<b>8</b>	<b>0</b>
<i>Total Submitted Applications *</i>	<b>4,229</b>	<b>4,303</b>	<b>5,166</b>	<b>6,192</b>
<i>Initial Status Changes Made in &gt;60 and &lt;= 90 Days, as Percent of Total</i>	<b>0.35%</b>	<b>0.35%</b>	<b>0.15%</b>	<b>0.00%</b>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Initial Status Changes Made in >90 and <= 120 Days**

Initial Status Change	June 1, 2018-August 31, 2018	September 1, 2018-November 30, 2018	December 1, 2018-February 28, 2019	March 1, 2019-May 31, 2019
Approved	0	1	0	0
Denied	1	0	1	0
Exception	1	1	0	0
Incomplete	0	4	0	0
Withdrawal	0	0	0	0
Other Outcome	0	0	0	0
<i>Initial Status Changes Made in &gt;90 and &lt;= 120 Days</i>	<b>2</b>	<b>6</b>	<b>1</b>	<b>0</b>
<i>Total Submitted Applications *</i>	<b>4,229</b>	<b>4,303</b>	<b>5,166</b>	<b>6,192</b>
<i>Initial Status Changes Made in &gt;90 and &lt;= 120 Days, as Percent of Total</i>	<b>0.05%</b>	<b>0.14%</b>	<b>0.02%</b>	<b>0.00%</b>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Initial Status Changes Made in >120 Days**

Initial Status Change	June 1, 2018-August 31, 2018	September 1, 2018-November 30, 2018	December 1, 2018-February 28, 2019	March 1, 2019-May 31, 2019
Approved	0	0	0	0
Denied	0	0	1	0
Exception	1	0	0	0
Incomplete	3	0	0	0
Withdrawal	0	0	1	0
Other Outcome	0	0	0	0
<i>Initial Status Changes Made in &gt;120 Days</i>	<b>4</b>	<b>0</b>	<b>2</b>	<b>0</b>
<i>Total Submitted Applications *</i>	<b>4,229</b>	<b>4,303</b>	<b>5,166</b>	<b>6,192</b>
<i>Initial Status Changes Made in &gt;120 Days, as Percent of Total</i>	<b>0.09%</b>	<b>0.00%</b>	<b>0.04%</b>	<b>0.00%</b>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Application Status Updates Summary**

For Applications Submitted:	June 1, 2018-August 31, 2018	September 1, 2018-November 30, 2018	December 1, 2018-February 28, 2019	March 1, 2019-May 31, 2019
This percent had an initial status update within 30 days:	89.97%	98.23%	99.09%	99.13%
This percent had an initial status update in 31-60 days:	9.53%	1.28%	0.70%	0.81%
This percent had an initial status update in 61-90 days:	0.35%	0.35%	0.15%	0.00%
This percent had an initial status update in 91-120 days:	0.05%	0.14%	0.02%	0.00%
This percent had an initial status update in 121+ days:	0.09%	0.00%	0.04%	0.00%
<i>This many have yet to be decided, as of this report (January 6, 2021)</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>

**Application Status Updates Summary - Approvals**

For Applications Submitted:	June 1, 2018-August 31, 2018	September 1, 2018-November 30, 2018	December 1, 2018-February 28, 2019	March 1, 2019-May 31, 2019
This many were approved within 30 days:	1,750	2,104	3,077	3,199
This many were approved in 31-60 days:	203	19	15	15
This many were approved in 61-90 days:	8	4	2	0
This many were approved in 91-120 days:	0	1	0	0
This many were approved in 121+ days:	0	0	0	0
<i>This many were approved, in total:</i>	<b>1,961</b>	<b>2,128</b>	<b>3,094</b>	<b>3,214</b>

**Application Status Updates Summary - Denials**

For Applications Submitted:	June 1, 2018-August 31, 2018	September 1, 2018-November 30, 2018	December 1, 2018-February 28, 2019	March 1, 2019-May 31, 2019
This many were denied within 30 days:	281	302	233	328
This many were denied in 31-60 days:	29	4	8	4
This many were denied in 61-90 days:	2	1	6	0
This many were denied in 91-120 days:	1	0	1	0
This many were denied in 121+ days:	0	0	1	0
<i>This many were denied, in total:</i>	<b>313</b>	<b>307</b>	<b>249</b>	<b>332</b>

