RESPONSE TO
PUBLIC ADVOCATE’S ADVANCED INTERROGATORIES
AND
REQUESTS FOR PRODUCTION OF DOCUMENTS
QUESTION 3

Dated: February 2021
RESPONSE TO PUBLIC ADVOCATE’S ADVANCED INTERROGATORIES
AND REQUESTS FOR PRODUCTION OF DOCUMENTS

PA-ADV-3. FOR EACH CUSTOMER TYPE SHOWN IN REVENUE PROJECTIONS, ITEM 1(D), TABLE 1, EXCLUDING TAP PARTICIPANTS, PROVIDE:

F. THE PERCENTAGE OF TOTAL DELINQUENT BALANCE ON A PAYMENT AGREEMENT AS OF DECEMBER 2020

RESPONSE:
TAP participants, defined as customers that received a TAP bill during the preceding month, were excluded from these data. Delinquency was determined by subtracting the amount of the most recent month’s bill from each account’s overall balance as of each of the dates in question. This represents “delinquent balance owed”. The debt included may be in payment agreements, bankruptcy, or other protected statuses. Delinquency is defined the same way as “in arrears” as described in PA-ADV-1 item B.

PA-ADV-3_Attachment tab ‘December 2019’ shows the total delinquent balance, and percentage of total delinquent balance on a payment agreement as of December 2019. PA-ADV-3_Attachment tab ‘December 2020’ shows the total delinquent balance, and percentage of total delinquent balance on a payment agreement as of December 2020. Note that some debt is
protected from immediate enforcement, during normal operations, by mechanisms other than being in a payment agreement.

RESPONSE PROVIDED BY: Raftelis Financial Consultants, Inc.