Guidance for Family Visits During Covid-19

**Tips and Requirements**

**Pre-Screening:**
Your case manager will pre-screen everybody who is planning to be at the visit. This will involve a few simple questions.

**In-person visits will not occur if:**
- Anyone has tested positive for COVID-19.
- Anyone has been in close contact with someone with COVID-19 in the last 14 days.
- Anyone is experiencing symptoms of COVID-19, like a fever, cough, or shortness of breath.

**Face Coverings:**
- Face coverings are required for all participants at a visit, including children over the age of 2.
- If a child over the age of 2 can’t or won’t keep their face covering on, they must keep 6 feet of distance from non-household members.
- If you do not have a face covering, tell your case manager and they will help you get one.

**Hand Washing:**
- Frequent hand washing before and after visits is required.
- You must also wash hands during a visit after using the bathroom, eating, playing outside, touching any bodily fluids, or cleaning up.
- Soap and warm water are recommended, but you can also use hand sanitizer if necessary.

**Activities and Food:**
- Consider visiting outdoors when it is possible.
- Parents and children should stay distant from other people who are not part of the visit.
- Parents and children are allowed to be close and give hugs during a visit as long as masks are worn.
- Parents are allowed to bring food and toys to visits. Toys must be sanitized before and after.
- Where possible, try to stay 6 feet away while eating.

**Exceptions to Visits**

**Visits will remain virtual if:**
- Any member to the visit can’t meet the pre-screening conditions.
- Any member to the visit provides a doctor’s note that visitation would not be safe.
- Any member to the visit will not follow these safety rules.
- The court orders visits to stay virtual.

**Transportation**
- Resource parents are responsible for providing the child’s transportation for a visit.
- If there are problems with transportation, notify your case manager.

**Questions? Concerns?**
You can contact your case manager, lawyer, or the DHS Commissioners Action Response Office (C.A.R.O) at 215-683-6000