**Application Status Updates Summary - Exceptions**

<b>For Applications Submitted:</b>	<b>June 1, 2018-August 31, 2018</b>	<b>September 1, 2018-November 30, 2018</b>	<b>December 1, 2018-February 28, 2019</b>	<b>March 1, 2019-May 31, 2019</b>
This many were marked as exceptions within 30 days:	820	741	591	798
This many were marked as exceptions in 31-60 days:	69	15	2	4
This many were marked as exceptions in 61-90 days:	3	3	0	0
This many were marked as exceptions in 91-120 days:	1	1	0	0
This many were marked as exceptions in 121+ days:	1	0	0	0
<b><i>This many were marked as exceptions, in total:</i></b>	<b>894</b>	<b>760</b>	<b>593</b>	<b>802</b>

**Application Status Updates Summary - Incompletes**

<b>For Applications Submitted:</b>	<b>June 1, 2018-August 31, 2018</b>	<b>September 1, 2018-November 30, 2018</b>	<b>December 1, 2018-February 28, 2019</b>	<b>March 1, 2019-May 31, 2019</b>
This many were determined to be incomplete within 30 days:	952	1,079	1,218	1,811
This many were determined to be incomplete in 31-60 days:	102	17	11	27
This many were determined to be incomplete in 61-90 days:	2	7	0	0
This many were determined to be incomplete in 91-120 days:	0	4	0	0
This many were determined to be incomplete in 121+ days:	3	0	0	0
<b><i>This many were determined to be incomplete, in total:</i></b>	<b>1,059</b>	<b>1,107</b>	<b>1,229</b>	<b>1,838</b>

**Application Status Updates Summary - Withdrawals**

<b>For Applications Submitted:</b>	<b>June 1, 2018-August 31, 2018</b>	<b>September 1, 2018-November 30, 2018</b>	<b>December 1, 2018-February 28, 2019</b>	<b>March 1, 2019-May 31, 2019</b>
This many were withdrawn by customer within 30 days:	2	1	0	2
This many were withdrawn by customer in 31-60 days:	0	0	0	0
This many were withdrawn by customer in 61-90 days:	0	0	0	0
This many were withdrawn by customer in 91-120 days:	0	0	0	0
This many were withdrawn by customer in 121+ days:	0	0	1	0
<b><i>This many were withdrawn by customer, in total:</i></b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>2</b>

**Application Status Updates Summary - Other Outcomes**

<b>For Applications Submitted:</b>	<b>June 1, 2018-August 31, 2018</b>	<b>September 1, 2018-November 30, 2018</b>	<b>December 1, 2018-February 28, 2019</b>	<b>March 1, 2019-May 31, 2019</b>
This many had other outcomes within 30 days:	0	0	0	3
This many had other outcomes in 31-60 days:	0	0	0	1
This many had other outcomes in 61-90 days:	0	0	0	0
This many had other outcomes in 91-120 days:	0	0	0	0
This many had other outcomes in 121+ days:	0	0	0	0
<b><i>This many had other outcomes, in total:</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>

**Application Status Updates Summary - All Status Updates**

<b>For Applications Submitted:</b>	<b>June 1, 2018-August 31, 2018</b>	<b>September 1, 2018-November 30, 2018</b>	<b>December 1, 2018-February 28, 2019</b>	<b>March 1, 2019-May 31, 2019</b>
This many had an initial status update within 30 days:	3,805	4,227	5,119	6,138
This many had an initial status update in 31-60 days:	403	55	36	50
This many had an initial status update in 61-90 days:	15	15	8	0
This many had an initial status update in 91-120 days:	2	6	1	0
This many had an initial status update in 121+ days:	4	0	2	0
<b><i>This many had an initial status update, in total:</i></b>	<b>4,229</b>	<b>4,303</b>	<b>5,166</b>	<b>6,188</b>

## Initial Status Changes - FY2020 (6/1/2019-5/31/2020) (as of 1/6/2021)

## Initial Status Changes Made in &lt;= 30 Days

Initial Status Change	June 1, 2019-August 31, 2019	September 1, 2019-November 30, 2019	December 1, 2019-February 29, 2020	March 1, 2020-May 31, 2020
Approved	2,622	2,118	1,793	397
Denied	310	274	156	48
Exception	1,030	862	1,632	242
Incomplete	2,226	2,594	2,504	752
Withdrawal	1	1	1	1
Other Outcome	1	1	1	0
<i>Initial Status Changes Made in &lt;= 30 Days</i>	<i>6,190</i>	<i>5,850</i>	<i>6,087</i>	<i>1,440</i>
<i>Total Submitted Applications *</i>	<i>6,229</i>	<i>5,898</i>	<i>6,159</i>	<i>2,258</i>
<i>Initial Status Changes Made in &lt;= 30 Days, as Percent of Total</i>	<i>99.37%</i>	<i>99.19%</i>	<i>98.83%</i>	<i>63.77%</i>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

## Initial Status Changes Made in &gt;30 and &lt;= 60 Days

Initial Status Change	June 1, 2019-August 31, 2019	September 1, 2019-November 30, 2019	December 1, 2019-February 29, 2020	March 1, 2020-May 31, 2020
Approved	6	11	24	216
Denied	1	1	4	33
Exception	5	11	8	30
Incomplete	21	18	24	535
Withdrawal	0	0	0	0
Other Outcome	0	0	0	0
<i>Initial Status Changes Made in &gt;30 and &lt;= 60 Days</i>	<i>33</i>	<i>41</i>	<i>60</i>	<i>814</i>
<i>Total Submitted Applications *</i>	<i>6,229</i>	<i>5,898</i>	<i>6,159</i>	<i>2,258</i>
<i>Initial Status Changes Made in &gt;30 and &lt;= 60 Days, as Percent of Total</i>	<i>0.53%</i>	<i>0.70%</i>	<i>0.97%</i>	<i>36.05%</i>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

## Initial Status Changes Made in &gt;60 and &lt;= 90 Days

Initial Status Change	June 1, 2019-August 31, 2019	September 1, 2019-November 30, 2019	December 1, 2019-February 29, 2020	March 1, 2020-May 31, 2020
Approved	0	2	6	0
Denied	1	0	0	0
Exception	0	1	1	0
Incomplete	1	3	5	4
Withdrawal	0	0	0	0
Other Outcome	1	0	0	0
<i>Initial Status Changes Made in &gt;60 and &lt;= 90 Days</i>	<i>3</i>	<i>6</i>	<i>12</i>	<i>4</i>
<i>Total Submitted Applications *</i>	<i>6,229</i>	<i>5,898</i>	<i>6,159</i>	<i>2,258</i>
<i>Initial Status Changes Made in &gt;60 and &lt;= 90 Days, as Percent of Total</i>	<i>0.05%</i>	<i>0.10%</i>	<i>0.19%</i>	<i>0.18%</i>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Initial Status Changes Made in >90 and <= 120 Days**

Initial Status Change	June 1, 2019-August 31, 2019	September 1, 2019-November 30, 2019	December 1, 2019-February 29, 2020	March 1, 2020-May 31, 2020
Approved	0	0	0	0
Denied	0	0	0	0
Exception	0	0	0	0
Incomplete	0	0	0	0
Withdrawal	0	0	0	0
Other Outcome	1	0	0	0
<b>Initial Status Changes Made in &gt;90 and &lt;= 120 Days 1</b>				
<b>Total Submitted Applications * 6,229</b>				
<b>Initial Status Changes Made in &gt;90 and &lt;= 120 Days, as Percent of Total 0.02%</b>				

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Initial Status Changes Made in >120 Days**

Initial Status Change	June 1, 2019-August 31, 2019	September 1, 2019-November 30, 2019	December 1, 2019-February 29, 2020	March 1, 2020-May 31, 2020
Approved	0	1	0	0
Denied	0	0	0	0
Exception	1	0	0	0
Incomplete	1	0	0	0
Withdrawal	0	0	0	0
Other Outcome	0	0	0	0
<b>Initial Status Changes Made in &gt;120 Days 2</b>				
<b>Total Submitted Applications * 6,229</b>				
<b>Initial Status Changes Made in &gt;120 Days, as Percent of Total 0.03%</b>				

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Application Status Updates Summary**

For Applications Submitted:	June 1, 2019-August 31, 2019	September 1, 2019-November 30, 2019	December 1, 2019-February 29, 2020	March 1, 2020-May 31, 2020
This percent had an initial status update within 30 days:	99.36%	99.17%	98.81%	63.77%
This percent had an initial status update in 31-60 days:	0.53%	0.70%	0.97%	36.05%
This percent had an initial status update in 61-90 days:	0.03%	0.10%	0.19%	0.18%
This percent had an initial status update in 91-120 days:	0.00%	0.00%	0.00%	0.00%
This percent had an initial status update in 121+ days:	0.03%	0.02%	0.00%	0.00%
<b>This many have yet to be decided, as of this report (January 6, 2021) 3</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>

**Application Status Updates Summary - Approvals**

For Applications Submitted:	June 1, 2019-August 31, 2019	September 1, 2019-November 30, 2019	December 1, 2019-February 29, 2020	March 1, 2020-May 31, 2020
This many were approved within 30 days:	2,622	2,118	1,793	397
This many were approved in 31-60 days:	6	11	24	216
This many were approved in 61-90 days:	0	2	6	0
This many were approved in 91-120 days:	0	0	0	0
This many were approved in 121+ days:	0	1	0	0
<b>This many were approved, in total: 2,628</b>	<b>2,132</b>	<b>1,823</b>	<b>613</b>	

**Application Status Updates Summary - Denials**

For Applications Submitted:	June 1, 2019-August 31, 2019	September 1, 2019-November 30, 2019	December 1, 2019-February 29, 2020	March 1, 2020-May 31, 2020
This many were denied within 30 days:	310	274	156	48
This many were denied in 31-60 days:	1	1	4	33
This many were denied in 61-90 days:	1	0	0	0
This many were denied in 91-120 days:	0	0	0	0
This many were denied in 121+ days:	0	0	0	0
<b>This many were denied, in total: 312</b>	<b>275</b>	<b>160</b>	<b>81</b>	



**Application Status Updates Summary - Exceptions**

For Applications Submitted:	June 1, 2019-August 31, 2019	September 1, 2019-November 30, 2019	December 1, 2019-February 29, 2020	March 1, 2020-May 31, 2020
This many were marked as exceptions within 30 days:	1,030	862	1,632	242
This many were marked as exceptions in 31-60 days:	5	11	8	30
This many were marked as exceptions in 61-90 days:	0	1	1	0
This many were marked as exceptions in 91-120 days:	0	0	0	0
This many were marked as exceptions in 121+ days:	1	0	0	0
<i>This many were marked as exceptions, in total:</i>	<b>1,036</b>	<b>874</b>	<b>1,641</b>	<b>272</b>

**Application Status Updates Summary - Incompletes**

For Applications Submitted:	June 1, 2019-August 31, 2019	September 1, 2019-November 30, 2019	December 1, 2019-February 29, 2020	March 1, 2020-May 31, 2020
This many were determined to be incomplete within 30 days:	2,226	2,594	2,504	752
This many were determined to be incomplete in 31-60 days:	21	18	24	535
This many were determined to be incomplete in 61-90 days:	1	3	5	4
This many were determined to be incomplete in 91-120 days:	0	0	0	0
This many were determined to be incomplete in 121+ days:	1	0	0	0
<i>This many were determined to be incomplete, in total:</i>	<b>2,249</b>	<b>2,615</b>	<b>2,533</b>	<b>1,291</b>

**Application Status Updates Summary - Withdrawals**

For Applications Submitted:	June 1, 2019-August 31, 2019	September 1, 2019-November 30, 2019	December 1, 2019-February 29, 2020	March 1, 2020-May 31, 2020
This many were withdrawn by customer within 30 days:	1	1	1	1
This many were withdrawn by customer in 31-60 days:	0	0	0	0
This many were withdrawn by customer in 61-90 days:	0	0	0	0
This many were withdrawn by customer in 91-120 days:	0	0	0	0
This many were withdrawn by customer in 121+ days:	0	0	0	0
<i>This many were withdrawn by customer, in total:</i>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>

**Application Status Updates Summary - Other Outcomes**

For Applications Submitted:	June 1, 2019-August 31, 2019	September 1, 2019-November 30, 2019	December 1, 2019-February 29, 2020	March 1, 2020-May 31, 2020
This many had other outcomes within 30 days:	1	1	1	0
This many had other outcomes in 31-60 days:	0	0	0	0
This many had other outcomes in 61-90 days:	1	0	0	0
This many had other outcomes in 91-120 days:	1	0	0	0
This many had other outcomes in 121+ days:	0	0	0	0
<i>This many had other outcomes, in total:</i>	<b>3</b>	<b>1</b>	<b>1</b>	<b>0</b>

**Application Status Updates Summary - All Status Updates**

For Applications Submitted:	June 1, 2019-August 31, 2019	September 1, 2019-November 30, 2019	December 1, 2019-February 29, 2020	March 1, 2020-May 31, 2020
This many had an initial status update within 30 days:	6,189	5,849	6,086	1,440
This many had an initial status update in 31-60 days:	33	41	60	814
This many had an initial status update in 61-90 days:	2	6	12	4
This many had an initial status update in 91-120 days:	0	0	0	0
This many had an initial status update in 121+ days:	2	1	0	0
<i>This many had an initial status update, in total:</i>	<b>6,226</b>	<b>5,897</b>	<b>6,158</b>	<b>2,258</b>

**Initial Status Changes - FY2021 (6/1/2020-12/31/2020) (as of 1/6/2021)**

**Initial Status Changes Made in <= 30 Days**

Initial Status Change	June 1, 2020-August 31, 2020	September 1, 2020-November 30, 2020
Approved	309	279
Denied	880	70
Exception	56	43
Incomplete	429	661
Withdrawal	1	1
Other Outcome	0	0
<i>Initial Status Changes Made in &lt;= 30 Days</i>		<i>1,675</i>
<i>Total Submitted Applications *</i>		<i>1,675</i>
<i>Initial Status Changes Made in &lt;= 30 Days, as Percent of Total</i>		<i>100.00%</i>
		<i>99.91%</i>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Initial Status Changes Made in >30 and <= 60 Days**

Initial Status Change	June 1, 2020-August 31, 2020	September 1, 2020-November 30, 2020
Approved	0	0
Denied	0	0
Exception	0	0
Incomplete	0	1
Withdrawal	0	0
Other Outcome	0	0
<i>Initial Status Changes Made in &gt;30 and &lt;= 60 Days</i>		<i>0</i>
<i>Total Submitted Applications *</i>		<i>1,675</i>
<i>Initial Status Changes Made in &gt;30 and &lt;= 60 Days, as Percent of Total</i>		<i>0.00%</i>
		<i>0.09%</i>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Initial Status Changes Made in >60 and <= 90 Days**

Initial Status Change	June 1, 2020-August 31, 2020	September 1, 2020-November 30, 2020
Approved	0	0
Denied	0	0
Exception	0	0
Incomplete	0	0
Withdrawal	0	0
Other Outcome	0	0
<i>Initial Status Changes Made in &gt;60 and &lt;= 90 Days</i>		<i>0</i>
<i>Total Submitted Applications *</i>		<i>1,675</i>
<i>Initial Status Changes Made in &gt;60 and &lt;= 90 Days, as Percent of Total</i>		<i>0.00%</i>
		<i>0.00%</i>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Initial Status Changes Made in >90 and <= 120 Days**

Initial Status Change	June 1, 2020-August 31, 2020	September 1, 2020-November 30, 2020
Approved	0	0
Denied	0	0
Exception	0	0
Incomplete	0	0
Withdrawal	0	0
Other Outcome	0	0
<b>Initial Status Changes Made in &gt;90 and &lt;= 120 Days 0</b>		
<b>Total Submitted Applications *</b>		<b>1,055</b>
<b>Initial Status Changes Made in &gt;90 and &lt;= 120 Days, as Percent of Total</b>		<b>0.00%</b>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Initial Status Changes Made in >120 Days**

Initial Status Change	June 1, 2020-August 31, 2020	September 1, 2020-November 30, 2020
Approved	0	0
Denied	0	0
Exception	0	0
Incomplete	0	0
Withdrawal	0	0
Other Outcome	0	0
<b>Initial Status Changes Made in &gt;120 Days 0</b>		
<b>Total Submitted Applications *</b>		<b>1,055</b>
<b>Initial Status Changes Made in &gt;120 Days, as Percent of Total</b>		<b>0.00%</b>

\* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer.

**Application Status Updates Summary**

For Applications Submitted:	June 1, 2020-August 31, 2020	September 1, 2020-November 30, 2020
This percent had an initial status update within 30 days:	100.00%	99.91%
This percent had an initial status update in 31-60 days:	0.00%	0.09%
This percent had an initial status update in 61-90 days:	0.00%	0.00%
This percent had an initial status update in 91-120 days:	0.00%	0.00%
This percent had an initial status update in 121+ days:	0.00%	0.00%
<b>This many have yet to be decided, as of this report (January 6, 2021)</b>		<b>0</b>

**Application Status Updates Summary - Approvals**

For Applications Submitted:	June 1, 2020-August 31, 2020	September 1, 2020-November 30, 2020
This many were approved within 30 days:	309	279
This many were approved in 31-60 days:	0	0
This many were approved in 61-90 days:	0	0
This many were approved in 91-120 days:	0	0
This many were approved in 121+ days:	0	0
<b>This many were approved, in total:</b>		<b>309</b>
		<b>279</b>

**Application Status Updates Summary - Denials**

For Applications Submitted:	June 1, 2020-August 31, 2020	September 1, 2020-November 30, 2020
This many were denied within 30 days:	880	70
This many were denied in 31-60 days:	0	0
This many were denied in 61-90 days:	0	0
This many were denied in 91-120 days:	0	0
This many were denied in 121+ days:	0	0
<b>This many were denied, in total:</b>		<b>880</b>
		<b>70</b>

**Application Status Updates Summary - Exceptions**

<b>For Applications Submitted:</b>	<b>June 1, 2020-August 31, 2020</b>	<b>September 1, 2020-November 30, 2020</b>
This many were marked as exceptions within 30 days:	56	43
This many were marked as exceptions in 31-60 days:	0	0
This many were marked as exceptions in 61-90 days:	0	0
This many were marked as exceptions in 91-120 days:	0	0
This many were marked as exceptions in 121+ days:	0	0
<i>This many were marked as exceptions, in total:</i>	<b>56</b>	<b>43</b>

**Application Status Updates Summary - Incompletes**

<b>For Applications Submitted:</b>	<b>June 1, 2020-August 31, 2020</b>	<b>September 1, 2020-November 30, 2020</b>
This many were determined to be incomplete within 30 days:	429	661
This many were determined to be incomplete in 31-60 days:	0	1
This many were determined to be incomplete in 61-90 days:	0	0
This many were determined to be incomplete in 91-120 days:	0	0
This many were determined to be incomplete in 121+ days:	0	0
<i>This many were determined to be incomplete, in total:</i>	<b>429</b>	<b>662</b>

**Application Status Updates Summary - Withdrawals**

<b>For Applications Submitted:</b>	<b>June 1, 2020-August 31, 2020</b>	<b>September 1, 2020-November 30, 2020</b>
This many were withdrawn by customer within 30 days:	1	1
This many were withdrawn by customer in 31-60 days:	0	0
This many were withdrawn by customer in 61-90 days:	0	0
This many were withdrawn by customer in 91-120 days:	0	0
This many were withdrawn by customer in 121+ days:	0	0
<i>This many were withdrawn by customer, in total:</i>	<b>1</b>	<b>1</b>

**Application Status Updates Summary - Other Outcomes**

<b>For Applications Submitted:</b>	<b>June 1, 2020-August 31, 2020</b>	<b>September 1, 2020-November 30, 2020</b>
This many had other outcomes within 30 days:	0	0
This many had other outcomes in 31-60 days:	0	0
This many had other outcomes in 61-90 days:	0	0
This many had other outcomes in 91-120 days:	0	0
This many had other outcomes in 121+ days:	0	0
<i>This many had other outcomes, in total:</i>	<b>0</b>	<b>0</b>

**Application Status Updates Summary - All Status Updates**

<b>For Applications Submitted:</b>	<b>June 1, 2020-August 31, 2020</b>	<b>September 1, 2020-November 30, 2020</b>
This many had an initial status update within 30 days:	1,675	1,054
This many had an initial status update in 31-60 days:	0	1
This many had an initial status update in 61-90 days:	0	0
This many had an initial status update in 91-120 days:	0	0
This many had an initial status update in 121+ days:	0	0
<i>This many had an initial status update, in total:</i>	<b>1,675</b>	<b>1,055</b>